

Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 21 February, 2020 10:52 AM
To: CHAN Kian Chuan
Cc: Admin A; Vic (LKKAUTO)
Subject: FW: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014 C0321978
Attachments: image007.wmz
Importance: High

Hi KC,

Noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Friday, 21 February, 2020 10:50 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014 C0321978
Importance: High

Hi Mei Kwan,

Please proceed as proposed.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kianchuan.chan@axa.com.sg
Customer Care No. 1800 8804888



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, February 19, 2020 3:36 PM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Hi kc,

Unable to attach and send file.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Wednesday, 19 February, 2020 3:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014
Importance: High

Hi Mei Kwan,

Please try this link.

<https://filesync.axa.com.sg/courier/web/1000@/wmLogin.html>

thank you.

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Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
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Customer Care No. 1800 8804888



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, February 19, 2020 2:32 PM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Hi KC,

Video send via accellion? If so, please send invitation link.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Sent: Wednesday, 19 February, 2020 2:13 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Importance: High

Hi Vic,

Please forward us the said video footage for review.

Thank you.

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Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department

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Customer Care No. 1800 8804888



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, February 19, 2020 10:25 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Dear KC,

We refer further to our below email.

For your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 6 February, 2020 11:59 AM

To: CHAN Kian Chuan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Dear KC,

We refer further to the below email.

Please be informed that our offer of 50% was rejected and insisted for a 100% on their favour by the TP repairer and we were provided with a video footage.

Based on the footage, the Insured vehicle reversed and collided to the stationary TP vehicle.

As such, we would like to re-seek mandate as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,219.91	\$ 1,180.56
Loss of Rental (\$133.75 x 3 day)	\$ 401.25	\$ 401.25
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 6,627.16	\$ 1,587.81

For your approval please.

Thank you.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: CHAN Kian Chuan [<mailto:kianchuan.chan@axa.com.sg>]

Sent: Tuesday, 4 February, 2020 9:43 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Importance: High

Hi Vic,

Please proceed as proposed.

Thank you.

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Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department

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Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, January 15, 2020 11:10 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Dear KC,

We refer to our below email.

For your approval and/or further instruction please.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 12 December, 2019 3:51 PM

To: CHAN Kian Chuan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Dear KC,

We refer to our below email.

For your approval and/or further instruction please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 22 November, 2019 2:14 PM

To: CHAN Kian Chuan

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Your Ref: P1305555

Our Ref: CC3/AXA14020947/Kha3s2-1

Dear KC,

ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

We refer to the subject matter.

Please be informed that we had previously closed the matter due to TP inactivity and submitted our WP report.

However, TP repairer had later on provided their LOD for settlement.

Based on both driver's accident statement, it was reported that our Insured vehicle reversed when collided by the TP vehicle.

As such, liability may not be on our Insured's favour. However, we would like to propose for a 50/50 settlement first in view of no evidence provided by both parties.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,219.91	\$ 1,180.56
Loss of Rental (\$133.75 x 3 day)	\$ 401.25	\$ 401.25
Subtotal		\$ 1,581.81
50%		\$ 790.91
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 6,627.16	\$ 796.91

Breakdown of days is as follows:

Recommended days	1.5 Days
Downtime	1.5 Days
TOTAL	3 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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