

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 28 May, 2019 4:35 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3
Attachments: proof of rental.pdf; 12 18 2087 - DV.pdf

Dear Vic,

We attach the duly signed DS form and ATA for your necessary action.

Please let us know the purpose of requesting the rental agreement since we have provided the proof of rental (as attached).

Please let us have AXA's cheque for \$4,540.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 16/05/2019 09:10
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3

(RESEND)

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement, our principal is prepared to increase and accept your offer of LOI/R @ 11.5 days. Please advise if any rental agreement is available as requested by our principal.

Kindly chop and sign the attached DS Form and ATA and forward a copy back to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Thursday, 16 May, 2019 9:08 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement, our principal is prepared to increase and accept your offer of LOI/R @ 11.5 days. Please advise if any rental agreement is available as requested by our principal.

Kindly chop and sign the attached DS Form and ATA and forward a copy back to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

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From: Vic (LKKAUTO)
Sent: Friday, 10 May, 2019 3:16 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/Ig) LKK REF CC4/ASM18023012/Jha3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We are seeking further instructions to our principal with regards to your appeal.

We will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]
Sent: Monday, 22 April, 2019 10:19 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/Ig) LKK REF CC4/ASM18023012/Jha3

Dear Vic,

Your offer of \$3,620.00 is unacceptable.

For the sake of an amicable settlement, we are prepared to accept a global sum of \$4,540.00 (all in, LOR & LOI at **11.5 days).

Please reconsider your offer and let us hear from you soon. Thanks.

** please refer to the attached breakdown.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: 16/04/2019 17:09
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$3,620.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]
Sent: Wednesday, 20 March, 2019 3:14 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3

Dear Vic,

We have forwarded the video footage to lkkauto.photos@gmail.com.

Fyi, we have rejected your insured's claim and have given the cctv footage to his lawyer.

Please let us have your offer asap. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicaleph@lkkauto.com>]

Sent: 29/01/2019 18:03

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3

WITHOUT PREJUDICE"

Dear Lee Gek,

We refer further to our below email.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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From: Vic (LKKAuto)

Sent: Tuesday, 29 January, 2019 5:30 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg) LKK REF CC4/ASM18023012/Jha3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 29 January, 2019 5:06 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2611.31
Loss of Rental	\$1493.92 (12.75 days x \$117.17)
Loss of Income	\$765.00 (12.75 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4877.23

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

We have notified AXA of PRS on 22/12/2018 at 8.44am and our taxi was surveyed on 26/12/2018 at 2.38pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

