

INS-CASE OWNER:

CC

4,

180

23012,

Sha352

LKK:

IDAC:

89607

ASSIGNMENT

S -

DOI:

26/1/18

Date / Time:

26/1/18

Registered in Merimen:

Pre-assign / CCU / FTE

SHD 97296



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SHD 41988



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sine T. we



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/1/18

SHD 97296 - CASHING SDH 469/KW352; 20/1/18
 SHD 41988 - NCALON 1000 3269/Y; 20/1/18
 - ASHMC 1600 9883/KW352; 20/1/18
 - ASHMC 1600 21974/KW352; 20/1/18

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	26/1/18 - JIC
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	☐
After call ltr to OI:	☒
Authorisation To Act:	☒
Release Voucher:	☐
Final Repair Bill:	☒
Car Rental Invoice:	☒
Towing Invoice:	☐
LTA / GIA:	☐
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☒
LOD:	☒
Payment Breakdown Form:	☐
Post-Repair Photos:	☒
Others:	DO FORM ☐

- FINISHED

- TP LOD IN BY EMAIL

29/01/18

- MUE EQUIPMENT. CONFIRMING VERSIONS.
 CUTTING LAMB. BOTH DRIVERS ACCUSED
 OTHER VEH. CUT LAMB. SEND EMAIL TO OI
 TO NOTIFY TP CLAIM.

- REQUEST EVIDENCE FROM TP.

- TP VIDEO FOOTAGE IN. UPLOADED IN SC.

21/03/18

- UPLOADED WANDER IN IN SC.

04/04/18

- AXA APPROVED WANDER.

16/04/18

- SEND 1ST OFFER TO TP.

28/05/18

- RECEIVED PS FORM. TP ACCEPTED OFFER.

- ALL DOCS IN ORDER.

PRELIMINARY ADVICE Date/Time: 21/03/18 Sent By: JIC

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	PK \$S 2,611.31	4 days Reduction: 82 %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Final Liability:	% 100 (Agreed / Assessed)	BOLA S/N No.:	Nil
Repair Cost:	\$S 2,611.31		
Loss of Rental (LOR):	\$S 1,347.46 (11.5 days) x \$117.17		
Loss of Use (LOU):	\$S 575.00 x 560 x 11.5 days		
Loss of Income (LOI):	\$S - (\$ x days)		
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒			
GIA/LTA Search	\$S 7.00		
Medical:	\$S -		
Disbursement:	\$S -	(e.g. Tow/ Independent)	
Legal Cost	\$S -		
Total:	\$S 4,540.77	Global Sum \$S:	4,540.00
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	\$S 4,540.00	Name 1:	SHRT TAXI PTB LTD
Payee 2: (Strike if N.A.)	\$S -	Name 2:	-
Payee 3: (Strike if N.A.)	\$S -	Name 3:	-

CONFIRMING VERSIONS
 TP VIDEO IN
 COPY SENT
 28/5/18

1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee: \$350.00

Insurance Hire Fee

REF:

ASMLAXA)

John 3

ASSIGNMENT

From:

Date:

24-12-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

SNC 4198B

at Workshop m/s

SMRT

of

60 Woodlands Ind Park E4

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

★	
N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

-

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC4198B

Yr Regn:

1/11/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C

1798

Colour

maroon

A/C:

Insured / Std / NI / NA

Sp. Reading

/

T/Radio:

Insured / Std / NI / NA

Eng/No:

-

C/No:

JT0KB3FU103573289

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 195/65R15

R:

-

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

20/12/18

D.O.I.

26/12/18

Survey held at

Smrt

Des. of Damages: Frt / Rear / O/S ☒ N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/18/2087

P/P 42,61131

CRD: 12,774.74 / 85%

SHD 97296

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format :

Lump Sum / L.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) \$ + RS. \$

) Photos

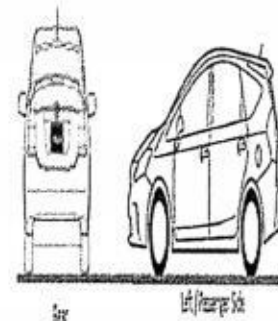
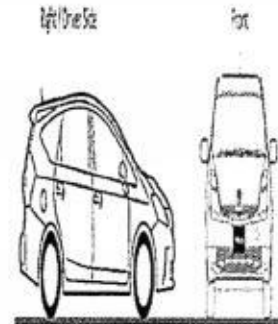
) Others

TOTAL

Vic

Section A - Accident Details

Registration Number	SHC4198B
Case Reference Number	TAX/12/18/2087
Registration Date	01/11/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	KOH CHOON WAH
Type of Accident	Side Swipe
Accident Date and Time	20/12/18 7:55 PM
Accident Reported Date and Time	21/12/18 12:35 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099352
Special Instruction to ARC, if any	DROVE IN
Prepared Date and Time	21/12/18 6:17 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



by the

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,183.00	\$700.00 ✓
Total Spray Cost	\$3,528.00	\$1,070.00 ✓
Total Spare Part Cost	\$9,155.05	\$591.31 ✓
Total Other Cost	\$1,520.00	\$250.00 ✓
TOTAL COST	\$15,386.05	\$2,611.31 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / AXA
ARC / Surveyor Sign Off Date	21/12/2018 6:49 PM	26/12/2018 2:38 PM
Signature		
Remarks		P/P repair, photo before paint.

Finalized - Hwee Jie

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1901-0139	Invoice Number	
Quotation Date	08.01.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	\$1,183.00	\$700.00 ✓
Total Labour	\$1,183.00	\$700.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY FRONT FENDER LH	\$378.00	\$100.00 ✓
TO RESPRAY RIM	\$360.00	\$50.00 ✓
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00 ✓
TO RESPRAY DOOR HANDLE	\$360.00	\$0.00
TO RESPRAY VIEW MIRROR	\$180.00	\$20.00 ✓
TO RESPRAY REAR DOOR LH	\$378.00	\$200.00 ✓
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00 ✓
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00 ✓
TO RESPRAY REAR BUMPER	\$378.00	\$0.00
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$3,528.00	\$1,070.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$20.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00 ✓
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$240.00	\$30.00 ✓
TO REMOVE AND REFIT TYRE	\$240.00	\$0.00
TO TRANSFER DOOR MECHANISM	\$240.00	\$100.00 ✓
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$20.00 ✓
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$1,520.00	\$250.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63 ✓	Replace	Replace ✓

DONTAD

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 6365592
Estimator Telephone Number: 6662823
Accident Reporting Number: 6662672

Date Generated: 30/1/2019

User ID: PchSuan

5211547050	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Not Given	X	nn
5211647050	SUPPORT, FR BUMPER LH	0.00	\$82.30	0.00	\$0.00	Replace	Check	X	nn
5380247100	FENDER SUB-ASSY, FR, LH	1.00	\$933.10	100.00	\$0.00	Replace	Repair	X	nn
7537447140	EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68	Replace	Replace	X	nn
5387647110	LINER, FR FENDER, LH	0.00	\$194.30	0.00	\$0.00	Replace	Not Given	X	nn
5385247041	PAD, FR WHEEL LH	0.00	\$57.70	0.00	\$0.00	Replace	Not Given	X	nn
4261147450	WHEEL, DISC	1.00	\$1,555.10	100.00	\$0.00	Replace	Repair	X	nn
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X	nn
6700247162	PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1,249.60	100.00	\$0.00	Replace	Repair	X	nn
	STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	X	nn
6921047051A1	DOOR OUTER HANDLE FRONT, LH	1.00	\$378.90	100.00	\$0.00	Replace	Repair	X	nn
8794547060A1	COVER, OUTER MIRROR, LH	1.00	\$89.50	100.00	\$0.00	Replace	Repair	X	nn
8794047440	MIRROR ASSY, OUTER REAR VIEW, LH	0.00	\$1,283.90	0.00	\$0.00	Replace	Not Given	X	nn
6700447210	PANEL SUB-ASSY, REAR DOOR, LH	1.00	\$1,243.90	100.00	\$0.00	Replace	Repair	X	nn
	PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	X	nn
692114-7021A1	DOOR OUTER HANDLE REAR, LH	0.00	\$93.90	0.00	\$0.00	Replace	Not Given	X	nn
7586047900	MOULDING ASSY, BODY ROCKER PANEL, LH	1.00	\$576.00	100.00	\$0.00	Replace	Repair	X	nn
6160247160	PANEL SUB-ASSY, FENDER REAR LH	1.00	\$824.80	100.00	\$0.00	Replace	Repair	X	nn
4261147450	WHEEL, DISC	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given	X	nn
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X	nn
5215947913	COVER, RR BUMPER ASSY	0.00	\$423.90	0.00	\$0.00	Replace	Not Given	X	nn
5246247030	PAD, RR BUMPER, RH & LH, 1	0.00	\$3.80	0.00	\$0.00	Replace	Not Given	X	nn
5246247020	PAD, RR BUMPER, RH & LH, 2	0.00	\$3.80	0.00	\$0.00	Replace	Not Given	X	nn
5246247010	PAD, RR BUMPER, RH & LH, 3	0.00	\$3.80	0.00	\$0.00	Replace	Not Given	X	nn
5219147030	SEAL, RR BUMPER ARM, RH & LH	0.00	\$11.00	0.00	\$0.00	Replace	Not Given	X	nn
5256647900	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given	X	nn
Total			\$11,683.08		\$591.31				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

17974.08

591.31
+ 700.00
+ 1320.00
2611.31

9/1/19 - Finalized P/P repair \$2,611.31/- with 4 days.
Hwee Jie - LKK



Case Details

Case Reference Number : TAX/12/18/2087
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4198B

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5051-ID
 Assigned By : Kok Wah Wong

Insurance Company Name : AXA Insurance Singapore Pte Ltd
 Accident Date and Time : 20/12/2018 11:55 AM
 Vehicle Age(In Months) : 13

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	371.63	Replace <i>DD</i>
One Time Key In	Main			SUPPORT, FR BUMPER RH	1	76.90	76.90	25.00	57.68	Replace	0	0	Not Give
One Time Key In	Main			SUPPORT, FR BUMPER LH	1	82.30	82.30	25.00	61.72	Replace	0	0	Check
One Time Key In	Main			FENDER SUB-ASSY, FR, LH	1	933.10	933.10	25.00	699.83	Replace	1	0	Repair
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace <i>NEL</i>
One Time Key In	Main			LINER, FR FENDER, LH	1	194.30	194.30	25.00	145.73	Replace	0	0	Not Give
One Time Key In	Main			PAD, FR WHEEL LH	1	57.70	57.70	25.00	43.28	Replace	0	0	Not Give
One Time Key In	Main			WHEEL, DISC	1	1,555.10	1,555.10	25.00	1,166.32	Replace	1	0	Repair
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give
One Time Key In	Main			PANEL SUB-ASSY, FRONT DOOR LH	1	1,249.60	1,249.60	25.00	937.20	Replace	1	0	Repair
Total Spare Part Cost									9,155.05		Surveyor Total	591.30	
Lump Sum Discount (%)									0.00		Lump Sum Dis (%)	0	
Final Spare Part Cost									9,155.05		Final Sur Total	591.30	

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	NEC
One Time Key In	Main			DOOR OUTER HANDLE FRONT , LH	1	378.90	378.90	25.00	284.17	Replace	1	0	Repair	
One Time Key In	Main			COVER, OUTER MIRROR, LH	1	89.50	89.50	25.00	67.13	Replace	1	0	Repair	
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , LH	1	1,283.90	1,283.90	10.00	1,155.51	Replace	0	0	Not Give	
One Time Key In	Main			PANEL SUB-ASSY, REAR DOOR , LH	1	1,243.90	1,243.90	25.00	932.93	Replace	1	0	Repair	
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	NEC
One Time Key In	Main			DOOR OUTER HANDLE REAR , LH	1	93.90	93.90	25.00	70.43	Replace	0	0	Not Give	
One Time Key In	Main			MOULDING ASSY, BODY ROCKER PANEL , LH	1	576.00	576.00	25.00	432.00	Replace	1	0	Repair	
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	824.80	25.00	618.60	Replace	1	0	Repair	
One Time Key In	Main			WHEEL, DISC	1	1,555.10	1,555.10	25.00	1,166.32	Replace	0	0	Not Give	
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	0	0	Not Give	
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 1	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Give	
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 2	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Give	
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 3	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Give	
Total Spare Part Cost									9,155.05					
Lump Sum Discount (%)									0.00					
Final Spare Part Cost									9,155.05					
											Surveyor Total	591.30		
											Lump Sum Dis (%)	0		
											Final Sur Total	591.30		

SMRT Recommendation											Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	0	0	Not Givr
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	0.00	119.90	Replace	0	0	Not Givr
Total Spare Part Cost									9,155.05		Surveyor Total	591.30	
Lump Sum Discount (%)									0.00		Lump Sum Dis (%)	0	
Final Spare Part Cost									9,155.05		Final Sur Total	591.30	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR LH PORTION	1,183.00	700	
Total:		1,183.00	700.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY FRONT BUMPER	378.00	200	
2	TO RESPRAY FRONT FENDER LH	378.00	100	
3	TO RESPRAY RIM	360.00	50	
4	TO RESPRAY FRONT DOOR LH	378.00	200	
5	TO RESPRAY DOOR HANDLE	360.00	0	
6	TO RESPRAY VIEW MIRROR	180.00	20	
7	TO REPSRAY REAR DOOR LH	378.00	200	
8	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
9	TO RESPRAY REAR FENDER LH	378.00	200	
10	TO REPSRAY REAR BUMPER	378.00	0	
11	TO RESPRAY FILLER RR BUMPER LH	180.00	0	
Total:		3,528.00	1,070.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	20	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
4	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	240.00	30	
5	TO REMOVE AND REFIT TYRE	240.00	0	
6	TO TRANSFER DOOR MECHANISM	240.00	100	
7	TO REMOVE AND REFIX WING MIRROR	120.00	20	
8	TO REMOVE / REFIT SEAT	120.00	0	
9	TO WASH AND VACUUM	60.00	0	
10	TO REPLACE SUNDRY PARTS	100.00	0	
Total:		1,520.00	250.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	9,155.05	591.30
Total Labour Cost	1,183.00	700.00
Total Spray Painting	3,528.00	1,070.00
Other	1,520.00	250.00
Overall Total	15,386.05	2,611.30
Lump Sum Repair Option		
Lump Sum Total	0.00	2,611.30
Surveyor Approved Amount		2,611.30
No of Repair Days*	7	4
Remarks	-	P/P repair, photo before paint.
Surveyor Name		Hwee jie

Estimator Assessment(5)

Surveyor Assessment(5)

Signature



Save

Clear

Survey Date

26/12/2018

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Service Request Details

Claim

S8M017FV

Reference

None 

Loss Date

20 December 2018

Request Date

24 December 2018

Due Date

1 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Hwee Jie

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC4198B

Make

TPVD TOYOTA

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<BThaiyalN@smrt.com.sg>
Sent: Saturday, 22 December, 2018 8:44 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Claims Service Team
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHC4198B - Survey (AXA)
Attachments: 2087 - 4198.pdf
Categories: Santosh

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4198B** within 48 hours according to GIA guide line, involving your insured **SHD9729G**

Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





Revised mandate for LOR&LOI allowed

Type

🔗 Question

Message

In view of PH and weekends, we will allow 11.5day (22 Dec - 2 Jan am) for \$50 LOI & \$117.17 LOR (subject to rental agreement). Total LOI: \$575; Total: \$1347.46. No change on COR.

Reply



Pls proceed DS with below revised mandate

Type

🔗 Question

Message

LOI: \$300 (\$50 x 6days). No change on other costs. Total: \$3621.33.

Reply

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 29 January, 2019 5:06 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 20/12/2018 along SHC 4198B & SHD 9729G (Our Ref: TAX/12/18/2087/lg)
Attachments: 12 18 2087.pdf; img-129163537-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2611.31
Loss of Rental	\$1493.92 (12.75 days x \$117.17)
Loss of Income	\$765.00 (12.75 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4877.23

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

We have notified AXA of PRS on 22/12/2018 at 8.44am and our taxi was surveyed on 26/12/2018 at 2.38pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 22/12/2018 08:44
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHC4198B - Survey (AXA)
Attachments: 2087 - 4198.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4198B** within 48 hours according to GIA guide line, involving your insured **SHD9729G**

Vehicle in Woodlands SMRT Depot

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6366 2671/2 | bthaiyaln@smrt.com.sg



**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SHD 9729G (Insd veh)	Model:	TOYOTA PRIUS
	SHC 4198B (TP veh)		
Date of Accident:	20/12/2018		

Global Sum Settlement	:	[X]	Yes	[]	No	
Repair Estimate	:	\$		17,974.08		
Final Repair Cost	:	\$		2,611.31		
Loss of Token Sum	:	\$		575.00	11.5	days at \$50.00 per day
Rental (if any)	:	\$		1,347.46	11.5	days
LTA / GIA Search Fee	:	\$		7.00		

Others:	:	\$	
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	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	4,540.00

Is Third Party Workshop GIA Registered?		☐ YES	☒ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 4,540.00

NUR SHAQILAH BTE ABDOL
WAHAB

03/06/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18023012/Jha3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: PETER WANG		Date : 03-06-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 9729G	Veh. Inspected	SHC 4198B
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M017FV	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	24/12/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU103573289	Colour	MAROON
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	6 mm
L/H Front Tyre	195/65R15	FALKEN	6 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	20/12/2018	Inspection Date	26/12/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4198B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	COVER, FR BUMPER (DISC 25%) (CONSISTENT)	DENTED	495.50	371.63
1	EMBLEM, SIDE PANEL (HYBRID) (DISC 25%) (CONSISTENT)	NECESSARY	52.90	39.68
1	STICKER DECAL SMRT (DOOR) (SN) (CONSISTENT)	NECESSARY	60.00	60.00
2	PIXEL STICKER @ \$60.00 (SN) (CONSISTENT)	NECESSARY	120.00	120.00
1	SUPPORT, FR BUMPER LH (CONSISTENT)	SERVICEABLE	82.30	-
1	TYRE (CONSISTENT)	SERVICEABLE	126.74	-
1	COVER, RR BUMPER ASSY (CONSISTENT)	SERVICEABLE	423.90	-
1	SUPPORT, FR BUMPER RH (CONSISTENT)	NOT NECESSARY	76.90	-
1	LINER, FR FENDER, LH (CONSISTENT)	NOT NECESSARY	194.30	-
1	PAD, FR WHEEL LH (CONSISTENT)	NOT NECESSARY	57.70	-
1	TYRE (CONSISTENT)	NOT NECESSARY	126.74	-
1	MIRROR ASSY, OUTER REAR VIEW, LH (CONSISTENT)	NOT NECESSARY	1,283.90	-
1	DOOR OUTER HANDLE REAR, LH (CONSISTENT)	NOT NECESSARY	93.90	-
1	PAD, RR BUMPER, RH & LH, 1 (CONSISTENT)	NOT NECESSARY	3.80	-
1	PAD, RR BUMPER, RH & LH, 2 (CONSISTENT)	NOT NECESSARY	3.80	-
1	PAD, RR BUMPER, RH & LH, 3 (CONSISTENT)	NOT NECESSARY	3.80	-
1	SEAL, RR BUMPER ARM, RH & LH (CONSISTENT)	NOT NECESSARY	11.00	-
1	FILLER, RR BUMPER, LH (CONSISTENT)	NOT NECESSARY	119.90	-
1	FENDER SUB-ASSY, FR, LH (CONSISTENT)	TO REPAIR SEE LABOUR	933.10	-
1	WHEEL, DISC (CONSISTENT)	TO REPAIR SEE LABOUR	1,555.10	-
1	PANEL SUB-ASSY, FRONT DOOR LH (CONSISTENT)	TO REPAIR SEE LABOUR	1,249.60	-
1	DOOR OUTER HANDLE FRONT, LH (CONSISTENT)	TO REPAIR SEE LABOUR	378.90	-
1	COVER, OUTER MIRROR, LH (CONSISTENT)	TO REPAIR SEE LABOUR	89.50	-
1	PANEL SUB-ASSY, REAR DOOR, LH (CONSISTENT)	TO REPAIR SEE LABOUR	1,243.90	-
1	MOULDING ASSY, BODY ROCKER PANEL, LH (CONSISTENT)	TO REPAIR SEE LABOUR	576.00	-

Report Ref No. CC4/ASM18023012/Jha3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	PANEL SUB-ASSY, FENDER REAR LH (CONSISTENT)	TO REPAIR SEE LABOUR	824.80	-
1	WHEEL, DISC	TO REPAIR SEE LABOUR	1,555.10	-
			11,743.08	591.31
	LABOUR			
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF FENDER SUB-ASSY, FR, LH ; WHEEL, DISC; PANEL SUB-ASSY, FRONT DOOR LH; DOOR OUTER HANDLE FRONT, LH; COVER, OUTER MIRROR, LH; PANEL SUB-ASSY, REAR DOOR, LH; MOULDING ASSY, BODY ROCKER PANEL, LH; PANEL SUB-ASSY AND FENDER REAR LH.		1,183.00	700.00
	SPRAY PAINT.		3,528.00	1,070.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		200.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.		120.00	60.00
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		240.00	30.00
	TO REMOVE AND REFIT TYRE.	NOT NECESSARY	240.00	-
	TO TRANSFER DOOR MECHANISM.		240.00	100.00
	TO REMOVE AND REFIX WING MIRROR.		120.00	20.00
	TO REMOVE / REFIT SEAT.	NOT NECESSARY	120.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			6,231.00	2,020.00
GRAND TOTAL			17,974.08	2,611.31
RECOMMENDED COST OF REPAIRS				2,611.31

Report Ref No. CC4/ASM18023012/Jha3s2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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