

(A0000)

INS. CASE OWNER:

CC3 /AIG15013237 /Kea3n2-1

LKK:
IDAC:

Surveyor: KSC

DOI: 04/08/2015

Date / Time: 04/08/2015

Registered in Merimen: 05/08/2015

Pre-assign / CCU / FTE



Insured Vehicle No.: SJY 7865A

Claim No.: 9628530439SG

Name of Insured: TEO VIN SEN

Policy No.: D-12047359MFSH/4359

Insured Tel No.: HP: 91265440

Make / Model: BMW 523i A

Excess Sec II :SS D.O.A.: 03/08/2015

Place of Accident:

Is driver the owner? (YES / ~~NO~~)

Nature of Accident:

If NO, Driver Name / Age:

Of GIA REPORT: YES / ~~NO~~ ; TP GIA REPORT: YES / ~~NO~~

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SHD 9830X

INSRS:
WSP: TRANS-CAB
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
	SHD 9830X - X	Non-Reporting hr (1st):	
	SJY 7865A - CC6/AIG14008817/Uv1y3c3 10.05.14	Non-Reporting hr (2nd):	
19.08.19	TP SUBMITTED PIR TO APPEAL REJECTION.	Non-Reporting hr (Final):	
		Notification hr (if non-pickup):	
19.11.19	PIR ADDED TO SERVE PT BEST.	Call Of:	
		After call hr to Of:	
		Documentation Check List:	Handler Typist
		Notification hr (if non-pickup):	☐
		After call hr to Of:	☒
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☒
		Towing Invoice:	☐
		ETA / GIA:	☒
		Medical Bill:	☐
		PIR (TP):	☒
		Mandate/Reject Instruction:	☒
		LOD:	☒
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by: KSC	
Repair Cost: PIP \$51,814.20		(6 days) Reduction: 64 %		Email ☒ Call ☐	
FINAL SETTLEMENT Date/Time: 17.12.20		Confirm with: OPA 704		Email ☒ Call ☐	
Final Liability: % 100		(Agreed / Assessed) BOLA S/N No.: NIL		If NO or B 28, Ass. Lia:	
Repair Cost: 01/101: \$55,921.53		01 CHARGED FOR IMPROBABLE DRIVING.			
Loss of Rental (LOR): \$5 1,061.44		(8 days) x +132.18			
Loss of Use (LOU): \$5 -		(5 x days)			
Loss of Income (LOI): \$5 400.00		(550 x 8 days)			
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒		(Tick only one)			
GIA/TA Search: \$5 6.00					
Medical: \$5 -				1) Claim status: Normal/Reject/Private Settle	
Disbursement: \$5 -		(e.g. Tow/Independent)		2) Report Format: TP	
Legal Cost: \$5 -				3) Survey fee: +320	
Total: \$59,994.97		Global Sum \$5:			
FINAL PAYMENT Date/Time: 17.12.20		Confirm with: OPA 704		Email ☒ Call ☐	
Payee 1: \$59,994.97		Name 1: TRANS-CAB AUTO SERVICES PTE LTD			
Payee 2: (Strike if N.A.) \$5		Name 2:			
Payee 3: (Strike if N.A.) \$5		Name 3:			

COPY SENT
18/07/2020

(ANTR)

INS. CASE OWNER: KUAN SEK LIA

CC /AIG150

LKK

IDAC

ASSIGNMENTSurveyor: LMDOI: 12/11/15Date / Time: 12/11/15Registered in Merimen: 3 3 11

Pre-assign / CCU / FTE

Insured Vehicle No.: 339 986AClaim No.: 963372443040Name of Insured: TEH KIM SENPolicy No.: 2686418857Insured Tel No.: 97365440Make / Model: BMW 320iAExcess Sec II: SS 5.5 15Place of Accident: BEACH RDIs driver the owner? (YES / NO) YES Nature of Accident: If NO, Driver Name / Age: OI GIA REPORT: YES / NO: YES TP GIA REPORT: YES / NO: YESDriver Tel No.: (V/L: YES / NO Insured Liability: % Final? Yes / No:)SDP 1050XINSRS:
WSP: WSP: 1050X
Tel:
Liability:
RMKS: INSRS:
WSP:
Tel:
Liability:
RMKS: INSRS:
WSP:
Tel:
Liability:
RMKS: INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SDP 1050XSDP 1050X - CLAIM 1408817 / May 2015**STAGE**

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI: 4/11/15Type Report: SDP 1050X

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

FINAL SETTLEMENTDate: 24/11/15

Confirm with

Repair Cost:

S\$

Final Liability:

% (Agreed / Assessed)

BOLA S/N No.: 4

Loss of Rental:

S\$

(days)

If NO or B 28, Ass. Lia:

Loss of Use:

S\$

(\$ x days)

1) Claim status: Normal/Reject/Private Settle

Disbursement:

2) Report Format:

Legal Cost:

S\$

3) Survey fee:

Total:

S\$

Global Sum: S\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG15013237/Kna3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 05-08-2015	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJY 7865A	Veh. Inspected	SHD 9830X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/08/2015	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/08/2015	Inspection Date	04/08/2015	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TRANS-CAB AUTO SERVICES PTE LTD
 NO 42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO. 6287 6666 FAX NO. 6366 8862
 CO/GST REG NO. 201019626G
SHD 9830X - AIG

RIZA

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident:
 Third Party Insurer:

SHD 9830X - RIZA
VF1ABL15AUC277394
RENAULT
LATITUDE
03.08.2015
AIG

		PART	LIST	
1	1	BUMPER COVER FRT	S	968.78 X
2	1	BUMPER RETAINER FRT LH	S	48.00 X
3	1	FENDER PANEL FRT LH	S	602.95 X
4	1	WHEELARCH FRT LH	S	107.32 X
5	1	HEADLAMP LH	S	911.10 X
6	1	DOOR PANEL FRT LH	S	2,188.20
7	1	DOOR HANDLE OUTER FRT LH	S	198.55 X
8	1	DOOR MOULDING FRT LH	S	136.01 X
9	1	DOOR MIRROR LH	S	1,141.08 X
10	1	DOOR SEAL FRT LH	S	56.02 X
11	1	ROCKER PANEL OUTER LH	S	759.61 X
12	1	DOOR PANEL REAR LH	S	2,188.20
13	1	DOOR SEAL REAR LH	S	68.02
14	1	DOOR HINGE UPPER LH	S	242.88 X
15	1	DOOR HINGE LOWER LH	S	231.19 X
16	1	DOOR CHECK REAR LH	S	156.20 X
17	1	DOOR LOCK REAR LH	S	699.04 X
18	1	DOOR HANDLE OUTER REAR LH	S	97.31 X
19	1	DOOR REGULATOR MOTOR REAR LH	S	687.50
20	1	FENDER PANEL REAR LH	S	2,537.80 X
21	1	BUMPER COVER REAR	S	852.66
22	1	BUMPER RETAINER LH REAR	S	104.53

TOTAL	S	14,982.95
10%	S	1,498.29
	S	13,484.65

Special Nett

1	1	DOOR STICKER "Trans-cab"	S	80.00
2	1	DOOR STICKER "Classic"	S	15.00
3	1	DOOR STICKER "6555-3333"	S	80.00

TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729348

TEL NO. 6287 6666 FAX NO. 6366 8862

CO/GST REG NO 201019626G

SHD 9830X - AIG

RIZA

4	2	Rear Windscreen Sealant
5	1	Rear Windscreen Inner Sponge Seal
6	1SET	DOOR SEAL CLIP FRT LH
7	1SET	DOOR SEAL CLIP RR LH
8	1SET	WHEELARCH CLIP RR
9	1	CAP HUB LH RR
10	1	RIM LH RR
11	1	TYRE LH RR
12	1SET	REAR BUMPER CLIP

the Repair of the following:
 • To resurvey color after spray painting
 • To display damaged parts during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplement(s) must be resurveyed and
 is subject to final approval from Insurance Company

TOTAL	S	1,294.00
TOTAL PARTS	S	14,778.65

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

S 2,800.00 *2800*

To Check Electrical Lighting Concerned.

S 170.00 *170*

To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.

S 170.00 *170*

Putty and spray painting of the affected portion.

S 3,000.00 *3000*

To transfer of rear fender fittings, attachment and perform water seepage test.

S 170.00 *170*

To check steering geometry and computer wheel alignment

S 220.00 *220*

To transfer of tire, rim and on wheel balancing.

S 170.00 *170*

To transfer of door fittings, attachment and perform water seepage test.

S 170.00 *170*

TOTAL	S	6,870.00
Over All Total	S	21,648.65

PARTS BY PARTE Repair Days

10 Days

Print Summary

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 200302378K

Vehicle Details

Vehicle No: SH05830K
Vehicle to be Exported: Yes
Intended De-registration Date: 04 Aug 2015
Vehicle Make: RENAULT
Vehicle Model: LATITUDE 2.0L DCI AUTO DWS 4DR
Primary Colour: Red
Manufacturing Year: 2014
Engine No: M9R8839C001157
Chassis No: VF1ABL15AUC277304
Maximum Power Output: 127.0 kW (170 bhp)
Open Market Value: \$19,098.00
Original Registration Date: 25 Apr 2014
First Registration Date: 25 Apr 2014
Transfer Count: 0
Actual ARF Paid: \$12,495.00

Intended PARF Rebate Details

PARF Eligible: Yes
PARF Eligibility Expiry Date: 24 Apr 2022
PARF Rebate Amount: \$9,373.00

Intended COE Rebate Details

COE Expiry Date: 24 Apr 2022
COE Category: A - Car (up to 1600cc & 97kW (130bhp))
COE Period (Years): 8
PQR Paid: \$58,871.00
COE Rebate Amount: \$47,896.00

Total Rebate Amount: \$57,269.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 04 Aug 2015.

OK



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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 14 November 2019 12:10 PM
To: Parthiban, Theerthan
Cc: Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang
Subject: RE: Pending for Offer in Merimen LKK *** LKK REF: CC3/AIG15013237/Kea3n2-1

Hi Troy,

We refer to the email below.

All document uploaded in merimen for your review.

Kindly assist to send back the report if agreed for us to process.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hi Asher,

Kindly proceed to review the claim based on the new evidence submitted and assist with the necessary action

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, November 14, 2019 11:47 AM
To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>
Subject: [EXTERNAL] RE: Pending for Offer in Merimen LKK *** LKK REF: CC3/AIG15013237/Kea3n2-1

This message is from an external sender; be cautious with links and attachments.

Hi Troy,

We refer to the above matter.

Previously we have rejected third party claim based the instruction.

However third party have sent in to appeal the claim with the police investigation result against insured.

Please advise if we can process to settle with third party based on the new evidence.

Thank You,

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 19 August 2019 1:50 PM
To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Pending for Offer in Merimen LKK *** LKK REF: CC3/AIG15013237/Kea3n2-1

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan

Sent: Mon, 19 Aug 2019 04:53:46 +0000

To: admin-a@lkkauto.com, assignments@lkkauto.com, shupe@lkkauto.com, Veron Chen (LKKAuto), Meikwan@lkkauto.com

Cc: Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang

Subject: Pending for Offer in Merimen LKK

Hi LKK,

The Third Party claim below is pending action from your end

Vehicle Reg. No.: SJY7865A – OI SHD9830X – TP

Date of Loss: 03/08/2015

Claim Type: TP / 9628530439SG

Kindly assist

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Sent: Monday, 19 August, 2019 12:54 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: Pending for Offer in Merimen LKK



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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Aug 2015 17:01	Cim Veh Model Changed	(203061) RENAULT LATITUDE 2.0 D dCi (A).	[A] KON YIN SIEW
2	05 Aug 2015 17:01	Cim Created	Reg No: SHD9830X. Acct Date: 2015/08/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: First Capital Insurance Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (HQ)	[A] KON YIN SIEW
3	05 Aug 2015 17:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] KON YIN SIEW
4	05 Aug 2015 17:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2015/08/18	[A] KON YIN SIEW
5	05 Aug 2015 17:01	Adj Mandate Set	Approved:8000.00,Reinsp:No.	[A] KON YIN SIEW
6	05 Aug 2015 17:01	Label Added	(23):Express.	[A] KON YIN SIEW
7	05 Aug 2015 17:01	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] KON YIN SIEW
8	05 Aug 2015 17:03	Adj Rpt Initiated		[A] KON YIN SIEW
9	05 Aug 2015 17:03	Cim Details Notified		[A] KON YIN SIEW
10	31 Mar 2016 09:22	Label Removed	(23):Express.	[A] HOW MEI KWAN
11	31 Mar 2016 09:22	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
12	04 Apr 2016 09:57	Adj Ofr Auth Verified		[A] Jasmine Khine Phoo Wai
13	04 Apr 2016 09:59	Adj Rpt Submitted	Amt:7876.20, Late Remarks:	[A] Jasmine Khine Phoo Wai
14	04 Apr 2016 09:59	Adj Invoice Submitted		[A] Jasmine Khine Phoo Wai
15	04 Apr 2016 09:59	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] Jasmine Khine Phoo Wai
16	04 Apr 2016 09:59	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] Jasmine Khine Phoo Wai
17	04 Apr 2016 09:59	Claimant Ofr Acceptance Bypassed		[A] Jasmine Khine Phoo Wai
18	13 Apr 2016 09:42	Cim Cancelled	Closed without Offer:Auto-cancel due to MARK OFF from OneClaim	[I] AIG OneClaim Integration User
19	07 Mar 2019 15:24	Cim Cancelled Reopened	Received PIR.	[I] Loo, Tong Shing
20	14 Nov 2019 12:03	Video Downloaded	Downloaded Video - Accident	[I] Rparthiban, Theerthan
21	14 Nov 2019 12:12	Video Downloaded	Downloaded Video - Accident	[I] Rparthiban, Theerthan
22	14 Nov 2019 14:34	Ins Send Back Adj Rpt		[I] Rparthiban, Theerthan
23	14 Nov 2019 14:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/18	[A] Merimen Administrator
24	14 Nov 2019 14:34	Adj Mandate Set	Maintained.	[A] Merimen Administrator
25	22 Nov 2019 17:32	Label Removed	(64):Revoked / No settlement.	[A] Asher Sng Rong Yi
26	22 Nov 2019 17:32	Label Added	(19):Fastlane.	[A] Asher Sng Rong Yi
27	27 Nov 2019 12:34	Insured Phone No Updated	[None] -> [+6591265440]	[A] Asher Sng Rong Yi
28	27 Nov 2019 12:34	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] Asher Sng Rong Yi
29	27 Nov 2019 12:36	Adj Mandate Request	Cur.Req:9894.97:LIABILITY: 100% B:NIL OI CHARGED FOR INCONSIDERATE DRIVING	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[30/12/2015 08:44] Lim Voon Fei:
OI engagement (dispute)

Print Received Message

This mail is associated with :

***SHD9830X (9628530439SG)
[SJY7865A]**

TP

TRANS-CAB SERVICES PTE LTD

Aug 3 2015 9:00PM

[TEO VIN SEN]

Trans-cab Auto Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 13/02/2020 17:06 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9894.97) - SHD9830X - Claim Handler: Ramalingam, Puvithashini

Approved: 9894.97.



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4900
www.police.gov.sg

Our Ref : TP/IP/41095/2015
Date : 2 June 2016

LEE KUM CHUEN
BLK 164 GANGSA ROAD
#23-80
SINGAPORE 670164

Dear Sir,

ROAD TRAFFIC ACCIDENT INVOLVING SJY7865A AND SHD9830X ALONG BEACH ROAD ON 03.08.2015

I refer to the above accident.

2 We have completed investigation into the case. Our investigation shows that an offence of Inconsiderate Driving under section 65(b) of the Road Traffic Act was disclosed against the driver / rider of **SJY7865A**. Action has been initiated against the driver / rider for the said offence.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE**

This is a computer-generated letter. No signature is required.



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Aug 2015 17:03 Edit Reg		04 Aug 2015 00:00 Edit Adj Rpt	S\$7,876.20 Edit Estimates	S\$7,876.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: TEO VIN SEN , ID: S7244359D, Tel: +6591265440									
Main Claimant: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 20030387BK									
Vehicle Reg. No.:	SHD9830X	Date of Loss:	03/08/2015 21:00 - :59 [15 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9628530439SG	Policy/Cover Note No.:	2100273857 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJY7865A	Policy No. (Claimant):	D-12047359MFSH/4359						
		Excess:							
Repairer: Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungai Kadut St 1, 729346 Sungai Kadut - Tel: 62876666									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Ramalingam, Puvithashini]									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/11/2019]									
Driver/Custodian (Insured): TEO VIN SEN (/ Male) , NRIC: S7244359D, Tel: +6591265440 Email:									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (13/02/2020): Alert - Adj Mandate Approved (S\$9894.97) - SHD9830X - Claim Handler: Ramalingam,... - AIG_SG (14/11/2019): Report Send Back Alerts - SHD9830X (TP) - AIG_SG (29/12/2015): Claim Status - AIG_SG (22/09/2015): Claim status									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD9830X (9628530439SG)
[SJY7865A]

TP

TRANS-CAB SERVICES PTE LTD

Aug 3 2015 9:00PM

[TEO VIN SEN]

Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Video				
			1 per page v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/01/19 17:59	Video - Accident	Load WMV	
Letters/Correspondences				
			1 per page v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
2	04/04/16 09:59	Insurer Offer Letter/DV [Offer superseded on 2016/04/13]	Load HTM	
Assessment Reports				
			1 per page v	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	06/08/15 11:48	Accident Statement From: SC - Reg. No: SJY7865A, Claimant: TED VIN SEN	Load HTM	
Photos/Images				
			3 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/03/16 09:24	Odometer Reading	Load JPG	☒
2	31/03/16 09:24	Chassis Number	Load JPG	☒
3	31/03/16 09:24	General View	Load JPG	☒
4	31/03/16 09:24	General View	Load JPG	☒
5	31/03/16 09:24	General View	Load JPG	☒
6	31/03/16 09:24	General View	Load JPG	☒
7	31/03/16 09:24	General View	Load JPG	☒
8	31/03/16 09:24	General View	Load JPG	☒
9	31/03/16 09:24	General View	Load JPG	☒
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16	31/03/16 09:24	General View	Load JPG	☒
17	31/03/16 09:24	General View	Load JPG	☒
18	31/03/16 09:24	General View	Load JPG	☒
19	31/03/16 09:24	General View	Load JPG	☒
20	31/03/16 09:24	General View	Load JPG	☒
Documentation				
			1 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/08/15 21:09	TP GIA REPORT	Load PDF	
2	05/08/15 21:09	TP ESTIMATE	Load PDF	
3	29/03/16 17:39	EMAIL CORRESPONDENCE WITH HAFIZAH	Load PDF	
4	29/03/16 17:52	EMAIL INFORMED TO TRANS-CAB	Load PDF	
5	10/01/19 17:59	PIR	Load PDF	
6	27/11/19 12:32	TP LOD	Load PDF	
7	19/02/20 13:49	WORKSHOP INVOICE	Load PDF	
8	19/02/20 13:49	AUTHORISATION TO ACT FORM	Load PDF	
9	19/02/20 13:49	Release Voucher	Load PDF	
10	19/02/20 13:49	RENTAL MILEAGE	Load PDF	

Video			1 per page	☒
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
11	19/02/20 13:49	RENTAL RECEIPT		Load PDF
12	19/02/20 13:49	LTA SEARCH		Load PDF
13	19/02/20 13:49	LOD		Load PDF
14	19/02/20 13:49	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SJY7865A (Insd veh)	Model:	RENAULT LATITUDE 2.0 D
	SHD9830X (TP veh)		DCI (A)
Date of Accident:	03/08/2015		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$	23,164.06	
Final Repair Cost	:	\$	8,427.53	
Loss of Use	:	\$	400.00	8.00 days at \$50.00 per day
Rental (if any)	:	\$	1,061.44	8 days
LTA / GIA Search Fee	:	\$	6.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	9,894.97	
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ 100 _____ (%)				
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 9,894.97
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

19 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG15013237/KEA3Q2-1

Date: 19/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100273857

Claimant

Vehicle No : SHD9830X

Insured Vehicle No : SJY7865A

Date of Loss: 03/08/2015

Nature of Claim: TP

Claim No: 9628530439SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD9830X

Make & Model: RENAULT LATITUDE, 2.0 D dCi (A)

Engine No: M9R8839C001157

Reg. Date: 25/04/2014 (Man. Year: 2014)

Chassis No: VF1ABL15AUC277394

Colour: Metallic White/Red

Odometer: 184363 km

Engine Capacity: 1995 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16

Rear Tyre Size: 215/60R16

Front Left Side: Falken 7 mm

Rear Left Side: Falken 8 mm

Front Right Side: Falken 7 mm

Rear Right Side: Falken 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,778.65	5,716.20	9,062.45	61.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,870.00	2,160.00	4,710.00	68.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	21,648.65	7,876.20	13,772.45	63.62
+ GST 7.00/7.00% (S\$)	1,515.41	551.33	964.08	63.62
Nett Amount (S\$)	23,164.06	8,427.53	14,736.53	63.62
+ Loss of Use (8.0 x S\$50.00/day) (S\$)		400.00		
+ Car Rental (8.0 x S\$132.68/day) (S\$)		1,061.44		
+ Doc/Search Fee (S\$)		6.00		
Nett Liability (S\$)		9,894.97		

INSPECTION

Date of Assignment: 04/08/2015

Date Inspected: 04/08/2015 Inspected At:

Trans-cab Auto Services Pte Ltd (HQ)

No. 42 Sungei Kadut St 1

Singapore 729346

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT (SCRATCHED)	Not Consistent With The Impact	968.78 FL	*- FL
2	1		*BUMPER RETAINER FRT LH (DISTORTED)	Not Consistent With The Impact	48.00 FL	*- FL
3	1		*FENDER PANEL FRT LH (REPAIR)	Not Consistent With The Impact	602.95 FL	*- FL
4	1		*WHEELARCH FRT LH (SERVICEABLE)	Not Consistent With The Impact	107.32 FL	*- FL
5	1		*HEADLAMP LH (SERVICEABLE)	Not Consistent With The Impact	911.10 FL	*- FL
6	1		*DOOR PANEL FRT LH	Bent	2,188.20 FL	*2,188.20 FL
7	1		*DOOR HANDLE OUTER FRT LH	Serviceable	198.55 FL	*- FL
8	1		*DOOR MOULDING FRT LH	Serviceable	136.01 FL	*- FL
9	1		*DOOR MIRROR LH	Serviceable	1,141.08 FL	*- FL
10	1		*DOOR SEAL FRT LH	Serviceable	56.02 FL	*- FL
11	1		*ROCKER PANEL OUTER LH	Repair	759.61 FL	*- FL
12	1		*DOOR PANEL REAR LH	Bent	2,188.20 FL	*2,188.20 FL
13	1		*DOOR SEAL REAR LH	Cut	68.02 FL	*68.02 FL
14	1		*DOOR HINGE UPPER LH	Repair	242.88 FL	*- FL
15	1		*DOOR HINGE LOWER LH	Repair	231.19 FL	*- FL
16	1		*DOOR CHECK REAR LH	Repair	156.20 FL	*- FL
17	1		*DOOR LOCK REAR LH	Repair	699.04 FL	*- FL
18	1		*DOOR HANDLE OUTER REAR LH	Serviceable	97.31 FL	*- FL
19	1		*DOOR REGULATOR MOTOR REAR LH	Bent/Jammed	687.50 FL	*687.50 FL
20	1		*FENDER PANEL REAR LH	Repair	2,537.80 FL	*- FL
21	1		*BUMPER COVER REAR	Buckled	852.66 FL	*852.66 FL
22	1		*BUMPER RETAINER LH REAR	Distorted	104.53 FL	*104.53 FL
23	1		*DOOR STICKER TRANS-CAB	Necessary	80.00 FS	*60.00 FS
24	1		*DOOR STICKER CLASSIC	Necessary	15.00 FS	*15.00 FS
25	1		*DOOR STICKER 6555-3333	Necessary	80.00 FS	*60.00 FS
26	2		*REAR WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
27	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	150.00 FS	*- FS
28	1		*SET DOOR SEAL CLIP FRT LH	Not Necessary	19.00 FS	*- FS
29	1		*SET DOOR SEAL CLIP RR LH	Not Necessary	19.00 FS	*- FS
30	1		*SET WHEELARCH CLIP RR	Not Necessary	15.00 FS	*- FS
31	1		*CAP HUB LH RR	Dented	35.00 FS	*35.00 FS
32	1		*RIM LH RR	Serviceable	385.00 FS	*- FS
33	1		*TYRE LH RR	Serviceable	330.00 FS	*- FS
34	1		*SET REAR BUMPER CLIP	Necessary	66.00 FS	*66.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **16,276.95** **6,325.11**
 - List Item Discount on L Items 10.00/10.00% (S\$) 1,498.30 608.91

Total Parts (S\$) **14,778.65** **5,716.20**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	2,800.00	800.00
2	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
3	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	-
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,000.00	1,100.00
5	TO TRANSFER OF REAR FENDER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	60.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	60.00
7	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING	New	170.00	-
8	TO TRANSFER OF DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	120.00
Gross Labour Cost (\$\$)			6,870.00	2,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >