

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 21 December, 2018 9:44 AM
To: 'Motor Claim - III'; assignments
Cc: 'Sherini Pillai'; 'Zuhaidah Samsuri'; Admin A
Subject: RE: SHC4946J - Survey (III)

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Friday, 21 December 2018 9:35 AM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <BThaiyalN@smrt.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Sherini Pillai <sherini@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: SHC4946J - Survey (III)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SHC4946J](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BThaiyalN@smrt.com.sg>]
Sent: 21 December, 2018 9:06 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: SHC4946J - Survey (III)

Dear Sir / Mdm,

We agree to your proposal.



Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: 21/12/2018 09:03
To: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHC4946J - Survey (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BThaiyalN@smrt.com.sg>]
Sent: 21 December, 2018 8:37 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <TuckFoo@smrt.com.sg>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>; Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ngsiuching@smrt.com.sg>; Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)) <ChewTuckLoongKelvin@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <limkhachiew@smrtlan.com.sg>; Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <kimming.chin@smrt.com.sg>
Subject: RE: SHC4946J - Survey (III)

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHC4946J** within 48 hours according to GIA guide line, involving your insured **SHC8292K**
Taxi is in woodlands depots

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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