

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 27 December, 2018 5:22 PM
To: Claims Dept
Cc: Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018 LKK REF CC3/LCR18023050/pa3

Without Prejudice

Dear Phua,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler (on behalf of Hsiao Tong)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAUTO)
Sent: Thursday, 27 December 2018 5:14 PM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018

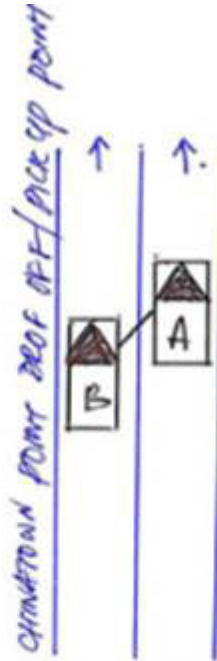
Dear Sir / Madam,

Enclosed for your perusal is SLE 4351S's sketch plan.

Thank you

SKETCH PLAN

- ① SLE4351S
② SME3326K



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DROPPING OFF MY PASSENGER ALONG
CHINATOWN POINT DROP OFF / PICK UP POINT. MY PASSENGER WAS NOT
ABLE TO ALIGHT ON THE RIGHT DUE TO PEOPLE SITTING. HENCE
MY PASSENGER ALIGHT ON THE LEFT. SUDDENLY I FELT AN IMPACT
COMING FROM THE LEFT OF MY CAR. REALIZE VEHICLE B
HAS HIT MY LEFT PORTION AND CAUSE THE DAMAGE.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 26 December 2018 7:40 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018

Good evening all ,

Here is the attached estimate for your kind reference .

Note : There is a survey arranged 27/12/2018 @ pm . Kindly assist for the arrangement .

Thank you .

Best Regards,
Phua
Claims Advisor

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Mastura [<mailto:mastura@premiumauto.com.sg>]
Sent: Monday, 24 December 2018 5:24 PM
To: 'Admin A'; 'Claims Dept'
Subject: ACCIDENT INVOLVING SME 3326 K AND YOUR INSURED SLE4351S DATED ON 23/12/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with **AIG**.

Do take note, kindly arrange the survey on 27/12/2018, Thursday @ 1 PM.

Thank you.

Best Regards,
Mastura
Claims Administrator

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