Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Wednesday, 26 December, 2018 9:24 AM

To: 'Janet Tan'; assignments

Cc: Admin A

Subject: RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING

FOR SURVEY AND A DIRECT SETTLEMENT)

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]

Sent: Wednesday, 26 December 2018 9:17 AM **To:** assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

Dear Catherine

Attach the estimate and both parties GIA report.

Liability is cleared, please proceed with direct settlement if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: samuel.ng@eurokars.com.sg [mailto:samuel.ng@eurokars.com.sg]

Sent: Wednesday, December 26, 2018 9:14 AM **To:** Janet Tan < <u>janet.tan@eqinsurance.com.sg</u>>

Subject: RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

Dear Janet,

We would like to choose LKK Auto Consultant.

Thanks!

Best Regards,
Samuel Ng
Insurance Claims Officer
Trans Eurokars Pte Ltd

From: Janet Tan < janet.tan@eqinsurance.com.sg>

Sent: 26 December 2018 9:09 AM

To: Samuel Ng <samuel.ng@eurokars.com.sg>

Cc: Catherine Chua <<u>catherinechua@eurokars.com.sg</u>>; Vion Lim <<u>vion.lim@eurokars.com.sg</u>>; Eva Kok

<eva.kok@eurokars.com.sg>

Subject: RE: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

Without Prejudice Save As To Costs

Dear Samuel,

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Our insured has reported. Liability is cleared. We can agree on direct settlement, if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539

	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Elson/Elgene	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying
Tel: 81825263	Services
Fax: 67461148	Tel: 96623655
Contact Person: Kelvin	Fax: 67655662
	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel : 67472822
Fax: 63445328	Fax: 67470070
11) Infiniti Appraisal Service	
Tel : 96684818/90099001	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





From: samuel.ng@eurokars.com.sg [mailto:samuel.ng@eurokars.com.sg samuel.ng@eurokars.com.sg samuel.ng@eurokars.com.sg samuel.ng@eurokars.com <a href="mailto:sa

Sent: Monday, December 24, 2018 3:54 PM **To:** Janet Tan <<u>janet.tan@eqinsurance.com.sg</u>>

Cc: catherinechua@eurokars.com.sg; vion.lim@eurokars.com.sg; eva.kok@eurokars.com.sg

Subject: YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT

SETTLEMENT)

YOUR REF: GBF8845X / OUR REF: SGY3860A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

The car currenty at our workshop at 27A Tanjong Penjuru.

Best Regards,

Samuel Ng
Insurance Claims Officer
Trans Eurokars Pte Ltd



This email has been checked for viruses by AVG antivirus software. www.avg.com