



AIG Asia Pacific Insurance Pte Ltd
C/O LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1
#02-25 Paya Ubi Industrial Park
Singapore 408933

Without Prejudice

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio Street 62
Singapore 569140
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

Your Ref.: CC3/AIG19001816/Jha3
CC3/AIG18022911/Jha3

Our Ref.: BUS/01/19/1054/KC
BUS/12/18/1024/KC

Date : 20.06.2019

Dear Sirs,

ACCIDENT INVOLVING

CLAIMS RESPONSE

- We refer to your letter dated _____ and our letter dated _____
- We claim on behalf of _____
- We acknowledge the receipt of your letter/claims dated _____.
- We have forward your claim to our Insurer. They will liaise directly with you.
- We enclose our documents marked "E" in the list below:
- Please give us your documents marked "R" in the list below:

[] Police/SAS report of _____	[E] Discharge Voucher	[] Others :
[] Investigation Results	[] Repair Invoice	_____
[] Photographs	[] Letter of Claims	_____
[] Confirmation of Taxi Rental	[] Survey Report	_____

- We are looking into this matter and will revert to you.
- We disclaim our liabilities. The accident was caused by your driver.
- Without admission of liability, we offer you S\$ _____ all in to settle the case amicably.
- Please quantify your claims
- We wish to survey / re-survey your vehicle. Please arrange and let us know the date & time.
- We have no other alternatives but have to take legal action against you.
- Your offer of S\$ _____ is accepted. Please let us have your Discharge Voucher.
- Your offer of S\$ _____ is rejected. Please increase your offer to S\$ _____
- Please let us have your cheque payable to **SMRT BUSES LTD**
- Others : _____

Karen Chan
for Manager, Claims
Claims Department

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,100.00 (Repair Cost), S\$1,100.00 (Loss of Rental/Use), S\$ -- (Disbursement) for vehicle no. SMB 1540L that was damaged pursuant to the accident which occurred on 16/12/2018 (date) along UPPER THOMSON ROAD (location) involving vehicle no/s SBB 788B. This is pursuant to the inspection conducted on 20/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 1540L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 1540L (vehicle no.) as a result of the accident.

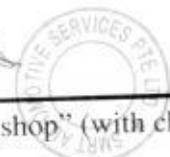
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of June (month) 2019 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)



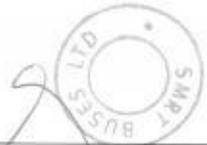
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 1540L** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 1540L** that was damaged pursuant to the accident which occurred on **16/12/2018** (date) along **UPPER THOMSON ROAD** (location) involving vehicle no/s **SBB 788B** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of June (month) 20__ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)