

## Vic (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 21 February, 2020 10:52 AM  
**To:** CHAN Kian Chuan  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** FW: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014 C0321978  
**Attachments:** image007.wmz  
**Importance:** High

Hi KC,

Noted.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHAN Kian Chuan <kianchuan.chan@axa.com.sg>  
**Sent:** Friday, 21 February, 2020 10:50 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014 C0321978  
**Importance:** High

Hi Mei Kwan,

Please proceed as proposed.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Warmest Regards**



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**KC Chan** | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, February 19, 2020 3:36 PM  
**To:** CHAN Kian Chuan <kianchuan.chan@axa.com.sg>  
**Subject:** [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Hi kc,

Unable to attach and send file.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHAN Kian Chuan <kianchuan.chan@axa.com.sg>  
**Sent:** Wednesday, 19 February, 2020 3:23 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Subject:** RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014  
**Importance:** High

Hi Mei Kwan,

Please try this link.

<https://filesync.axa.com.sg/courier/web/1000@/wmLogin.html>

thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Warmest Regards**



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**KC Chan** | Senior Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)  
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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, February 19, 2020 2:32 PM  
**To:** CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Hi KC,

Video send via accellion? If so, please send invitation link.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHAN Kian Chuan <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Sent:** Wednesday, 19 February, 2020 2:13 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

**Importance:** High

Hi Vic,

Please forward us the said video footage for review.

Thank you.

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Warmest Regards



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**KC Chan** | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, February 19, 2020 10:25 AM

**To:** CHAN Kian Chuan <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Dear KC,

We refer further to our below email.

For your approval please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Thursday, 6 February, 2020 11:59 AM

**To:** CHAN Kian Chuan

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

Dear KC,

We refer further to the below email.

Please be informed that our offer of 50% was rejected and insisted for a 100% on their favour by the TP repairer and we were provided with a video footage.

Based on the footage, the Insured vehicle reversed and collided to the stationary TP vehicle.

As such, we would like to re-seek mandate as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,219.91	\$ 1,180.56
Loss of Rental (\$133.75 x 3 day)	\$ 401.25	\$ 401.25
LTA Search Fee	\$ 6.00	\$ 6.00
<b>TOTAL</b>	<b>\$ 6,627.16</b>	<b>\$ 1,587.81</b>

For your approval please.

Thank you.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** CHAN Kian Chuan [<mailto:kianchuan.chan@axa.com.sg>]

**Sent:** Tuesday, 4 February, 2020 9:43 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014

**Importance:** High

Hi Vic,

Please proceed as proposed.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards



---

**KC Chan** | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, January 15, 2020 11:10 AM

**To:** CHAN Kian Chuan <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** [EXTERNAL] RE: <SEEK MANDATE> Your Ref: P1305555 - ACCIDENT INVOLVING VEHICLES SJW 7199A (OI) AND SHC 5035G (TP) ON 04/11/2014



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA14020947/Kkdc3  
Policy Number: P1305555

14 JANUARY 2015

KOMOCO CAR RENTALS PTE LTD  
253 ALEXANDRA ROAD  
#01-02  
SINGAPORE 159936

**ATTENTION : THE MANAGEMENT**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJW7199A AND SHC5035G ON 04/11/2014**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.


Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 23/01/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD - if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

  
Pauline Yap Poh Ling  
Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: [paulineyap@lkkauto.com](mailto:paulineyap@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

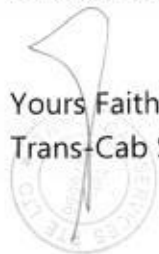
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5035G and SJW7199A along Claymore Hill on 04/11/14 07:21 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager



## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJW7199A (Insd veh)	Model: <u>Renault Latitude (A)</u>
	SHC5035G (TP veh)	
Date of Accident/ Time:	04/11/2014 @ 1920HRS	

Repair Estimate	: \$	6,219.91	
Final Repair Cost	: \$	1,180.56	
Loss of <del>use</del> <u>Token Sum.</u>	: \$		days at \$ per day
Rental (if any)	: \$	401.25	3 days at \$133.75 per day
LTA / GIA Search Fee	: \$	6.00	
Others:	: \$		
Final Settlement Sum	: \$	1,587.81	
Payee Name : TRANS-CAB AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> BOLA Scenario No: <u>NIL</u>
	BOLA Liability <u>100</u> (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority to act for and on their behalf in this accident.

<p><i>Lay</i></p> <p>Signature of workshop representative / Workshop stamp</p> <p>Name of Representative: <u>Amanda TAY</u></p> <p>Date: <u>21/02/2020</u></p> <p></p> <p></p>	<p><i>Irene</i></p> <p>Signature of Witness / Workshop stamp (if applicable)</p> <p>Name of Witness: <u>IRENE TANG</u></p> <p>Date: <u>21 FEB 2020</u></p>
<p>Signature of AXA's surveyor/representative:</p> <p>Name of AXA's surveyor/Representative:</p> <p>Date: <u>24/2/2020</u></p>	



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

07 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/11/14 07:21 PM at Claymore Hill

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5035G. The taxi was hired to LIM FONG CHAI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$133.75 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04-11-2014

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
<b>Accident No.</b>	AAD1411-068		<b>Accident Date</b> 04-11-2014
5/11/2014 09:50	7/11/2014 15:40	SHC5035G	

**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

**Enquire Vehicle & Owner Information ( Vehicle No. SJW7199A As At 04 Nov 2014 / 07:20:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ROEL)SHC5035G

**Current Owner Details**

Owner ID Type: Company

Owner ID: 199500095K

Owner Name: KOMOCO CAR RENTALS PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 253

Registered Street Name: ALEXANDRA ROAD

Registered Unit No.: # 01 - 02

Registered Building Name: -

Registered Postal Code: 159936

**Current Vehicle Details**

Vehicle No.: SJW7199A

Make Description/Model: HYUNDAI / CM SANTA FE 2.4L ABS D/AB SR 2WD 5DR

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



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Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
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