

INS. CASE OWNER:

CC 3, LOR 180 23050, A pa 3/4

LEK:
IDAC:

Surveyor:

UMP

DOI:

ASSIGNMENT

21/12/18

Date / Time:

26/12/18

Registered in Merimen:

26/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLE 43515

Claim No.:

Name of Insured:

LOR P/L

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

23/12/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SME 3326K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SME 3326K. X : SLE 43515. X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/12/18
CH1

23/12/18

File -> Return to line

15/1/19
- ichoncha

File pass to type mandate.

21/6/19

- Searched mandate via Merimen + Outlook
(5,505.46)

10/6/19

- Confirmed settlement (\$5,505.46).
To pay & close file.

13/6/19

- File pass to mei kuan to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P \$5,671.04 (4 days) Reduction: \$7,059.46/6%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 10/6/19

Confirm with: Masura

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No:

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

\$5,998.01

Loss of Rental (LOR):

\$5

-

(- days)

Loss of Use (LOU):

\$5

500

(\$100 x 5 days)

Loss of Income (LOI):

\$5

-

(\$ - x - days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

Legal Cost

\$5

Total:

\$5,505.46

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5,005.46

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

\$5,500.00

Name 2:

BRIENS PIERRE ROBERT

Payee 3: (Strike if N.A.)

\$5

Name 3:

13/6/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

CH 13/6/19

REF:

Surgeon

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s:

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SME33261C Yr Regn: 2018 / Sept.

Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

C.C.

1984

Colour:

Grey.

A/C

Insured / Std / NI / NA

Sp. Reading

1348

T/Radio

Insured / Std / NI / NA

Eng/No:

C/No:

WAH222F45JA184584

Gen. Cond: Good / Fair / Poor / BurntSteering: Knotted / Jammed / Leaked / Burnt orBrake: Knotted / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

205/60R16

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

23/12/18

D.O.A.

27/12/18

Survey held at

Premium.

Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PP AIG

P/P \$ 4,671.04 (Red \$ 7,059.96 / 60%)

4 + 1 Sunday = 5 days

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1453/2018/PH
Date	:	26-Dec-18

Vehicle IN workshop. Kindly arrange for survey.

Your insured vehicle : SLE 4351 S

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Briens Pierre Robert
Address	:	11 Arnasalam Chetty Road
	:	#12-04
	:	(S) 239949
Telephone	:	HP +65 90176202
Type of Claim	:	Third Party Claims
Policy No.	:	1800114550
Vehicle No	:	SME 3326 K
Model Code	:	Audi A4 Sedan 2.0 TFSI (A)
Model / Year	:	Sep-18
Engine No	:	CVK 054234
Chassis No	:	WAUZZZF45JA104584
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Dec-18
Place of Accident	:	Chinatown Point

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 3326 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 280	
2	To dismantle and renew rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 1,800.00 750	
3	To respray rhs front door, rhs rear door and door handle.	\$ 1,800.00 1200	
4	To carry out diagnostic check.	S/N \$ 192.00	
TOTAL LABOUR CHARGES		: \$ 4,352.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 3326 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR - RH <i>Revised</i>	S 2,048.00 ✓	1638.40
2	FRONT DOOR OUTER DOOR SEAL - RH <i>new</i>	S 176.00 ✓	140.40
3	BONDING AGENT <i>Not New</i>	S 43.00 ✗	
4	CLEANING SOLUTION <i>Not New</i>	S 64.00 ✗	
5	ATTACHMENT PARTS FOR FRONT DOOR - RH <i>Not New</i>	S 462.00 ✗	
6	FRONT DOOR CATCH - RH <i>new</i>	S 92.00 +	
7	FRONT DOOR COVER - RH <i>new</i>	S 13.00 +	
8	FRONT DOOR TRIM PLATE FOR DOOR HANDLE-RH <i>Revised</i>	S 22.00 ✓	62.52
9	FRONT DOOR LOCK CYLINDER WITH HOUSING <i>Not New</i>	S 471.00 ✓	376.40
10	FRONT DOOR MOUNTING BAR - RH <i>new</i>	S 143.00 +	
11	REAR DOOR - RH <i>Revised</i>	S 1,928.00 +	
12	REAR OUTER DOOR SEAL - RH <i>new</i>	S 176.00 +	
13	BONDING AGENT	S 43.00 ✗	
14	CLEANING SOLUTION <i>Not New</i>	S 64.00 ✗	
15	SEALING STRIP	S 14.00 ✗	
16	ATTACHMENT PARTS FOR DOOR <i>new</i>	S 488.00 +	
17	REAR DOOR CATCH - RH <i>Not New</i>	S 105.00 ✗	
18	DOOR CATCH COVER	S 12.00 ✗	
19	DOOR WINDOW SLOT SEAL WITH TRIM STRIP <i>Not New</i>	S 265.00 +	
20	WINDOW SLOT SEAL WITH TRIM STRIP <i>Not New</i>	S 217.00 +	

SUB TOTAL SPARE PARTS CHARGES : \$ 6,846.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 3326 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	DATA PLATE FOR TYRE PRESSURE <i>nee</i>	\$ 33.00 ✓	26.24
22	SUNDRIES <i>Nee</i>	\$ 500.00 ?	4.08
TOTAL SPARE PARTS CHARGES		\$ 533.00	= 2,379
TOTAL LABOUR CHARGES		\$ 4,352.00	
GRAND TOTAL		\$ 4,885.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

11231.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian L

Surveyed Date

:

27/12/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Hsiao Tong (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 27 December 2018 5:22 PM
To: Claims Dept
Cc: Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018 LKK REF CC3/LCR18023050/pa3

Without Prejudice

Dear Phua,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

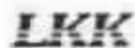
Best Regards,

Vic Alpeh | Case Handler (on behalf of Hsiao Tong)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)
Sent: Thursday, 27 December 2018 5:14 PM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018

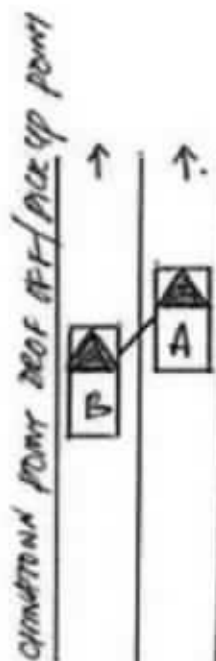
Dear Sir / Madam,

Enclosed for your perusal is SLE 4351S's sketch plan.

Thank you

SKETCH PLAN

- ① SLE4351S
② SME3326K



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DROPPING OFF MY PASSENGER ALONG
CHANGI POINT DROP OFF / PICK UP POINT. MY PASSENGER WAS NOT
ABLE TO ALIGHT ON THE RIGHT DUE TO PEOPLE SITTING HENCE
MY PASSENGER ALIGHT ON THE LEFT. SUDDENLY I FELT AN IMPACT
COMING FROM THE LEFT OF MY CAR. REALIZE VEHICLE B
HIT MY LEFT PORTION AND CAUSE THE DAMAGE.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 26 December 2018 7:40 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018

Good evening all,

Here is the attached estimate for your kind reference.

Note : There is a survey arranged 27/12/2018 @ pm . Kindly assist for the arrangement .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 188902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Mastura [<mailto:mastura@premiumauto.com.sg>]

Sent: Monday, 24 December 2018 5:24 PM

To: 'Admin A'; 'Claims Dept'

Subject: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with AIG.

Do take note, kindly arrange the survey on 27/12/2018, Thursday @ 1 PM.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 188902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 7 May 2019 4:22 PM
To: carrine.leong@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg; boojohnny@gmail.com
Cc: Hsiao Tong (LKKAuto); Adrian Ling (LKKAuto); Admin A
Subject: RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **P/P \$6,731.00 (before GST)** with **3 repair days**.

**** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 15 April 2019 3:11 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Hi Adrian and All,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 01 Apr 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1453/2018/PH
Date : 26-Dec-18

Vehicle IN workshop. Kindly arrange for survey.

Your insured vehicle : SLE 4351 S

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 14 Feb 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Briens Pierre Robert
Address : 11 Amasalam Chetty Road
: #12-04
: (S) 239949
Telephone : HP +65 90176202
Type of Claim : Third Party Claims
Policy No. : 1800114550
Vehicle No : **SME 3326 K**
Model Code : Audi A4 Sedan 2.0 TFSI (A)
Model / Year : Sep-18
Engine No : CVK 054234
Chassis No : WAUZZZF45JA104584
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Dec-18
Place of Accident : Chinatown Point

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 3326 K.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	560.00	\$ 280.00
2	To dismantle and renew rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$	1,800.00	\$ 750.00
3	To respray rhs front door, rhs rear door and door handle.	\$	1,800.00	\$ 1,200.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,352.00</u>	<u>\$ 2,422.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 3326 K.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT DOOR - RH	\$ 2,048.00	\$ 1,638.40
2	FRONT DOOR OUTER DOOR SEAL - RH	\$ 176.00	\$ 140.40
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	ATTACHMENT PARTS FOR FRONT DOOR - RH	\$ 462.00	
6	FRONT DOOR CATCH - RH	\$ 92.00	
7	FRONT DOOR COVER - RH	\$ 13.00	
8	FRONT DOOR TRIM PLATE FOR DOOR HANDLE-R	\$ 22.00	\$ 63.52
9	FRONT DOOR LOCK CYLINDER WITH HOUSING	\$ 471.00	\$ 376.40
10	FRONT DOOR MOUNTING BAR - RH	\$ 143.00	
11	REAR DOOR - RH	\$ 1,928.00	
12	REAR OUTER DOOR SEAL - RH	\$ 176.00	
13	BONDING AGENT	\$ 43.00	
14	CLEANING SOLUTION	\$ 64.00	
15	SEALING STRIP	\$ 14.00	
16	ATTACHMENT PARTS FOR DOOR	\$ 488.00	
17	REAR DOOR CATCH - RH	\$ 105.00	
18	DOOR CATCH COVER	\$ 12.00	
19	DOOR WINDOW SLOT SEAL WITH TRIM STRIP	\$ 265.00	
20	WINDOW SLOT SEAL WITH TRIM STRIP	\$ 217.00	
SUB TOTAL SPARE PARTS CHARGES		\$ 6,846.00	\$ 2,218.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 3326 K.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
	<i>c/f</i>		\$ 2,218.72
21	DATA PLATE FOR TYRE PRESSURE	\$ 33.00	\$ 26.24
22	SUNDRIES	\$ 500.00	\$ 4.08
TOTAL SPARE PARTS CHARGES		\$ 533.00	\$ 2,249.04
TOTAL LABOUR CHARGES		\$ 4,352.00	\$ 2,422.00
GRAND TOTAL		\$ 4,885.00	\$ 4,671.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Hsiao Tong (LKKAUTO)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 18 April 2019 2:32 PM
To: Adrian Ling (LKKAUTO); CS A Team; Admin A; Vic (LKKAUTO)
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SME3326K - TP AIG - SURVEYED 27 DEC 18
Attachments: PA14532018 - SME 3326 K - Audi A4 Sedan 2.0 TFSI (A) - TP AIG.XLS

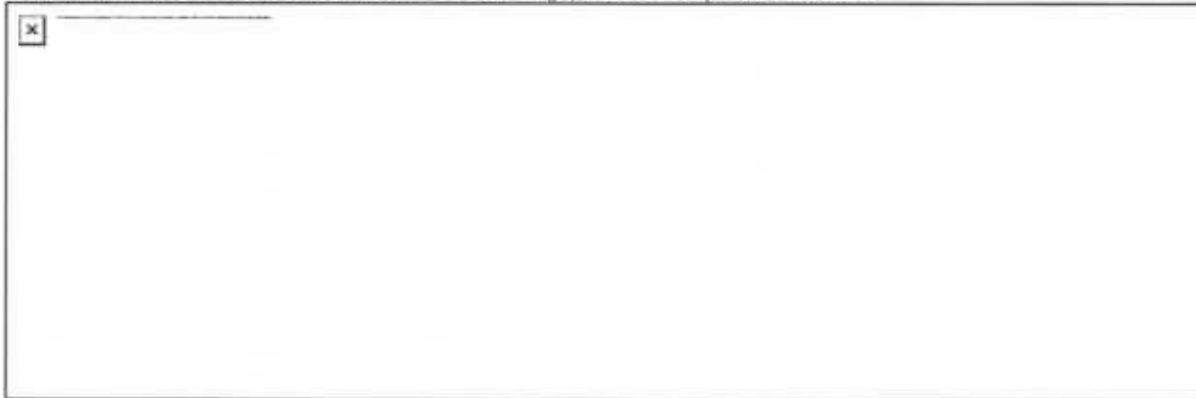
Hi Adrian and All,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 14 Feb 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Thursday, 14 February, 2019 6:26 PM
To: Adrian Ling <adrianling@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SME3326K - TP AIG - SURVEYED 27 DEC 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4671.04 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 7 June 2019 1:41 PM
To: Joane.Boyogan@aig.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: SEEK MANDATE - AIG REF: TP / 8315811927SG [ACCIDENT INVOLVING SLE4351S (OI) AND SME3326K (TP) ON 23/12/2018]

Tracking:	Recipient	Delivery
	Joane.Boyogan@aig.com	
	Hsiao Tong (LKKAuto)	Delivered: 7/6/2019 1:41 PM
	Admin A	
	olivialau@lkkauto.com	Delivered: 7/6/2019 1:41 PM
	Meikwan@lkkauto.com	Delivered: 7/6/2019 1:41 PM
	shupei@lkkauto.com	Delivered: 7/6/2019 1:41 PM

AIG Ref: TP / 8315811927SG

LKK Ref: CC3/LCR18023050/APA3Q2

Dear Sir/Madam,

ACCIDENT INVOLVING SLE4351S (OI) AND SME3326K (TP) ON 23/12/2018

We refer to the above matter.

Our Insured passenger opened the m/vehicle door to alight and the Third party collided into the said door. Liability is not in our driver's favour.

We seek your approval to offer to Third Party repairer, "Premium Automobiles Pte Ltd" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,596.60	\$ 4,998.01
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 500.00 (5daysx\$100)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,104.05	\$ 5,505.46

**4days recommendation for repair + 1 Sunday = 5days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SME3326K (8315811927SG)
[SLE4351S]**

TP

BRIENS PIERRE ROBERT

Dec 23 2018 1:00PM

[LION CITY RENTALS PTE LTD]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/06/2019 10:31 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5505.46) - SME3326K - Claim Handler: Boyogan, Joane

Approved: 5505.46.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 10 June 2019 11:58 AM
To: Claims
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018 LKK REF CC3/LCR18023050/pa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,998.01
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	\$ 5,505.46

We will proceed to close case accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 25 May 2019 9:54 AM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018 LKK REF CC3/LCR18023050/pa3

Dear Claim team,



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : BRIENS PIERRE ROBERT
Period of Insurance : 26 Sep 2018 To 25 Sep 2019
Engine No. : CVK054234
Chassis No. : WAUZZZF45JA104584

Vehicle No. : SME3326K
Policy No. : 1800114550
Endorsement No. :
Issued Date : 02 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

BRIENS PIERRE ROBERT - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Chang Chai

BREAKDOWN OF PAYMENT

Vehicle No: SME3326K

Accident on 23/12/2018 at CHINATOWN POINT

Involving vehicle/s SLE4351S

1) Repair cost \$ 4,998.01 Payable to: Premium Automobiles Pte Ltd

2) GIA/TA search fee \$ 7.45 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 500.00 Payable to: BRIENS PIERRE ROBERT

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

Premium Automobiles

KCN

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/LCR18023050/pa3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1453/2018/MAS

24 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SME 3326 K, Audi A4 Sedan 2.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SME 3326 K**, claimant, **Mr. Briens Pierre Robert**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6338 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85013761 – S\$4,998.01 ✓
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$500.00 (S\$100.00 x 4 working days + 1 Sunday) ✓
6. LTA Search Fee – S\$7.45 ✓

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SME 3326 K

• **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 January 2019 4:15 PM
To: 'insurance@lioncityrentals.com.sg'; 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLE 4351S(AIG) & SME 3326K ALONG/AT CHINATOWN
DROP OFF POINT ON 23/12/2018

Your Ref: **SLE 4351S**
Our Ref: CC3/LCR18023050/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE 4351S(AIG) & SME 3326K ALONG/AT CHINATOWN DROP OFF POINT ON 23/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SME 3326K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

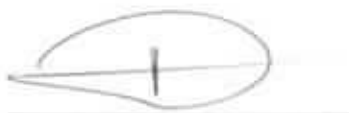
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, BRIENS PIERRE ROBERT (the third party claimant) of 11 ARNASALAM CHETTY ROAD
#12-04, SINGAPORE 239949 (address), owner of SME3326K (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SME3326K that was damaged pursuant to the accident which occurred on 23/12/2018
(date) along CHINATOWN POINT (location) involving vehicle no/s
SLE4351S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 24 (day) of JAN (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4,998.91 (Repair Cost), S\$ 500.00 (Loss of rental/use), S\$ 7.45 (Disbursement), for vehicle no. SME3326K that was damaged pursuant to the accident which occurred on 23/12/2018 (date) along CHINATOWN POINT (location) involving vehicle no/s SLE4351S. This is pursuant to the inspection conducted on 27/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BRIENS PIERRE ROBERT ("the third party claimant") of vehicle no. SME3326K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME3326K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of JUN (month) 2019 (year)



LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
28/ Alexandra Road
Singapore 159938
Main Telephone: 8828 2222
Main Telefax: 6471 3733

Alexandra Service Centre
29/ Alexandra Road
Singapore 159938
Telephone: 8888 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 3388 2222

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

8866 2222
8828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 1 14:39

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013761 Date : 13/05/2019 Order : SME3326X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SME3326X (V 36718)	Regn Date: 26/09/2018	Mileage: 2664	WIP No.: 37143
Model: A4 SEDAN 2.0 TFSI 042ADG	Chassis: WAUZZZF45JA104584	Engine: CVK 054234	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO REMOVE AND TRANSFER RHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	N: TO DISMANTLE AND RENEW RHS FRONT DOOR. REPAIR RHS REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	N: TO RESPRAY RHS FRONT DOOR, RHS REAR DOOR AND DOOR HANDLE	1200.00	1.00	1,200.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A1078371680S	(V) (G) LOCK CYLIN 07. Less 020%	1.00	470.50	376.40
X	A8W08310520	(V) (G) DOOR 07.01.201 Less 020%	1.00	2048.00	1,638.40
X	A8W0837878	(V) (G) COVER 21/01/19 Less 020%	1.00	5.10	4.08
X	A8W0837912A	(A) (SK) SEAL 07.01.20 Less 020%	1.00	175.50	140.40
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119998
Main Telephone: 6346 2223
Main Telefax: 6471 3713

Alexandra Service Centre
281 Alexandra Road
Singapore 119998
Telephone: 6346 2223
Telefax: 6471 1023

Uti Service Centre
33 Uti Road 1
Singapore 110003
Telephone: 6388 2323

Customer Service
Service Appointment
Singapore Breakdown Service
Email: customer.care@premiumauto.com.sg
6346 2223
9828 1291

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 14:39

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013751 Date: 13/05/2019 Order: SME3326K Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SME3326K (V 36718) Regn Date: 26/09/2018 Mileage: 2664 WIP No.: 37143
Model: A4 SEDAN 2.0 TFSI 8M2ADG Chassis: WAUZZZF45JA104584 Engine: CVK 054234 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A8M2B37240 GRU	TRIM	1.00	79.40	63.52
X	A8M00105020	(V) (G) LABEL 18/01/19	1.00	32.80	26.24

Parts 2,249.04
Labour 0.00
Sublet 2,422.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,671.04
7% GST 326.97
Grand Total 4,998.01

13/5

Received by

For & on behalf of
Premium Automobiles Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Dec 2018 / 09:13:02

Receipt Date/Time : 24 Dec 2018 / 09:13:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181224-000230

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLE4351S				
As at 23 Dec 2018/12:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLE4351S			
	Enquiry Fee	7.00	0.49	7.49
	20181224091153036874			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx8891	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7882755F



Name:

BRIENS PIERRE ROBERT

Race:

CAUCASIAN

Date of birth:

28-02-1978

Sex:

M

S7882755F

Country of birth:

FRANCE

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number:
S7882755F

BRIENS PIERRE ROBERT

Birth Date: 28 Feb 1978

Issue Date: 14 Mar 2009



NRIC No. S7882755F



Nationality:

FRENCH

Date of issue:

31-03-2008

11 ARNASALAM CHETTY ROAD #12-04
SINGAPORE 239948

NRIC No:

S7882755F

Date:

02/06/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 2B Motorcycles <= 300 cc 14 Mar 2009
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 14 Mar 2009



NP 428A

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Dec 2018 Edit Reg		27 Dec 2018 00:00 Edit Adj Rpt	S\$4,671.04 Edit Estimates	S\$4,671.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LION CITY RENTALS PTE LTD , Co. Reg. No.: 201504621K									
Main Claimant: BRIENS PIERRE ROBERT , ID: 57882755F									
Vehicle Reg. No.: SME3326K		Date of Loss: 23/12/2018 13:00 - :59 [2 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8315811927SG		Policy/Cover Note No.: 0999994764 (Comprehensive)							
Vehicle Reg. No. (Insured): SLE4351S		Policy No. (Claimant): 1800114550							
		Excess:							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Boyogan, Joane] Joane.Boyogan@aig.com									
Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (10/06/2019): Alert - Adj Mandate Approved (S\$5505.46) - SME3326K - Claim Handler: Boyogan, Jo... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SME3326K (8315811927SG)**
[SLE4351S]
TP
BRIENS PIERRE ROBERT
Dec 23 2018 1:00PM
[LION CITY RENTALS PTE LTD]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	27/12/18 15:13	Accident Statement <small>From: SC - Reg. No: SLE4351S, Claimant: LION CITY RENTALS PTE LTD</small>		Load HTM
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/05/19 12:04	General View		Load JPG
2	06/05/19 12:04	General View		Load JPG
3	06/05/19 12:04	General View		Load JPG
4	06/05/19 12:04	General View		Load JPG
5	06/05/19 12:04	General View		Load JPG
6	06/05/19 12:04	General View		Load JPG
7	06/05/19 12:04	General View		Load JPG
8	06/05/19 12:04	General View		Load JPG
9	06/05/19 12:04	General View		Load JPG
10	06/05/19 12:04	General View		Load JPG
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/12/18 09:39	TP GIA REPORT		Load PDF
2	10/01/19 13:43	TP ESTIMATE - MARKED		Load PDF
3	22/05/19 10:03	LETTER TO OI		Load PDF
4	28/05/19 17:25	LTA Search		Load PDF
5	10/06/19 11:41	Email seek mandate		Load PDF
6	14/06/19 08:51	WORKSHOP INVOICE		Load PDF
7	14/06/19 08:51	AUTHORISATION TO ACT FORM		Load PDF
8	14/06/19 08:51	Release Voucher		Load PDF
9	14/06/19 08:51	LTA SEARCH		Load PDF
10	14/06/19 08:51	TP IC		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE4351S (Insd veh)	Model:	AUDI A4 2.0 (A)
	SME3326K (TP veh)		
Date of Accident:	23/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	12,596.60
Final Repair Cost	:	\$	4,998.01
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,505.46

5.00 days at \$100.00 per day

days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 5,005.46
2)	Briens Pierre Robert	:	\$ 500.00
3)		:	\$

JOANNE LEE KHANG MIN

14 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18023050/AKA3Q2

Date: 14/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994764
Claimant Vehicle No : SME3326K **Insured Vehicle No :** SLE4351S
 Date of Loss: 23/12/2018 Nature of Claim: TP Claim No: 8315811927SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SME3326K**
 Make & Model: AUDI A4, 2.0 (A) Engine No: CVK054234
 Reg. Date: 26/09/2018 (Man. Year: 2017) Chassis No: WAUZZZF45JA104584
 Colour: Grey Odometer: 1348 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,420.52	2,249.04	5,171.48	69.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,352.00	2,422.00	1,930.00	44.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,772.52	4,671.04	7,101.48	60.32
+ GST 7.00/7.00% (S\$)	824.08	326.97	497.11	60.32
Nett Amount (S\$)	12,596.60	4,998.01	7,598.59	60.32
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,505.46		

INSPECTION

Date of Assignment: 27/12/2018
 Date Inspected: 27/12/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Dented	2,048.00 FS	*1,638.40 FS
2	1		*FRONT DOOR OUTER DOOR SEAL -RH	Necessary	176.00 FS	*140.40 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*ATTACHMENT PARTS FOR FRONT DOOR -RH	Not Necessary	462.00 FS	*- FS
6	1		*FRONT DOOR CATCH -RH	Not Necessary	92.00 FS	*- FS
7	1		*FRONT DOOR COVER -RH	Not Necessary	13.00 FS	*- FS
8	1		*FRONT DOOR TRIM PLATE FOR DOOR HANDLE-RH	Damaged	63.52 FS	*63.52 FS
9	1		*FRONT DOOR LOCK CYLINDER WITH HOUSING	Cut	471.00 FS	*376.40 FS
10	1		*FRONT DOOR MOUNTING BAR-RH	Not Necessary	143.00 FS	*- FS
11	1		*REAR DOOR-RH	Repair	1,928.00 FS	*- FS
12	1		*REAR OUTER DOOR SEAL -RH	Not Necessary	176.00 FS	*- FS
13	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
14	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
15	1		*SEALING STRIP	Not Necessary	14.00 FS	*- FS
16	1		*ATTACHMENT PARTS FOR DOOR	Not Necessary	488.00 FS	*- FS
17	1		*REAR DOOR CATCH -RH	Not Necessary	105.00 FS	*- FS
18	1		*DOOR CATCH COVER	Not Necessary	12.00 FS	*- FS
19	1		*DOOR WINDOW SLOT SEAL WITH TRIM STRIP	Not Necessary	265.00 FS	*- FS
20	1		*WINDOW SLOT SEAL WITH TRIM STRIP	Not Necessary	217.00 FS	*- FS
21	1		*DATA PLATE FOR TYRE PRESSURE	Necessary	33.00 FS	*26.24 FS
22	1		*SUNDRIES	Necessary	500.00 FS	*4.08 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 7,420.52 2,249.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER RHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES .INSPECT FOR DAMAGES	New	560.00	280.00
2	TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,800.00	750.00
3	TO RESPRAY RHS FRONT DOOR ,RHS REAR DOOR AND DOOR HANDLE	New	1,800.00	1,200.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,352.00	2,422.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >