

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

SLA 446A



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 9/12/19

Confirm with: Selena

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lin:

Repair Cost:

S\$ 2394.13

Loss of Rental (LOR):

S\$ 674.10

(

6

days) x \$112.35

Loss of Use (LOU):

S\$ -

(\$

x

days)

Loss of Income (LOI):

S\$ 300.00

(\$

50

x

6 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search:

S\$ 7.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 3375.23

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 3375.23

Name 1:

Smart Taxis Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Not Paid/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$400

CLAIM SETT  
16/12/19

DATE: Here is

REF: QBE

# ASSIGNMENT

From: 21/12/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHB 5158R

at Workshop this:

SMRT  
woodlands Depot

of:

Insured:

Policy No:

Claims No:

Sum Insured:

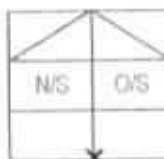
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

4 days Res: Yes or No

Lump Sum:

% 3 Val: Yes or No

CA / REV / REP. / 24 HRS up

Date:

Person Contacted:

Vehicle IN / OUT

Veh No: SHB 5158R

at Toon: 28/11/17

Type: M/Car / M/Cycle / Bus / Van / Lorry / Car / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

CC 1798

Colour:

maroon

A/C Insured / Std / NI / NA

Sp Reading:

146530

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU903574626

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

20/12/18

D.O.I:

21/12/18

Survey held at

Smrt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIR - \$2394.13 (Red \$5686.45/702)

12/18/2019

SLA 446A

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) \$ + RE \$

2) Photos

3) Other

Report Format :

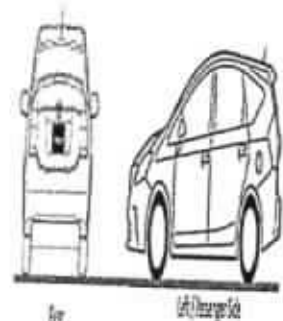
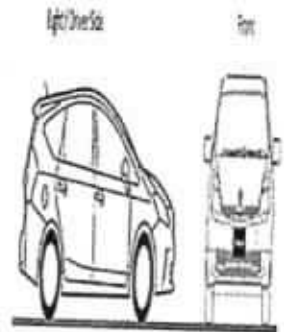
Lump Sum / L.B.I. (\$

TOTAL

VIC

Section A - Accident Details

|                                    |                     |
|------------------------------------|---------------------|
| Registration Number                | SHB5158R            |
| Case Reference Number              | TAX/12/18/2079      |
| Registration Date                  | 28/11/2017          |
| Company Type                       | SMRT Taxis Pte Ltd  |
| Make                               | TOYOTA              |
| Model                              | PRIUS4              |
| Name of Driver                     | TEO KOK SENG        |
| Type of Accident                   | Head to Rear        |
| Accident Date and Time             | 20/12/2018 7:32 AM  |
| Accident Reported Date and Time    | 20/12/2018 9:00 AM  |
| Is Surveyor Required?              | Yes                 |
| Survey by                          |                     |
| Vehicle is Towed Back?             | No                  |
| Towed Back Date and Time           |                     |
| Replacement Vehicle Issued?        | No                  |
| Job Card Number                    | 24099327            |
| Special Instruction to ARC, if any | TP                  |
| Prepared Date and Time             | 20/12/2018 11:19 AM |
| Chassis Number                     |                     |
| Mileage                            |                     |
| Work Shop                          |                     |
| Repair Completion Date and Time    |                     |



Finalized - Hwee Jie

Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                                                                      |                                     |
|------------------------------|----------------------------------------------------------------------|-------------------------------------|
|                              | Quotation from ARC                                                   | Adjusted by Surveyor, if applicable |
| Total Labour Cost            | \$1,095.00                                                           | \$400.00                            |
| Total Spray Cost             | \$1,656.00                                                           | \$450.00                            |
| Total Spare Part Cost        | \$4,649.58                                                           | \$1,454.13                          |
| Total Other Cost             | \$680.00                                                             | \$60.00                             |
| <b>TOTAL COST</b>            | <b>\$8,080.58</b>                                                    | <b>\$2,394.13 (P/P)</b>             |
| Lump Sum Total               | \$0.00                                                               | \$0.00                              |
| Number of Repair Days        | 9.0                                                                  | 4.0                                 |
| Prepared / Adjusted By       | Tuck Foo Kok                                                         | Hwee Jie (LKK) / QBE                |
| ARC / Surveyor Sign Off Date | 20/12/2018 2:30 PM                                                   | 21/12/2018 3:26 PM                  |
| Signature                    |                                                                      |                                     |
| Remarks                      | Initial estimate = 6 days<br>Request number of days to extend 3 days |                                     |
|                              | P/P photo before paint.                                              |                                     |

Section C - Quotation and Accident Invoice Details

|                  |              |                |  |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1901-0337 | Invoice Number |  |
| Quotation Date   | 15.01.2019   | Invoice Date   |  |
| Invoice Amount   |              | Prepared Date  |  |

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope                 | Quotation from AR | Adjusted by Surveyor, if applicable |
|---------------------------|-------------------|-------------------------------------|
| TO REPAIR REAR END PANEL  | \$250.00          | \$100.00                            |
| TO REPAIR RH REAR PORTION | \$845.00          | \$300.00                            |
| Total Labour              | \$1,095.00        | \$400.00                            |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope                            | Quotation from ARC | Adjusted by Surveyor, if applicable |
|--------------------------------------|--------------------|-------------------------------------|
| TO RESPRAY REAR PANEL                | \$180.00           | \$100.00                            |
| TO REPSRAY REAR BUMPER               | \$378.00           | \$200.00                            |
| TO RESPRAY FILLER RR BUMPER RH       | \$180.00           | \$50.00                             |
| TO RESPRAY BUMPER BEAM               | \$180.00           | \$0.00                              |
| TO RESPRAY TAIL GATE                 | \$378.00           | \$0.00                              |
| TO RESPRAY TAILGATE OUTSIDE GARNISH  | \$180.00           | \$100.00                            |
| TO RESPRAY REAR PANEL                | \$180.00           | \$0.00                              |
| Total Spray Painting & Panel Beating | \$1,656.00         | \$450.00                            |

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

| Job Scope                                                           | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---------------------------------------------------------------------|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION                                 | \$80.00            | \$20.00                             |
| TO TEST AND REFIX REVERSE SENSOR SYSTEM                             | \$120.00           | \$20.00                             |
| TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR | \$120.00           | \$0.00                              |
| TO REMOVE AND REFIT WIRE HARDESS                                    | \$200.00           | \$20.00                             |
| TO REPLACE SUNDRY PARTS                                             | \$100.00           | \$0.00                              |
| TO WASH AND VACUUM                                                  | \$60.00            | \$0.00                              |
| Total Other Costs                                                   | \$680.00           | \$60.00                             |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name                    | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         | 52159479 13  | COVER, RR BUMPER ASSY        | 1.00     | \$423.90        | 25.00        | \$317.93         | Replace            | Replace           |
|             |         | 52161180 10  | CLIPS PIECE, FRT & RR BUMPER | 10.00    | \$1.50          | 25.00        | \$11.25          | Replace            | Replace           |
|             |         | 52462470 30  | PAD, RR BUMPER, RH & LH, 1   | 2.00     | \$3.80          | 25.00        | \$5.70           | Replace            | Replace           |
|             |         | 52462470 20  | PAD, RR BUMPER, RH & LH, 2   | 2.00     | \$3.80          | 25.00        | \$5.70           | Replace            | Replace           |
|             |         | 52462470 10  | PAD, RR BUMPER, RH & LH, 3   | 2.00     | \$3.80          | 25.00        | \$5.70           | Replace            | Replace           |
|             |         | 52191470 30  | SEAL, RR BUMPER ARM, RH & LH | 2.00     | \$11.00         | 25.00        | \$16.50          | Replace            | Replace           |
|             |         | 52591470 50  | SEAL, RR BUMPER, RH          | 0.00     | \$85.20         | 0.00         | \$0.00           | Replace            | Not Given         |
|             |         | 52565479 00  | FILLER, RR BUMPER, RH        | 1.00     | \$118.90        | 100.00       | \$0.00           | Replace            | Repair            |

DEP  
NEC  
NEC  
NEC  
NEC  
NEC  
NEC  
NN

| ITEM NO          | DESCRIPTION                                                  | QTY  | UNIT PRICE | TOTAL PRICE | REMARKS    | REPLACE | NOT GIVEN | REMARKS |
|------------------|--------------------------------------------------------------|------|------------|-------------|------------|---------|-----------|---------|
|                  | SENSOR REVERSE                                               | 0.00 | \$180.00   | 0.00        | \$0.00     | Replace | Not Given | NN      |
|                  | PIXEL STICKER                                                | 2.00 | \$60.00    | 0.00        | \$120.00   | Replace | Replace   | NEC     |
| 52575470<br>40   | RETAINER, RR BUMPER, RH                                      | 0.00 | \$112.70   | 0.00        | \$0.00     | Replace | Check     | NN      |
| 52599680<br>30   | STOPPER, RR BUMPER, RH & LH                                  | 1.00 | \$4.30     | 25.00       | \$3.23     | Replace | Replace   | NEC     |
| 90189060<br>29   | REAR BUMPER GROMMET SCREW                                    | 1.00 | \$2.20     | 25.00       | \$1.65     | Replace | Replace   | NEC     |
| 52023470<br>30   | REAR BUMPER REINFORCEMENT                                    | 0.00 | \$318.80   | 0.00        | \$0.00     | Replace | Check     | NN      |
| 52453470<br>10   | GUARD, RR BUMPER, LOWER                                      | 1.00 | \$558.30   | 25.00       | \$418.73   | Replace | Replace   | DEF     |
| 52169470<br>20   | COVER, GUARD RR BUMPER LOWER                                 | 1.00 | \$14.80    | 25.00       | \$11.10    | Replace | Replace   | MIS     |
| 52461470<br>10   | PAD, RR BUMPER, CTR                                          | 3.00 | \$2.20     | 25.00       | \$4.95     | Replace | Replace   | NEC     |
| 90467170<br>26A0 | CLIP, FLOOR UNDER COVER, NO 1                                | 0.00 | \$2.60     | 0.00        | \$0.00     | Replace | Not Given | NN      |
| 90467170<br>27C0 | CLIP, FLOOR UNDER COVER, NO 2                                | 0.00 | \$3.20     | 0.00        | \$0.00     | Replace | Not Given | NN      |
| 58398470<br>50   | COVER, REAR FLOOR UNDER, RH                                  | 0.00 | \$169.60   | 0.00        | \$0.00     | Replace | Not Given | NN      |
| 66259470<br>10   | COVER, REAR FLOOR UNDER CENTER                               | 0.00 | \$222.60   | 0.00        | \$0.00     | Replace | Not Given | NN      |
| 67005474<br>40   | TAIL GATE PANEL SUB-ASSY, BACK DOOR                          | 0.00 | \$929.60   | 0.00        | \$0.00     | Replace | Not Given | NN      |
| 76801471<br>10A1 | TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-EMBLEM SUB-ASSY REAR | 1.00 | \$891.20   | 100.00      | \$0.00     | Replace | Repair    | NN      |
| 75403460<br>10   | NAME PLATE (HYBRID), LUGGAGE COMPARTMENT                     | 1.00 | \$52.30    | 25.00       | \$39.23    | Replace | Replace   | NEC     |
| 75442471<br>30   | NAME PLATE (PRIUS), LUGGAGE COMPARTMENT NUMBER PLATE FRAME   | 1.00 | \$52.30    | 25.00       | \$39.23    | Replace | Replace   | NEC     |
|                  | SMRT LOGO                                                    | 0.00 | \$25.00    | 0.00        | \$0.00     | Replace | Not Given | NN      |
|                  | STICKER DECAL 6555-8688                                      | 1.00 | \$7.80     | 0.00        | \$7.80     | Replace | Replace   | NEC     |
| 67881470<br>50   | TAIL GATE WEATHERSTRIP, BACK                                 | 0.00 | \$360.70   | 0.00        | \$0.00     | Replace | Not Given | NN      |
| 58307470<br>90   | END PANEL SUBASSY, BODY LOWER BACK SEALANT SIKAFLEX          | 0.00 | \$629.80   | 0.00        | \$0.00     | Replace | Check     | NN      |
| 4006314          |                                                              | 180  | \$37.00    | 0.00        | \$0.00     | Replace | Check     | NN      |
| Total            |                                                              |      | \$5,357.70 |             | \$1,065.03 |         |           | NN      |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name                 | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|---------------------------|----------|---------------|--------------|------------------|-----------|----------------|
|             |         |              | SENSOR REVERSE            | 1.00     | \$180.00      | 0.00         | \$180.00         | Replace   | Replace        |
|             |         | 52023470     | REAR BUMPER REINFORCEMENT | 1.00     | \$318.80      | 25.00        | \$239.10         | Replace   | Replace        |
| Total       |         | 30           |                           |          | 498.80        |              | 419.10           |           |                |

Replace Replicate. Hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

$$\begin{array}{r} 1484.13 \\ + 400.00 \\ + 510.00 \\ \hline 2394.13 \end{array}$$

Huwa Jiz-LKK

23/1/19 - Finalized P/P repair \$2394.13/- with 4 days.

## Case Details

Case Reference Number : TAX/12/18/2079  
Type of Repair : Accident Repair  
Vehicle Registration Number : SHB5158R

Company Type : SMRT Taxis Pte Ltd  
Estimation ID : EST-5028-ID  
Assigned By : Kok Wah Wong

Insurance Company Name : QBE Insurance (International) Ltd  
Accident Date and Time : 19/12/2018 11:32 PM  
Vehicle Age(In Months) : 13

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

| BOM Type              | Coating Type | Portion | Material Number | SMRT Recommendation          |     |                         |                |        |                 |                          | Surveyor Approval |                          |                |
|-----------------------|--------------|---------|-----------------|------------------------------|-----|-------------------------|----------------|--------|-----------------|--------------------------|-------------------|--------------------------|----------------|
|                       |              |         |                 | Part Name                    | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace          | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace |
| One Time Key In       | Main         |         |                 | COVER, RR BUMPER ASSY        | 1   | 423.90                  | 423.90         | 25.00  | 317.92          | Replace                  | 1                 | 317.92                   | Replace * 00   |
| One Time Key In       | Main         |         |                 | CLIPS PIECE, FRT & RR BUMPER | 10  | 1.50                    | 15.00          | 25.00  | 11.25           | Replace                  | 10                | 11.25                    | Replace * NEC  |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, RH & LH , 1  | 2   | 3.80                    | 7.60           | 25.00  | 5.70            | Replace                  | 2                 | 5.70                     | Replace * NEC  |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, RH & LH , 2  | 2   | 3.80                    | 7.60           | 25.00  | 5.70            | Replace                  | 2                 | 5.70                     | Replace * NEC  |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, RH & LH , 3  | 2   | 3.80                    | 7.60           | 25.00  | 5.70            | Replace                  | 2                 | 5.70                     | Replace * NEC  |
| One Time Key In       | Main         |         |                 | SEAL, RR BUMPER ARM, RH & LH | 2   | 11.00                   | 22.00          | 25.00  | 16.50           | Replace                  | 2                 | 16.50                    | Replace * NEC  |
| One Time Key In       | Main         |         |                 | SEAL, RR BUMPER , RH         | 1   | 85.20                   | 85.20          | 25.00  | 63.90           | Replace                  | 0                 | 0                        | Not Give *     |
| One Time Key In       | Main         |         |                 | FILLER, RR BUMPER , RH       | 1   | 119.90                  | 119.90         | 25.00  | 89.93           | Replace                  | 1                 | 0                        | Repair *       |
| One Time Key In       | Main         |         |                 | SENSOR REVERSE               | 1   | 180.00                  | 180.00         | 0.00   | 180.00          | Replace                  | 0                 | 0                        | Not Give *     |
| Total Spare Part Cost |              |         |                 |                              |     |                         |                |        | 4,230.48        | Surveyor Total 1,064.97  |                   |                          |                |
| Lump Sum Discount (%) |              |         |                 |                              |     |                         |                |        | 0.00            | Lump Sum Dis (%) 0       |                   |                          |                |
| Final Spare Part Cost |              |         |                 |                              |     |                         |                |        | 4,230.48        | Final Sur Total 1,064.97 |                   |                          |                |

| BOM Type              | Costing Type | Portion | Material Number | SMRT Recommendation                          |     |                         |                |        |                 |                 | Surveyor Approval |                          |                |       |
|-----------------------|--------------|---------|-----------------|----------------------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|-------|
|                       |              |         |                 | Part Name                                    | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace |       |
| One Time Key In       | Main         |         |                 | PIXEL STICKER                                | 2   | 60.00                   | 120.00         | 0.00   | 120.00          | Replace         | 2                 | 120.00                   | Replace        | • NEC |
| One Time Key In       | Main         |         |                 | RETAINER, RR BUMPER, RH                      | 1   | 112.70                  | 112.70         | 25.00  | 84.53           | Replace         | 0                 | 0                        | Check          | •     |
| One Time Key In       | Main         |         |                 | STOPPER, RR BUMPER, RH & LH                  | 1   | 4.30                    | 4.30           | 25.00  | 3.22            | Replace         | 1                 | 3.22                     | Replace        | • NBL |
| One Time Key In       | Main         |         |                 | REAR BUMPER GROMMET SCREW                    | 1   | 2.20                    | 2.20           | 25.00  | 1.65            | Replace         | 1                 | 1.65                     | Replace        | • NEC |
| One Time Key In       | Main         |         |                 | REAR BUMPER REINFORCEMENT                    | 1   | 318.80                  | 318.80         | 25.00  | 239.10          | Replace         | 0                 | 0                        | Check          | •     |
| One Time Key In       | Main         |         |                 | GUARD, RR BUMPER, LOWER                      | 1   | 558.30                  | 558.30         | 25.00  | 418.72          | Replace         | 1                 | 418.72                   | Replace        | • DEF |
| One Time Key In       | Main         |         |                 | COVER, GUARD RR BUMPER LOWER                 | 1   | 14.80                   | 14.80          | 25.00  | 11.10           | Replace         | 1                 | 11.10                    | Replace        | • MIS |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, CTR                          | 3   | 2.20                    | 6.60           | 25.00  | 4.95            | Replace         | 3                 | 4.95                     | Replace        | • NCL |
| One Time Key In       | Main         |         |                 | CLIP, FLOOR UNDER COVER, NO.1                | 10  | 2.60                    | 26.00          | 25.00  | 19.50           | Replace         | 0                 | 0                        | Not Give       | •     |
| One Time Key In       | Main         |         |                 | CLIP, FLOOR UNDER COVER, NO.2                | 10  | 3.20                    | 32.00          | 25.00  | 24.00           | Replace         | 0                 | 0                        | Not Give       | •     |
| One Time Key In       | Main         |         |                 | COVER, REAR FLOOR UNDER, RH                  | 1   | 169.50                  | 169.50         | 25.00  | 127.13          | Replace         | 0                 | 0                        | Not Give       | •     |
| One Time Key In       | Main         |         |                 | COVER, REAR FLOOR UNDER CENTER               | 1   | 222.60                  | 222.60         | 25.00  | 166.95          | Replace         | 0                 | 0                        | Not Give       | •     |
| One Time Key In       | Main         |         |                 | TAIL GATE PANEL SUB-ASSY, BACK DOOR          | 1   | 929.60                  | 929.60         | 25.00  | 697.20          | Replace         | 0                 | 0                        | Not Give       | •     |
| One Time Key In       | Main         |         |                 | TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY | 1   | 891.20                  | 891.20         | 25.00  | 668.40          | Replace         | 1                 | 0                        | Repair         | •     |
| One Time Key In       | Main         |         |                 | EMBLEM SUB-ASSY REAR                         | 1   | 46.30                   | 46.30          | 25.00  | 34.72           | Replace         | 1                 | 34.72                    | Replace        | • NEC |
| Total Spare Part Cost |              |         |                 |                                              |     |                         |                |        | 4,230.48        |                 | Surveyor Total    | 1,064.97                 |                |       |
| Lump Sum Discount (%) |              |         |                 |                                              |     |                         |                |        | 0.00            |                 | Lump Sum Dis (%)  | 0                        |                |       |
| Final Spare Part Cost |              |         |                 |                                              |     |                         |                |        | 4,230.48        |                 | Final Sur Total   | 1,064.97                 |                |       |

| SMRT Recommendation   |              |         |                 |                                                |     |                         |                |        |                 |                 | Surveyor Approval |                          |                |     |
|-----------------------|--------------|---------|-----------------|------------------------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|-----|
| BOM Type              | Costing Type | Portion | Material Number | Part Name                                      | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace |     |
| One Time Key In       | Main         |         |                 | NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR | 1   | 52.30                   | 52.30          | 25.00  | 39.22           | Replace         | 1                 | 39.22                    | Replace        | NEC |
| One Time Key In       | Main         |         |                 | NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR  | 1   | 52.30                   | 52.30          | 25.00  | 39.22           | Replace         | 1                 | 39.22                    | Replace        | NEC |
| One Time Key In       | Main         |         |                 | NUMBER PLATE FRAME                             | 1   | 25.00                   | 25.00          | 0.00   | 25.00           | Replace         | 0                 | 0                        | Not Give       | *   |
| One Time Key In       | Main         |         |                 | SMRT LOGO                                      | 1   | 7.80                    | 7.80           | 0.00   | 7.80            | Replace         | 1                 | 7.80                     | Replace        | NEC |
| One Time Key In       | Main         |         |                 | STICKER DECAL 6555 8888                        | 1   | 21.60                   | 21.60          | 0.00   | 21.60           | Replace         | 1                 | 21.60                    | Replace        | NEC |
| One Time Key In       | Main         |         |                 | TAIL GATE WEATHERSTRIP, BACK DOOR              | 1   | 360.70                  | 360.70         | 25.00  | 270.52          | Replace         | 0                 | 0                        | Not Give       | *   |
| One Time Key In       | Main         |         |                 | END PANEL SUBASSY, BODY LOWER BACK             | 1   | 629.80                  | 629.80         | 25.00  | 472.35          | Replace         | 0                 | 0                        | Check          | *   |
| One Time Key In       | Main         |         | 4006314         | SEALANT SIKAFLEX                               | 1   | 37.00                   | 37.00          | 0.00   | 37.00           | Replace         | 0                 | 0                        | Check          | *   |
| Total Spare Part Cost |              |         |                 |                                                |     |                         |                |        | 4,230.48        |                 | Surveyor Total    | 1,064.97                 |                |     |
| Lump Sum Discount (%) |              |         |                 |                                                |     |                         |                |        | 0.00            |                 | Lump Sum Dis (%)  | 0                        |                |     |
| Final Spare Part Cost |              |         |                 |                                                |     |                         |                |        | 4,230.48        |                 | Final Sur Total   | 1,064.97                 |                |     |

Labour's Cost Detail

| S.No.  | Job Scope                 | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|---------------------------|-------------------------|-------------------------|---------|
| 1      | TO REPAIR RH REAR PORTION | 845.00                  | 300                     |         |
| Total: |                           | 845.00                  | 300.00                  |         |

Spray Cost Detail

| S.No.  | Job Scope                      | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------------------------|-------------------------|-------------------------|---------|
| 1      | TO REPSRAY REAR BUMPER         | 378.00                  | 200                     |         |
| 2      | TO RESPRAY FILLER RR BUMPER RH | 180.00                  | 50                      |         |
| Total: |                                | 1,476.00                | 350.00                  |         |

| S.No.         | Job Scope                           | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|-------------------------------------|-------------------------|-------------------------|---------|
| 3             | TO RESPRAY BUMPER BEAM              | 180.00                  | 0                       |         |
| 4             | TO RESPRAY TAIL GATE                | 378.00                  | 0                       |         |
| 5             | TO RESPRAY TAILGATE OUTSIDE GARNISH | 180.00                  | 100                     |         |
| 6             | TO RESPRAY REAR PANEL               | 180.00                  | 0                       |         |
| <b>Total:</b> |                                     | <b>1,476.00</b>         | <b>350.00</b>           |         |

**Other Cost Detail**

| S.No.         | Job Scope                                                            | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|----------------------------------------------------------------------|-------------------------|-------------------------|---------|
| 1             | TO CHECK WIRING AND SYSTEM FUNCTION                                  | 80.00                   | 20                      |         |
| 2             | TO TEST AND REFIX REVERSE SENSOR SYSTEM                              | 120.00                  | 20                      |         |
| 3             | TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR. | 120.00                  | 0                       |         |
| 4             | TO REMOVE AND REFIT WIRE HARDESS                                     | 200.00                  | 20                      |         |
| 5             | TO REPLACE SUNDRY PARTS                                              | 100.00                  | 0                       |         |
| 6             | TO WASH AND VACUUM                                                   | 60.00                   | 0                       |         |
| <b>Total:</b> |                                                                      | <b>680.00</b>           | <b>60.00</b>            |         |

**Summary**

|                          | Estimator Assessment(\$) | Surveyor Assessment(\$) |
|--------------------------|--------------------------|-------------------------|
| Total Spare Part Detail  | 4,230.48                 | 1,064.97                |
| Total Labour Cost        | 845.00                   | 300.00                  |
| Total Spray Painting     | 1,476.00                 | 350.00                  |
| Other                    | 680.00                   | 60.00                   |
| Overall Total            | 7,231.48                 | 1,774.97                |
| Lump Sum Repair Option   |                          |                         |
| Lump Sum Total           | 0.00                     | 1,774.97                |
| Surveyor Approved Amount |                          | 1,774.97                |
| No of Repair Days*       | 6                        | 3                       |

Estimator Assessment(\$)

Surveyor Assessment(\$)

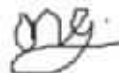
Remarks

P/P photo before paint.

Surveyor Name

Hwee Jie

Signature



Save

Clear

Survey Date

21/12/2018

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563501 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/QBE18023000/Jha3

Date: 24/12/2018

The Motor Claims Department  
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB 5158R**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21/12/2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

|                               |       |          |        |
|-------------------------------|-------|----------|--------|
| Workshop Estimate Amount      | : S\$ | 7,231.48 | (est.) |
| Revised Estimate Amount       | : S\$ | 1,774.97 | (est.) |
| "Check" Items Amount          | : S\$ | 832.98   | (est.) |
| Total (Including Check Items) | : S\$ | 2,607.95 | (est.) |
| Market Value                  | : S\$ | -        | (est.) |
| LTA Reimbursement Value       | : S\$ | -        | (est.) |
| Nett Value                    | : S\$ | -        | (est.) |

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

ONG HWEE JIE  
Licensed Appraiser

## Mei Kwan (LKKAuto)

---

**From:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Sent:** Tuesday, 8 October, 2019 10:02 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Jia Le (LKK Auto); Admin A; Jenny Toh  
**Subject:** RE: Direct Settlement - Accident Involving SLA446A (OI : QBE - TBA) AND SHB5158R (TP : LKK REF - CC3/QBE18023000/Jda3) on 20/12/2018  
**Attachments:** SLA446A.pdf

Hi Mei Kwan

As requested, please refer to the attachment.  
Thank you.

---

### Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 8 October 2019 9:53 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>  
**Cc:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLA446A (OI : QBE - TBA) AND SHB5158R (TP : LKK REF - CC3/QBE18023000/Jda3) on 20/12/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 24 December, 2018 3:18 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** KKLau <kklau@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>



Date: 20/12/2018

Our Ref. No.:

### Letter of Authorisation

I, Teo Kok Seng (NRIC No.: 0010937A) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHB5158R hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SLA 446A happened on 20-12-2018, 0732420 along Henderson Rd to Bukit Merah Crd (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Teo Kok Seng Signature: Teo Kok Seng  
NRIC No.: 0010937A  
Tel No.: 81023238  
Address: .....

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE18023000/Jda3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 19-12-2019



Code : QBE

**1. Policy Particulars :- THIRD PARTY CLAIM**

|              |          |                |            |
|--------------|----------|----------------|------------|
| Insured Veh. | SLA 446A | Veh. Inspected | SHB 5158R  |
| Policy No.   |          | Coverage (\$)  | 0.00       |
| Claim No.    | VC012276 | Excess (\$)    | 0.00       |
| Assign From  |          | Assign Date    | 21/12/2018 |

**2. Vehicle Particulars & Condition**

|              |                   |              |            |
|--------------|-------------------|--------------|------------|
| Make & Model | TOYOTA PRIUS      | c.c          | 1798       |
| Engine No.   | HIDDEN            | Year of Reg. | 2017       |
| Chassis No.  | JTDKB3FU903574626 | Colour       | MAROON     |
| Odometer     | 146530            | Steering     | IN ORDER   |
| Brakes       | IN ORDER          | Modification | SPORTS RIM |
| General      | GOOD              |              |            |

**3. Conditions of Tyres**

|                | Size       | Make   | Balance |
|----------------|------------|--------|---------|
| R/H Front Tyre | 195/65 R15 | FALKEN | 6 mm    |
| L/H Front Tyre | 195/65 R15 | FALKEN | 6 mm    |
| R/H Rear Tyre  | 195/65 R15 | FALKEN | 6 mm    |
| L/H Rear Tyre  | 195/65 R15 | FALKEN | 6 mm    |

**4. Description of Damages**

|                                                                            |
|----------------------------------------------------------------------------|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS. |
|----------------------------------------------------------------------------|

**5. General Information**

|                |                                                                                      |                 |            |
|----------------|--------------------------------------------------------------------------------------|-----------------|------------|
| Accident Date  | 20/12/2018                                                                           | Inspection Date | 21/12/2018 |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD<br>60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 |                 |            |

**5a. Remarks**

|                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|----------------------------------------------------------------------------------------------------------------------------------------|

**5b. Estimate Days of Repair**

|                                     |                       |
|-------------------------------------|-----------------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | <b>4 Working Days</b> |
|-------------------------------------|-----------------------|



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5158R

| Qty | Description of Parts                               | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|----------------------------------------------------|---------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>                        |               |                           |                   |
| 1   | COVER,RR BUMPER ASSY (DISC 25%)                    | DEFORMED      | 423.90                    | 317.93            |
| 10  | CLIPS PIECE,FRT & RR BUMPER @\$1.50 (DISC 25%)     | NECESSARY     | 15.00                     | 11.25             |
| 2   | PAD,RR BUMPER,RH & LH,1 @\$3.80 (DISC 25%)         | NECESSARY     | 7.60                      | 5.70              |
| 2   | PAD,RR BUMPER,RH & LH,2 @\$3.80 (DISC 25%)         | NECESSARY     | 7.60                      | 5.70              |
| 2   | SEAL RR BUMPER ARM,RH & LH @\$11.00 (DISC 25%)     | NECESSARY     | 22.00                     | 16.50             |
| 1   | STOPPER,RR BUMPER RH & LH (DISC 25%)               | NECESSARY     | 4.30                      | 3.23              |
| 1   | REAR BUMPER GROMMET SCREW (DISC 25%)               | NECESSARY     | 2.20                      | 1.65              |
| 1   | GUARD RR BUMPER LOWER (DISC 25%)                   | DEFORMED      | 558.30                    | 418.73            |
| 1   | COVER,GUARD RR BUMPER LOWER (DISC 25%)             | MISSING       | 14.80                     | 11.10             |
| 3   | PAD,RR BUMPER,CTR @\$2.20 (DISC 25%)               | NECESSARY     | 6.60                      | 4.95              |
| 2   | PAD,RR BUMPER,RH & LH,3 @\$3.80 (DISC 25%)         | NECESSARY     | 7.60                      | 5.70              |
| 1   | EMBLEM SUB-ASSY REAR (DISC 25%)                    | NECESSARY     | 46.30                     | 34.73             |
| 1   | NAME PLATE (HYBRID),LUGGAGE COMPARTMENT (DISC 25%) | NECESSARY     | 52.30                     | 39.23             |
| 1   | NAME PLATE (PRIUS),LUGGAGE COMPARTMENT (DISC 25%)  | NECESSARY     | 52.30                     | 39.23             |
| 1   | REAR BUMPER REINFORCEMENT (DISC 25%)               | DENTED        | 318.80                    | 239.10            |
| 2   | PIXEL STICKER @\$60.00 (SN)                        | NECESSARY     | 120.00                    | 120.00            |
| 1   | SMRT LOGO (SN)                                     | NECESSARY     | 7.80                      | 7.80              |
| 1   | SENSOR REVERSE (SN)                                | SHORTED       | 180.00                    | 180.00            |
| 1   | STICKER DECAL 65558888 (SN)                        | NECESSARY     | 21.60                     | 21.60             |
| 1   | SEAL,RR BUMPER,RH                                  | NOT NECESSARY | 85.20                     | -                 |
| 1   | SENSOR REVERSE                                     | NOT NECESSARY | 180.00                    | -                 |
| 1   | RETAINER,RR BUMPER RH                              | NOT NECESSARY | 112.70                    | -                 |
| 1   | REAR BUMPER REINFORCEMENT                          | NOT NECESSARY | 318.80                    | -                 |
| 1   | CLIP,FLOOR UNDER COVER,NO 1                        | NOT NECESSARY | 2.60                      | -                 |
| 1   | CLIP,FLOOR UNDER COVER,NO 2                        | NOT NECESSARY | 3.20                      | -                 |
| 1   | COVER REAR FLOOR UNDER,RH                          | NOT NECESSARY | 169.50                    | -                 |
| 1   | COVER REAR FLOOR UNDER CENTER                      | NOT NECESSARY | 222.60                    | -                 |
| 1   | TAIL GATE PANEL SUB-ASSY,BACK DOOR                 | NOT NECESSARY | 929.60                    | -                 |
| 1   | NUMBER PLATE FRAME                                 | NOT NECESSARY | 25.00                     | -                 |

Report Ref No. CC3/QBE18023000/Jda3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

| Qty                                | Description of Parts                                                                                                  | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| 1                                  | TAIL GATE WEATHERSTRIP,BACK                                                                                           | NOT NECESSARY        | 360.70                    | -                 |
| 1                                  | END PANEL SUBASSY,BODY LOWER BACK                                                                                     | NOT NECESSARY        | 629.80                    | -                 |
| 1                                  | SEALANT SIKAFLEX                                                                                                      | NOT NECESSARY        | 37.00                     | -                 |
| 1                                  | FILLER,RR BUMPER,RH                                                                                                   | TO REPAIR SEE LABOUR | 119.90                    | -                 |
| 1                                  | TAIL GATE BACK DOOR OUTSIDE GARNISH SUB                                                                               | TO REPAIR SEE LABOUR | 891.20                    | -                 |
|                                    |                                                                                                                       |                      | 5,956.80                  | 1,484.13          |
|                                    | <b>LABOUR</b>                                                                                                         |                      |                           |                   |
|                                    | TO REPLACE SUNDRY PARTS.                                                                                              | NOT NECESSARY        | 100.00                    | -                 |
|                                    | PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF FILLER,RR BUMPER,RH AND TAIL GATE BACK DOOR OUTSIDE GARNISH SUB. |                      | 1,095.00                  | 400.00            |
|                                    | SPRAY PAINT.                                                                                                          |                      | 1,656.00                  | 450.00            |
|                                    | TO CHECK WIRING AND SYSTEM FUNCTION.                                                                                  |                      | 80.00                     | 20.00             |
|                                    | TO TEST AND REFIX REVERSE SENSOR SYSTEM.                                                                              |                      | 120.00                    | 20.00             |
|                                    | TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.                                                  | NOT NECESSARY        | 120.00                    | -                 |
|                                    | TO REMOVE AND REFIT WIRE HARDESS.                                                                                     |                      | 200.00                    | 20.00             |
|                                    | TO WASH AND VACUUM.                                                                                                   | NOT NECESSARY        | 60.00                     | -                 |
|                                    |                                                                                                                       |                      | 3,431.00                  | 910.00            |
| <b>GRAND TOTAL</b>                 |                                                                                                                       |                      | <b>9,387.80</b>           | <b>2,394.13</b>   |
| <b>RECOMMENDED COST OF REPAIRS</b> |                                                                                                                       |                      |                           | <b>2,394.13</b>   |

Report Ref No. CC3/QBE18023000/Jda3q2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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