

INS. CASE OWNER: Valea

CC3 / AXA140

**ASSIGNMENT**

DOI: 20.3.14

Assg Date: 20.3.14

Surveyor: Kalvin

Pre-assign / CCU / FTE



Insured Vehicle No.: 81-274X

Name of Insured: Harudin Bin Abdul Hamid

Insured Tel No.: HP: 9672 1491

Excess Sec II: SS 1300.00 D.O.A: 20.3.14

Is driver the owner? (YES / NO) YES Nature of Accident:

Claim No.: 81168181

Policy No.: 81168181

Make / Model: Golden Dragon

Place of Accident: Singapore Jurong Expo

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

Driver Tel No.:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
8.14	Finalisation:	
VIAIR	Email AIG for OI GIA:	
	Apt letter to OI:	14/4/14
	Call OI:	VIAIR 15/4/14
	After call ltr to OI:	
	Type Report:	
	Prepare Invoice:	
	Others:	
	Documentation Check List:	Handler Typist
	OI Apt Ltr:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	Approval Email:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Others:	LWD
14/4/14	Called OI, confirm accident details. Inform TP claim. agree to let TP up. Not aware NCD will be affected. Water pump out.	
	TP not agree 50% & insist for 100%.	
	Pending for check.	
24/4/14	BASED ON DAMAGE PROFILE, THERE IS NO REASON WHY MY SUSTAIN BAD DENT ON RIGHT REAR MUDGUARD PORTION. I CHOOSE TO BELIEVE Q1'S VERSION, HOWEVER TO CONTACT Q1 TO FIND OUT THEIR COUNTER CLAIM AGAINST T/P INSURER TO ENHANCE OUR CONFIDENCE IN DEALING WITH THIS CLAIM. (POTENTIAL REJECTION)	
29/6/14	Call OI he inform that he consult lawyer re language cannot claim - so OI did not claim.	
	check with TP no history any vehicle / personal statement.	
	Change 16.74	
16/8/14	LOI Mr. 7000000000	

**FINAL SETTLEMENT**

Date/Time: 31/8/2020 Confirm with Jasmine

Email ☒ Call ☐

If NO or B 28, Ass. Lia:

Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.: <u>NIL</u>
Repair Cost:	SS <u>7909.51</u>	
Loss of Rental (LOR):	SS <u>936.25</u> (7 days) <u>¥133.25</u>	
Loss of Use (LOU):	SS <u>5.35</u> (\$ <u>50</u> x 7 days)	
Loss of Income (LOI):	SS <u>300.00</u>	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input checked="" type="checkbox"/> LOR + LOI	[Tick only one]
GIA/LTA Search:	SS <u>5.35</u>	
Medical:	SS <u>-</u>	(e.g. Tow/ Independent)
Disbursement:	SS <u>-</u>	
Legal Cost:	SS <u>-</u>	
Total:	SS <u>924.11</u>	Global Sum SS: <u>7500.00</u>

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee: \$100 (350-250)

Email ☒ Call ☐

**FINAL PAYMENT**

Date/Time: 31/8/2020 Confirm with: Trans-rob Auto Services Pte Ltd

Payee 1:	SS <u>7500.00</u>
Payee 2: (Strike if N.A.)	SS <u>-</u>
Payee 3: (Strike if N.A.)	SS <u>-</u>

Name 1:  
Name 2:  
Name 3:

Reopen

Kp02-1

TO CHECK TP PHOTO BEFORE OFFER

LKK:  
IDAC:

(06/11/13)

Surveyor: Kalvin

REF:

AXA**ASSIGNMENT**From: \_\_\_\_\_ Date: 20/3/14

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MYTo Inspect Vehicle No: SHB 99255at Workshop m/s Transch

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

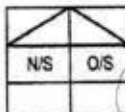
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 1.8.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB 99255 Yr Regn: Sep 12013

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Latitude C.C. 1795Colour: Red A/C: Insured / Std / NI / NASp. Reading: 104365 T/Radio: Insured / Std / NI / NA

Eng. No: \_\_\_\_\_

C/No: VF1A8L15A4 0243379

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 4 mm L/Bal. 7 mmD.O.A. \_\_\_\_\_ D.O.I. 20/3/14 1 hourSurvey held at Transch

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
17/7/14	87392.07 Confirms Jasmine (6+1 x 133.75 + 350)
	Not open on 17/07/14
	Global 84600 KIV - Jasmine will check when open 12/11/14
	7392.07 (let 810706.07 / 59.190)
	8135.75 x 7 = 56950.75
	550 x 7 = 3850 = 867832 + 506 = 4339.16 + 6 = 4345.16

Date/Time, File Pass to? ☐ : Prel. Report1) ☐ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ )

☐ : Interview (\$ )

☐ : Tech. Invs (\$ )

☐ : Weekend (\$ )

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

AXA

## TOTAL


**The U/C / Chassis frame / Body Structure** affected due to collision.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA14005384/K1ry3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 21-03-2014	
Code : AXA2			
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	PC 274X	Veh. Inspected	SHB 9925S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/03/2014
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	20/03/2014	Inspection Date	20/03/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

1) write to TP / 16/4/15

## Admin-B (LKK Auto)

**From:** Winnie Ho Ping Ping [winnie.ho@axa.com.sg]  
**Sent:** Thursday, 27 March, 2014 12:44 PM  
**To:** assignments: 'Team A'; 'Team B'; SUR; Vale Oh  
**Subject:** CASEID 6004624 / DIRECT SETTLEMENT / TRANS-CAB AUTO / P1168181 / OD-PC274X / TP- SHB9925S / DOA: 20.03.2014 / EST: 18,098.14 / XS- 1500 / VO  
**Attachments:** Full page photo.pdf; TP ESTIMATE.pdf; TP GIA REPORT.pdf; Preliminary Advice - SHB 9925S.pdf; PC274X - 200314.pdf

RISK 1 - P1168181  
CLAIM RECEIVE : 25.03.2014  
PC274X (INSD) HIT SHB9925S REAR  
IMP HOV  
VTP : \$14,000  
LKK : 27.03.2014  
NCD : Y  
CH : VO

Thanks & Regards

Winnie Ho  
Claims Assistant - Motor Claims  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)  
DID: (65) 6880 4833 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / insurance

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Please consider the environment before printing this email

**From:** Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]  
**Sent:** Tuesday, March 25, 2014 7:43 PM  
**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek  
**Cc:** 'Kathy Lal'; 'KKLau'  
**Subject:** Direct Settlement - Acc Invl PC 274X (OI : AXA - TBA) & SHB 9925S (TP : LKK - CC3/AXA14005384/K1ry3) on 20.03.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9925S AT M/S Trans-Cab Auto Services Pte Ltd

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 LEBLAU AVENUE, #02-25 PAYA LEBLAU INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To be advised  
Our ref: CC3/AXA14005384/K1ry3

Date: 25/03/2014

The Motor Claims Department  
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB 9925S**

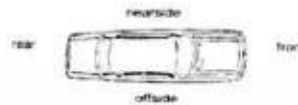
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/03/2014 at the premises of M/s Trans-Cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	18,098.14
Revised Estimate Amount	: S\$	7,392.07
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Rear portion.



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 7 days

Yours faithfully,

Kalvin Ang  
**Licensed Appraiser**

**TRANS-CAB AUTO SERVCIES PTE LTD**

NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHB 9925S - AXA

Doubt - KAVIN

ROEL

parts by parts

P/P \$ 7392.07 / 7 days

Vehicle No.:  
Chassis No.:  
Vehicle Make:  
Vehicle Model:  
Date of Accident :  
Third Party Insurer :

**SHB 9925S - ROEL**  
VF1ABL15AUC273375  
RENAULT  
LATITUDE  
20.03.2014  
**AXA**

		PART	LIST	
1	1	BUMPER COVER REAR L70Y ✓ <i>scold</i>	\$	617.87
2	1	BUMPER LOWER REAR L70D X <i>an</i>	\$	428.56
3	1	BUMEPB BRACKET SIDE RH REAR L70Y ✓ <i>cr</i>	\$	75.79
4	1	BUMEPB RETAINER RH REAR L70Y ✓ <i>cr</i>	\$	25.80
5	1	BUMPER REFLECTOR RH L70Y X <i>an</i>	\$	24.31
6	1	BUMPER BEAM REAR L70Y X <i>an</i>	\$	433.40
7	1	BUMPER BEAM BRACKET RH REAR L70Y X <i>an</i>	\$	125.95
8	1	BUMEPB BLOCK RH REAR L70Y X <i>an</i>	\$	83.71
9	1	OUTER PANEL REAR L70Y (End Panel) X <i>an</i>	\$	820.38
10	1	OUTER PANEL REAR L70Y (End Panel)TRIM X <i>an</i>	\$	225.50
11	1	SPARE WHEEL PANEL (Luggage Floor Panel) X <i>an</i>	\$	1,220.67
12	1	SPARE WHEEL PANEL INNER TRIM X <i>an</i>	\$	528.55
13	1	WHEEL SIDE PANEL BRACKET RH (Luggage Floor) X <i>an</i>	\$	67.65
14	1	FENDER PANEL REAR RH L70Y ✓ <i>end</i>	\$	1,838.98
15	1	TAILLAMP RH L70Y ✓ <i>broken</i>	\$	308.00
16	1	TAILLAMP PANEL RH L70Y X <i>an</i>	\$	506.00
17	1	WHEELARCH REAR RH L70Y ✓ <i>end</i>	\$	302.94
18	1	FENDER INNER TRIM BOARD RH X <i>an</i>	\$	554.29
19	1	DOOR PANEL REAR RH L70Y ✓ <i>end</i>	\$	1,585.65
<b>TOTAL</b>			<b>\$</b>	<b>9,774.00</b>
<b>10%</b>			<b>\$</b>	<b>977.40</b>
			<b>\$</b>	<b>8,796.60</b>

**Special Nett**

1	1SET	WHEELARCH CLIP(Necessary) ✓ <i>an</i>	\$	32.34
2	1SET	FENDER INNER TRIM BOARD RH CLIP(Necessary) X <i>an</i>	\$	44.00
3	1	Rear Door Sticker "6555-3333" ✓ <i>an</i>	\$	80.00
4	1SET	BUMPER RR RIVET(Necessary) ✓ <i>an</i>	\$	28.60
5	1SET	BUMPER RR CLIP(Necessary) ✓ <i>an</i>	\$	66.00
6	2	Rear windscreen sealant ✓ <i>an</i>	\$	80.00



**TRANS-CAB AUTO SERVCIES PTE LTD**  
 NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
 SHB 99255 - AXA

ROEL

parts by parts

7	1	Windscreen moulding ✓ <i>nd</i>	\$	100.00
8	1	Rear Windscreen Inner Sponge Seal ✓ <i>nd</i>	\$	100.00
9	1	CAP HUB RH REAR ✓ <i>scabbed</i>	\$	35.60
10	1	RIM (ROUE 7J 16H 2547) RH RR X <i>nn</i>	\$	385.00
11	1	TYRE RH RR X <i>nn</i>	\$	330.00
12	1SET	PARKING SENSER X <i>nn</i>	\$	600.00

**TOTAL \$ 1,881.54**

**TOTAL PARTS \$ 10,678.14**

To Check Electrical Lighting Concerned. \$ <sup>100</sup>170.00

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same \$ <sup>1000</sup>2,800.00

Putty and spray painting of the affected portion. \$ <sup>880</sup>3,000.00

To transfer of rear fender fittings, attachment and perform water seepage test. \$ <sup>100</sup>170.00

To dismantle and refit rear seat, backrest, trimings, garnish, roof-lining, speaker shelfboard, carpeting and other to enable body work repair. \$ <sup>200</sup>380.00

To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair. \$ <sup>120</sup>170.00

To reinstall rear bumper parking sensor. \$ <sup>100</sup>170.00

To check steering geometry and computer wheel alignment \$ 220.00 X

To transfer of tire, rim and on wheel balancing. \$ <sup>100</sup>170.00



**TRANS-CAB AUTO SERVCIES PTE LTD**  
NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835  
TEL NO.6287 6666 FAX NO.6366 8862  
CO/GST REG NO.201019626G  
**SHB 9925S - AXA**

**ROEL**

**parts by parts**

To rust-proofing of the affected areas.

\$

<sup>80</sup>  
170.00

**TOTAL \$ 7,420.00**

**Over All Total \$ 18,098.14**

**(PARTS BY PARTS) Repair Days**

**10 Days**

*7 Days*

Link Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**TRANS-CAB AUTO SERV**  
 NO.466-468 TAGORE INDUSTRI  
 TEL NO.6287 6666 FAX NO.  
 CO/GST REG NO.201019626G  
**SHB 9925S - AXA**

DONE - KALVIN

**ROEL**

parts by parts

P/P \$ 7392.07 / 7 days.

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHB 9925S - ROEL**  
 VF1ABL15AUC273375  
 RENAULT  
 LATITUDE  
 20.03.2014  
**AXA**

		PART	LIST	
1	1	BUMPER COVER REAR L70Y ✓ <i>scrub</i>	\$	617.87
2	1	BUMPER LOWER REAR L70D X <i>an</i>	\$	428.56
3	1	BUMEPR BRACKET SIDE RH REAR L70Y ✓ <i>cr</i>	\$	75.79
4	1	BUMEPR RETAINER RH REAR L70Y ✓ <i>cr</i>	\$	25.80
5	1	BUMPER REFLECTOR RH L70Y X <i>scr</i>	\$	24.31
6	1	BUMPER BEAM REAR L70Y X <i>an</i>	\$	433.40
7	1	BUMPER BEAM BRACKET RH REAR L70Y X <i>an</i>	\$	125.95
8	1	BUMEPR BLOCK RH REAR L70Y X <i>an</i>	\$	83.71
9	1	OUTER PANEL REAR L70Y (End Panel) X <i>an</i>	\$	820.38
10	1	OUTER PANEL REAR L70Y (End Panel) TRIM X <i>an</i>	\$	225.50
11	1	SPARE WHEEL PANEL (Luggage Floor Panel) X <i>an</i>	\$	1,220.67
12	1	SPARE WHEEL PANEL INNER TRIM X <i>an</i>	\$	528.55
13	1	WHEEL SIDE PANEL BRACKET RH (Luggage Floor) X <i>an</i>	\$	67.65
14	1	FENDER PANEL REAR RH L70Y ✓ <i>part</i>	\$	1,838.98
15	1	TAILLAMP RH L70Y ✓ <i>broken</i>	\$	308.00
16	1	TAILLAMP PANEL RH L70Y X <i>scr</i>	\$	506.00
17	1	WHEELARCH REAR RH L70Y ✓ <i>part</i>	\$	302.94
18	1	FENDER INNER TRIM BOARD RH X <i>scr</i>	\$	554.29
19	1	DOOR PANEL REAR RH L70Y ✓ <i>end</i>	\$	1,585.65
<b>TOTAL</b>			<b>\$</b>	<b>9,774.00</b>
<b>10%</b>			<b>\$</b>	<b>977.40</b>
			<b>\$</b>	<b>8,796.60</b>

### Special Nett

1	1SET	WHEELARCH CLIP(Necessary) ✓ <i>all</i>	\$	32.34
2	1SET	FENDER INNER TRIM BOARD RH CLIP(Necessary) X <i>an</i>	\$	44.00
3	1	Rear Door Sticker "6555-3333" ✓ <i>all</i>	\$	80.00
4	1SET	BUMPER RR RIVET(Necessary) ✓ <i>all</i>	\$	28.60
5	1SET	BUMPER RR CLIP(Necessary) ✓ <i>all</i>	\$	66.00
6	2	Rear windscreen sealant ✓ <i>all</i>	\$	80.00

**TRANS-CAB AUTO SERVICES PTE LTD**  
 NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
 SHB 9925S - AXA

**ROEL**

**parts by parts**

7	1	Windscreen moulding ✓ <i>not</i>	\$	100.00
8	1	Rear Windscreen Inner Sponge Seal ✓ <i>not</i>	\$	100.00
9	1	CAP HUB RH REAR ✓ <i>Scrubbed</i>	\$	35.60
10	1	RIM (ROUE 7) 16H 2547)RH RR X "	\$	385.00
11	1	TYRE RH RR X "	\$	330.00
12	1SET	PARKING SENSER X "	\$	600.00

**TOTAL \$ 1,881.54**

**TOTAL PARTS \$ 10,678.14**

To Check Electrical Lighting Concerned.	\$	<del>170.00</del> 30
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	<del>2,800.00</del> 1000
Putty and spray painting of the affected portion.	\$	<del>3,000.00</del> 880
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	<del>170.00</del> 100
To dismantle and refit rear seat, backrest, trimings, garnish, roof-lining, speaker shelfboard, carpeting and other to enable body work repair.	\$	<del>380.00</del> 200
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	<del>170.00</del> 120
To reinstall rear bumper parking sensor.	\$	<del>170.00</del> 100
To check steering geometry and computer wheel alignment	\$	220.00 X
To transfer of tire, rim and on wheel balancing.	\$	<del>170.00</del> 80

**RANS-CAB AUTO SERVCIES PTE LTD**  
NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835  
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CO/GST REG NO.201019626G  
SHB 9925S - AXA

ROEL

parts by parts

To rust-proofing of the affected areas.

\$

<sup>80</sup>  
~~170.00~~

**TOTAL \$ 7,420.00**

**Over All Total \$ 18,098.14**

**(PARTS BY PARTS) Repair Days**

**10 Days**

*7/2-12.*

**Kathy Lai**

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**From:** Kathy Lai  
**Sent:** Thursday, 16 October, 2014 6:51 PM  
**To:** 'Vale Oh'  
**Subject:** Your ref : P1168181 ,Our ref : CC3/AXA14005384/K1ry3  
**Attachments:** TP GIA REPORT.pdf; OI GIA REPORT.pdf

Your ref : P1168181  
Our ref : CC3/AXA14005384/K1ry3

Dear Ms Vale,

**ACCIDENT INVOLVING PC 274X & SHB 9925S ON 20.03.2014**

We refer to the above matter.

Most of the buses like OI'S model and size would not chosen to travel on the 2<sup>nd</sup> unless with an intention of turning. Even thought as TP mentioned that OI bus was on the centre lane , how was it possible to involved in collision when both are parallel straight in the vicinity of traffic light junction.

The impact damage sustained by TP taxi should have been caused by some angle damage is quite consistent with OI's statement .

Therefore, we intend to reject TP claim unless he is able to obtain his passage statement to prove his innocent.

Kindly let us have your kind approved

Thanks & Regards,

**KATHY LAI**

LKK Auto Consultant Pte Ltd  
Tel : 6841 2928  
Fax: 6741 4108  
Email:kathylai@lkkauto.com

**Kathy Lai**

**From:** Vale Oh [Vale.Oh@axa.com.sg]  
**Sent:** Friday, 17 October, 2014 9:22 AM  
**To:** Kathy Lai  
**Subject:** FW: Your ref : P1168181 ,Our ref : CC3/AXA14005384/K1ry3  
**Attachments:** TP GIA REPORT.pdf; OI GIA REPORT.pdf

Hi Kathy

Did you talk to our Insured's driver on this matter? Did you check with TP whether there is any video footage? Witness statement?

Best Regards

Vale Oh  
A Manager – Motor Claims  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)  
Customer Care No. 1800 8804741 Press 3  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / insurance

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Please consider the environment before printing this email

**From:** Kathy Lai [<mailto:kathylai@kkauto.com>]  
**Sent:** Thursday, October 16, 2014 6:51 PM  
**To:** Vale Oh  
**Subject:** Your ref : P1168181 ,Our ref : CC3/AXA14005384/K1ry3

Your ref : P1168181  
Our ref : CC3/AXA14005384/K1ry3

Dear Ms Vale,

**ACCIDENT INVOLVING PC 274X & SHB 9925S ON 20.03.2014**

We refer to the above matter.

Most of the buses like OI'S model and size would not chosen to travel on the 2<sup>nd</sup> unless with an intention of turning. Even thought as TP mentioned that OI bus was on the centre lane , how was it possible to involved in collision when both are parallel straight in the vicinity of traffic light junction.

The impact damage sustained by TP taxi should have been caused by some angle damage is quite consistent with OI's statement .

Therefore, we intend to reject TP claim unless he is able to obtain his passage statement to prove his innocent.

Kindly let us have your kind approved

**Kathy Lai**

To: jasminetan@transcabservices.com.sg  
Cc: tzeyong.lui; Vic; Kathy Lai  
Subject: Your ref : SHB 9925S ,Our ref : CC3/AXA14005384/K1ry

Your ref : SHB 9925S

Our ref : CC3/AXA14005384/K1ry

Dear Sir,

We refer to the above matter and our offer of 50% purely on w/p and admission of liability on the following grounds.

Please refer to the reports of both parties, if your taxis stopped and our bus was on the right (which is denied) lane of it is entirely not possible for both parties to be collided with a bad dent to your taxi. In fact our bus was on lane 3, according to him the taxi, after picking up a passenger from the road side, moved out suddenly encroaching into our path, thus collision occurred.

If you alleged that your taxi <sup>was</sup> on lane 3 and hit our bus while stationary, please refer to the scene photo taken from the rear view the position of your taxi stationed more to the left broken white line and not in the central.

Our bus driver upon seeing taxi moving out so sudden, he tried to swerved more to the <sup>left</sup> lane to avoid your taxi, <sup>but</sup> hit inevitable.

Since at the time of accident, the passenger that you picked up from roadside <sup>was</sup> on board, it is fair to obtain his statement so that we could consider to improve our offer on behalf of insurer.

Best Regards,

Kathy Lai.

LKK Auto Consultants Pte Ltd

phone: 6841 2928 | email: [kathylai@lkkauto.com](mailto:kathylai@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



We refer to the above matter and our offer of 50% <sup>54%</sup>

Purely on w/p and admission of liability on the following grounds.

- 1) Please refer to the reports of both parties, if your Taxi stopped and our bus <sup>was</sup> on the right (which is denied) lane of it. It is entirely not possible for ~~both parties~~ <sup>both parties</sup> to be collided <sup>with a bus that is going TAXI IN FACT</sup> ~~by~~ <sup>our bus driver</sup> was on lane 3. According to him, ~~the~~ the Taxi, after picking up a passenger from the road side, moved out suddenly encroaching into our path, thus collision occurred.
- 2) If you alleged that your Taxi was on lane 3 and hit by our bus while stationing, please refer to the <sup>photo</sup> photo taken from the rear, the position of your Taxi - <sup>stationed near</sup> ~~located~~ to the left broken white line and not in the central.
- 3) Our bus <sup>driver</sup> upon seeing Taxi moving out so sudden. <sup>he</sup> ~~driver~~ <sup>TRIED</sup> tried to swerve more to the left, to avoid your Taxi, but inevitable.
- 4) Since at the time of accident, ~~the~~ the psg that you picked up from roadside was on board, it is fair to obtain his statement so that we could consider to improve our ~~all~~ <sup>all</sup> ~~in~~ <sup>in</sup> behalf of minor.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9925S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER COVER REAR L70Y (CONSISTENT)	SCRATCHED	617.87	617.87
1	BUMPER LOWER REAR L70D (CONSISTENT)	NOT NECESSARY	428.56	-
1	BUMPER BRACKET SIDE RH REAR L70Y (CONSISTENT)	CRACKED	75.79	75.79
1	BUMPER RETAINER RH REAR L70Y (CONSISTENT)	CRACKED	25.80	25.80
1	BUMPER REFLECTOR RH L70Y (CONSISTENT)	SERVICEABLE	24.31	-
1	BUMPER BEAM REAR L70Y (CONSISTENT)	NOT NECESSARY	433.40	-
1	BUMPER BEAM BRACKET RH REAR L70Y (CONSISTENT)	NOT NECESSARY	125.95	-
1	BUMPER BLOCK RH REAR L70Y (CONSISTENT)	NOT NECESSARY	83.71	-
1	OUTER PANEL REAR L70Y (END PANEL) (CONSISTENT)	NOT NECESSARY	820.38	-
1	OUTER PANEL REAR L70Y (END PANEL) TRIM (CONSISTENT)	NOT NECESSARY	225.50	-
1	SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL) (CONSISTENT)	NOT NECESSARY	1,220.67	-
1	SPARE WHEEL PANEL INNER TRIM (CONSISTENT)	NOT NECESSARY	528.55	-
1	WHEEL SIDE PANEL BRACKET RH (LUGGAGE FLOOR) (CONSISTENT)	NOT NECESSARY	67.85	-
1	FENDER PANEL REAR RH L70Y (CONSISTENT)	DENTED	1,838.98	1,838.98
1	TAILLAMP RH L70Y (CONSISTENT)	BROKEN	308.00	308.00
1	TAILLAMP PANEL RH L70Y (CONSISTENT)	SERVICEABLE	506.00	-
1	WHEELARCH REAR RH L70Y (CONSISTENT)	DENTED	302.94	302.94
1	FENDER INNER TRIM BOARD RH (CONSISTENT)	SERVICEABLE	554.29	-
1	DOOR PANEL REAR RH L70Y (CONSISTENT)	DENTED	1,585.65	1,585.65
	LESS 10% DISCOUNT		-977.40	-475.50
			8,796.60	4,279.53
<b>SPECIAL NETT ITEMS</b>				
1	SET WHEELARCH CLIP (SN) (CONSISTENT)	NECESSARY	32.34	32.34
1	SET FENDER INNER TRIM BOARD RH CLIP (SN) (CONSISTENT)	NOT NECESSARY	44.00	-
1	REAR DOOR STICKER "6555-3333" (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	SET BUMPER RR RIVET (SN) (CONSISTENT)	NECESSARY	28.60	28.60
1	SET BUMPER RR CLIP (SN) (CONSISTENT)	NECESSARY	66.00	66.00
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	80.00

Report Ref No. CC3/AXA14005384/K1na3s2

## Hsiao Tong (LKKAUTO)

---

**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Tuesday, 31 December 2019 9:09 AM  
**To:** Hsiao Tong (LKKAUTO); 'Ng Wai Yin'  
**Cc:** Admin A; claims@transcab.com.sg  
**Subject:** RE: LKK REF: CC3/AXA14005384/K1pa3s2-1; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you  
Best Regards  
Jasmine Tan



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: www.transcab.com.sg

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 19 December 2019 8:47 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg  
**Subject:** RE: LKK REF: CC3/AXA14005384/K1pa3s2-1; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$7,500.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Friday, 22 November 2019 6:01 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is the LOD for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your payment soon.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, 22 November, 2019 11:31 AM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Hi Wai Yin,

Pls provide LOD & relevant docs.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Monday, 10 June 2019 3:29 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** FW: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

WITHOUT PREJUDICE

Dear Poh Kin

We do not agree to the 50% offer.

Attach the scene photos for your investigation, from the photos you can see our taxi was travelling inside the lane and stopped due to the red traffic light. Suddenly your insured PC 274X which from the left (photo show the bus was in the middle of the lane) collided onto our taxi right side portion that causing this accident.

Hope you can review our claim with your best offer.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Thursday, 30 May, 2019 4:18 PM  
**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** 'jasminetan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** FW: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Dear Asher

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

We attached scene photo and witness statement for your investigation and reconsideration.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Thursday, 11 April, 2019 5:11 PM  
**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** FW: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Dear Asher

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

We attached scene photo and witness statement for your investigation and reconsideration.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Monday, 18 February, 2019 2:50 PM  
**To:** 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Dear Asher

Please refer to the preceding email.

Any updates for this case?

Attached Scene photo and witness statement for your investigation and reconsideration.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Tuesday, 8 January, 2019 5:33 PM  
**To:** 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



**Subject:** FW: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB99255 on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

Without Prejudice

Dear Asher

Please refer to the preceding email.

May we have an update on the latest claim settlement for this case?

Attached witness statement and scene photo for your investigation.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 7 November, 2018 1:53 PM

**To:** calvin.er <[calvin.er@transcab.com.sg](mailto:calvin.er@transcab.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB99255 on 20.03.14 \*\*\* LKK REF: CC3/AXA14005384/K1na3s2

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to **Asher**.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.  
Best Regards,  
**Mei Kwan** | Admin  
**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** calvin.er <[calvin.er@transcab.com.sg](mailto:calvin.er@transcab.com.sg)>  
**Sent:** Thursday, 25 October, 2018 2:48 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** FW: LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14

WITHOUT PREJUDICE

Our Ref AAD1403-235  
Your Ref: CC3/AXA14005384/K1ry

Please refer to the attached and preceding email.

May we have an update on the latest claim settlement for this case?

Attached Accident scenes photo and witness statement for investigation and reconsideration.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*



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No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 24 April, 2018 1:44 PM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; '[claims@transcab.com.sg](mailto:claims@transcab.com.sg)' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** LKK REF: CC3/AXA14005384/K1ry; TCS REF: AAD1403-235--Accident involving PC274X & SHB9925S on 20.03.14

WITHOUT PREJUDICE

Dear Sir/Madam

We are making a claim against the owner of PC 274X.

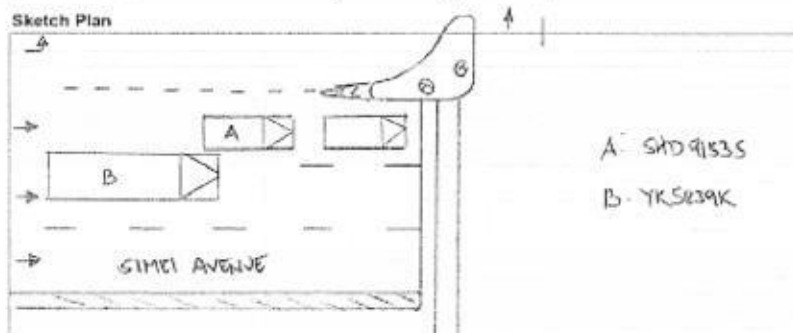
Attach the scene photos for your investigation, from the photos you can see our taxi was travelling inside the lane and stopped due to the red traffic light. Suddenly your insured PC 274X which from the left (photo show the bus was in the middle of the lane) collided onto our taxi right side portion that causing this accident.

We also enclosed the witness statement for your reconsideration.

Hope you can review our claim with your best offer.

### Circumstances of Accident

On 20.03.2014 at about 0927hrs, I was traveling at the 3rd lane along Simei Avenue towards Xilin Avenue where I stopped due to red traffic light so I followed suit. Moment later while I was at a stationary position, I felt an impact (PC274X) collided onto my taxi's right side portion. Vehicle A: 1 passenger Vehicle B: with passengers /rc



Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



#### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
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Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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[www.avg.com](http://www.avg.com)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1403-235

Your Ref : PC274X

Date : 22.November 2019

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9925S AND PC274X ON 20/03/14 09:27 AM ALONG Simei Avenue**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,909.51
2.	Loss of Rental for <u>8</u> days @ \$ <u>133.75</u> per day	\$	1,070.00
3.	Loss of Income for <u>8</u> days @ \$ <u>50</u> per day	\$	400.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	9,385.51

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/AXA14005384/K1pa3s2-1

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811  
ATTN: VALE OH

Date : 06-01-2020



Code : AXA2

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 274X	Veh. Inspected	SHB 9925S
Policy No.	VBX/P1168181	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/12/2018

### 2. Vehicle Particulars & Condition

Make & Model	RENAULT LATITUDE	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	VF1ABL15AUC273375	Colour	RED
Odometer	104365	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	GOODYEAR	7 mm
L/H Front Tyre	215/60 R16	GOODYEAR	7 mm
R/H Rear Tyre	215/60 R16	GOODYEAR	7 mm
L/H Rear Tyre	215/60 R16	GOODYEAR	7 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	20/03/2014	Inspection Date	20/03/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9925S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER COVER REAR L70Y (CONSISTENT)	SCRATCHED	617.87	617.87
1	BUMPER LOWER REAR L70D (CONSISTENT)	NOT NECESSARY	428.56	-
1	BUMPER BRACKET SIDE RH REAR L70Y (CONSISTENT)	CRACKED	75.79	75.79
1	BUMPER RETAINER RH REAR L70Y (CONSISTENT)	CRACKED	25.80	25.80
1	BUMPER REFLECTOR RH L70Y (CONSISTENT)	SERVICEABLE	24.31	-
1	BUMPER BEAM REAR L70Y (CONSISTENT)	NOT NECESSARY	433.40	-
1	BUMPER BEAM BRACKET RH REAR L70Y (CONSISTENT)	NOT NECESSARY	125.95	-
1	BUMPER BLOCK RH REAR L70Y (CONSISTENT)	NOT NECESSARY	83.71	-
1	OUTER PANEL REAR L70Y (END PANEL) (CONSISTENT)	NOT NECESSARY	820.38	-
1	OUTER PANEL REAR L70Y (END PANEL) TRIM (CONSISTENT)	NOT NECESSARY	225.50	-
1	SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL) (CONSISTENT)	NOT NECESSARY	1,220.67	-
1	SPARE WHEEL PANEL INNER TRIM (CONSISTENT)	NOT NECESSARY	528.55	-
1	WHEEL SIDE PANEL BRACKET RH (LUGGAGE FLOOR) (CONSISTENT)	NOT NECESSARY	67.65	-
1	FENDER PANEL REAR RH L70Y (CONSISTENT)	DENTED	1,838.98	1,838.98
1	TAILLAMP RH L70Y (CONSISTENT)	BROKEN	308.00	308.00
1	TAILLAMP PANEL RH L70Y (CONSISTENT)	SERVICEABLE	506.00	-
1	WHEELARCH REAR RH L70Y (CONSISTENT)	DENTED	302.94	302.94
1	FENDER INNER TRIM BOARD RH (CONSISTENT)	SERVICEABLE	554.29	-
1	DOOR PANEL REAR RH L70Y (CONSISTENT)	DENTED	1,585.65	1,585.65
	LESS 10% DISCOUNT		-977.40	-475.50
			8,796.60	4,279.53
<b>SPECIAL NETT ITEMS</b>				
1	SET WHEELARCH CLIP (SN) (CONSISTENT)	NECESSARY	32.34	32.34
1	SET FENDER INNER TRIM BOARD RH CLIP (SN) (CONSISTENT)	NOT NECESSARY	44.00	-
1	REAR DOOR STICKER "6555-3333" (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	SET BUMPER RR RIVET (SN) (CONSISTENT)	NECESSARY	28.60	28.60
1	SET BUMPER RR CLIP (SN) (CONSISTENT)	NECESSARY	66.00	66.00
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	80.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	WINDSCREEN MOULDING (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	CAP HUB RH REAR (SN) (CONSISTENT)	SCRATCHED	35.60	35.60
1	RIM (ROUE 7J 16H 2547) RH RR (SN) (CONSISTENT)	NOT NECESSARY	385.00	-
1	TYRE RH RR (SN) (CONSISTENT)	NOT NECESSARY	330.00	-
1	SET PARKING SENSOR (SN) (CONSISTENT)	NOT NECESSARY	600.00	-
			1,881.54	522.54
	<b>LABOUR</b>			
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	30.00
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.		2,800.00	1,000.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		3,000.00	880.00
	TO TRANSFER OF REAR FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.		170.00	100.00
	TO DSIMANTLE AND REFIT REAR SEAT, BACKREST, TRIMINGS, GARNISH, ROOF-LINING, SPEAKER SHELFBOARD, CARPETING AND OTHER TO ENABLE BODY WORK REPAIR.		380.00	200.00
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.		170.00	120.00
	TO REINSTALL REAR BUMPER PARKING SENSOR.		170.00	100.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.		170.00	80.00
	TO RUST-PROOFING OF THE AFFECTED AREA.		170.00	80.00
			7,420.00	2,590.00
<b>GRAND TOTAL</b>			<b>18,098.14</b>	<b>7,392.07</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>7,392.07</b>

Report Ref No. CC3/AXA14005384/K1na3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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