

ASSIGNMENT

Surveyor:

Kenneth

DOI: 09-05-2013

Date / Time:

09-05-2013

Registered in Merimen:

13-05-2013

Pre-assign / CCU / FTE

URGENT

Insured Vehicle No.:

SJK 3091 B

Claim No.

800655897

Name of Insured:

CHEE HON KIONG

Policy No.:

0100101304

Insured Tel No.:

HP: 9691 6820

Make / Model:

DAIHATSU TERIOS

Excess Sec II :\$5

D.O.A: 07-05-2013

Place of Accident:

SRGN RD / BUKIT TIMAH RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.:

(V/L) YES / NO Insured Liability:

% Final ? Yes / No

SHB 7685 Y



INSRS:

WSP: TRONSCQB

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Does driver got his/her owned vehicle? : (YES / NO)

Driver's Own Vehicle Number:

Insurance Company:

SHB7685Y - CS/TP/300645/RM

15-12-12

- NA/INC10015391/A

04-08-10

- CC3/AIG10004400/DfSp

26-02-10

X

16/05/13

GROVE TO OI. CONTINUED ACCIDENT DETAILS.

HE SAID TP DID NOT FOLLOW THE ROAD

WARNING. AND NOT TO RUN CARB - NO

PROCP. WITNESS TO PREPARE.

- OI WORKMANSHIP NOT HELPING HIM DO TO

CLAIM TO THIS IS NOT A 100% CASE.

- OI WANTS TO OFFER FROM MG.

- BUNAL MG WIG JAMIE.

23/05/13

OI SENT BUNAL & OIEN OFFERED DISPUTE

OF LIABILITY. TO GET MY EVIDENCE FROM

TRABOCAP.

16/6/13

No evidence

SEND BUNAL TO OI. LOOKING FOR A 50/50 CASE.

EVIDENCE.

17/12/13

OI REFUSED BUNAL WANT TO DISCUSS FURTHER.

21/01/14

GROVE TO OI. INFORMED LIABILITY. AGREED TO GROVE & AMSTER DAM

FINAL SETTLEMENT

Date: -

Confirm with -

Repair Cost:

\$5 -

Final Liability

50

% (Agreed / Assessed)

BOLA S/N No.:

NIL

Loss of Rental:

\$5 -

(days)

If NO or B 28, Ass. Lin:

Loss of Use:

\$5 -

(\$ x days)

(COMMERCIAL VEHICLE ONLY)

Disbursement:

-

8.5.15 10 DAYS NOTICE TO TP LAPSED & NO RESPONSE

Legal Cost

\$5 -

AS PER AIG'S INSTRUCTION, TO CLOSE.

Total:

\$5 -

Global Sum: \$5

WP REPORT-Joy

COPY SENT
15/6/13

ASS. REC. BY:

REF:

A141

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____ Trans Cob

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record) _____

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or NoLum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB76854 Yr Regn: 06.12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Epica C.C. 1991Colour: White / Red A/C: Insured / Std / NI / NASp. Reading: 163374 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL1LA69RTJB075370Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: Westlake 195/65R15R: Hankook

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal: 6 mm R/Bal: 8 mmL/Bal: 6 mm L/Bal: 8 mmD.O.A. 7/5/13 D.O.I. 9/5/13

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S - Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

22/4/14 @ 2179.75 Calender Tarpine (3X 123-05/15-56 +150)

(Red & 3176.51 59%) after

Need to check injury case 2y. & any income has been received.

Date/Time, File Pass to?

Date/Time, File Return to?

1) _____ 2) _____

3) _____ 4) _____

5) _____ 6) _____

Preli. Report:

Final Report:

TOTAL
LOSSKIV FOR
LOD

Survey Fee:

Date:

Basic & Add:

S+RS, St

Photos

Other:

TOTAL

[Home](#) | [About Us](#) | [Services](#)**Driving Licence
Enquiry****Outstanding
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In Singapore****Singapore Police
Force Website**[Home > Driving Licence Information](#)
[> Licence Enquiry Options > Status of Driving Licence](#)[Terms and Conditions](#) | [FAQs](#) | [Help](#)**Status of Driving Licence**

Licence Number: S7333454C
Status of Driving Licence: Valid
Classes of Licence: 2B,3
Expiry Date: Valid for life unless revoked, suspended or disqualified.

The above information is accurate as at 15/05/2013 12:01 AM

[Print Licence Status](#)

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Last updated/reviewed on 03/08/2007

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TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHB7685Y - AIG

Not Authorized
1.B1
2179.75
LI DAN

Vehicle No.:	SHB 7685Y - LI DAN
Chassis No.:	LK1LA69RJBB075370*
Vehicle Make:	CHEVROLET
Vehicle Model:	EPICA 2.0
Date of Accident :	07.05.2013
Third Party Insurer :	AIG

PART			LIST	
1	1	Rear Fender LH	\$	<i>R</i> 1,145.00 X
2	1	Rear Door LH (Panel A-RR DR LH)	\$	<i>M</i> 1,133.00 ✓
3	1	Front Side Rocker Panel Garnish LH	\$	<i>R</i> 236.40 X
			\$	2,514.40
TOTAL			\$	628.60
25%			\$	1,885.80

Specical Nett

1	Rear Door Sticker '6555-3333'	\$	<i>Nu</i> 60.00 ✓
1 Set	Front Side Rocker Panel Garnish Clip	\$	<i>Nu</i> 18.00 X
1	Rear Windscreen Sealant	\$	<i>Nu</i> 100.00 X
1	Rear Windscreen Inner Sponge Seal	\$	<i>Nu</i> 80.00 X
1	Rear Tyre Rim Hub Cap LH	\$	<i>Nu</i> 62.46 X
TOTAL		\$	320.46

TOTAL PARTS \$ 2,206.26

Panel Beating, Knocking And Straightening
 The Necessary Portion, Remove And
 Renewal Of Parts, Adjust And Realign The
 Same

\$ 1,250.00 *500/*

To Rust-Proofing Of The Affected Areas.

\$ 200.00 *300/*

Putty And Spray Painting Of The Affected
 Portion.

\$ 900.00 *600/*

TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHB7685Y - AIG

LI DAN

<i>To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable Repair.</i>	\$	250.00 <i>800</i>
<i>To Transfer Of Door Fittings, Attachments And Perform Water Seepage Test.</i>	\$	150.00 <i>600</i>
<i>To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.</i>	\$	<i>~</i> 150.00 <i>X</i>
<i>To Remove And Refit Rear W/ Screen Glass To Facilitate Bodywork Repair.</i>	\$	<i>~</i> 150.00 <i>X</i>
<i>To Reseal Sealant On Gap</i>	\$	<i>~</i> 100.00 <i>X</i>

TOTAL \$ 3,150.00**Over All Total \$ 5,356.26**Total Repair Days *05* DAYS**(Part By Part)**

Vic

From: Vic
Sent: Thursday, 16 May, 2013 12:35 PM
To: Tan, Jamie-BL
Cc: CS A Team; Team A; Joweese Tee; Vic
Subject: Your Ref: TBA_Insured: SJK3091R_DOA: SHB 7685Y
Attachments: TP GIA REPORT.pdf; OI GIA REPORT.pdf

Our Ref: CC3/AIG13008639/Kb1t2

Dear Ms Jamie,

ACCIDENT INVOLVING VEHICLES SJK 3091R AND SHB 7685Y ON 07/05/2013

We refer to the above matter.

This is a conflicting version case where both drivers reported that the other car cut to their lane. However, no further evidence were available by both parties.

We had spoken to the insured where he confirmed that TP taxi did not follow the road marking and cut to his lane resulting in the accident. He was informed that there is a TP claim and in the event that there is no conclusive evidence to prove which vehicle cut lane, we may proceed to look into a 50/50 case in which he understands. Insured got witness who is a friend and a passenger at the material time.

The insured further informed us that he was disappointed by his workshop as authorized by AIG because they did not help him do a TP claim as this case is not a 100% case. The insured then told us that he got no choice but to claim OD to repair his vehicle.

Kindly assist to contact insured Mr Chee at 96916820 as he requested from AIG to speak to him regarding his OD claim as he was unhappy on why AIG authorized workshop is not helping him do a counter claim.

Thank you.

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email : vicalpeh@lkkauto.com

Vic

From: Vic
Sent: Monday, 16 December, 2013 4:44 PM
To: Desmond
Cc: Hsiao Tong; Team A; Vic
Subject: RE: CC3/AIG13008639/Kb1t2

Our Ref: CC3/AIG13008639/Kb1t2

Dear Sir,

ACCIDENT INVOLVING VEHICLES SJK 3091R AND SHB 7685Y ON 07/05/2013

We refer to your below email.

Pursuant to the above said accident wherein you had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant in the absence of concrete evidence from both parties to determine who is more liable of this accident.

We are of the opinion that the case most likely might be settled at an equal liability. As such, without further delay as Third Party may forward the case to the solicitors which will escalate the cost, we will be proceeding to settle the third party claim at best.

We wish to stress that our offer of settlement is strictly made on a without prejudice basis with a view to close this matter amicably.

Should you however wish to further discuss on the matter prior to our settlement, please contact us within 7 days from the date of this email.

Do be advised that your No Claim Discount (if any) will be affected as a result of the settlement of this third party claim against your insurance policy. However, if you are making a claim against the third party and successful with 80% in your favour, our principal will re-instate your NCD.

You may call us if you have further queries.

"Wish you a Merry Christmas & Happy New Year 2014"

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2157
Fax : 65- 6741 4108
Email: vicalpeh@lkkauto.com

From: Desmond [<mailto:cheedesmond@singnet.com.sg>]
Sent: Thursday, 23 May, 2013 2:41 PM
To: Vic
Subject: Ref: CC3/AIG13008639/Kb1t2

Subject: Ref: CC3/AIG13008639/Kb1t2

Dear Vic,

I am writing to inform you that I oppose to the letter dated 17 May 2013 with the above mentioned reference no.

I **do not agree** with AIG to settlement of the third party claim of the mentioned incident.

As I have pointed out in my filing to the workshop on this incident and has provided the written statement and sketch of the incident, it is clearly and incident due to the reckless driving of the mentioned Cab SHB7685Y. I have given my written statement (along with the sketch) to the workshop which I believe is in your possession and I have also indicated a witness to the incident.

Whilst you have asked for more evidence to the incident, I also seek more evidence from the other party that the incident is due to my fault.

For the record, I have made a truthful statement of the incident which states clearly that the Cab has driven out of the road marking / lane cutting directly into my lane which caused the accident.

I have sought for you (spoken to you directly) to properly investigate this incident which I am assuming you will do you utmost to ensure justice is made.

Warmest thanks & regards,
Chee Hon Kiong

S7333454C

Vic

From: Desmond [cheedesmond@singnet.com.sg]
Sent: Tuesday, 17 December, 2013 11:55 PM
To: Vic
Cc: Hsiao Tong; Team A; Vic
Subject: Re: CC3/AIG13008639/Kb1t2

Hi,

I wish to understand further on this settlement.
Please do contact me at my mobile 96916829

Best Regards,
Desmond Chee

Sent from my iPhone

On 16 Dec, 2013, at 16:44, Vic <vicalpeh@lkkauto.com> wrote:

Our Ref: CC3/AIG13008639/Kb1t2

Dear Sir,

ACCIDENT INVOLVING VEHICLES SJK 3091R AND SHB 7685Y ON 07/05/2013

We refer to your below email.

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Do be advised that your No Claim Discount (if any) will be affected as a result of the settlement of this third party claim against your insurance policy. However, if you are making a claim against the third party and successful with 80% in your favour, our principal will re-instate your NCD.

You may call us if you have further queries.

"Wish you a Merry Christmas & Happy New Year 2014"

Kind Regards,
Vic Alpeh Sanghilan
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

From: Desmond [<mailto:cheedesmond@singnet.com.sg>]
Sent: Thursday, 23 May, 2013 2:41 PM
To: Vic
Subject: Ref: CC3/AIG13008639/Kb1t2

Subject: Ref: CC3/AIG13008639/Kb1t2

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For the record, I have made a truthful statement of the incident which states clearly that the Cab has driven out of the road marking / lane cutting directly into my lane which caused the accident.

I have sought for you (spoken to you directly) to properly investigate this incident which I am assuming you will do you utmost to ensure justice is made.

Warmest thanks & regards,
Chee Hon Kiong

S7333454C

Hsiao Tong

From: Hsiao Tong
Sent: Friday, 25 April, 2014 12:48 PM
To: Olea, Maricel
Subject: Your Ref: 800655897 *Our Ref: CC3/AIG13008639/Kpt2 [ACCIDENT INVOLVING SJK 3091R (OI) & SHB 7685Y (TP) ON 07/05/2013]

Your Ref: 800655897
Our Ref: CC3/AIG13008639/Kpt2

Dear Sirs,

ACCIDENT INVOLVING SJK 3091R (OI) & SHB 7685Y (TP) ON 07/05/2013

We refer to the above matter.

Kindly advise if the taxi driver injury claim has been resolved.

If so, we would appreciate if you could advise us the followings: -

- 1.) the percentage of the settlement
- 2.) any loss of income under injury claim

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

Hsiao Tong

From: Thin Thin
Sent: Monday, 10 November, 2014 5:16 PM
To: 'Syed-Yusoff, Saliha'
Cc: 'Singh, Charan'; Hsiao Tong
Subject: RE: #800655897B#023#

SHB 765Y
STX 309112

Dear Saliha,

We thank you for your email below and the contents of the email were duly noted.

Dear Hsiao Tong,

FYNA CC3/AIG13008839/Kpt2

Best regards,
Thin Thin Hlaing
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]
Sent: Monday, 10 November, 2014 4:47 PM
To: Thin Thin
Cc: Singh, Charan
Subject: #800655897B#023#
Importance: High

Dear Thin Thin,

Kindly assist to issue 10 working days' notice to TP to revert on our offer. Should this is not receive, pls proceed to close the file.

Thanks,

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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Hsiao Tong

From: Hsiao Tong
Sent: Thursday, 13 November, 2014 5:58 PM
To: 'Syed-Yusoff, Saliha'; Singh, Charan
Cc: CS A Team; Tan, Mary
Subject: RE: #800655897C#023# FILE REVIEW

Dear Mr Charan,

We refer to the below email.

Appreciate if you could let us have the update on BI settlement.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]
Sent: Thursday, 6 November, 2014 11:28 AM
To: Singh, Charan
Cc: CS A Team; Tan, Mary
Subject: #800655897C#023# FILE REVIEW
Importance: High

Dear Charan,

Kindly assist to review the BI claim and revert on the assessment as Transcabs would like to wait for the settlement of BI claim first before we can settle the PD claim.

Thanks!

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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Hsiao Tong

From: Hsiao Tong
Sent: Friday, 15 August, 2014 9:23 AM
To: 'Singh, Charan'
Subject: RE: Your Ref: 800655897 *Our Ref: CC3/AIG13008639/Kpt2 [ACCIDENT INVOLVING SJK 3091R (OI) & SHB 7685Y (TP) ON 07/05/2013]

Dear Mr Charan,

We refer to the above matter and our email dated 25/04/2014.

Kindly advise us the followings: -

- 1.) the percentage of the settlement
- 2.) any loss of income under injury claim

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Hsiao Tong
Sent: Tuesday, 17 June, 2014 11:28 AM
To: 'Singh, Charan'
Subject: FW: Your Ref: 800655897 *Our Ref: CC3/AIG13008639/Kpt2 [ACCIDENT INVOLVING SJK 3091R (OI) & SHB 7685Y (TP) ON 07/05/2013]

Dear Mr Charan,

We refer to the above matter and our email dated 25/04/2014.

Kindly advise.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Hsiao Tong
Sent: Friday, 25 April, 2014 12:48 PM
To: Olea, Maricel
Subject: Your Ref: 800655897 *Our Ref: CC3/AIG13008639/Kpt2 [ACCIDENT INVOLVING SJK 3091R (OI) & SHB 7685Y (TP) ON 07/05/2013]

Your Ref: 800655897
Our Ref: CC3/AIG13008639/Kpt2

Dear Sirs,

ACCIDENT INVOLVING SJK 3091R (OI) & SHB 7685Y (TP) ON 07/05/2013

Hsiao Tong

From: Singh, Charan <Charan.Singh@aig.com>
Sent: Monday, 16 March, 2015 10:02 AM
To: Hsiao Tong
Subject: #800655897C#023# FILE REVIEW
Attachments: #800655897B#023#

Dear Hsiao Tong,

The BI claim is not settled yet. Third party solicitor did not revert to our offer.

Have issue a 10 working day notice to the TP as per Saliha's email attached herewith.

Regards,

Charan Singh
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1637 | Fax +(65) 6835 7416
charan.singh@aig.com | www.aig.com.sg

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From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Monday, March 16, 2015 9:23 AM
To: Singh, Charan
Subject: RE: #800655897C#023# FILE REVIEW

Dear Mr Charan,

We refer to the below email.

Appreciate if you could let us have the update on BI settlement.

Hsiao Tong

From: Hsiao Tong
Sent: Saturday, 28 March, 2015 10:59 AM
To: 'JasmineTan' (jasminetan@transcabservices.com.sg); Zhe Wei (zhewei.kek@transcabservices.com.sg); claims@transcabservices.com.sg
Subject: DOA: 07/05/2013; Your ref: SHB 7685Y *Our Ref: CC3/AIG13008639/Kpt2 [ACCIDENT INVOLVING SJK 3091R & SHB 7685Y]
Attachments: The statement of SJK 3091R.pdf

Your ref: **SHB 7685Y**
Our Ref: CC3/AIG13008639/Kpt2

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SJK 3091R & SHB 7685Y ON 07/05/2013

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we propose settlement at a global sum of **\$1,420.00(all-in)**.

Appreciate if you could revert to us within the next 10days. Otherwise, we have our principal instruction to close the file at our end.

***For your information, your client's injury claim is not settled yet.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Friday, 8 May, 2015 11:13 AM
To: 'Singh, Charan'
Cc: 'Syed-Yusoff, Saliha'; Hsiao Tong; Thin Thin
Subject: RE: #800655897C#023# FILE REVIEW
Attachments: email offer to TP 10 days to revert.pdf

Dear Mr. Charan,

With reference to previous e-mail below, offer settlement has been made with 10 days notice to revert however, to date, no response from M/s Tran-Cab Auto Services Pte Ltd.

In view of the above and as per Ms. Saliha's instruction, we will now proceed to close file on our end and submit our report to your good-office.

Should there be further development for this case, we will inform you and will do the necessary action.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Singh, Charan [<mailto:Charan.Singh@aig.com>]
Sent: Monday, 16 March, 2015 10:02 AM
To: Hsiao Tong
Subject: #800655897C#023# FILE REVIEW

Dear Hsiao Tong,

The BI claim is not settled yet. Third party solicitor did not revert to our offer.

Have issue a 10 working day notice to the TP as per Saliha's email attached herewith.

Regards,

Charan Singh
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1637 | Fax +(65) 6835 7416
charan.singh@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG13008639/Kb1t2

17 May 2013

CHEE HON KIONG
BLOCK 636A PUNGGOL DRIVE
#17-639
SINGAPORE 821636

Dear Sir/Madam,

ACCIDENT INVOLVING SJK 3091R AND SHB 7685Y ON 07/05/2013

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **27/05/2013**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh Sanghilan
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2013 Edit Reg		09 May 2013 00:00 Edit Adj Rpt	S\$2,179.75 Edit Estimates	S\$2,179.75 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																		
CLAIM SUBFOLDER DETAILS [Created by adjuster]																						
Insured: Chee Hon Kiong, NRIC: S7333454C																						
Main Claimant: TRANS-CAB SERVICES PTE LTD, NRIC: 200303878K																						
Vehicle Reg. No.: SHB7685Y		Date of Loss:	07/05/2013 22:00 - :59																			
Claim Type: TP / 800655897		Policy / Cover Note No.:	2100101324 (Comprehensive) Coverage: 15/10/2012 - 14/10/2013																			
Vehicle Reg. No. (Insured): SJK3091R		Policy No. (Claimant):	D-12047359MFSH																			
Repairer: Trans Cab Auto Services Pte Ltd (HQ) No 58 Defu Lane 1, 539498 Defu Lane - Tel:																						
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Goh, Stella]																						
Claimant's Insurer: First Capital Insurance Ltd (HQ) - Tel: 62222311																						
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/05/2013]																						
ASSOCIATED MAIL RECEIVED View All Compose Case Mail																						
• AIG_SG (02/07/2014): CLAIM STATUS FOR CLAIM NO: 800655897 (T/P: SHB 7685Y)																						
<div> <input type="checkbox"/> ALL ASSOCIATED TASKS <div> View All Search Tasks Create New Task Complete </div> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="9">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Done?	No results.								
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Done?														
No results.																						

Claim Documents

*SHB7685Y (800655897)

[SJK3091R]

TP

TRANS-CAB SERVICES PTE LTD

May 7 2013 10:00PM

[Chee Hon Kiong]

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
2	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
3	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
4	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
5	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
6	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
7	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
8	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
9	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
10	13/05/13 13:53	General View								<input checked="" type="checkbox"/>	
11	13/05/13 13:53	Odometer Reading								<input checked="" type="checkbox"/>	
12	13/05/13 13:53	Chassis Number								<input checked="" type="checkbox"/>	
									1 per page		<input checked="" type="checkbox"/>
Documentation									Thumbnail	Print	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									
1	13/05/13 13:51	TP GIA REPORT									
2	13/05/13 13:51	TP WORKSHOP ESTIMATE									
3	12/05/15 14:19	LETTER TO OI									
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print	
1	15/05/13 10:23	OI GIA REPORT									

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) </div> <div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co Reg No: 199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com;sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13008639/KJM3W2
Date: 12/05/2015

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100101324
Claimant Vehicle No: SHB7685Y Insured Vehicle No: SJK3091R
Date of Loss: 07/05/2013 Nature of Claim: TP Claim No: 800655897

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB7685Y Engine No: Z20S1450911K
Make & Model: CHEVROLET EPICA, 2.0 (A) Chassis No: KL1LA69RJB075370
Reg. Date: 29/06/2012 (Man. Year: 2011) Odometer: 163374 km
Colour: Red/White
Engine Capacity: 1991 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: West Lake 6 mm Rear Left Side: Hankook 8 mm
Front Right Side: West Lake 6 mm Rear Right Side: Hankook 8 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,206.26	909.75	1,296.51	58.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,150.00	1,270.00	1,880.00	59.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,356.26	2,179.75	3,176.51	59.30
+ GST 7.00/7.00% (S\$)	374.94	152.58	222.36	59.31
Nett Amount (S\$)	5,731.20	2,332.33	3,398.87	59.30
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 09/05/2013
Date Inspected: 09/05/2013 Inspected At: Trans Cab Auto Services Pte Ltd (HQ)
Est Repair Period: 3.0 days No 58 Defu Lane 1
Singapore 539498

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER LH	Repair	1,145.00 FL	*- FL
2	1		*REAR DOOR LH (PANEL A-RR DR LH)	Bent	1,133.00 FL	*1,133.00 FL
3	1		*FRONT SIDE ROCKER PANEL GARNISH LH	Repair	236.40 FL	*- FL
4	1		*REAR DOOR STICKER 6555-3333	Necessary	60.00 FS	*60.00 FS
5	1		*SET FRONT SIDE ROCKER PANEL GARNISH CLIP	Not Necessary	18.00 FS	*- FS
6	1		*REAR WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
7	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	80.00 FS	*- FS
8	1		*REAR TYRE RIM HUB CAP LH	Serviceable	62.46 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,834.86	1,193.00
- List Item Discount on L Items 25.00/25.00% (S\$)	628.60	283.25
Total Parts (S\$)	2,206.26	909.75

Report was unsubmitted during this print-out.

Adjuster Report

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	1,250.00	500.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	200.00	30.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	900.00	600.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS ,TRIMINGS ,GARNISH ,FITTINGS AND OTHER ,TO ENABLE REPAIR.	New	250.00	80.00
5	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	150.00	60.00
6	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	150.00	0.00
7	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	New	150.00	0.00
8	TO RESEAL SEALANT ON GAP.	New	100.00	0.00
Gross Labour Cost (\$\$)			3,150.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >