

Vic

From: Vic
Sent: Wednesday, 1 June, 2016 11:28 AM
To: Ruth Chua
Cc: Admin A; Vic
Subject: RE: Direct Settlement / Trans-Cab Auto / P1390238 / OD SGJ3315L / TP SHD5444D / 19.09.14 / EST \$5787.76 / RC

Dear Ms Ruth,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s Trans-Cab Auto Services Pte Ltd on 23.09.2014.

We had already finalized the matter on 28/01/2015 and we were informed that the LOD will be forwarded to us but till date, we haven't received the documents.

Now, over 16 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this almost two (2) years outstanding claim file and submit our wp report (no settlement) to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ruth Chua [\[mailto:ruth.chua@axa.com.sg\]](mailto:ruth.chua@axa.com.sg)
Sent: Thursday, 26 May, 2016 10:28 AM
To: Admin-B; assignments; SUR; Vic
Subject: RE: Direct Settlement / Trans-Cab Auto / P1390238 / OD SGJ3315L / TP SHD5444D / 19.09.14 / EST \$5787.76 / RC

Hi all,

We haven't heard anything from you since 25.09.2014.

Please update us on status of claim.

Thanks & Regards,
Ruth

Ruth Chua (Ms)
Executive - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
ruth.chua@axa.com.sg
DID: 1800 8804741 (Option 3)
Website: www.axa.com.sg

From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811.
Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.

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From: Tan Chia Ling (PSC)
Sent: 25 September, 2014 2:05 PM
To: Ong Eng Hong (PSC)
Subject: FW: Direct Settlement / Trans-Cab Auto / P1390238 / OD SGJ3315L / TP SHD5444D / 19.09.14 / EST \$5787.76 / RC

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]
Sent: Thursday, 25 September, 2014 1:58 PM
To: admin-b@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: Ruth Chua; Tan Chia Ling (PSC); Ong Eng Hong (PSC); Chang Ping Lin (PSC); Lim Si Yu (PSC)
Subject: Direct Settlement / Trans-Cab Auto / P1390238 / OD SGJ3315L / TP SHD5444D / 19.09.14 / EST \$5787.76 / RC

RISK 1 – P1390238

CLAIM RECEIVED : 24.09.14

SGJ3315L (INSD) C/W SHD5444D

VTP

ASSESSOR – LKK 25.09.14

NCD – Y

RC 25.09.14

From: Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]
Sent: Wednesday, September 24, 2014 7:52 PM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek
Cc: 'Vic'; 'KKLau'
Subject: Direct Settlement - Acc Invl SGJ 3315L (OI : AXA - TBA) & SHD 5444D (TP : LKK - CC3/AXA14018175/Kh2y3) on 19.09.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5444D AT M/S Trans-Cab Auto Services Pte Ltd .

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thanks & Regards,

YIN SIEW

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

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