

INS. CASE OWNER: CC 4 / AIG1802 2017, N ch39 LKK:
 IDAC:

Surveyor: MMZ ASSIGNMENT: 27/11/18 Date / Time: 21/11/18
 DOI: 27/11/18 Registered in Merit: 21/11/18

Pre-assign / CCU / FTE
 Insured Vehicle No.: SHK 212WX Claim No.: 08180774956
 Name of Insured: DFW RENT A CAR P/L Policy No.:
 Insured Tel No.: HP: Make / Model:
 Excess Sec II - \$: D.O.A.: 20/11/18 Place of Accident:
 Is driver the owner? (YES / NO) Name of Accident:
 If NO, Driver Name / Age: OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO:
 Driver Tel No.: Insured Liability: % Final? Yes / No:
 (VI: YES / NO) SH 8505K

INSRS: LODR WSP: LO Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:

Date / Time	STAGE	DATE / PIC
<u>27/11/18</u>	<u>CH 8505K - 21/11/18 STARTED REPAIRS</u>	<u> </u>
<u>19/2/19</u>	<u>DI REQUESTED</u>	<u> </u>
<u>22/3/19</u>	<u>AG INFOY REQUESTING CLAIM</u>	<u> </u>
	Non-Reporting In (1st): <u>21.11.18</u>	
	Non-Reporting In (2nd):	
	Non-Reporting In (Final):	
	Notification In (if non-pickup):	
	Call OI	
	After call In to OI:	
	Documentation Check List:	Handler Typist
	Notification In (if non-pickup)	<input type="checkbox"/>
	After call In to OI:	<input type="checkbox"/>
	Authorization To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$ (Agreed / Assessed) BOLA S/N No.: Email: Call:

FINAL SETTLEMENT Date/Time: Confirm with: Email: Call:

Final Liability: %

Repair Cost: \$

Loss of Rental (LOR): \$ (days) Reduction: %

Loss of Use (LOU): \$ (days) x days

Loss of Income (LOI): \$ (days) x days

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$

Medical: \$

Disbursement: \$

Legal Cost: \$ (e.g. Tow/Independent)

Total: \$ Global Sum \$:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$ Name 1:

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

CHRYSLER RENT
11/4/19

UWO:

Date / Time	Action / Instruction
	<u>MP: 41,299.35 (RBD: 399 20%)</u>
	<u> </u>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18022917/Neb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 21-12-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLK 3128X	Veh. Inspected	SH 8505R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/12/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	20/12/2018	Inspection Date	21/12/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

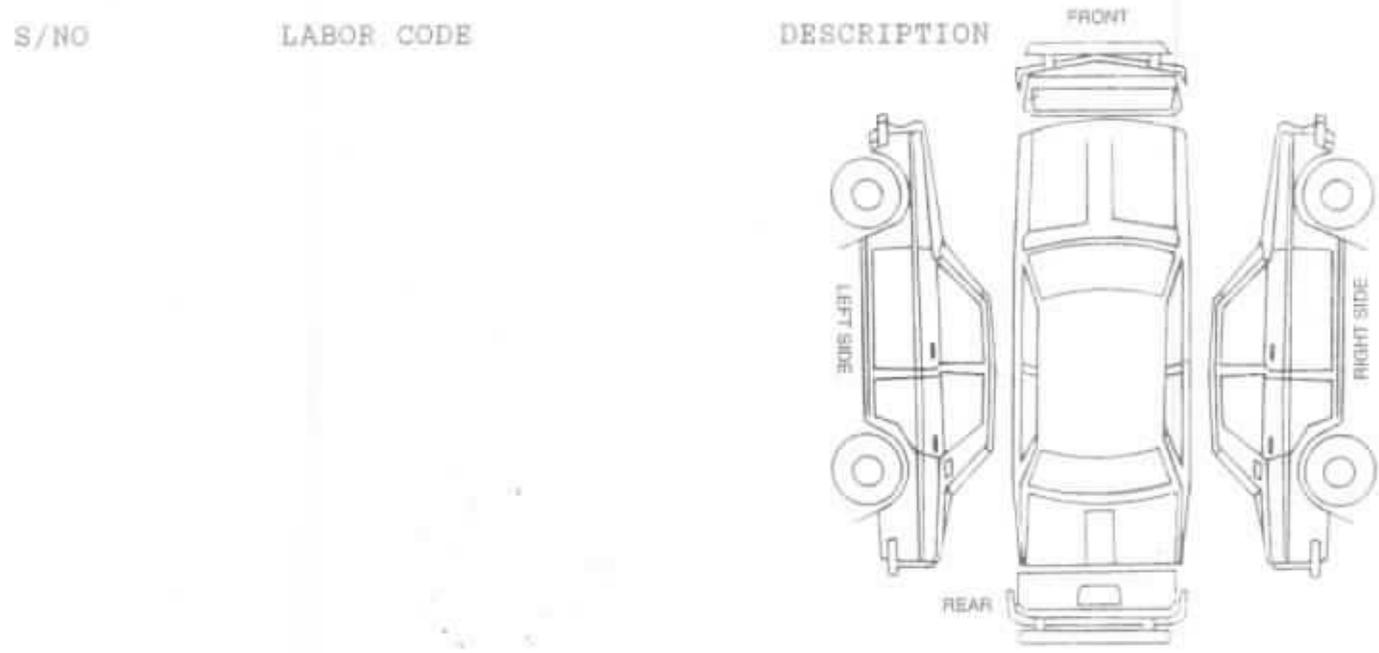
5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order: 3883884	JC NO.: 305252998
CUSTOMER	REGN NO.: SH 8505R	MILEAGE	
VMS COMFORT TRANSPORTATION PTE LTD 7010045	MAKE: TOYOTA	FUEL E _____ 1/2 _____ F	
CUSTOMER NO. ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717	MODEL PRIUS HYBRID(G4)	DATE/TIME IN 20.12.2018 12:45	
PLATE NO. 65508755	YR OF MANU 29.06.2017	TARGET DATE	
SCOUT CARD NO.	CHASSIS CODE JTDKB3FU803560930	COMPLETION DATE/TIME	

JOB DESCRIPTION

Accident Date: 20.12.2018
 NATURE: 3P 20.12.18/B



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR _____

CUSTOMER'S SIGNATURE _____

Knowledge Slip

No.:

Plate No.: SH 8505R FZ AIG

Signature/Date

Exit Pass

Vehicle No.: SH 8505R

Name of Service Advisor _____ Date _____

To be kept by Security Guard

Returned to Service Reception upon collection

REPAIR ESTIMATE

20/12/2018 17:01

VEHICLE NO : SH 8505R

ALG / FRONT (LKK)

P/P Fz

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
FRONT BUMPER COVER			\$ 499.90
FRONT BUMPER LOWER GRILLE			\$ 438.00 166.90
FRONT BUMPER CLIPS			\$ 22.00
EMBUSHION BRUSH			81.10
FRONT BUMPER ABSORBOR + 178.80			
SUB TOTAL			\$ 688.80
LESS 25%			\$ 172.20
DISCOUNTED TOTAL			\$ 516.60
FRONT NO. PLATE			\$ 25.00
FRONT NO PLATE TRIM COVER			\$ 30.00
FRONT NO.PLATE GARNISH			\$ 99.00
			\$ 154.00
LABOUR CHARGE			
Panel Beating			\$ 400.00
Spray Painting Charge			\$ 300.00
TOTAL LABOUR			\$ 700.00
ESTIMATE TOTAL			\$ 1,370.60

499.90
 166.90
 22.00
 81.10
 178.80
 688.80
 172.20
 516.60

 25.00
 30.00
 99.00
 154.00

 400.00
 300.00
 700.00
 1,370.60

NAZ LKK
 21/12/18
 LIS
 2 DAYS
 CHECKED ITEMS PHOTO
 AFTER REPAIR PHOTO

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

 Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

- SH 8505R - DOA:20.12.18 TP CLAIMS WITH YOUR INSURED > SL...

From: Chin, Lee-Ying
To: assignments, admin-a@lkkauto.com
Cc: Fong, Andy-SY
Sent: 21/12/2018 8:52:52 AM
Attachments:  SH8505R-Z20172518-0001.pdf

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

9:14am @ 21/12/18
vehicle in
power @ Fauzy

From: Fauzy Bin Mokhtar [mailto:fauzy@sparkcarcare.com]
Sent: Thursday, December 20, 2018 5:37 PM
To: AIG SGP, Claims-Survey
Subject: SH 8505R - DOA:20.12.18 TP CLAIMS WITH YOUR INSURED > SLK3128X (AIG)

Hi Motor Claims,
Please refer attached GIA report to arrange surveyor. We are preparing the estimate.
The taxi was grounded at our workshop on 20.12.18

Best Regards,
Fauzy Mokhtar
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd
Off:62148319 / Fax:65468156

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View Received Message

This mail is associated with :

*SH8505R (0818077741SG)
[SLK3128X]

TP
COMFORT TRANSPORTATION PTE LTD
Dec 20 2018 12:00AM
[BKW RENT A CAR PTE LTD]
ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 26/12/2018 14:24 PM
To LKK_HQ
Subject No OI GIA Report

Hi LKK
Please be informed that OI has not reported till date. OI details as below:
BKW RENT A CAR PTE LTD
120 LOWER DELTA ROAD
#02-15 CENDEX CENTRE
Singapore 169208
Office : 67386666
Thanks,
Imran

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933. TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18022917/Neb3

27 December, 2018

BKW RENT A CAR PTE LTD
120 LOWER DELTA ROAD
#02-15 CENDEX CENTRE
Singapore 169208

Dear Sirs,

**ACCIDENT INVOLVING SH 8505R AND SLK 3128X ON 20.12.2018 ALONG /
AT BENCOOLEN LINK TOWARDS FORT CANNING CROSS BRAS BASAH**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 10 April 2019 11:40 AM
To: Aileen Tan Lee Noi
Cc: Cecilia Lee Peng Geok
Subject: ACCIDENT INVOLVING SH 8505R AND SLK 3128X ON 20/12/2018

Your Ref: T1218/SH8505R/KS(st)
Our Ref: CC4/AIG18022917/Neb3

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SH 8505R AND SLK 3128X ON 20/12/2018

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SLK 3128X.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Friday, 22 March 2019 4:12 PM
To: Asher Sng (LKKAuto)
Cc: CS A Team
Subject: RE: Our Ref: 0818077741SG-003 || Accident Involving SLK3128X / SH8505R on 20/12/2018

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Further to our email dated 28th February 2019.

Please be informed we have repudiated both PD & BI claim to insured.

For your necessary follow up pls.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Tan, Bennie-WZ
Sent: Thursday, February 28, 2019 6:53 PM
To: Asher Sng (LKKAuto)
Cc: CS A Team
Subject: RE: Our Ref: 0818077741SG-003 || Accident Involving SLK3128X / SH8505R on 20/12/2018

Hi Asher

Further to email below.

Please be informed we are investigating matter in view of potential policy issues. Please hold back on any settlement.

We will keep you updated on this matter.

Thank you.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, February 15, 2019 10:31 AM

To: Tan, Bennie-WZ; CS A Team

Subject: RE: Our Ref: 0818077741SG-003 || Accident Involving SLK3128X / SH8505R on 20/12/2018

Hi Bennie,

Content noted.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Friday, 15 February 2019 10:23 AM

To: CS A Team <cs-a@lkkauto.com>

Subject: Our Ref: 0818077741SG-003 || Accident Involving SLK3128X / SH8505R on 20/12/2018

Hi LKK

Referring to the above.

FYI, we have received TP driver's injury claim (inclusive of LOI claim).

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

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Our Ref : T 1218 / SH 8505R /KS(st)
 Your Ref:
 Date : 4-Feb-19

ComfortDelGRO Engineering Pte Ltd
 205 Braddell Road Singapore 579701

CDGE Tax Claims Dept
 59 Loyang Drive 4th Floor
 Singapore 508969

Hotline +65 6383 6280
 Facsimile +65 6280 8755

www.cdge.com.sg

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8505R YOUR INSURED SLK3128X
 AND OTHER _____ ON 20.12.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 8505R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLK3128X we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,390.29
2	<u>5</u> days Loss of Rental @ \$ 125.40 per day	\$ 627.00
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 2,024.78

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 2,424.78

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs
- b) LTA search slip/s of : SLK3128X
- c) GIA / Police report/s of : SH 8505R
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
 CDGE Tax Claims Department
 Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY RKG. NO.: 199506048W
 Page: 1

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHEFFTON WAY, CHARLIS BUILDING #08
 SINGAPORE SG 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO
 SH 8505R
 INV. NO/DATE
 91423629 31.01.2019
 MARK
 TOYOTA
 JOB NO.
 305252998
 MODEL
 PRIUS HYBRID(G4)
 ODOMETER READING
 DATE OF RKG
 29.06.2017
 DATE/TIME IN
 20.12.2018 12:45
 CHASSIS CODE
 JTDKBB3FU803560930

Description : 3P 20.12.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0302-2292 PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0002	04-01-0302-2164 PRIG4 GRILLE SUB-ASSY RAD	1	438.00	25.00	328.50
0003	04-01-0302-0988 PRIG4 EMBLEM ASSY RADIATO	1	87.10	25.00	65.32
0004	FNPS NO PLATE(S)	1	55.00	0.00	55.00
0005	04-01-0302-0635 PRIG4 ABSORBER FRONT BUMP	1	78.80	25.00	59.10
0006	04-01-0302-2267 PRIG4 BUMPER PIECK	10	2.20	25.00	16.50
SUB-TOTAL :					899.34

JOB NATURE

0001	I.	PANKI BRATING	200.00	200.00
0002	I.	SPRAY PAINTING CHARGE	200.00	200.00

WHILE TAKING ALL REASONABLE PRECAUTIONS, WE SHALL NOT BE RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY PROPERTY BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS AND PASSENGERS. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE TREATED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST ON 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS FROM THE DATE OF ANY COMPLAINT OR DELIVERY TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT. I.E. AFTER 30 DAYS FROM THE INVOICE THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR INCOMPLETENESS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THEIR CLAIMS WILL BE DEEMED TO BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91423629	1,390.29	

Our Ref: CT18120577

Date: 30 January 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/12/2018 @ 00:50 hrs
ALONG BENCOOLEN LINK TWDS FORT CANNING X BRAS
 BASAH
INVOLVING SLK3128X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8505R** (the "Taxi"). The Taxi was hired to **KOH GUAN LEE IC NO S7115224C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

TOYOTA PRIUS SH8505R , SLK3128X

ON 20-Dec-18 00:50

BENCOOLEN LINK TWDS FORT CANNING X BRAS BASAH.

I / We

KOH GUAN LEE

(Hirer) NRIC No.: S7115224C

and/or

KOH LIAN KOON

(Relief) NRIC No.: S1585772B

Taxi Number

SH8505R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Dec-2018

Name of Hirer

KOH GUAN LEE

Hirer NRIC

S7115224C

Signature :



Address

5 JALAN BATU #08-151
431005

Contact No.

83820997

Name of Relief

KOH LIAN KOON

Relief NRIC

S1585772B

Signature :



Address

4 JALAN BATU #01-123
431004

Contact No.

90055989

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLK3128X	20 Dec 2018 / 00:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

SLK 3128X

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Dec 2018 Edit Reg		21 Dec 2018 00:00 Edit Adj Rpt	S\$1,299.35 Edit Estimates	S\$1,299.35 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	BKW RENT A CAR PTE LTD , Co. Reg. No.: -								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH8505R	Date of Loss:	20/12/2018 00:00 - :59 [17 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0818077741SG	Policy/Cover Note No.:	0999994355 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLK3128X	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 03/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (26/12/2018): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH8505R (0818077741SG)
 [SLK3128X]
 TP
COMFORT TRANSPORTATION PTE LTD
 Dec 20 2018 12:00AM
 [BKW RENT A CAR PTE LTD]
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser		
Video											1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print			
1	15/02/19 10:25	TP Video - Accident (front)								Load MP4			
Assessment Reports											1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print			
1	19/02/19 10:30	Accident Statement <small>From: SC - Reg. No: SLK3128X, Claimant: BKW RENT A CAR PTE LTD</small>								Load HTM			
Photos/Images											3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print			
1	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
2	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
3	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
4	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
5	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
6	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
7	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
8	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
9	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
10	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
11	24/12/18 10:11	General View								Load JPG	<input checked="" type="checkbox"/>		
12	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
13	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
14	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
15	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
16	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
17	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
18	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
19	30/01/19 09:56	Dismantled Parts								Load JPG	<input checked="" type="checkbox"/>		
20	30/01/19 09:56	Replacement Part Photo								Load JPG	<input checked="" type="checkbox"/>		
21	30/01/19 09:56	Replacement Part Photo								Load JPG	<input checked="" type="checkbox"/>		
22	30/01/19 09:57	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>		
23	30/01/19 09:57	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>		
24	30/01/19 09:57	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>		
Documentation											1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print			
1	21/12/18 15:10	EMAIL FROM AIG DD 21122018								Load PDF			
2	21/12/18 15:10	NOTICE & GIA REPORT								Load PDF			
3	24/12/18 16:04	TP ESTIMATE- MARKED								Load PDF			
4	27/12/18 10:27	Non reporting letter								Load PDF			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
5	10/04/19 11:34	REPUDIATION MSG	 Load PDF	
6	10/04/19 11:40	EMAIL WSP TO REPUDIATED CLAIM	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18022917/NEB3Q2
Date: 15/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994355
Claimant Vehicle No : SH8505R	Insured Vehicle No :	SLK3128X
Date of Loss: 20/12/2018	Nature of Claim: TP	Claim No: 0818077741SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SH8505R	Engine No:	2ZRS055185
Make & Model:	TOYOTA PRIUS, 1.5 (A)	Chassis No:	JTDKB3FU803560930
Reg. Date:	29/06/2017 (Man. Year: 2017)	Odometer:	213879 km
Colour:	Blue		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	998.35	899.35	99.00	9.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	700.00	400.00	300.00	42.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,698.35	1,299.35	399.00	23.49
+ GST 7.00/7.00% (S\$)	118.88	90.95	27.93	23.49
Nett Amount (S\$)	1,817.23	1,390.30	426.93	23.49
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment:	21/12/2018	
Date Inspected:	21/12/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969
Estimated Period of Repair:	2.0 days	

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Cracked	499.90 FL	*499.90 FL
2	1		*FRONT BUMPER LOWER GRILLE	Deformed	438.00 FL	*438.00 FL
3	1		*FRONT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
4	1		*EMBLEM ASSY	Necessary	87.10 FL	*87.10 FL
5	1		*FRONT BUMPER ABSORBER	Torn	78.80 FL	*78.80 FL
6	1		*FRONT NO .PLATE	Dented	25.00 FS	*25.00 FS
7	1		*FRONT NO PLATE TRIM COVER	Deformed	30.00 FS	*30.00 FS
8	1		*FRONT NO.PLATE GARNISH	Not Necessary	99.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	1,279.80	1,180.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	281.45	281.45
Total Parts (\$\$)	998.35	899.35

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	300.00	200.00
Gross Labour Cost (S\$)			700.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >