

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1404X/GS

WITHOUT PREJUDICE

28th February 2019

(By Email Only)

Attn: The Motor Claims Department

QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SHD1404X & SBU5C ALONG EU TONG SEN STREET ON 19.12.18

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1404X, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SBU5C at the material time of the accident with the driver of our client's vehicle, Mr Toh Tiong Kheng

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SBU5C, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 3476.83 (Incl. GST)
(2) Loss of Rental - 5Days @\$103.79per day	\$ 518.95
(3) GIA Search Fee	\$ 2.00
	<u>\$ 3997.78</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1404X
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search & Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

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SINGAPORE 486443
TEL:65446671 FAX:62141511
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Our Ref: SHD1404X/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18022921/T1ea3

11 OCT 2019

TAN YEW TIAN
19 MOONBEAM TERRACE
SINGAPORE 277300

Dear Sir/Madam,

ACCIDENT INVOLVING SBU 5C AND SHD 1404X ON 19/12/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

WITHOUT PREJUDICE

QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1404X AND SBU5C ALONG EU TONG SEN
STREET ON 19.12.2018**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1404X**. We, hereby
authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign
discharge voucher/Indemnity forms and all necessary documents in connection with and
arising out of the above claim, and collect all compensation monies due to us from you or
any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 15-11-2019.

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SHD1404C/GS
Our Reference : VC012163

I/We, **PREMIER TAXIS PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **THREE THOUSAND NINE HUNDRED NINETY SEVEN AND CENTS SEVENTY EIGHT ONLY (S\$3,997.78)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **'TAN YEW TIAN'**, over damage to my/our vehicle **SHD 1404X** from an accident involving **SBU 5C** at/along **EU TONG SEN ST // PARK CRES - IN FRT PEOPLE PK CPLX**, which occurred on **19/12/2018** at about **14:30HOURS**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured **'TAN YEW TIAN'**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 15 of (month) 11 (year) 2019

Signature

PREMIER TAXIS PTE LTD
Claimant's Name

Witness's Signature

FOONG SAHUK JYE
Witness's Name

FIN/NRIC No.

FIN/NRIC No.

Address

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436688 FAX: 62141511
CO. REG NO: 200707743D GST REG. NO: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 28-Feb-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1404 X			\$ 3,249.37
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,249.37
GST @ 7%				\$ 227.46
GRAND TOTAL				\$ 3,476.83


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



26 December 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Toh Tiong Kheng of NRIC Number S7107400E is a registered driver of SHD1404X. Toh Tiong Kheng is paying daily rental rate of \$103.79 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a circular stamp.

Kellie Poh
Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 20030497511

KOMODO MOTORS PTE. LTD.

Alexandra Service Centre 253 Alexandra Road Singapore 159936 Tel : 64735888 Fax : 64721633

Vehicle Discharge Form

Vehicle Number : SHD 1404X

Job No: 2018048023

Date in :	<u>20/12/18</u>	Date out :	<u>24/12/18</u>
Time in :	<u>09:45pm</u>	Time out :	<u>13:40PM</u>
Mileage in:	<u>152802</u>	Mileage out:	<u>157804</u>
Tow in Date & Time:		Call Date & Time:	
Service <input type="checkbox"/>	Mechanical Repair <input checked="" type="checkbox"/>	Accident Repair <input checked="" type="checkbox"/>	
Remarks : <u>Accident - 3rd party</u>			
Replacement Vehicle Yes / No			

Signature of Driver

Driver's Name : Kienny

I/C No.:

Contact No. 91222823

Signature of Customer Service Officer

CSO Name: Eddie Ang



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-195765

Date of Request: 19/12/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 19/12/2018
Enquiry By GARY SHI GUO RONG
TP Vehicle No. SBU5C
Accident Date 19/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBU5C	QBE Insurance (Singapore) Pte Ltd	25/07/2018-24/07/2019	62246633

Thank You.

The Images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-195765

Date of Request: 19/12/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 19/12/2018

Enquiry By GARY SHI GUO RONG

TP Vehicle No. SBU5C

Accident Date 19/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAUTO)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Tuesday, 12 November 2019 3:29 PM
To: Asher Sng (LKKAUTO); Jenny Toh
Cc: claims-singapore
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SBU5C (OI : QBE - VC012163) AND SHD1404X (TP : LKK REF - CC3/QBE18022921/T1ea3) on 19/12/2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please proceed to offer as per advise.

Thanks.

Syaheeda Othman
Assistant Manager, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1130 | +65 9233 6977
Website LinkedIn Twitter



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 12 November 2019 3:25 PM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SBU5C (OI : QBE - TBA) AND SHD1404X (TP : LKK REF - CC3/QBE18022921/T1ea3) on 19/12/2018

Hi Sir,

We refer to our email dated 25/10/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 25 October 2019 5:25 PM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SBU5C (OI : QBE - TBA) AND SHD1404X (TP : LKK REF - CC3/QBE18022921/T1ea3) on 19/12/2018

Your ref : VC012485

Our ref : CC4/QBE19006646/Uea3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured turn left into the main road and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,997.78 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,211.48	\$ 3,476.83
2. Loss of Rental (5days x \$103.79)	\$ 518.95	\$ 518.95 (5days x \$103.79)
3. LTA Search Fee	\$ 2.00	\$ 2.00
	Total :	\$ 3,997.78

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Tuesday, 8 October 2019 10:00 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SBU5C (OI : QBE - TBA) AND SHD1404X (TP : LKK REF - CC3/QBE18022921/T1ea3) on 19/12/2018

Hi Mei Kwan

As requested, please refer to the attachment.
Thank you.

Janice Goh
Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1243
Website: [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 October 2019 9:51 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SBU5C (OI : QBE - TBA) AND SHD1404X (TP : LKK REF - CC3/QBE18022921/T1ea3) on 19/12/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 December, 2018 3:25 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SBU5C (OI : QBE - TBA) AND SHD1404X (TP : LKK REF - CC3/QBE18022921/T1ea3) on 19/12/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 1404X at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary Advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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