

ASS. REC. BY:

REF:

CS/SM018022920/ Avd30

Special Instruction:

Surveyor

Adrian

Merimen

ASSIGNMENT (Office)

From (Person)

Onch pau Jaong

of

SMO

Date/Time:

21/12/18 @ 3:04pm

Estimated Cost

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 4258L

Insured:

at Workshop m/s

Autolution Industrial

Tel:

96450084

of

19 Ubi Road 4

Policy No:

D18MTPV01005856

Claim No:

CMTD1805616

Sum Insured:

Excess:

TBA 0

Make of Veh:

(Client's Record)

D.O.A.

20/12/2018

CA / (REV) / REP. / REV 24 HRS

04/01/2018 @ 11am owner waiting

H.O.D. Endorsement

Date/Time:

3:18pm @ 21/12/18

Person Contacted:

Elmer

Vehicle IN

OUT

Date/Time	Action/Instruction (✓) Estimate
	SLM 4258L-X
7/1/19	Revert via merimen
8/1/19	Rece approved \$3662.38 from Irene by merimen
8/1/19	Informed Elmer Alfonso c/A ex \$0
27/2/19	Final fig \$ 2965.68 confirmed by email (Recd 7272, 712)

REF: SMO

ASSIGNMENT

From
Estimated Cost

Date: 04/01/2019

Veh No: SLM 4258L Regn: 2017 March

Type: ☒ M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLM 4258L

at Workshop/mis

Autolution

of

19 ubi Road 4

Insured:

Policy No:

Claims No:

Sum Insured:

Excess: TBA

(Client's Record)

Make of Veh:

Name owner waiting

Elmer @ 96450084

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

70K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res: Yes or No

Lum Sum:

% 3 Val: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Make:

Nissan Sylphy

CC: 1598

Colour:

Bronze

A/C: Insured / Std / NI / NA

Sp. Reading:

47007

T/Radio: Insured / Std / NI / NA

Eng No:

Ch No:

MNTBBAB1720028070

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

06

mm

Rear

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

04/01/19

Survey held at

Tan Chong (Ubi)

Des. of Damages: ☒ Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Sampo

RECEIVED 27 FEB 2019

Date/Time: File Pass to:

☐

Prel. Report

1)

☐

Final Report

Date/Time: File Return to:

3) 37/3 - typist

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Report Format:

men, men

Lump Sum / I.B.I. (\$)

2965.68

Survey Fee:

350

Transportation

1 \$ + RE. \$1

1 Photos

1 Other

1 IT

TOTAL

10

360

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2018		21 Dec 2018 15:04 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: **HO YIN CHOY**, ID: S1479968J, Tel: +6596788704, Email: mike.ho95@yahoo.com.sg

Vehicle Reg. No.: **SLM4258L** Date of Loss: 20/12/2018 06:00 - :59

Claim Type: **OD / CMTD1805616** Policy/Cover Note No.: D18MTPV01005886 (Comprehensive)

Excess:

Repairer: **Autolution Industrial Pte Ltd (Ubi)** 19 Ubi Road 4, 408623 Ubi - Tel:

Handling Insurer: **Sompo Insurance Singapore Pte. Ltd. (HQ)** - Tel: 6461 6555 ... [Handled by **GNOH PAU LOONG** - 63295217]

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... **[Final Rpt due 03/01/2019]**

Driver/Custodian: **HO YIN CHOY (57 / Male)**, NRIC: S1479968J, Tel: +6596788704

Adj Asg. Remarks: Please make arrangement survey on 04/01/2019 11:00 here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROA 4 SINGAPORE 408623.

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 21 December, 2018 11:20 AM
To: claimsreport; Claims - Motor Survey
Subject: SLM4258L OD CLAIM 20.12.2018
Attachments: SLM4258L ESTIMATE 20.12.2018.pdf; SLM4258L-SAS-20.12.2018.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Hi,

Please make arrangement survey on 04/01/2019 11:00 here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623.

Attached file are the workshop estimate and accident reporting.

Customer confirmed the schedule date and timing. Kindly Advice.

Best Regards,

Elmer Alfonso
96450084

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 8 January 2019 9:00 AM
To: 'Elmer Alfonso'; SUR
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer Alfonso,

As instructed by our client , please proceed to repair the **insured vehicle SLM 4258L (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 7 January 2019 10:02 AM
To: 'Elmer Alfonso' <elmer@tanchong.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer,

Thank you for your email.

Dear Veron,

Kindly assist. Our Ref: CS/SMO18022920/Avd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]
Sent: Monday, 7 January, 2019 9:37 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Hi,

Please check for me that status for the above mentioned still I haven't receive authorization to proceed the repair.

Kindly Advice,

Best Regards,

Elmer Alfonso
96450084

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 28 December 2018 3:25 PM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: SLM4258L OD CLAIM 20.12.2018

Dear Elmer,

Appointment confirmed.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 28 December 2018 3:12 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: SLM4258L OD CLAIM 20.12.2018

Hi Nivitha,

Kindly Confirmed the schedule survey on 04/01/2019 11:00 owner waiting.

Best Regards,
Elmer Alfonso
96450084

From: Elmer Alfonso

Sent: Friday, 28 December 2018 8:43 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: SLM4258L OD CLAIM 20.12.2018

Hi,

Please check for me liability status outcome. Looking forward to your quick response.

Best Regards,

Elmer Alfonso
96450084

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

Sent: Friday, 21 December 2018 3:06 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: SLM4258L OD CLAIM 20.12.2018

Our Ref : CMTD1805616

Hi Elmer,

We acknowledged receipt of your claim documents.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We have appointed LKK AUTO to conduct the survey.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential

and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 21 December, 2018 11:20 AM

To: claimsreport <claimsreport@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SLM4258L OD CLAIM 20.12.2018

Hi,

Please make arrangement survey on 04/01/2019 11:00 here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROA 4 SINGAPORE 408623.

Attached file are the workshop estimate and accident reporting.

Customer confirmed the schedule date and timing. Kindly Advice.

Best Regards,

Elmer Alfonso
96450084



This email has been checked for viruses by AVG antivirus software.
www.avg.com

View Received Message

This mail is associated with :

***SLM4258L (CMTD1805616)**

OD

Dec 20 2018 6:00AM

[HO YIN CHOY]

Autolution Industrial Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From Sampo Insurance Singapore Pte. Ltd. (SOMPO_SG), sent on 08/01/2019 07:39 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3662.38) - SLM4258L - Claim Handler: IRENE JAMES HENRY

Approved:3662.38.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Sompoo Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: IRENE JAMES HENRY	Date: 07 Jan 2019

Preliminary Advice

Vehicle No	: SLM4258L	Accident Date	: 20/12/2018
Make	: NISSAN SYLPHY	Policy No.	: D18MTPV01005886
Assignment Date	: 21/12/2018	Excess	: S\$0.00
Date of Inspection	: 04/01/2019	Est. Duration of Repair	: 5.00
Inspection At	: AUTOLUTION INDUSTRIAL PTE LTD (UBI) 19 UBI ROAD 4 SINGAPORE 408623		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,060.38
Revised Amount	:S\$	2,492.38
Check Items (Estimated)	:S\$	1,170.00
Total	:S\$	3,662.38
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	53,070.00
Salvage Value	:S\$	
Margin for Repair	:S\$	16,930.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9968J
Vehicle Details	
Vehicle No.:	SLM4258L
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jan 2019
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	HR16994154B
Chassis No.:	MNTBBAB17Z0028070
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$16,547.00
Original Registration Date:	30 Mar 2017
First Registration Date:	30 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$16,547.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Mar 2027
PARF Rebate Amount:	\$12,410.00
Intended COE Rebate Details	
COE Expiry Date:	29 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,430.00
COE Rebate Amount:	\$40,660.00
Total Rebate Amount:	\$53,070.00

The information contained herein is correct as at 07 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	20/12/2018 12:10
Date Of Accident	20/12/2018 06:05
Exact Location Of Accident	LOYANG AVENUE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLM4258L
Insured/Policyholder	
Name Of Registered Owner	HO YIN CHOY
NRIC No	S1479968J
Email Address	MIKE.HO95@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96788704
Alternative Phone No	OTHERS-96788704
Vehicle Particulars	
Manufacturer	NISSAN
Model	SYLPHY-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01005886
Cover Note Number	
Driver	
Name of Driver	HO YIN CHOY
NRIC No	S1479968J
Date Of Birth	08/10/1961
Occupation	INDOOR
Date Of Driving Pass	18/06/1979
Driving Experience	39 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96788704
Fax Number	
Contact Number	OTHERS-96788704
Email Address	MIKE.HO95@YAHOO.COM.SG

Address	BLK 31 HOUGANG AVE 7 #08-05
Postcode	538800
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DARK
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT8156J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TOH SER GEE
NRIC/Passport Number	S1322386F
Contact Number	96617953
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Date & Time: 20/12/18 15:43

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name: Aishah
 NRIC/FIN No.: S166082212

LOYANG AVE

SUN WUYANG RD

TPE

SU8156J

On 20/12/18 at about 0605 hrs, when I was exit from TPE into Loyang Ave, SCT BRISGJ was in front of me. Once I saw him move out of the filter lane, I started move too and I was looking ~~at~~ on my right for any incoming car from Loyang Ave. Suddenly he stop and I hit on his back.

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

1, 151 ROAD 4
SINGAPORE 405623
TEL: 8490 9065 FAX: 6646 7483

Reporting Centre Personnel's Signature
Name: *Airah*
NRIC/FIN No: *S16605232*



Sompo Insurance Singapore Pte. Ltd.

30 Raffles Place #25-01/02 Singapore Land Tower, Singapore 048623
 Tel: 6451 6555 • Fax: 6221 3302 • Website: www.sompo.com.sg
 Co. Reg. No. 196305490E • GST Reg. No. M300852104

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Cert No./Policy No. : D18MTPV01005886
 Insured : HO YIN CHOY
 Motor Car (Registration No.) : SLM4258L
 Cover : Comprehensive - ExcelDrive PRESTIGE
 Policy Commencement Date : 30 MARCH 2018 00:00
 Policy Expiry Date : 29 MARCH 2019 23:59
 Maximum Liability (Section I) : Market value at time of loss
 Excess* : \$500 - Section I
 (Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)
 Voluntary Excess* : N.A.
 Windscreen Excess* : S\$100.00 - Waived if Repair at ExcelDrive Workshop
 Loss of Use : Per Policy Schedule
 * Subject to GST wherever applicable

Persons or Classes of Persons entitled to drive*

1. The Insured.
2. Any other person who is driving on the insured's order or with his permission.
3. In the event of the death of the insured,
 - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
 - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

I/We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP 27.

Sompo Insurance Singapore Pte. Ltd.

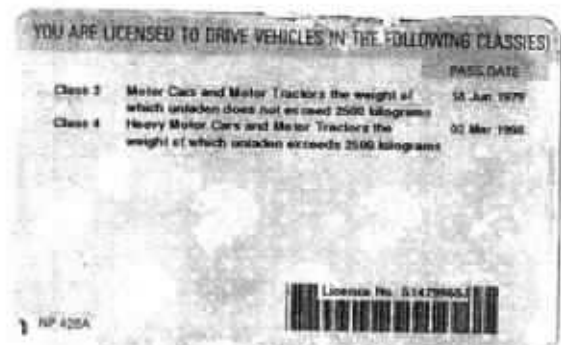
Authorised Signatory

Date/Time of Issue : 22 MARCH 2018 17:32

IMPORTANT NOTICE

- a. Keep the Certificate in your Motor Car.
- a. Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act.
- a. On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).
- a. This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

Intermediary Code & Name : 11L16709 & LIM GIM HUAT BERNARD CI Code: 22A_X_JDLP74KKBB1VKA



11, CUBA STREET, SINGAPORE 0495
11, CUBA STREET, SINGAPORE 0495
SINGAPORE 0495
TEL: 6490 9000 FAX: 6490 7457

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/EA/0750/18

DATE : 20-DEC-2018

M/S SOMPO INSURANCE SINGAPORE PTE LTD

50 RAFFLES PLACE

#05-01/06 SINGAPORE LAND TOWER

S(048523)

TEL : 64616558

FAX : 62213147

ATTN : MOTOR CLAIM MANAGER

OWNER'S NAME : HO YIN CHEN

ADDRESS : BLK 31 HOUSANG AVE 3

#05-05

S(538800)

TELEPHONE NO : 68815295/95785704

TYPE OF CLAIM : 00 OR 00 RECOVERY CLAIM

POLICY NO : 018MTPV01004886

VEHICLE NO : SLM425BL

MODEL CODE : ROTARC28177MA---K

MODEL/YEAR : NISSAN SHLPHY 1.6 (CUT)

ENGINE NO : HR109941548

CHASSIS NO : MNT88481710028070

MILEAGE : 46363 KM

DATE IN : 20/12/2018

LIABILITY : 0.00

EXCESS CLAUSE : 0.00

ESTIMATE BY : ELMER

ACCIDENT DATE : 20/12/2018

9645 0084 elmer@fanchang.com

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLMK258L

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	22/001	LABOR CHARGES TO REPAIR BOTH FRT FENDER,RENEW RADIATOR SUPPORT,BONNET & FRT BUMPER.	1500.00	360 ✓
2	22/002	CHARGES TO SPRAY PAINTING SAME	1000.00	360 ✓
3	22/003	APPLY SEALANT TO BONNET	100.00	✓ ✓
4	22/004	RENEW BOTH HEADLAMP AND FOCUS	48.00	✓ ✓
5	22/005	RENEW AC SYSTEM CONDENSER VACUUM AND REFILL FREON GAS	120.00	+
6	22/006	SUPPLY FRT LICENSE PLATE		+
7	22/007	PERFORM RUST PROOFING TO RADIATOR SUPPORT & BOTH WHEEL FLORE	120.00	+
TOTAL LABOUR CHARGES			3308.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SUM25BL

DAMAGED PARTS & PRICES

S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	GST	S/NETT REMARKS
1	SUNDRIES <i>Nec</i>	NPN			50.00 20. ✓
2	HIGH FLEXIBLE HOSE	92490-35E0A			221.00 *
3	LOW FLEXIBLE HOSE	92480-35E0A			255.00 *
4	HIGH PRESSURE PIPE	92440-35E0A			88.00 *
5	CONDENSER	92100-35T0A			621.00 *
6	RADIATOR UPPER HOSE	21502-39A0A			41.00 *
7	RADIATOR LOWER HOSE	21503-39A0A			50.00 *
8	TANK-RESERVOIR	21710-35T0A			190.00 *
9	RADIATOR FAN MOTOR WITH SHROUD	21481-35T7C			616.00 *
10	RADIATOR	31410-35T0B			539.00 *
11	LH HEADLAMP	26060-35M1C			296.00 ? ✓
12	RH HEADLAMP	26010-35M1C			296.00 ? ✗
13	BONNET LIFT LOCK	66602-35B0A			38.00 k.
14	RUBBER SEAL FRT BONNET	66610-35B0A			31.00 t.
15	BONNET	F510M-35B0M			423.00 ✓ ✓
16	LH HOODLEDGE	F4191-35P0M			56.00 *
17	RH HOODLEDGE	F4190-35B0M			56.00 *
18	STAY-BONNET LOCK	F2580-35T0M			60.00 k.
19	LH AIRGUIDE	62622-39A0A			107.00 *
20	RH AIRGUIDE	62622-39A0A			107.00 *
21	LH SIDE UPPER RADIATOR SUPPORT CORE	F2513-35B0M			113.00 *
22	RH UPPER SIDE RADIATOR SUPPORT CORE	F2512-35B0M			113.00 *
23	LOWER RADIATOR SUPPORT	F2530-35T0M			279.00 *
24	UPPER RADIATOR SUPPORT	F2511-35T0M			97.00 *
25	EMBLEM RAD GRILLE - NISSAN	62890-39A0A			37.00 ✓ ✓

MATERIAL LIST FOR ACCIDENT VEHICLE REGD NO SLN4258L

DAMAGED PARTS & PRICES

S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	REMARKS
26	RADIATOR TOP HOLDING <i>Deland</i>	6232E-3570A			230.00	✓ ✓
27	LH UPPER BRACKET RADIATOR GRILLE <i>Not Nec</i>	62357-3580A			13.00	? ✗
28	RH UPPER BRACKET RADIATOR GRILLE <i>Not Nec</i>	62356-3580A			13.00	? ✗
29	RADIATOR GRILLE <i>Int</i>	62312-3580A			454.00	✓ ✓
30	INNER BRACKET APRON FRT BUMPER <i>Not Nec</i>	62663-3570A			113.00	? ✗
31	REINFORCEMENT FRT BUMPER <i>Not Nec</i>	F2032-3570H			311.00	? ✗
32	ENERGY ABSORBER FRT BUMPER <i>Not Nec</i>	62090-3570A			128.00	? ✗
33	FRT BUMPER LOWER GRILLE <i>Not Nec</i>	62254-3570A			159.00	+
34	FRT LICENCE PLATE <i>Best</i>	PLP			60.00	✓ ✓
35	FRT BUMPER LICENCE PLATE BRACKET <i>Deland</i>	96210-3570A			75.00	✓ ✓
36	RH FOG LAMP GARNISH <i>Nec</i>	62256-3570B			70.00	✓
37	FOG LAMP GARNISH <i>Nec</i>	62257-3570B			70.00	✓
38	TOW HOOK COVER FRT BUMPER <i>Nec</i>	62040-3570A			11.00	+
39	LH SIDE BRACKET FRT BUMPER <i>Nec</i>	62235-3571A			11.00	✓ ✓
40	RH SIDE BRACKET FRT BUMPER <i>Nec</i>	62224-3571A			11.00	✓ ✓
41	CLIP FRT BUMPER @ SGD 4 0.75 EACH <i>Nec</i>	01653-19601			4.38	✓ ✓
42	FRT BUMPER <i>Deland</i>	62002-3571H	473.30		295.00	✓ ✓
SUB TOTAL			0.00	0.00	8752.38	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-50%)			0.00	0.00	0.00	
GRAND TOTAL			0.00	0.00	8752.38	
OVERALL TOTAL			8752.38			

LEGEND: REMARKS (✓) = APPROVED, REMARKS (✗) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLH4298L

TOTAL LABOUR CHARGES	3308.00
TOTAL SPARE PARTS CHARGES	6752.38
GRAND TOTAL	10060.38

10,237.68

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:
SURVEYED DATE	:
AUTHORIZED DATE	:
EXCESS CLAIM	:
LIABILITY	:
REMARKS	:

Adrian L
04/01/19

96893735

Exam : To be Advised.
the Authorized
05 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

AUTOLUTION INDUSTRIAL PTE. LTD.

FINALIZED : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/EA/0750/18

DATE : 20-DEC-2018

M/S SOMPO INSURANCE SINGAPORE PTE LTD

60 RAFFLES PLACE

#05-01/06 SINGAPORE LAND TOWER

SIDAR823J

TEL : 64616555

FAX : 62213147

ATTN : MOTOR CLAIM MANAGER

SURVEYOR - ADRIAN
5 WORKING DAYS

OWNER'S NAME : HO VIN CHOY

ADDRESS : BLK 31 HOUSANG AVE 7

#08-05

S1538800

TELEPHONE NO : 68815295/96788704

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM

POLICY NO : 038MTPV01005886

VEHICLE NO : SLN4258L

MODEL CODE : BGTANC281/EWA----A

MODEL/YEAR : NISSAN SYLPHY 1.8 (CVT)

ENGINE NO : HR188941548

CHASSIS NO : HNT88AR17J0028070

MILEAGE : 47905 KM

DATE IN : 20/12/2018

LIABILITY : 0.00

EXCESS CLAUSE : 0.00

ESTIMATE BY : ELMER

ACCIDENT DATE : 20/12/2018

LABOUR CHARGES FOR ACCIDENT VEHICLE REPAIR NO SUNSHIELD

S/N & JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SUNSHIELD'S RECOMMENDATION
1. 22/001	LABOR CHARGES TO RENEW BONNET & FRT BUMPER	1920.00	360.00
2. 22/002	CHARGES TO SPRAY PAINTING SAME	1000.00	360.00
3. 22/003	APPLY SEALANT TO BONNET	100.00	100.00
4. 22/004	RENEW BOTH HEADLAMP AND FOCUS	48.00	48.00
5. 22/005	RENEW AC SYSTEM CONDENSER VACUUM AND REFILL FREON GAS	120.00	.00
6. 22/006	SUPPLY FRT LICENSE PLATE		
7. 22/007	PERFORM MUST PROOFING TO RADIATOR SUPPORT & BOTH HOOD LEDGE	120.00	.00
	TOTAL LABOUR CHARGES	3308.00	868.00

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SUM4258L

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	FRT BUMPER	62032-9A70H			472.30 OK
2	RH FOGLAMP GARNISH	62256-3510H			70.00 X
3	RUBBER SEAL, FRT BONNET	65810-3580A			31.00 X
4	SUPPORTS	NR6			20.00 OK
5	HIGH FLEXIBLE HOSE	92490-3520A			221.00 X
6	LOW FLEXIBLE HOSE	92480-3510A			255.00 X
7	HIGH PRESSURE PIPE	92440-3510A			88.00 X
8	CONDENSER	92100-3510A			621.00 X
9	RADIATOR UPPER HOSE	21500-39A0A			41.00 X
10	RADIATOR LOWER HOSE	21503-39A0A			50.00 X
11	TANK-RESERVOIR	21710-3510A			190.00 X
12	RADIATOR FAN MOTOR WITH SHROUD	21401-3570L			516.00 X
13	RADIATOR	21410-35700			595.00 X
14	LH HEADLAMP	26000-35810			296.00 OK
15	RH HEADLAMP	26010-35810			296.00 X
16	BONNET LIFT LOCK	65001-3580A			35.00 X
17	BONNET	75101-3580A			423.00 OK
18	LH MOODLEGE	F4131-30PMA			55.00 X
19	RH MOODLEGE	F4130-30PMA			55.00 X
20	STAY-BONNET LOCK	F2553-3570H			40.00 X
21	LH AIRBLUICE	62821-38A0A			107.00 X
22	RH AIRBLUICE	62822-38A0A			107.00 X
23	LH SIDE UPPER RADIATOR SUPPORT CORE	F2513-3080H			113.00 X
24	RH UPPER SIDE RADIATOR SUPPORT CORE	F2512-3080A			113.00 X
25	LOWER RADIATOR SUPPORT	F2530-3570H			279.00 X

WATERAL LIST FOR ACCIDENT VEHICLE REGD NO S1442584

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
26	UPPER RADIATOR SUPPORT	F2511-357MH			97.00 X
27	ENGLEN RAD GRILLE - NISSAN	62890-1KX0A			32.00 OK
28	RADIATOR TOP HOLDING	62322-3570A			230.00 OK
29	LH UPPER BRACKET RADIATOR GRILLE	62397-3580A			13.00 X
30	RH UPPER BRACKET RADIATOR GRILLE	62396-3580A			13.00 X
31	RADIATOR GRILLE	62312-3580A			454.00 OK
32	INNER BRACKET APRON FRT BUMPER	62663-3570A			113.00 X
33	REINFORCEMENT FRT BUMPER	F2032-357MH			311.00 X
34	ENERGY ABSORBER FRT BUMPER	62090-3570A			129.00 X
35	FRT BUMPER LOWER GRILLE	62254-3570A			159.00 X
36	TOO LAMP GARNISH	62257-3570B			73.00 X
37	TOW HOOK COVER FRT BUMPER	62240-3570A			11.00 X
38	LH SIDE BRACKET FRT BUMPER	62225-3571A			11.00 OK
39	RH SIDE BRACKET FRT BUMPER	62224-3571A			11.00 OK
40	FRT LICENCE PLATE	FLP			60.00 OK
41	FRT BUMPER LICENSE PLATE BRACKET	96010-3570A			79.00 OK
42	CLIP FRT BUMPER & SGD 1 @ 0.73 EACH	01553-10501			4.36 OK
SUB TOTAL			0.00	0.00	2097.68
LESS DISCOUNT (NETT 20.00%, LIST 30.00%, S/NETT .00%)			0.00	0.00	0.00
GRAND TOTAL			0.00	0.00	2097.68
OVERALL TOTAL			2097.68		

LEGEND: REMARK# 0K = APPROVED, REMARK# X = NOT APPROVED

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGD NO SJM40581

NETT ITEM	0.00
LESS 20.00%	0.00
NETT AMOUNT	0.00
LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	2097.68
LESS 20.00%	0.00
SPECIAL NETT AMOUNT	2097.68
TOTAL LABOUR CHARGES	868.00
TOTAL SPARE PARTS CHARGES	2097.68
TOTAL CHARGES	2965.68
ADD 7 % GST	207.60
GRAND TOTAL	3173.28

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 27 February 2019 1:12 PM
To: 'Elmer Alfonso'; SUR
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer,

Confirmed final amount \$2965.68 before GST @ 5 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Wednesday, 27 February 2019 10:45 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Hi,

Attached file is the amended finalized estimate.

Best Regards,

Elmer Alfonso
96450084

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 11 February 2019 3:30 PM
To: Elmer Alfonso <elmer@tanchong.com>; SUR <sur@lkkauto.com>
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer Alfonso,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 29 January 2019 5:27 PM

To: 'Elmer Alfonso' <elmer@tanchong.com>; SUR <sur@lkkauto.com>

Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer Alfonso,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 8 January 2019 9:00 AM

To: 'Elmer Alfonso' <elmer@tanchong.com>; SUR <sur@lkkauto.com>

Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer Alfonso,

As instructed by our client , please proceed to repair the **insured vehicle SLM 4258L (Excess S0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 7 January 2019 10:02 AM
To: 'Elmer Alfonso' <elmer@tanchong.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Dear Elmer,

Thank you for your email.

Dear Veron,

Kindly assist. Our Ref: CS/SMO18022920/Avd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]
Sent: Monday, 7 January, 2019 9:37 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: 1st follow up SLM4258L OD CLAIM 20.12.2018

Hi,

Please check for me that status for the above mentioned still I haven't receive authorization to proceed the repair.

Kindly Advice,

Best Regards,

Elmer Alfonso
96450084

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 28 December 2018 3:25 PM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: SLM4258L OD CLAIM 20.12.2018

Dear Elmer,

Appointment confirmed.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 28 December 2018 3:12 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: SLM4258L OD CLAIM 20.12.2018

Hi Nivitha,

Kindly Confirmed the schedule survey on 04/01/2019 11:00 owner waiting.

Best Regards,
Elmer Alfonso
96450084

From: Elmer Alfonso

Sent: Friday, 28 December 2018 8:43 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: SLM4258L OD CLAIM 20.12.2018

Hi,

Please check for me liability status outcome. Looking forward to your quick response.

Best Regards,

Elmer Alfonso
96450084

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

Sent: Friday, 21 December 2018 3:06 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Teo,

Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: SLM4258L OD CLAIM 20.12.2018

Our Ref : CMTD1805616

Hi Elmer,

We acknowledged receipt of your claim documents.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We have appointed LKK AUTO to conduct the survey.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance.

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 21 December, 2018 11:20 AM

To: claimsreport <claimsreport@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SLM4258L OD CLAIM 20.12.2018

Hi,

Please make arrangement survey on 04/01/2019 11:00 here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROA 4 SINGAPORE 408623.

Attached file are the workshop estimate and accident reporting.

Customer confirmed the schedule date and timing. Kindly Advice.

Best Regards,

Elmer Alfonso
96450084



This email has been checked for viruses by AVG antivirus software.

www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2018		21 Dec 2018 15:04 Edit Adj Rpt	S\$2,965.68 Edit Estimates	S\$2,965.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured: **HO YIN CHOY**, ID: S1479968J, Tel: +6596788704, Email: mike.ho95@yahoo.com.sg

Vehicle Reg. No.: **SLM4258L**

Claim Type: **OD / CMTD1805616**

Date of Loss: 20/12/2018 06:00 - :59
[20 Months and 20 Days From LTA Reg Date (Man Yr)]

Policy/Cover Note No.: D18MTPV01005886 (Comprehensive)

Excess: S\$0.00

Repairst: **Autolution Industrial Pte Ltd (Ubi)** 19 Ubi Road 4, 408623 Ubi - Tel:

Handling Insurer: **Sompo Insurance Singapore Pte. Ltd. (HQ)** - Tel: 6461 6555 ... [Handled by **IRENE JAMES HENRY** - 6322 4618]

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 03/01/2019]

Driver/Custodian: **HO YIN CHOY (57 / Male)**, NRIC: S1479968J, Tel: +6596788704 Email: mike.ho95@yahoo.com.sg

Adj Asg. Remarks: Please make arrangement survey on 04/01/2019 11:00 here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROA 4 SINGAPORE 408623.

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- SOMPO_SG (08/01/2019): Alert - Adj Mandate Approved (S\$3662.38) - SLM4258L - Claim Handler: IRENE JAMES...

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM4258L (CMTD1805616)
OD
Dec 20 2018 6:00AM
[HO YIN CHOY]
Autolution Industrial Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View [View in Browser](#)

Assessment Reports				1 per page	☒
No	Finalized On	Autolution Industrial Pte Ltd (Ubi)	Thumbnail	Print	
1	20/12/18 12:50	Accident Statement	 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	07/01/19 08:35	Adjuster Immediate Advice	 Load HTM		
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	07/01/19 10:44	General View	 Load JPG	☒	
2	07/01/19 10:44	General View	 Load JPG	☒	
3	07/01/19 10:44	General View	 Load JPG	☒	
4	07/01/19 10:44	General View	 Load JPG	☒	
5	07/01/19 10:44	General View	 Load JPG	☒	
6	07/01/19 10:44	General View	 Load JPG	☒	
7	07/01/19 10:44	General View	 Load JPG	☒	
8	07/01/19 10:44	General View	 Load JPG	☒	
9	07/01/19 10:44	General View	 Load JPG	☒	
10	07/01/19 10:44	General View	 Load JPG	☒	
11	07/01/19 10:44	General View	 Load JPG	☒	
12	07/01/19 10:44	General View	 Load JPG	☒	
13	07/01/19 10:44	General View	 Load JPG	☒	
14	07/01/19 10:44	General View	 Load JPG	☒	
15	07/01/19 10:44	General View	 Load JPG	☒	
16	07/01/19 10:44	General View	 Load JPG	☒	
17	07/01/19 10:44	General View	 Load JPG	☒	
18	07/01/19 10:44	General View	 Load JPG	☒	
19	07/01/19 10:44	General View	 Load JPG	☒	
20	07/01/19 10:44	General View	 Load JPG	☒	
21	07/01/19 10:44	General View	 Load JPG	☒	
22	07/01/19 10:44	General View	 Load JPG	☒	
23	07/01/19 10:44	General View	 Load JPG	☒	
24	07/01/19 10:44	General View	 Load JPG	☒	
25	07/01/19 10:44	General View	 Load JPG	☒	
26	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
27	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
28	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
29	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
30	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
31	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
32	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
33	27/02/19 13:07	Reinspection Photo	 Load JPG	☒	
34	27/02/19 13:07	Reinspection Photo	 Load JPG		

Assessment Reports			1 per page	☒
No	Finalized On	Autolution Industrial Pte Ltd (Ubi)	Thumbnail	Print
				☒
Documentation			1 per page	☒
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	20/12/18 14:35	Certificate Schedule	Load PDF	
2	21/12/18 14:50	Repair Estimates	Load PDF	
3	21/12/18 14:51	EMAIL - AUTOLUTION	Load HTM	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Autolution Industrial Pte Ltd (Ubi)	Thumbnail	Print
1	20/12/18 12:50	Accident Statement	Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Autolution Industrial Pte Ltd (Ubi)	Thumbnail	Print
1	20/12/18 12:35	Accident Photo	Load JPG	☒
2	20/12/18 12:35	Accident Photo	Load JPG	☒
3	20/12/18 12:36	Accident Photo	Load JPG	☒
4	20/12/18 12:36	Accident Photo	Load JPG	☒
5	20/12/18 12:36	Accident Photo	Load JPG	☒
6	20/12/18 12:36	Accident Photo	Load JPG	☒
7	20/12/18 12:36	Accident Photo	Load JPG	☒
8	20/12/18 12:36	Accident Photo	Load JPG	☒
9	20/12/18 12:38	Accident Photo	Load JPG	☒
10	20/12/18 12:38	Accident Photo	Load JPG	☒
11	20/12/18 12:38	Accident Photo	Load JPG	☒
12	20/12/18 12:38	Accident Photo	Load JPG	☒
13	20/12/18 12:38	Accident Photo	Load JPG	☒
14	20/12/18 12:38	Accident Photo	Load JPG	☒
15	20/12/18 12:38	Accident Photo	Load JPG	☒
16	20/12/18 12:38	Accident Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Autolution Industrial Pte Ltd (Ubi)	Thumbnail	Print
1	20/12/18 12:39	Sketch Plan	Load TIF	
2	20/12/18 12:39	Sketch Plan #2	Load TIF	
3	20/12/18 12:40	CI	Load TIF	
4	20/12/18 12:40	ICDL	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Sompoo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06, Singapore Land Tower
Singapore 048623

Our File No: CS/SMO18022920/AVD3E2

Date: 28/02/2019

REFERENCE

Insured/Claimant:	HO YIN CHOY	Policy No:	D18MTPV01005886	
Date of Loss:	20/12/2018	Nature of Claim:	OD	Claim No: CMTD1805616

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM4258L		
Make & Model:	NISSAN SYLPHY, 1.6 (A)	Engine No:	HR16994154B
Reg. Date:	30/03/2017 (Man. Year: 2016)	Chassis No:	MNTBBAB17Z0028070
Colour:	Bronze	Odometer:	47007 km
Engine Capacity:	1598 cc		
Market Value/New Car Price:	S\$70,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,929.68	2,097.68	4,832.00	69.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,308.00	868.00	2,440.00	73.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,237.68	2,965.68	7,272.00	71.03
+ GST 7.00/7.00% (S\$)	716.64	207.60	509.04	71.03
Nett Amount (S\$)	10,954.32	3,173.28	7,781.04	71.03

INSPECTION

Date of Assignment:	21/12/2018		
Date Inspected:	04/01/2019	Inspected At:	Autolution Industrial Pte Ltd (Ubi) 19 Ubi Road 4 Singapore 408623

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2019)
Parts: 143	NISSAN SYLPHY 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLM4258L)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
2	1		*HIGH FLEXIBLE HOSE	Not Necessary	221.00 FS	*- FS
3	1		*LOW FLEXIBLE HOSE	Not Necessary	255.00 FS	*- FS
4	1		*HIGH PRESSURE PIPE	Not Necessary	88.00 FS	*- FS
5	1		*CONDENSER	Not Necessary	621.00 FS	*- FS
6	1		*RADIATOR UPPER HOSE	Not Necessary	41.00 FS	*- FS
7	1		*RADIATOR LOWER HOSE	Not Necessary	50.00 FS	*- FS
8	1		*TANK - RESERVOIR	Not Necessary	190.00 FS	*- FS
9	1		*RADIATOR FAN MOTOR WITH SHROUD	Not Necessary	516.00 FS	*- FS
10	1		*RADIATOR	Not Necessary	599.00 FS	*- FS
11	1		*LH HEADLAMP	Cracked	296.00 FS	*296.00 FS
12	1		*RH HEADLAMP	Not Necessary	296.00 FS	*- FS
13	1		*BONNET LIFT LOCK	Not Necessary	38.00 FS	*- FS
14	1		*RUBBER SEAL FRT BONNET	Not Necessary	31.00 FS	*- FS
15	1		*BONNET	Dented	423.00 FS	*423.00 FS
16	1		*LH HOODLEDGE	Not Necessary	56.00 FS	*- FS
17	1		*RH HOODLEDGE	Not Necessary	56.00 FS	*- FS
18	1		*STAY-BONNET LOCK	Not Necessary	40.00 FS	*- FS
19	1		*LH AIRGUIDE	Not Necessary	107.00 FS	*- FS
20	1		*RH AIRGUIDE	Not Necessary	107.00 FS	*- FS
21	1		*LH SIDE UPPER RADIATOR SUPPORT CORE	Not Necessary	113.00 FS	*- FS
22	1		*RH UPPER SIDE RADIATOR SUPPORT CORE	Not Necessary	113.00 FS	*- FS
23	1		*LOWER RADIATOR SUPPORT	Not Necessary	279.00 FS	*- FS
24	1		*UPPER RADIATOR SUPPORT	Not Necessary	97.00 FS	*- FS
25	1		*EMBLEM RAD GRILLE - NISSAN	Necessary	37.00 FS	*37.00 FS
26	1		*RADIATOR TOP MOLDING	Deformed	230.00 FS	*230.00 FS
27	1		*LH UPPER BRACKET RADIATOR GRILLE	Not Necessary	13.00 FS	*- FS
28	1		*RH UPPER BRACKET RADIATOR GRILLE	Not Necessary	13.00 FS	*- FS
29	1		*RADIATOR GRILLE	Cut	454.00 FS	*454.00 FS
30	1		*INNER BRACKET APRON FRT BUMPER	Not Necessary	113.00 FS	*- FS
31	1		*REINFORCEMENT FRT BUMPER	Not Necessary	311.00 FS	*- FS
32	1		*ENERGY ABSORBER FRT BUMPER	Not Necessary	128.00 FS	*- FS
33	1		*FRT BUMPER LOWER GRILLE	Not Necessary	159.00 FS	*- FS
34	1		*FRT LICENCE PLATE	Bent	60.00 FS	*60.00 FS
35	1		*FRT BUMPER LICENSE PLATE BRACKET	Deformed	79.00 FS	*79.00 FS
36	1		*RH FOG LAMP GARNISH	Not Necessary	70.00 FS	*- FS
37	1		*FOG LAMP GARNISH	Not Necessary	70.00 FS	*- FS
38	1		*TOW HOOK COVER FRT BUMPER	Not Necessary	11.00 FS	*- FS
39	1		*LH SISDE BRACKET FRT BUMPER	Necessary	11.00 FS	*11.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*RH SIDE BRACKET FRT BUMPER	Necessary	11.00 FS	*11.00 FS
41	6		*CLIP FRT BUMPER	Necessary	4.38 FS	*4.38 FS
42	1		*FRT BUMPER	Deformed	472.30 FS	*472.30 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					6,929.68	2,097.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOR CHARGES TO REPAIR BOTH FRT FENDER, RENEW RADIATOR SUPPORT, BONNET & FRT BUMPER	New	1,920.00	360.00
2	CHARGES TO SPRAY PAINTING SAME	New	1,000.00	360.00
3	APPLY SEALANT TO BONNET	New	100.00	100.00
4	RENEW BOTH HEADLAMP AND FOCUS	New	48.00	48.00
5	RENEW AC SYSTEM CONDENSER VACUUM AND REFILL FREON GAS	New	120.00	0.00
6	PERFORM RUST PROOFING TO RADIATOR SUPPORT & BOTH HOODLEDGE	New	120.00	0.00
Gross Labour Cost (S\$)			3,308.00	868.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >