

Vic

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**From:** Vic  
**Sent:** Thursday, 12 May, 2016 5:14 PM  
**To:** Ruth Chua  
**Subject:** P1561328 (SHD 9546S) ON 26.04.2015 (TRANSCAB SHD 9546S)

Dear Ruth,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s Trans-Cab Auto Services Pte Ltd on 28.04.2015.

We made several reminders and follow-ups through call to third-party repairer since survey on 2015 to confirm finalization and for their letter of demand for negotiation settlement however, they did not revert despite their promise.

Our insured also strongly disputed liability on this claim.

Now, over 12 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this more than one (1) year outstanding claim file and submit our wp report (no settlement) to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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