

## Hsiao Tong (LKKAUTO)

---

**From:** OH Vale <vale.oh@axa.com.sg>  
**Sent:** Wednesday, 18 December 2019 1:38 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** motor.email  
**Subject:** RE: [Request for Re-open Case & Seek Mandate] AXA Ref: VBX/P1168181\*LKK REF: CC3/AXA14005384/K1pa3s2-1 [ACCIDENT INVOLVING PC274X(OI) & SHB9925S(TP) ON 20/03/2014]

Hi Hsiao Tong

Pls proceed, tks

**Best Regards**

---

**Vale Oh/A.Manager – Motor Claims**  
**AXA Insurance Pte Ltd/** 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg  
**vale.oh@axa.com.sg**  
Customer Care No. 1800 8804741



Please consider the environment before printing this message

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, December 16, 2019 8:56 AM  
**To:** OH Vale <vale.oh@axa.com.sg>  
**Cc:** motor.email <motor.email@axa.com.sg>  
**Subject:** [EXTERNAL] RE: [Request for Re-open Case & Seek Mandate] AXA Ref: VBX/P1168181\*LKK REF: CC3/AXA14005384/K1pa3s2-1 [ACCIDENT INVOLVING PC274X(OI) & SHB9925S(TP) ON 20/03/2014]

Hi Vale,

Further to your below email.

We propose to offer third party at a global sum of \$8,000.00(all-in).

For your approval/ instruction.

Thank you.

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>

**Sent:** Thursday, 12 December 2019 3:35 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** motor.email <[motor.email@axa.com.sg](mailto:motor.email@axa.com.sg)>

**Subject:** RE: [Request for Re-open Case & Seek Mandate] AXA Ref: VBX/P1168181\*LKK REF: CC3/AXA14005384/K1pa3s2-1 [ACCIDENT INVOLVING PC274X(OI) & SHB9925S(TP) ON 20/03/2014]

Hi Hsiao Tong

Refer to your email below.

Please proceed to offer based on 100%. However, for the quantum, pls reduce further, thanks.

**Best Regards**

---

**Vale Oh/A.Manager – Motor Claims**

**AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg**

**[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)**

Customer Care No. 1800 8804741



Please consider the environment before printing this message

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, December 4, 2019 5:18 PM

**To:** OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>; KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>

**Subject:** [EXTERNAL] RE: [Request for Re-open Case & Seek Mandate] AXA Ref: VBX/P1168181\*LKK REF: CC3/AXA14005384/K1pa3s2-1 [ACCIDENT INVOLVING PC274X(OI) & SHB9925S(TP) ON 20/03/2014]

Hi Vale,

Only accident scene photos. No other evidences.

Kindly let us have your instruction after review the matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>

**Sent:** Friday, 29 November 2019 8:21 AM

**To:** KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: [Request for Re-open Case & Seek Mandate] AXA Ref: VBX/P1168181\*LKK REF: CC3/AXA14005384/K1pa3s2-1 [ACCIDENT INVOLVING PC274X(OI) & SHB9925S(TP) ON 20/03/2014]

Hi Hsiao Tong

Any other evidences to show otherwise as Insured reported Taxi had moved out from the slip road?

Hi Saw Theng

For your approval – reopen of file-TP revisit file, tks.

**Best Regards**

---

Vale Oh/A.Manager – Motor Claims

**AXA Insurance Pte Ltd**/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/[www.axa.com.sg](http://www.axa.com.sg)

[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)

Customer Care No. 1800 8804741



Please consider the environment before printing this message

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, November 22, 2019 3:40 PM

**To:** OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] [Request for Re-open Case & Seek Mandate] AXA Ref: VBX/P1168181\*LKK REF: CC3/AXA14005384/K1pa3s2-1 [ACCIDENT INVOLVING PC274X(OI) & SHB9925S(TP) ON 20/03/2014]

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2015 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have your mandate to settle the matter at **\$9,201.11(all-in)**. Breakdown as follows: -

**Liability: 100% (TP scene photos show that OI bus was in between 2 lanes while TP was within his lane)**

1. Cost of Repair (w/GST)	\$ 7,909.51
2. Loss of Rental (7days x \$133.75)	\$ 936.25
3. Loss of Income (7days x \$50.00)	\$ 350.00
4. LTA/ GIA Search Fee	\$ 5.35
<b>Total</b>	<b>\$ 9,201.11</b>

**Kindly let us have your mandate/ instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9925S and PC274X along Simei Avenue on 20/03/14 09:27 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 22 (day) of November 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan  
General Manager



AAO 1403-235

## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	PC 274X	(Insd veh)	Model: RENAULT LATITUDE 2.0L (A)
	SHB 9925S	(TP veh)	
Date of Accident/ Time:	20/03/2014		

Repair Estimate	: \$	19,365.01	
Final Repair Cost	: \$		
Loss of Use <i>Token Sum</i>	: \$		7 days at \$ 50 per day
Rental (if any)	: \$		7 days at \$ 138.25 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	7,500.00	

Payee Name : TRANS-CAB AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <del>yes</del> / No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		



## NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

	
Signature of workshop representative: <u>NG WAI YIN</u>	Signature of Witness / Workshop stamp (if applicable):
Name of Representative: <u>NG WAI YIN</u>	Name of Witness: <u>Amanda Tay</u>
Date: <u>03 JAN 2020</u>	Date: <u>03/01/2020</u>
	
Signature of AXA's surveyor/representative: <u>AWK</u>	
Name of AXA's surveyor /Representative:	
Date: <u>3/1/2020</u>	

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22 November, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 20/03/14 09:27 AM at Simei Avenue

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9925S. The taxi was hired to PHUA KIAM KOK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$133.75 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

*This is a computer generated print-out. No signature is required.*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

20-03-2014

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1403-235	<b>Accident Date</b> 20-03-2014
20/3/2014 11:10	27/3/2014 11:45	SHB9925S

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**

**Jasmine Tan**

**General Manager**



**Enquire Vehicle & Owner Information ( Vehicle No. PC274X As At 20 Mar 2014 / 09:30:00 )**

**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: TCS(ROEL)SHB9925S

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S0213202H  
Owner Name: HARUDIN BIN ABDOL HAMID  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 92  
Registered Street Name: BEDOK NORTH AVENUE 4  
Registered Unit No.: # 02 - 1497  
Registered Building Name: -  
Registered Postal Code: 460092

**Current Vehicle Details**

Vehicle No.: PC274X  
Make Description/Model: GOLDEN DRAGON / XML6103J98  
Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



Please read through the Privacy Statement, Terms of Use and Disclaimer.  
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution  
Copyright © 2014 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#)