

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 15 January, 2019 7:45 PM  
**To:** 'Janet Tan'; Joel Goh  
**Cc:** Admin A; EQI PRS; Poh Kin (LKKAuto); CS A Team  
**Subject:** RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI REF: TBA**  
**LKK REF: CC4/EQI18023068/R1fa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGY 3860A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 26 December, 2018 9:24 AM  
**To:** 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Wednesday, 26 December 2018 9:17 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Catherine

Attach the estimate and both parties GIA report.

Liability is cleared, please proceed with direct settlement if possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg) [<mailto:samuel.ng@eurokars.com.sg>]

**Sent:** Wednesday, December 26, 2018 9:14 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Janet,

We would like to choose LKK Auto Consultant.

Thanks!

Best Regards,  
**Samuel Ng**  
Insurance Claims Officer  
Trans Eurokars Pte Ltd

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Sent:** 26 December 2018 9:09 AM  
**To:** Samuel Ng <[samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)>  
**Cc:** Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>  
**Subject:** RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

***Without Prejudice***  
***Save As To Costs***

Dear Samuel,

**For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)**

Our insured has reported. Liability is cleared. We can agree on direct settlement, if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655

Contact Person: Kelvin	Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
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**From:** [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg) [<mailto:samuel.ng@eurokars.com.sg>]

**Sent:** Monday, December 24, 2018 3:54 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [yion.lim@eurokars.com.sg](mailto:yion.lim@eurokars.com.sg); [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)

**Subject:** YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Sir/Mdm,

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

The car currently at our workshop at 27A Tanjong Penjuru.

**Best Regards,**

**Samuel Ng**  
**Insurance Claims Officer**  
**Trans Eurokars Pte Ltd**



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)