

## **Vic (LKKAUTO)**

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 29 January, 2019 5:57 PM  
**To:** claims@transcab.com.sg  
**Cc:** Admin A; Vic (LKKAUTO); carrisalee@ava-ins.com; foonghon@ava-ins.com; icewong@ava-ins.com  
**Subject:** YOUR REF : P1680520 (SHD 9729G)\_ACCIDENT INVOLVING SHD 9729G AND SHC 4198B AT/ALONG TAMPINES CENTRAL 1 ON 20/12/2018

29 JANUARY 2019

TRANS-CAB SERVICES PTE LTD  
SINGAPORE

Dear Sir/Madam,

**OUR REF : CC4/ASM18023012/Jha3**  
**YOUR REF : P1680520 (SHD 9729G)**  
**ACCIDENT INVOLVING SHD 9729G AND SHC 4198B AT/ALONG TAMPINES CENTRAL 1 ON 20/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHC 4198B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

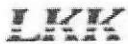
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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## AUTHORIZATION TO ACT

I/We, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHC 4198B (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4198B that was damaged pursuant to the accident which occurred on 20/12/2018 (date) along TAMPINES CENTRAL 1 (location) involving vehicle no/s SHD 9729G ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of May (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



Date: 21/12/2018

Our Ref. No.:

### Letter of Authorisation

I, Koh Choon Wah (NRIC No.: S0131396G) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHC 4198B hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SHD 9729G happened on 20/12/2018, 1955hrs along Tampines Central.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name KOH CHOOH WAH Signature: 

NRIC No. S.0131396G

Tel No. 82632752, 81575120

Address #03-179 #1 Jurong West Str 1

BK 491 Singapore 6K0491



## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD9729G	(Insd veh)	Model: <i>Toyota Prius</i>
	SHC4198B	(TP veh)	
Date of Accident/ Time:	20/12/2018 @ 1955HRS		

Repair Estimate	: \$		
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	4,540.00	(Global Sum)
Payee Name : SMRT TAXIS PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____	
	BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

## NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: *Tan Lee Gek*

Date: *28 MAY 2019*



Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

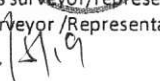
Date: *28 MAY 2019*



Signature of AXA's surveyor/representative:

Name of AXA's surveyor/Representative:

Date: *28/5/19*



\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190100184  
Date : 10.01.2019  
Vehicle No. : SHC4198B  
Your Ref No. : TAX/12/18/2087  
Our Ref No. : 24099352  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
COVER, FR BUMPER	1.00	\$ 495.50	(25.00 )	\$ 123.87	\$ 371.63
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL ( HYBRID)	1.00	\$ 52.90	(25.00 )	\$ 13.22	\$ 39.68
LINER, FR FENDER, LH	0.00	\$ 194.30	0.00	\$ 0.00	\$ 0.00
PAD, FR WHEEL LH	0.00	\$ 57.70	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1249.60	(100.00)	\$1249.60	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
DOOR OUTER HANDLE FRONT , LH	1.00	\$ 378.90	(100.00)	\$ 378.90	\$ 0.00
COVER, OUTER MIRROR, LH	1.00	\$ 89.50	(100.00)	\$ 89.50	\$ 0.00
MIRROR ASSY, OUTER REAR VIEW , LH	0.00	\$1283.90	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1243.90	(100.00)	\$1243.90	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
DOOR OUTER HANDLE REAR , LH	0.00	\$ 93.90	0.00	\$ 0.00	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , LH	1.00	\$ 576.00	(100.00)	\$ 576.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
WHEEL, DISC	0.00	\$1555.10	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	0.00	\$ 423.90	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00

  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190100184  
Date : 10.01.2019  
Vehicle No. : SHC4198B  
Your Ref No. : TAX/12/18/2087  
Our Ref No. : 24099352  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER, LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 591.31
<b>Labour</b>					
TO REPAIR LH PORTION	1.00	\$ 700.00	0.00	\$ 0.00	\$ 700.00
<b>Others</b>					
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	( 0.00 )	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 100.00	( 0.00 )	\$ 0.00	\$ 100.00
TO RESPRAY RIM	1.00	\$ 50.00	( 0.00 )	\$ 0.00	\$ 50.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	( 0.00 )	\$ 0.00	\$ 200.00
TO RESPRAY DOOR HANDLE	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00
TO RESPRAY VIEW MIRROR	1.00	\$ 20.00	( 0.00 )	\$ 0.00	\$ 20.00
TO REPSRAY REAR DOOR LH	1.00	\$ 200.00	( 0.00 )	\$ 0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	( 0.00 )	\$ 0.00	\$ 100.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	( 0.00 )	\$ 0.00	\$ 200.00
TO REPSRAY REAR BUMPER	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	( 0.00 )	\$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	( 0.00 )	\$ 0.00	\$ 20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	( 0.00 )	\$ 0.00	\$ 60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	( 0.00 )	\$ 0.00	\$ 30.00
TO REMOVE AND REFIT TYRE	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 100.00	( 0.00 )	\$ 0.00	\$ 100.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190100184  
Date : 10.01.2019  
Vehicle No. : SHC4198B  
Your Ref No. : TAX/12/18/2087  
Our Ref No. : 24099352  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO REMOVE AND REFIX WING MIRROR	1.00	\$ 20.00	( 0.00 )	\$ 0.00	\$ 20.00
TO REMOVE / REFIT SEAT	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 0.00	( 0.00 )	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 2,611.31

Remark :

Make/Model : PRIUS4  
Accident Date : 20.12.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd





**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/12/18/2087

From: SMRT Taxis Pte Ltd

Date: 04/01/2019

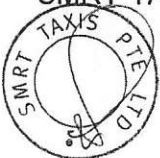
**ACCIDENT INVOLVING SHC 4198B & SHD 9729G ON 20/12/2018 ALONG  
TAMPINES CENTRAL 1**

This is to confirm that the daily rental rate for SHC 4198B is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 01/12/2018  
Accident End Date : 08/01/2019

Date Generated : 08/01/2019  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident/Repair)	Date and Time (Repair Completed)
TAX/12/18/2087	SHC4198B	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24099352	20/12/2018 9:10 PM	02/01/2019 3:26 PM