

# Premium Automobiles

**AXA Insurance Pte Ltd**  
No 8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**Attn: Motor Claims Dept**  
**Yr Ref: CC4/ASM18023054/ea3**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1444/2018/MAS

11 Apr 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCV 1228 C, Audi A3 Sedan 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SCV 1228 C**, claimant, **Ms. Oh Hwee Keng**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013671 – S\$4,302.58
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$180.00 (S\$60.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls  
AXA – SCV 1228 C



# Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

Singapore 159938

Main Telephone: 6836 2223

Main Telefax: 6471 3733

Alexandra Service Centre

281 Alexandra Road

Singapore 159938

Telephone: 6388 2223

Telefax: 6475 1023

Ubi Service Centre

55 Ubi Road 1

Singapore 40869

Telephone: 6388 2323

Telefax: 6471 3733

Customer Service

Service Appointment

Service Breakdown Service

Email

customer.care@premiumauto.com.sg

6366 2323

9828 1233

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INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AXA INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
8 SHENTON WAY,  
#27-01 AXA TOWER,

SINGAPORE 068811 068811

Invoice: 85013671

Date : 02/04/2019

Order : SCV1228C

Term : 30

Account: A0008 (T 0)

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPT

8 SHENTON WAY,

#27-01 AXA TOWER,

SINGAPORE 068811

Regn No.: SCV1228C (V 24421)

Regn Date: 29/12/2014

Mileage: 74901

WIP No.: 37037

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V2F1031204

Engine: CZC 205429

Dept: U

USB No.:

You have been assisted by :- UB-Jiayee

( 46 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5807309	BEAM	1.00	500.50	500.50
X	ABV5807067A GRU	COVER	1.00	1619.00	1,619.00
X	ABV5807521B	SPOILER	1.00	205.50	205.50
X	ABV5807330	BRACKET	1.00	10.50	10.50
X	A500919133 704	WASHER	4.00	3.40	13.60
Sub-Total					4,021.10
7% GST					281.48
Grand Total					4,302.58

Parts 2,349.10

Labour 0.00

Sublet 1,672.00

Menus 0.00

Lubricant 0.00

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



redefining Insurance

CLAIM REF :  
INSURED :

**DISCHARGE VOUCHER**

We/I [ Ms. Oh Hwee Keng ], NRIC NO. S6920788Z hereby agree to accept the sum of dollars [ \$4,404.58 ] paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [ SLM2323U ] as a result of an accident along [ Tampines Central 1 & Tampines Ave 4 ] on [ 21-12-2018 ] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [ SCV1228C ].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [ SLM2323U ] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [ SLM2323U ].

Dated this 06 day of 01 2019

Claimant's Signature : [Signature]  
NRIC no./ Company Stamp : S6920788Z  
Occupation/ Business : Indoor  
Address : 3, Flora Drive #08-14 S 5070b  
Telephone No. : 9730 3076  
Witness's Name : Justin Ee  
Witness's Signature : [Signature]  
Witness's NRIC No. : F2601310T





# Premium Automobiles

## AXA Insurance Singapore Pte Ltd

8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Attn: Motor Claims Dept

Your ref: SLM2323U

Norah Khai

6768 9828

6841 1183

Body Repair

From

Telephone +65-

Telefax +65-

Our department

Your Claim Ref

Our Ref

Date

1 total pages

PA/TP/1444/2018/JE

5-Jan-19

## RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : A3 Sedan 1.4 TFSI

**Vehicle Chassis No** : WAUZZZ8V2F1031204

**Vehicle Regn No.** : SCV 1228 C

**Vehicle Mileage** : 32790KM

**Vehicle Owner** : Ms. Oh Hwee Keng

**Certificate No** : 2100396798-04

**Liability** : **Direct Settlement by Asher Sng of LKK via email  
Dated 28/12/2018 with LOU/LOR**

**Accident Date** : 21 December, 2018

**Location** : Along Tampines Central 1 & Tampines Ave 4

**Repair Cost** : S\$ 4,302.58

**WIP No.** : 37037

**Repairer's Name** : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner/Insured Signature**

**Time**

**Date**

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733


Service & Parts Centres

55 Ubi Road 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 6841 1183

  
12.45pm  
6 JAN 2019

## **Letter of Authorization**

**Your ref:** SLM2323U

**Our ref:** PA/TP/1444/2018/JE

5 January, 2019

**Ms. Oh Hwee Keng**

3 Flora Drive

#08-14

Singapore 507010

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving SCV1228C / SLM2323U  
Along Tampines Central 1 & Tampines Ave 4  
On 21 December 2018.**

I am the registered owner of SCV1228C.

I confirm that I will be claiming for Rental Charges / Loss of Use and  
hearby authorize your esteemed company to settle Rental Charges / Loss of Use  
and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Oh Hwee Keng

**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-18-196919

Date of Request: 21/12/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 21/12/2018  
Enquiry By: Jeffrey Tan Eng Su  
TP Vehicle No: SLM2323U  
Accident Date: 21/12/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLM2323U	AXA Insurance Pte Ltd	22/02/2018-21/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-196919

Date of Request: 21/12/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 21/12/2018  
Enquiry By: Jeffrey Tan Eng Su  
TP Vehicle No: SLM2323U  
Accident Date: 21/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S6920788Z**

Name: **OH HWEE KENG**

Birth Date: **07 Jun 1969**

Issue Date: **24 Dec 2007**

001553655D



**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S6920788Z**

Name: **OH HWEE KENG**

胡惠琼

Race: **CHINESE**

Date of Birth: **07-06-1969** Sex: **F**

Country of Birth: **SINGAPORE**




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 Motor Cars =< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg

PASS DATE: **13 Dec 1991**

Licence No: **S6920788Z**

NP 428A

1896778

NRIC No: **S6920788Z**

Blood Group: **O+** Date of issue: **12-04-1994**

**3 FLORA DRIVE #08-14**  
**SINGAPORE 507010**

NRIC No: **S6920788Z** Date: **23-07-2004** No: **4967246**







# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

**Name of Policyholder** : Oh Hwee Keng  
**Period of Insurance** : 29 Dec 2018 To 28 Dec 2019  
**Engine No.** : CZC205429  
**Chassis No.** : WAUZZZ8V2F1031204

**Vehicle No.** : SCV1228C  
**Policy No.** : 2100396798-04  
**Endorsement No.** :  
**Issued Date** : 21 Nov 2018

### ABOUT THE COVER

**Make/Model** : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2014  
**Insuring with COE/PARF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1500cc - 1600cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

Oh Hwee Keng - \$600 (Own Damage), Chew Hoon Lam - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan:** United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0429005000

OH HWE KENG ANGELIA

3 TAMPINES GRANDE #04-01 AIA TAMPINES

SINGAPORE 528799 SP-OHHK-TANGIMCHEONG

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**

AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP