

Surveyor: Herve Jie DOI: 20/12/2018 Date / Time: 20/12/18
Registered in Merimen: 21/12/18

Pre-assign / CCU / FTE

SBB 788B



Insured Vehicle No. : SBB 788B Claim No. : _____
Name of Insured : Ng Moon Kow Lives 4 Policy No. : _____
Insured Tel No. : _____ HP: _____ Make / Model : _____
Excess Sec II : SS _____ D.O.A : 16/12/2018 Place of Accident : Upper Thomson Rd
Is driver the owner? (YES / NO) Nature of Accident : _____
If NO, Driver Name / Age : _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No. : _____ (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SMB 1540L



INSRS: WSP: Smart. we INSRS: WSP: _____ INSRS: WSP: _____ INSRS: WSP: _____
Tel: _____ Tel: _____ Tel: _____ Tel: _____
Liability: _____ Liability: _____ Liability: _____ Liability: _____
RMKS: _____ RMKS: _____ RMKS: _____ RMKS: _____

| Date/Time | STAGE | DATE / PIC |
|--------------------|-----------------------------------|-------------------------------------|
| 20/12 | Non-Reporting Itr (1st): | |
| | Non-Reporting Itr (2nd): | |
| | Non-Reporting Itr (Final): | |
| 10/01/19 @ 11:22AM | Notification Itr (if non-pickup): | |
| | Call OI: | |
| | After call Itr to OI: | 10/01/19 - vic |
| | Documentation Check List: | Handler Typist |
| | Notification Itr (if non-pickup) | <input type="checkbox"/> |
| | After call Itr to OI: | <input checked="" type="checkbox"/> |
| | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | Release Voucher: | <input checked="" type="checkbox"/> |
| 19/06/19 | Final Repair Bill: | <input checked="" type="checkbox"/> |
| 20/06/19 | Car Rental Invoice: | <input type="checkbox"/> |
| | Towing Invoice: | <input type="checkbox"/> |
| | LTA / GIA : | <input type="checkbox"/> |
| | Medical Bill: | <input type="checkbox"/> |
| | PIR: | <input type="checkbox"/> |
| | Mandate/Reject Instruction: | <input type="checkbox"/> |
| | LOD: | <input checked="" type="checkbox"/> |
| | Payment Breakdown Form: | <input type="checkbox"/> |
| | Post-Repair Photos: | <input type="checkbox"/> |
| | Others: | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: LS S\$ 5,100.00 (4 days) Reduction: 10 % Email Call

FINAL SETTLEMENT Date/Time: 20/06/19 Confirm with: KAREN Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lin: (OI COLLIDED INTO ROAD TO HIT TP)

Repair Cost: S\$ 5,100.00

Loss of Rental (LOR): S\$ - (days) Loss of Use (LOU): S\$ 1,100.00's 215 x 4 days

Loss of Income (LOI): S\$ - (\$ x days) LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ - Medical: S\$ - Disbursement: S\$ - (e.g. Tow/Independent) Legal Cost: S\$ -

Total: S\$ 6,200.00 Global Sum S\$: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
Payee 1: S\$ 6,200.00 Name 1: SMART BUSS LTD
Payee 2: (Strike if N.A.) S\$ - Name 2: -
Payee 3: (Strike if N.A.) S\$ - Name 3: -



SMRT Accident Vehicle Repair Estimates

| | |
|---|--|
| SMRT Automotive Services Pte Ltd | |
| 60 Woodlands Industrial Park E4, Singapore 757705 | |
| FAX Number : 63685592 | |
| Estimator Telephone Number : 68662623 | |
| Accident Reporting Number : 68662672 | |

Date Generated : 20/12/2018

User ID : BoonChewTay

Section D - Details of Repair Estimates

| Part 1 - Labour Works | | |
|--|-------------------|-------------------------------------|
| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
| TO REMOVE & INSTALL ALL ABOVE ITEMS - REPAIR REAR ENGINE DOOR PANEL - REAR ENGINE DOOR STRUC | \$2,120.00 | 1376 |
| Total Labour | \$2,120.00 | |

| Part 2 - Spray Painting & Panel Beating Related Works | | |
|---|--------------------|-------------------------------------|
| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$728.00 | 716 |
| Total Spray Painting & Panel Beating | \$728.00 | |

| Part 3 - Other Costs - Accident and Accident Repair Related Expense | | |
|---|--------------------|-------------------------------------|
| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Other Costs | | |

| Part 4 - Spare Parts / Material Usage | | | | | | | | | |
|---------------------------------------|------------|----------------------|---------------------------------------|----------|-------------------|--------------|-------------------|--------------------|-------------------|
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
| | | | SENDER SMRT | 1.00 | \$200.00 | 0.00 | \$200.00 ✓ | Replace | NEC ✓ |
| 6009999 | BODY LH | A01001-QW555 | PANEL SIDE LB FOR MAN A22 BUS | 1.00 | \$1,776.80 | 10.00 | \$1,599.12 ✓ | Replace | DN ✓ |
| | DOOR | GV124M03 | RUBBER EXIT DOOR FOR MAN A22 BUS | 1.00 | \$750.00 | 10.00 | \$675.00 ✓ | Replace | DEF ✓ |
| | DOOR | GV124M03 | RUBBER EXIT DOOR FOR MAN A22 BUS | 1.00 | \$750.00 | 10.00 | \$675.00 ✓ | Replace | SCR ✓ |
| 6010001 | BODY LH | A01001-QW557 | PANEL SIDE LT FOR MAN A22 BUS | 1.00 | \$330.70 | 100.00 | \$0.00 | Repair | NR ✓ |
| 6010002 | BODY LH | A01001-QW558 | PANEL SIDE LB FOR MAN A22 BUS | 1.00 | \$330.70 | 100.00 | \$0.00 | Repair | NR ✓ |
| 6010004 | BODY LH | A01001-QW560 | PANEL SIDE LB W FRAME FOR MAN A22 BUS | 1.00 | \$980.40 | 100.00 | \$0.00 | Repair | NR ✓ |
| 4006313 | CONSUMABLE | SikaB Primer-206 G+P | PRIMER (Sika 206 G+P) | 1.00 | \$60.00 | 0.00 | \$60.00 ✓ | Replace | NEC ✓ |
| 4006314 | CONSUMABLE | SikaFlex-265 | ADHESIVE DIRECT GLAZING | 10.00 | \$37.00 | 0.00 | \$370.00 ✓ | Replace | NEC ✓ |
| Total | | | | | \$5,235.60 | | \$3,599.12 | | |

| Added Spare Parts / Material Usage After Surveyor Signed off | | | | | | | | | |
|--|---------|--------------|-----------|----------|-----------------|--------------|------------------|-----------|----------------|
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
| Total | | | | | | | | | |



SMRT Accident Vehicle Repair Estimates

Vic

| |
|---|
| SMRT Automotive Services Pte Ltd |
| 90 Woodlands Industrial Park E4, Singapore 737705 |
| FAX Number : 63655592 |
| Estimator Telephone Number : 68662623 |
| Accident Reporting Number : 68662672 |

Date Generated : 06/01/2019

User ID : CatherineLee

Section A - Accident Details

| | |
|------------------------------------|--|
| Registration Number | SMB1540L |
| Case Reference Number | BUS12/18/1024 |
| Registration Date | 12/13/2014 |
| Company Type | SMRT Buses Ltd |
| Make | MAN |
| Model | A22 |
| Name of Driver | Lou Weibin |
| Type of Accident | Head To Side |
| Accident Date and Time | 18/12/2018 10:10 AM |
| Accident Reported Date and Time | 18/12/2018 12:15 PM |
| Is Surveyor Required? | Yes |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | 2409341 |
| Special instruction to ARC, if any | SMB1540L - LEFT CENTRE TO REAR PORTION SBB7888 (TP) AIG- FRONT LEFT PORTION |
| Prepared Date and Time | 20/12/2018 10:57 AM |
| Chassis Number | WMAAZZZZ3E7002421 |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

Finalized - Hwee Jie

Section B - Summary of Repair Estimates

| Summary of Repair Estimates | | |
|------------------------------|---------------------|-------------------------------------|
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$2,120.00 | \$1,580.00 |
| Total Spray Cost | \$728.00 | \$618.00 |
| Total Spare Part Cost | \$2,879.30 | \$2,879.30 |
| Total Other Cost | \$0.00 | \$0.00 |
| TOTAL COST | \$5,727.30 | \$5,085.30 |
| Lump Sum Total | \$5,750.00 | \$5,100.00 |
| Number of Repair Days | 5.0 | 4.0 |
| Prepared / Adjusted By | Boon Chew Tay | Hwee Jie |
| ARC / Surveyor Sign Off Date | 20/12/2018 11:24 AM | 20/12/2018 4:48 PM |
| Signature | | |
| Remarks | | |

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Part prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |



SMRT Accident Vehicle Repair Estimates

| | |
|---|--|
| SMRT Automotive Services Pte Ltd | |
| 80 Woodlands Industrial Park E4, Singapore 757705 | |
| FAX Number : 63665692 | |
| Estimator Telephone Number : 68662623 | |
| Accident Reporting Number : 68662672 | |

Date Generated : 08/01/2018

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
|--|-------------------|-------------------------------------|
| TO REMOVE & INSTALL ALL ABOVE ITEMS ; REPAIR REAR ENGINE DOOR PANEL , REAR ENGINE DOOR STRUC | \$2,120.00 | \$1,590.00 |
| Total Labour | \$2,120.00 | \$1,590.00 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$728.00 | \$616.00 |
| Total Spray Painting & Panel Beating | \$728.00 | \$616.00 |

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|--------------------------|--------------------|-------------------------------------|
| Total Other Costs | | |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|--------------|------------|----------------------|---|----------|-------------------|--------------|-------------------|--------------------|-------------------|
| | | | STICKER SMRT | 1.00 | \$200.00 | 0.00 | \$200.00 | Replace | Replace |
| 6006999 | BODY LH | A01001-CW555 | PANEL SIDE L5 FOR MAN A22 BUS | 1.00 | \$1,776.80 | 10.00 | \$1,599.12 | Replace | Replace |
| | DOOR | GV124M03 | RUBBER EXIT DOOR FOR MAN A22 BUS | 1.00 | \$780.00 | 10.00 | \$675.00 | Replace | Replace |
| | DOOR | GV124M03 | RUBBER EXIT DOOR FOR MAN A22 BUS | 1.00 | \$750.00 | 10.00 | \$675.00 | Replace | Replace |
| 6010001 | BODY LH | A01001-CW557 | PANEL SIDE L7 FOR MAN A22 BUS | 1.00 | \$330.70 | 100.00 | \$0.00 | Repair | Repair |
| 6010002 | BODY LH | A01001-CW558 | PANEL SIDE L8 FOR MAN A22 BUS | 1.00 | \$330.70 | 100.00 | \$0.00 | Repair | Repair |
| 6010004 | BODY LH | A01001-CW560 | PANEL SIDE L10, W FRAME FOR MAN A22 BUS | 1.00 | \$980.40 | 100.00 | \$0.00 | Repair | Repair |
| 4006313 | CONSUMABLE | SIKAB Primer-206 G+P | PRIMER (SIKA 206 G+P) | 1.00 | \$80.00 | 0.00 | \$80.00 | Replace | Replace |
| 4006314 | CONSUMABLE | Sikaflex-265 | ADHESIVE DIRECT GLAZING | 10.00 | \$37.00 | 0.00 | \$370.00 | Replace | Replace |
| Total | | | | | \$5,238.60 | | \$3,599.12 | | |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|--------------|---------|--------------|-----------|----------|-----------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

9/1/19 - Finalized L/S repair \$5,100/- with 4 days

Hwee Jia - LKK

[Signature]

Vic (LKKAuto)

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
<eileenbay@smrt.com.sg>
Sent: Thursday, 17 January, 2019 5:17 PM
To: CS A Team; Admin A
Subject: LOD - ACCIDENT INVOLVING SMB1540L AND SBB788D ON 16/12/2018 ALONG UPPER THOMSON ROAD
Attachments: SAS2522424.pdf; img-117170441-0001.pdf



Our Ref: BUS/12/18/1024/EB

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: SMB1540L.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

| | |
|----------------|----------------------------------|
| Cost of Repair | \$5,100.00 |
| Loss of Use | \$1,100.00 (4 days x \$275.00) |
| Total | \$6,200.00 |

We enclose the following documents:

- 1) Repair Invoice
- 2) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140





10 JANUARY 2019

**NG CHOON KEOW TERESA
BLOCK 8 ANGKLONG LANE
#04-01
SINGAPORE 579981**

Dear Sir/Madam,

**OUR REF : CC3/AIG18022911/Jha3
YOUR REF : SBB 788B
ACCIDENT INVOLVING SBB 788B AND SMB 1540L ALONG UPPER THOMSON
ROAD AYE ON 16.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMB 1540L against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SMB 1540L. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

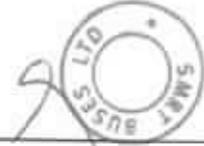
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SMB 1540L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1540L that was damaged pursuant to the accident which occurred on 16/12/2018 (date) along UPPER THOMSON ROAD (location) involving vehicle no/s SBB 788B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of June (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)


_____ 

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,100.00** (Repair Cost), **S\$1,100.00** (Loss of Rental/Use), **S\$ --** (Disbursement) for vehicle no. **SMB 1540L** that was damaged pursuant to the accident which occurred on **16/12/2018** (date) along **UPPER THOMSON ROAD** (location) involving vehicle no/s **SBB 788B**. This is pursuant to the inspection conducted on **20/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 1540L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 1540L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of June (month) **2019** (year)



OHJ

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190100158
Date : 10.01.2019
Vehicle No. : SMB1540L
Your Ref No. : BUS/12/18/1024
Our Ref No. : 24099341
Terms : 30 Days

| Description | Qty | Unit Cost | Add / (Discount) % | Amount |
|--|------|-----------|--------------------|--------------------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | \$ 5,100.00 |
| GRAND TOTAL | | | | \$ 5,100.00 |

Remark :

Make/Model : MAN A22
Accident Date : 16.12.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 17 Dec 2018 Edit Reg | | 20 Dec 2018 00:00 Edit Adj Rpt | S\$5,100.00 Edit Estimates | S\$5,100.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | NG CHOON KEOW TERESA , ID: S0625682A | | | | | | | | |
| Main Claimant: | SMRT BUSES LTD , Co. Reg. No.: 198202292D | | | | | | | | |
| Vehicle Reg. No.: | SMB1540L | Date of Loss: | 16/12/2018 10:00 - :59 [48 Months and 4 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 7482612448SG | Policy/Cover Note No.: | (Comprehensive) Coverage: 18/08/2018 - 17/08/2019 | | | | | | |
| Vehicle Reg. No. (Insured): | SBB788B | Policy No. (Claimant): | D-18090224MFBP | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 03/01/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

***SMB1540L (7482612448SG)**
[SBB788B]
TP
SMRT BUSES LTD
Dec 16 2018 10:00AM
[NG CHOON KEOW TERESA]
SMRT Automotive Services Pte Ltd

| Upload Documents | | Upload Photos | | Compose New Letter | | Upload Video | | Upload Audio | | View View in Browser | |
|--------------------------------|-----------------|---|--|--------------------|--|--------------|--|--------------|----------|---|-------------------------------------|
| Letters/Correspondences | | | | | | | | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | Thumbnail | Print | | |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown | | | | | | | Edit | | |
| Photos/Images | | | | | | | | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | Thumbnail | Print | | |
| 1 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 26/12/18 09:12 | General View | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 26 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 27 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 28 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 29 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 30 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 31 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 32 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 33 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 34 | 09/01/19 11:09 | Photo After Spray | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|---|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 35 | 09/01/19 11:09 | Photo After Spray | Load JPG | <input checked="" type="checkbox"/> |
| 36 | 09/01/19 11:09 | Photo After Spray | Load JPG | <input checked="" type="checkbox"/> |
| 37 | 09/01/19 11:09 | Photo After Spray | Load JPG | <input checked="" type="checkbox"/> |
| 38 | 09/01/19 11:09 | Photo After Spray | Load JPG | <input checked="" type="checkbox"/> |
| 39 | 09/01/19 11:09 | Photo After Spray | Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 23/12/18 18:26 | TP ESTIMATE - MARKED | Load PDF | |
| 2 | 23/12/18 18:26 | TP GIA REPORT | Load PDF | |
| 3 | 10/01/19 11:47 | LETTER TO OI | Load PDF | |
| 4 | 03/07/19 15:59 | WORKSHOP INVOICE | Load PDF | |
| 5 | 03/07/19 15:59 | AUTHORISATION TO ACT FORM | Load PDF | |
| 6 | 03/07/19 15:59 | Release Voucher | Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 26/12/18 10:13 | OI GIA REPORT | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

| | | | |
|--------------------------|--------------------|---------------|--|
| Vehicle No: | SBB788B (Insd veh) | Model: | MAN NL320F (A22) 10.5 D ABS TURBO (A) |
| | SMB1540L (TP veh) | | |
| Date of Accident: | 16/12/2018 | | |

| | | | |
|-----------------------|------|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : \$ | 8,416.60 | |
| Final Repair Cost | : \$ | 5,100.00 | |
| Loss of Use | : \$ | 1,100.00 | 4.00 days at \$275.00 per day |
| Rental (if any) | : \$ | 0.00 | days |
| LTA / GIA Search Fee | : \$ | 0.00 | |
| Others: | : \$ | 0.00 | |
| | : \$ | | |
| Final Settlement Sum | : \$ | 6,200.00 | |

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

| Payment Instruction: Payee's Breakdown | | |
|--|----------------|---------------|
| 1) | SMRT Buses Ltd | : \$ 6,200.00 |
| 2) | | : \$ |

 HUEY YON
 LKK Auto Consultants Pte Ltd

03 Jul
 2019

 Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18022911/JHA3Q2

Date: 03/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SMB1540L

Insured Vehicle No : SBB788B

Date of Loss: 16/12/2018

Nature of Claim:

TP

Claim No: 7482612448SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB1540L**

Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A)

Engine No: 50338693073876

Reg. Date: 12/12/2014 (Man. Year: 2014)

Chassis No: WMAA22ZZ3E7002421

Colour: Multi-colour

Odometer: 362441 km

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5

Front Left Side: Firenza 8 mm

Rear Left Side: Firenza 8 mm

Front Right Side: Firenza 8 mm

Rear Right Side: Firenza 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 5,568.60 | 3,599.12 | 1,969.48 | 35.37 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,848.00 | 2,206.00 | 642.00 | 22.54 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 8,416.60 | 5,805.12 | 2,611.48 | 31.03 |
| Approved Total (Overridden) (S\$) | | 5,100.00 | | |
| Nett Amount (S\$) | 8,416.60 | 5,100.00 | 3,316.60 | 39.41 |
| + Loss of Use (4.0 x S\$275.00/day) (S\$) | | 1,100.00 | | |
| Nett Liability (S\$) | | 6,200.00 | | |

INSPECTION

Date of Assignment: 20/12/2018

Date Inspected: 20/12/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|---------------|------------|--------------|
| 1 | 1 | | *PANEL ,SIDE:L5,FOR MAN A22 BUS | Dented | 1,776.80 F | *1,776.80 FL |
| 2 | 1 | | *RUBBER ,EXIT DOOR ,FOR MAN A22 BUS | Deformed | 750.00 F | *750.00 FL |
| 3 | 1 | | *RUBBER ,EXIT DOOR ,FOR MAN A22 BUS | Scratched | 750.00 F | *750.00 FL |
| 4 | 1 | | *STICKER SMRT | Necessary | 200.00 FS | *200.00 FS |
| 5 | 1 | | *PRIMER (SIKA 206 G+P) | Necessary | 80.00 FS | *80.00 FS |
| 6 | 10 | | *ADHESIVE:DIRECT GLAZING | Necessary | 370.00 FS | *370.00 FS |
| 7 | 1 | | *PANEL ,SIDE :L7,FOR MAN A22 BUS | Not Necessary | 330.70 F | *- FL |
| 8 | 1 | | *PANEL ,SIDE :L8,FOR MAN A22 BUS | Not Necessary | 330.70 F | *- FL |
| 9 | 1 | | *PANEL ,SIDE :L10,W FRAME ,FOR MAN A22 BUS | Not Necessary | 980.40 F | *- FL |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|--|-----------------|-----------------|
| Sub Total (\$\$) | 5,568.60 | 3,926.80 |
| - List Item Discount on L Items 0.00/10.00% (\$\$) | 0.00 | 327.68 |
| Total Parts (\$\$) | 5,568.60 | 3,599.12 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|---------------------|--|----------|--------------------------------|-----------------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE & INSTALL ALL ABOVE ITEMS ,REPAIR REAR ENGINE DOOR PANEL ,REAR ENGINE DOOR STRUC | New | 2,120.00 | 1,590.00 |
| 2 | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | New | 728.00 | 616.00 |
| | | | Gross Labour Cost (S\$) | 2,848.00 |
| | | | | 2,206.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >