

6/1/17 00 5770

1/1/17

IDAC

# ASSIGNMENT

Surveyor:

WAP-UMS

DOI:

23/3/17

Date / Time:

23/3/17

Registered in Meritman:

23/3/17

Pre-assign / CCU / FTE



Insured Vehicle No:

660 9378 G

Name of Insured:

66288888888888888888

Insured Tel No:

HP:

Claim No:

891448247956

Policy No:

2100430915

Make / Model:

MY-L200

Place of Accident:

HYPER-CLIMB ROAD

Excess Sec II :SS

D.O.A:

21/3/2017

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JALIN BUIS

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No:

97278965

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKP 5313 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

UPR



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: PO 100

27/3/17

Confirm accident details inform TP claim. agree to settle and advise NCD will be affected after 90 days out.

Email to workshop to get PO & DO.

26-04-18

TO EXPLAIN SETTLEMENT AS LIABILITY IS BOUND

UNABLE TO SETTLE NO. OF DAYS TP NO PO & DO BUT INSIST ON 17 DAYS.

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by: CKS

Repair Cost:

45

SS 3,300

(

4

days) Reduction:

64

%

Email

Call

## FINAL SETTLEMENT

Date/Time: 30-10-17

Confirm with: DENG SHENG

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

41661

SS 3,471.50

OIO MAKE A RM TURN 477 TP, TP TRAVEL STRAIGHT.

Loss of Rental (LOR):

41661

SS 1,284.00

(

10

days) x 4120

Loss of Use (LOU):

SS

-

(S

x

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 3,300

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS 4,766.85

Global Sum SS: 4,760.00

## FINAL PAYMENT

Date/Time: 30-10-17

Confirm with: 10-0

Email

Call

Payee 1:

SS 4,760.00

Name 1:

YFUX AUTO SERVICE PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: 4320

COPY SENT

REF: MLH**ASSIGNMENT**From: \_\_\_\_\_ Date: 23/03/2017

Estimated Cost: \_\_\_\_\_

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Vfixof 60 Kaki Bukit Ave 6Insured: AISD 93786

Policy No. \_\_\_\_\_

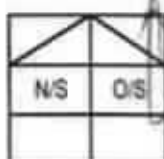
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or NoLum Sum: 20 % J Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKPS313A Yr Regn: 9.14Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or (A)Make: Mazda 3 SP cc 1598Colour: Brown A/C: Insured / Std / NI / NASp. Reading: 11/68 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JM6BM42A8F0144642Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. P mm R/Bal. P mmL/Bal. P mm L/Bal. P mmD.O.A. 21/3/17 D.O.I. 23/3/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop orO/S Body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

29/5/17 Confirm U/S \$3250.00 with 4 working days(Pro - \$5826.78  
64%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee: \_\_\_\_\_

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

Transportation: \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

S + RS \$ \_\_\_\_\_

☐ : Tech. Invs (\$ \_\_\_\_\_)

Photos \_\_\_\_\_

☐ : Weekend (\$ \_\_\_\_\_)

Others \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



M/S AIG ASIA PACIFIC INS PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY #08-16  
SINGAPORE 079120

Vfix Auto Service Pte Ltd  
60 Kaki Bukit Ave 6  
Singapore 417892  
Email: vfixauto@gmail.com  
Tel: 64489268 Fax: 64452368

# ESTIMATE

DATE : 22/03/2017  
ACCT DATE : 21/03/2017  
REF NO : VFIX-TP20170187  
POLICY NO :

Attention: Motor Claim Department

RE : VEHICLE NO. SKP5313A MAZDA 3

| DESCRIPTION                    | AMOUNT S\$ |
|--------------------------------|------------|
| 1 1 FRONT FENDER RH            | 342.00     |
| 2 1 FRONT FENDER LINER RH      | 95.00      |
| 3 1 FRONT DOOR RH              | 1143.20    |
| 4 1 FRONT DOOR STICKER         | 75.00      |
| 5 1 FRONT DOOR OUTER HANDLE RH | 185.00     |
| 6 1 FRONT DOOR INNER BOARD     | 1120.00    |
| 7 1 FRONT WINDOW REGULATOR     | 536.00     |
| 8 1 SIDE MIRROR RH             | 427.00     |
| 9 1 FRONT DOOR LOCK RH         | 312.00     |
| 10 1 FRONT DOOR HINGE UPPER    | 185.00     |
| 11 1 FRONT DOOR HINGE LOWER    | 185.00     |
| 12 1 FRONT DOOR PILLAR RH      | 855.00     |
| 13 1 FRONT SHOCK ABSORBER RH   | 352.00     |
| 14 1 WHEEL KNUCKLE RH          | 425.00     |
| 15 1 WHEEL BEARING HUB RH      | 322.00     |
| 16 1 FRONT LOWER ARM RH        | 315.00     |
|                                | S 6,874.20 |
|                                | LESS 20%   |
|                                | S 1,374.84 |
|                                | S 8,186.78 |

## LABOUR & MISCELLANEOUS:

|                                                                                                                                                                                                                                      | AMOUNT S\$ |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| 1 To remove damaged parts with all necessary components/attachments apply hot-works where necessary straighten door pillar repair dented panel replace new parts refit align into position with all necessary components attachments | 1,400.00   |
| 2 To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials                                                                                                                                 | 1,000.00   |
| 3 To remove/replace front shock absorber with all necessary components                                                                                                                                                               | 350.00     |
| 4 To transfer front door components with all necessary components                                                                                                                                                                    | 150.00     |
|                                                                                                                                                                                                                                      | S 2,900.00 |
| GRAND TOTAL                                                                                                                                                                                                                          | S 9,086.78 |

SINGAPORE DOLLARS : NINE THOUSAND EIGHTY-SIX AND CENTS SEVENTY-EIGHT ONLY

Vfix Auto Service Pte Ltd



M/S AIG ASIA PACIFIC INS PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY #08-16  
SINGAPORE 079120

Vfix Auto Service Pte Ltd  
60 Kaki Bukit Ave 6  
Ark@KB Singapore 417892  
Email: vfixauto@gmail.com  
Tel: 64489268 Fax: 64452368

# ESTIMATE

DATE : 22/03/2017  
ACCT DATE : 21/03/2017  
REF NO. : VFIX- TP20170187  
POLICY NO. :

Attention: Motor Claim Department

RE : VEHICLE NO. SKP5313A MAZDA 3

DESCRIPTION AMOUNT S\$

|          |   |                            |             |
|----------|---|----------------------------|-------------|
| 1        | 1 | FRONT FENDER RH            | 342.00      |
| 2        | 1 | FRONT FENDER LINER RH      | 95.00       |
| 3        | 1 | FRONT DOOR RH              | 1,143.20    |
| 4        | 1 | FRONT DOOR STICKER         | 75.00       |
| 5        | 1 | FRONT DOOR OUTER HANDLE RH | 185.00      |
| 6        | 1 | FRONT DOOR INNER BOARD     | 1,120.00    |
| 7        | 1 | FRONT WINDOW REGULATOR     | 536.00      |
| 8        | 1 | SIDE MIRROR RH             | 427.00      |
| 9        | 1 | FRONT DOOR LOCK RH         | 312.00      |
| 10       | 1 | FRONT DOOR HINGE UPPER     | 185.00      |
| 11       | 1 | FRONT DOOR HINGE LOWER     | 185.00      |
| 12       | 1 | FRONT DOOR PILLAR RH       | 855.00      |
| 13       | 1 | FRONT SHOCK ABSORBER RH    | 352.00      |
| 14       | 1 | WHEEL KNUCKLE RH           | 425.00      |
| 15       | 1 | WHEEL BEARING HUB RH       | 322.00      |
| 16       | 1 | FRONT LOWER ARM RH         | 315.00      |
|          |   |                            | \$ 6,874.20 |
| LESS 20% |   |                            | \$ 1,374.84 |
|          |   |                            | \$ 6,186.78 |

## LABOUR & MISCELLANEOUS:

AMOUNT S\$

|   |                                                                                                                                                                                                                                    |          |
|---|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| 1 | To remove damaged parts with all necessary components/attachments apply hot-works where necessary straighten door pillar repair dented panel replace new parts refit align into position with all necessary components/attachments | 1,400.00 |
| 2 | To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials                                                                                                                                 | 1,000.00 |
| 3 | To remove/replace front shock absorber with all necessary components                                                                                                                                                               | 350.00   |
| 4 | To transfer front door components with all necessary components                                                                                                                                                                    | 150.00   |

the Repairer of the following:  
• To survey before/after spray painting  
• To display damaged car during survey  
• To provide all necessary materials

GRAND TOTAL : \$ 9,086.78

SINGAPORE DOLLARS : NINE THOUSAND EIGHTY-SIX AND CENTS SEVENTY-EIGHT ONLY

Vfix Auto Service Pte Ltd



Advised by Repairer

Signature:

Date:

## Asher Sng (LKKAUTO)

---

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Friday, 25 October 2019 2:31 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: 8914482479SG-003

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher,

You may offer up to 10 days on the LOR, given that the PO provided is not a PO.

You may play around with the LOR, to a maximum of \$120/day.

Thanks.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** 08 October 2019 15:36  
**To:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Subject:** [EXTERNAL] RE: 8914482479SG-003

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

Third party would like to counter propose on the number of days that the vehicle waiting in the workshop in the parts.

Enclosed the document for your re-consideration.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [qsherng@lkkauto.com](mailto:qsherng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>

**Sent:** Wednesday, 23 January 2019 1:41 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: 8914482479SG-003

Hi Hsiao Tong,

Kindly assist to advise OIC of this case and the case update.

Thank you.

**Best Regards,**

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Ler, Bernard-JQ

**Sent:** 26 December 2018 11:55 AM

**To:** 'Vivian Lau (LKKAuto)'

**Cc:** 'Admin A'

**Subject:** RE: 8914482479SG-003

Hi Vivian,

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.

There is no need to notify TP if there is no development.

Thank you.

**Best Regards,**

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Ler, Bernard-JQ  
**Sent:** 16 October 2018 2:54 PM  
**To:** 'Vivian Lau (LKKAUTO)'  
**Subject:** RE: 8914482479SG-003

Dear Vivian,

We refer to our tele-conversation just now.

As spoken, the documents provided are not Purchase Order & Delivery Order. Please proceed to offer 4 days (as per surveyor recommendation) + weekend (if any) unless TP repairer provides the correct documentation.

Thank you.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd  
  
78 Shenton Way #08-16 Singapore(079120)  
  
Tel +(65) 6419 1946 | Fax +(65) 6835 7416  
  
[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** 26 September 2018 3:24 PM  
**To:** Ler, Bernard-JQ  
**Subject:** RE: 8914482479SG-003

Dear Bernard,

We refer to the above matter.

Enclosed is TP given to us on the ordering parts document.

Surveyor recommended 4working days for rental. TP request 17 days.

|                                          |             |
|------------------------------------------|-------------|
| COST OF REPAIR                           | \$ 3,477.50 |
| Loss of Rental (\$ 120.00 x 17days +GST) | \$ 2,182.80 |
| LTA SEARCH                               | \$ 5.35     |
|                                          | \$ 5,665.65 |

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

**Sent:** Wednesday, 20 June, 2018 10:40 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: 8914482479SG-003

Dear Vivian,

We are doing file review for this case again. Appreciate your update on this case.

Please provide the date of the last correspondence with TP as well.

Thank you.

**Best Regards,**

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Ler, Bernard-JQ

**Sent:** 24 May 2018 10:38 AM

**To:** 'Vivian Lau (LKKAuto)'

**Subject:** RE: 8914482479SG-003

Dear Vivian,

May I check are we still pending on PO and DO? If so, kindly provide the date of the last correspondence with TP.

Thanks.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** Friday, April 27, 2018 2:30 PM  
**To:** Ler, Bernard-JQ  
**Subject:** RE: 8914482479SG-003

Dear Bernard,

We refer to the email below.

Please be informed that we are pending TP for the PO & DO

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]  
**Sent:** Friday, 27 April, 2018 1:31 PM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** RE: 8914482479SG-003

Hi Vivian,

Appreciate your update as we are doing file review for this case.

Thanks.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**From:** Ler, Bernard-JQ  
**Sent:** Tuesday, April 24, 2018 11:52 AM  
**To:** Vivian Lau (LKKAuto)  
**Subject:** 8914482479SG-003

Dear Vivian,

|                  |            |          |          |                      |     |
|------------------|------------|----------|----------|----------------------|-----|
| 8914482479SG-003 | 21/03/2017 | GBD9378G | SKP5313A | CC6/AIG17005770/UWA3 | Viv |
|------------------|------------|----------|----------|----------------------|-----|

Referring to the above update, may I check when is our offer sent to TP?

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 14 August 2019 5:22 PM  
**To:** wskoh@vfixauto.com.sg  
**Subject:** ACCIDENT INVOLVING SKP 5313A AND GBD 9378G ON 21/03/2017

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Weng Seng,

We refer to our tele-conversation.

**ACCIDENT INVOLVING SKP 5313A AND GBD 9378G ON 21/03/2017**

We propose settlement as follows: -

|                                           |                           |
|-------------------------------------------|---------------------------|
| 1. Cost of Repair(w/GST)                  | \$ 3,477.50               |
| 2. Loss of Rental (6 days x \$100)(w/GST) | \$ 642.00                 |
| 3. LTA/GIA search fee                     | \$ 5.35                   |
| <b>TOTAL</b>                              | <b><u>\$ 4,124.85</u></b> |

Kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

$$120 \times 10 + 7\% = 1284$$

456

4766.85.

4552.82.

# HE XING AUTO PARTS PTE LTD

MAIN OFFICE : 76 DUNLOP STREET SINGAPORE 209403

TEL: 6291 2827

FAX: 6296 4390

A/C: 6291 1886

FAX: 6291 7717

CO.REG.NO.:200310923R

GST REG.NO.:200310923R

23 March 2017

Dear Sir/Mdm

**REF: VEHICLE NO: SKP 5313A**

Due to spare parts we need not available in local agent so it take two weeks from 23 March to 4 April to arrive from Japan.

Thank you,

Regards

Peter

Salesman

He Xing Auto Parts Pte Ltd





CASH SALES - PARTS  
HE XING AUTO PARTS PTE LTD

SKP5313A JM6HM42A8F0144642

# TAX INVOICE

GST REGN. NO. M90364005A

Invoice No: 28206811  
Date: 05/04/2017  
Ref. No:  
Cust. No: CS-PARTS 00001  
Reg. No:  
U/Type: K 58163 Page: 1  
Operator: Zainuddin H Yusoff  
GST RegNo: M90364005A

| Part No:      | Description    | QTY | U/Price | Disc | Amount |
|---------------|----------------|-----|---------|------|--------|
| MMHY0-58-02XF | RHF EXCH M3 HM | 1   |         |      |        |

SKP 5313A

CASH/NETS/CHEQUE/AMPC/VISA/MASTER No: .....  
N.B. Goods sold are not returnable

**TRANS-EUROKARS**  
A Eurokars Group Company  
**zoom-zoom**

Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungai Katil Ave Singapore 729648  
Tel: 6363 3000 Fax: 6369 3003 BRN: 189100000N  
Showroom & Service Centre : 23 Long Kees Road Singapore 159085  
Sales Hotline: 6663 6115 Service Hotline: 6663 6128 Sales Fax: 6665 1700 Service Fax: 6665 1700  
5 Ubi Close Singapore 408605  
Sales Hotline: 6395 9986 Service Hotline: 6395 9986  
Sales Fax: 6395 9986 Service Fax: 6395 9986

COPY



合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403  
TOYOTA / LEXUS / MITSUBISHI / FORD / WINDSCREEN / CHEVROLET /  
DAIHATSU / KIA / SUZUKI / HONDA  
TEL: 6291 2827 FAX: 6298 4390  
A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

**DELIVERY ORDER**

M/S: CASH(VFIX AUTO SERVICE PTE LTD)

SKP 5313A MAZDA  
JM6BM42A8F0144642

NO: DTN9010000  
PAGE: 1  
DATE: 05/04/2017  
A/C CODE: CASH  
TERMS: C.O.D

| Part No         | Description | Location | Qty | Unit Price   | Amount |
|-----------------|-------------|----------|-----|--------------|--------|
|                 |             |          |     | SIN          | SIN    |
| 1 MBHY0-58-02XF | FR DOOR RH  | DDS      | 1   |              |        |
| TOTAL QUANTITY: |             |          | 1   | TOTAL        | SIN    |
|                 |             |          |     | ADD GST @ 7% |        |
|                 |             |          |     | GRAND TOTAL  | SIN    |

SEND 60 KAKI BUKIT AVE 6  
ARK @ KB (S) 417892 MICHAEL

Print / PETE / 05/04/2017 9:40:27 AM

SALESMAN: PETE

This document is computer generated. No signature required.

GOODS SOLD ARE NOT RETURNABLE

E. & O. E.

GOODS RECEIVED BY

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 22 Mar 2017<br><a href="#">Edit Reg</a> |               | 23 Mar 2017 00:00<br><a href="#">Edit Adj Rpt</a> | <b>\$53,250.00</b><br><a href="#">Edit Estimates</a> | <b>\$53,250.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                           | Reference                                                                                                                        | Claim Details          | Documents                                                                    | Show All |         |             |              |            |       |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                        |                                                                                                                                  |                        |                                                                              |          |         |             |              |            |       |
| Insured:                                                                                                                                                                       | EDZUBLIN AG SINGAPORE BRANCH, Co. Reg. No.: S97FC5352C                                                                           |                        |                                                                              |          |         |             |              |            |       |
| Main Claimant:                                                                                                                                                                 | CHUA HAN TECK, ID: S0041748C                                                                                                     |                        |                                                                              |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                              | SKP5313A                                                                                                                         | Date of Loss:          | 21/03/2017 13:00 - :59<br>[30 Months and 20 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                    | TP / B914482479SG                                                                                                                | Policy/Cover Note No.: | 2100430915 (Comprehensive)                                                   |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):                                                                                                                                                    | GBD9378G                                                                                                                         | Policy No. (Claimant): | 5082811653CLASSIC                                                            |          |         |             |              |            |       |
|                                                                                                                                                                                |                                                                                                                                  | Excess:                |                                                                              |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                      | Vfix Auto Service Pte Ltd - Kaki Bukit (HQ) 60 KAKI BUKIT AVE 6, ARK@KB, 417892 Kaki Bukit - Tel:                                |                        |                                                                              |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                              | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]<br>BernardJiQian.Ler@aig.com |                        |                                                                              |          |         |             |              |            |       |
| Claimant's Insurer:                                                                                                                                                            | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:                                                                               |                        |                                                                              |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                      | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 16/08/2019]                   |                        |                                                                              |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                  |                                                                                                                                  |                        |                                                                              |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (14/08/2019): Report Send Back Alerts - SKP5313A (TP)</li> <li>AIG_SG (24/03/2017): Request for TP GIA Report</li> </ul> |                                                                                                                                  |                        |                                                                              |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>  |                                                                                                                                  |                        |                                                                              |          |         |             |              |            |       |
| Due Date                                                                                                                                                                       | Priority                                                                                                                         | Type                   | Task Group                                                                   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                    |                                                                                                                                  |                        |                                                                              |          |         |             |              |            |       |

## Claim Documents

\*SKP5313A (8914482479SG)  
[GBD9378G]  
TP  
CHUA HAN TECK  
Mar 21 2017 1:00PM  
[EDZUBLIN AG SINGAPORE BRANCH]  
Vfix Auto Service Pte Ltd - Kaki Bukit

| Upload Documents               |                 | Upload Photos                                                                                             |  | Compose New Letter |  | Upload Video |  | Upload Audio |                                              | View <span style="float: right;">View in Browser</span> |                                     |
|--------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------|--|--------------------|--|--------------|--|--------------|----------------------------------------------|---------------------------------------------------------|-------------------------------------|
| <b>Letters/Correspondences</b> |                 |                                                                                                           |  |                    |  |              |  |              |                                              | 1 per page                                              | <input checked="" type="checkbox"/> |
| No                             | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                                                                         |  |                    |  |              |  | Thumbnail    | Print                                        |                                                         |                                     |
| 1                              | (Draft)         | Third Party Express Settlement - Payment Breakdown                                                        |  |                    |  |              |  |              | Edit                                         |                                                         |                                     |
| 2                              | 10/06/19 11:41  | Insurer Offer Letter/DV<br><small>[Offer superseded on 2019/08/14]</small>                                |  |                    |  |              |  |              | Load HTM                                     |                                                         |                                     |
| <b>Assessment Reports</b>      |                 |                                                                                                           |  |                    |  |              |  |              |                                              | 1 per page                                              | <input checked="" type="checkbox"/> |
| No                             | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)                                                                 |  |                    |  |              |  | Thumbnail    | Print                                        |                                                         |                                     |
| 1                              | 24/03/17 15:13  | Accident Statement<br><small>From: SC - Reg. No: GBD9378G, Claimant: EDZUBLIN AG SINGAPORE BRANCH</small> |  |                    |  |              |  |              | Load HTM                                     |                                                         |                                     |
| <b>Photos/Images</b>           |                 |                                                                                                           |  |                    |  |              |  |              |                                              | 3 per page                                              | <input checked="" type="checkbox"/> |
| No                             | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                                                                         |  |                    |  |              |  | Thumbnail    | Print                                        |                                                         |                                     |
| 1                              | 24/03/17 11:10  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 2                              | 24/03/17 11:10  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 3                              | 24/03/17 11:10  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 4                              | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 5                              | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 6                              | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 7                              | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 8                              | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 9                              | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 10                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 11                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 12                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 13                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 14                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 15                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 16                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 17                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 18                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 19                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 20                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 21                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 22                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 23                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 24                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 25                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 26                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 27                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 28                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 29                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 30                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 31                             | 24/03/17 11:11  | Odometer Reading                                                                                          |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 32                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 33                             | 24/03/17 11:11  | Chassis Number                                                                                            |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |
| 34                             | 24/03/17 11:11  | General View                                                                                              |  |                    |  |              |  |              | Load JPG <input checked="" type="checkbox"/> |                                                         |                                     |

| Letters/Correspondences |                 |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|-----------------------------------|--|------------|-------------------------------------|
| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 35                      | 24/03/17 11:11  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 36                      | 24/03/17 11:11  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 37                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 38                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 39                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 40                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 41                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 42                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 43                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 44                      | 08/04/17 09:06  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation           |                 |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 1                       | 24/03/17 19:04  | TP ESTIMATE - MARKED              |  | Load PDF   |                                     |
| 2                       | 24/03/17 19:04  | TP GIA REPORT                     |  | Load PDF   |                                     |
| 3                       | 24/03/17 19:04  | TP POLICE REPORT                  |  | Load PDF   |                                     |
| 4                       | 26/09/18 15:24  | SKP5313A                          |  | Load PDF   |                                     |
| 5                       | 30/05/19 16:52  | TP LOD                            |  | Load PDF   |                                     |
| 6                       | 15/08/19 09:32  | WORKCHART                         |  | Load PDF   |                                     |
| 7                       | 08/10/19 15:27  | DELIVERY ORDER                    |  | Load PDF   |                                     |
| 8                       | 08/10/19 15:30  | PURCHASE ORDER                    |  | Load PDF   |                                     |
| 9                       | 08/10/19 15:31  | INVOICE                           |  | Load PDF   |                                     |
| 10                      | 18/11/19 14:47  | WORKSHOP INVOICE                  |  | Load PDF   |                                     |
| 11                      | 18/11/19 14:47  | AUTHORISATION TO ACT FORM         |  | Load PDF   |                                     |
| 12                      | 18/11/19 14:47  | Release Voucher                   |  | Load PDF   |                                     |
| 13                      | 18/11/19 14:47  | RENTAL RECEIPT                    |  | Load PDF   |                                     |
| 14                      | 18/11/19 14:47  | LTA SEARCH                        |  | Load PDF   |                                     |
| 15                      | 18/11/19 14:47  | LOD                               |  | Load PDF   |                                     |
| 16                      | 18/11/19 14:47  | LETTER TO OI                      |  | Load PDF   |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

|                   |                     |        |                    |
|-------------------|---------------------|--------|--------------------|
| Vehicle No:       | GBD9378G (Insd veh) | Model: | MAZDA 3 1.6 SP (A) |
|                   | SKP5313A (TP veh)   |        |                    |
| Date of Accident: | 21/03/2017          |        |                    |

|                                                                                                                                               |   |                                                  |                                 |
|-----------------------------------------------------------------------------------------------------------------------------------------------|---|--------------------------------------------------|---------------------------------|
| Global Sum Settlement                                                                                                                         | : | <input checked="" type="checkbox"/> [ X ] Yes    | <input type="checkbox"/> [ ] No |
| Repair Estimate                                                                                                                               | : | \$                                               | 8,987.32                        |
| Final Repair Cost                                                                                                                             | : | \$                                               | 4,760.00                        |
| Loss of Use                                                                                                                                   | : | \$                                               | days at \$0.00 per day          |
| Rental (if any)                                                                                                                               | : | \$                                               | 10 days                         |
| LTA / GIA Search Fee                                                                                                                          | : | \$                                               |                                 |
| Others:                                                                                                                                       | : | \$                                               |                                 |
|                                                                                                                                               | : | \$                                               |                                 |
| Final Settlement Sum (Global Sum)                                                                                                             | : | \$                                               | 4,760.00                        |
| Is Third Party Workshop GIA Registered? <input type="checkbox"/> [ ] YES <input checked="" type="checkbox"/> [ X ] NO (Kindly indicate below) |   |                                                  |                                 |
| A) For <u>Non GIA Registered Workshop</u> :                                                                                                   |   | Agreed Liability _____ 100 _____ (%)             |                                 |
| B) For <u>GIA Registered Workshop</u> :                                                                                                       |   | BOLA Applicable: Yes/ No BOLA Scenario No: _____ |                                 |
| BOLA Liability: _____ (%)                                                                                                                     |   | Assessed Liability (*): _____ (%)                |                                 |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.                                          |   |                                                  |                                 |
| Remarks _____                                                                                                                                 |   |                                                  |                                 |

| Payment Instruction: Payee's Breakdown |                           |   |             |
|----------------------------------------|---------------------------|---|-------------|
| 1)                                     | Vfix Auto Service Pte Ltd | : | \$ 4,760.00 |
| 2)                                     |                           | : | \$          |
| 3)                                     |                           | : | \$          |

JOANNE LEE KHANG MIN

18 Nov  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17005770/UEA3Q2-1

Date: 18/11/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100430915  
 Claimant: SKP5313A Insured Vehicle No: GBD9378G  
 Vehicle No: SKP5313A Date of Loss: 21/03/2017 Nature of Claim: TP Claim No: 8914482479SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKP5313A  
 Make & Model: MAZDA 3, 1.6 SP (A) Engine No: HIDDEN  
 Reg. Date: 01/09/2014 (Man. Year: 2014) Chassis No: JM6BM42A8F0144642  
 Colour: Brown Odometer: 11168 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Toyo 8 mm Rear Left Side: Toyo 8 mm  
 Front Right Side: Toyo 8 mm Rear Right Side: Toyo 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                               | Repairer's      | Adjuster's      | Difference      | Diff %       |
|--------------------------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                                                        | 5,499.36        | 2,665.36        | 2,834.00        | 51.53        |
| Miscellaneous Items                                          | 0.00            | 0.00            | 0.00            |              |
| Labour                                                       | 2,900.00        | 1,410.00        | 1,490.00        | 51.38        |
| Paintwork Labour                                             | 0.00            | 0.00            | 0.00            |              |
| Towing                                                       | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>                          | <b>8,399.36</b> | <b>4,075.36</b> | <b>4,324.00</b> | <b>51.48</b> |
| <b>Approved Total (Overridden) (S\$)</b>                     |                 | <b>3,250.00</b> |                 |              |
| (S\$)                                                        | 8,399.36        | 3,250.00        | 5,149.36        | 61.31        |
| <b>+ GST 7.00/7.00% (S\$)</b>                                | <b>587.96</b>   | <b>227.50</b>   | <b>360.46</b>   | <b>61.31</b> |
| <b>Nett Amount (S\$)</b>                                     | <b>8,987.32</b> | <b>3,477.50</b> | <b>5,509.82</b> | <b>61.31</b> |
| <b>+ Car Rental (10.0 x S\$120.00/day + 7.00% GST) (S\$)</b> |                 | <b>1,284.00</b> |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                                |                 | <b>5.35</b>     |                 |              |
| <b>Nett Liability (S\$)</b>                                  |                 | <b>4,766.85</b> |                 |              |
| <b>Global Sum Settlement (S\$)</b>                           |                 | <b>4,760.00</b> |                 |              |

## INSPECTION

Date of Assignment: 23/03/2017  
 Date Inspected: 23/03/2017 Inspected At:

VFIX AUTO SERVICE PTE LTD  
 60 KAKI BUKIT AVE 6, ARK@KB,  
 417892 KAKI BUKIT  
 SINGAPORE 417892

Estimated Period of Repair: 4.0 days

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**Adjuster:** MARCUS CHUA**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                 | Condition          | Repairer's  | Amount       |
|-----|-----|----------|-----------------------------|--------------------|-------------|--------------|
| 1   | 1   |          | *FRONT FENDER RH            | Badly Dented       | 342.00 FL   | *342.00 FL   |
| 2   | 1   |          | *FRONT FENDER LINER RH      | Not Necessary      | 95.00 FL    | *- FL        |
| 3   | 1   |          | *FRONT DOOR RH              | Badly Dented       | 1,143.20 FL | *1,143.20 FL |
| 4   | 1   |          | *FRONT DOOR STICKER         | Necessary          | 75.00 FL    | *75.00 FL    |
| 5   | 1   |          | *FRONT DOOR OUTER HANDLE RH | Bent / Cut         | 185.00 FL   | *185.00 FL   |
| 6   | 1   |          | *FRONT DOOR INNER BOARD     | Deformed / Cracked | 1,120.00 FL | *847.50 FL   |
| 7   | 1   |          | *FRONT WINDOW REGULATOR     | Not Necessary      | 536.00 FL   | *- FL        |
| 8   | 1   |          | *SIDE MIRROR RH             | Damaged / Cracked  | 427.00 FL   | *427.00 FL   |
| 9   | 1   |          | *FRONT DOOR LOCK RH         | Twisted / Shorted  | 312.00 FL   | *312.00 FL   |
| 10  | 1   |          | *FRONT DOOR HINGE UPPER     | Not Necessary      | 185.00 FL   | *- FL        |
| 11  | 1   |          | *FRONT DOOR HINGE LOWER     | Not Necessary      | 185.00 FL   | *- FL        |
| 12  | 1   |          | *FRONT DOOR PILLAR RH       | Repair             | 855.00 FL   | *- FL        |
| 13  | 1   |          | *FRONT SHOCK ABSORBER RH    | Not Necessary      | 352.00 FL   | *- FL        |
| 14  | 1   |          | *WHEEL KNUCKLE RH           | Not Necessary      | 425.00 FL   | *- FL        |
| 15  | 1   |          | *WHEEL BEARING HUB RH       | Not Necessary      | 322.00 FL   | *- FL        |
| 16  | 1   |          | *FRONT LOWER ARM RH         | Not Necessary      | 315.00 FL   | *- FL        |

F=Franchise part. L=ListItemDisc.

|                                                            |                 |                 |
|------------------------------------------------------------|-----------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>6,874.20</b> | <b>3,331.70</b> |
| <b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b> | <b>1,374.84</b> | <b>666.34</b>   |
| <b>Total Parts (\$\$)</b>                                  | <b>5,499.36</b> | <b>2,665.36</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars                                                                                                                                                                                                                        | Lab.Type | Repairer's      | Amount          |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>             |                                                                                                                                                                                                                                    |          |                 |                 |
| 1                               | TO REMOVE DAMAGED PARTS WITH ALL NECESSARY COMPONENTS /ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY STRAIGHTEN DOOR PILLAR REPAIR DENTED PANEL REPLACE NEW PATS REFIT ALIGN INTO POSITION WITH ALL NECESSARY COMPONENTS/ATTACHMENTS | New      | 1,400.00        | 600.00          |
| 2                               | TO SPRAY PAINT REPLACED/ REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS                                                                                                                                | New      | 1,000.00        | 750.00          |
| 3                               | TO REMOVE/REPLACE FRONT SHOCK ABSORBER WITH ALL NECESSARY COMPONENTS                                                                                                                                                               | New      | 350.00          | 0.00            |
| 4                               | TO TRANSFER FRONT DOOR COMPONENTS WITH ALL NECESSARY COMPONENTS                                                                                                                                                                    | New      | 150.00          | 60.00           |
| <b>Gross Labour Cost (\$\$)</b> |                                                                                                                                                                                                                                    |          | <b>2,900.00</b> | <b>1,410.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >