

INS CASE OWNER:

Joane.

CC 4, UR 180

2905, N pay

LKK:

IDAC:

Surveyor:

Nar

DOI:

ASSIGNMENT

21/2/18

Date / Time:

21/2/18

Registered in Merimen:

21/2/18

Pre-assign / CCU / FTE

SLM3129H



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

( YES (NO) )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT:

NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SHC328E



INSRS:

WSP:

Tel:

Liability:

RMKS:

code 6045



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 1037.90

Loss of Rental (LOR):

S\$ 259.00

(2.5 days)

X \$102.60

Loss of Use (LOU):

S\$

(\$

days)

Loss of Income (LOI):

S\$ 125.00

(\$

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7499

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 1429.39

Global Sum S\$: 1420.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1420.00

Name 1:

Comfubeyn Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

COPY SENT 15/5/19

REF:

REF:

AIG

Surveyor:

NAZ

# ASSIGNMENT

From:

Date:

Estimated Cost:

ODI / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time

Action / Instruction

PIP # 971 Cael # 3957-40/807

Date/Time, File Pass to?

☐ : Prelim Report

☐ : Final Report

1) Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$

Veh No:

SHC 3228E

Yr Regn: 31 JAN 2012

Type: M.Car / M.Cycle / BUS / Van / Lorry / (Taxi) / Prime Mover /

Truck / Trailer or

Make:

HYUNDAI SONATA

c.c. 1991

Colour:

BLUE

A/C: Insured / Std / NI / NA

Sp. Reading

895,671

T/Radip: Insured / Std / NI / NA

Eng/No:

C/No:

KMHET41UMDA833462

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

215 / 60 R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

HANKOOK

Front

R/Bal.

6

mm

Rear

R/Bal.

5

mm

L/Bal.

6

mm

L/Bal.

5

mm

D.O.A.

20/12/18

U.O.I.

21/12/18

Survey held at

CDGE LOYANG

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S FR

The UIC / Chassis frame / Body Structure affected due to collision

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invo (\$

☐

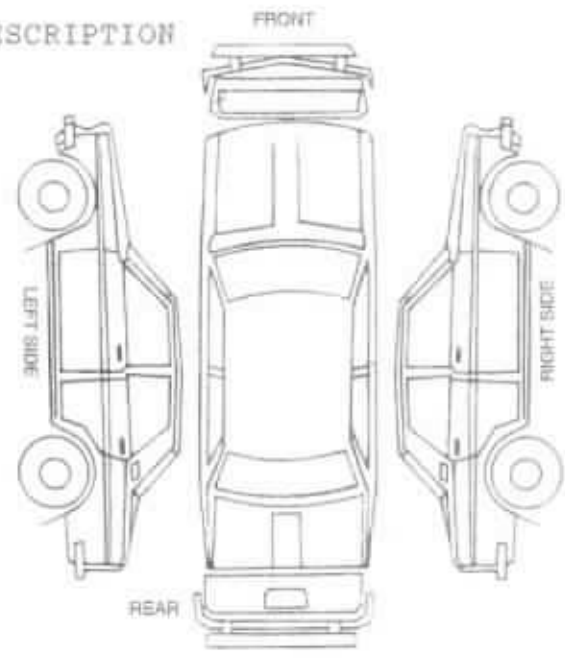
Weekend (\$

TOTAL

Team: ARC Repair TP(CLSO)1		<b>JOB CARD</b>		Sales Order: 3883883		JO NO.: 305252999	
CUSTOMER  MS COMFORT TRANSPORTATION PTE LTD CUSTOMER NO. 7010045 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (O) (P)				REGN NO.: SHC3228E		MILEAGE	
				MAKE: HYUNDAI		FUEL E 1/2 F	
				MODEL SONATA		DATE/TIME IN 20.12.2018 14:30	
				YR OF MANU 31.01.2013		TARGET DATE	
				CHASSIS CODE KMHET41VMDA833462		COMPLETION DATE/TIME	
				COUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 20.12.2018  
NATURE: 3P 20.12.18/B

S/NO	LABOR CODE	DESCRIPTION
		

BOOKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
-----------------	----------------------

Acknowledgement Slip

No. \_\_\_\_\_

Vehicle No.: SHC3228E FZ AIG

Name of Service Advisor \_\_\_\_\_ Signature/Date \_\_\_\_\_

Returned to Service Reception upon collection

Exit Pass

Vehicle No.: SHC3228E

Name of Service Advisor \_\_\_\_\_ Date \_\_\_\_\_

To be kept by Security Guard

DATE 20/12/2018 15:09

**MODEL : HYUNDAI SONATA**

Page 1 of 1

**COMFORTDELGRO  
ENGINEERING**Our Job Ref No : 305252999Date : 22.12.2018ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156**FINALIZATION FORM**To : LKKFax: Emel 22/12/18Attn : NAZVehicle Reg No. : SHC3228EDate of Accident : 20.12.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLM3129H
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$0.00
  - (b) Labour Charges \$0.00
  - Total for Part-By-Part Repair Cost** \$970.00
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$0.00  
**Final Lumpsum Repair cost** \$0.00

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and  
finalized amountSignature : Name : FAUZY BIN MOKHTARTel : 62148319Fax : 65468156Signature : Name : NAZ LKKDate : 16/1/19**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

DATE 20/12/2018 15:09

MAKE :

MODEL : HYUNDAI SONATA

Page 1 of 1

- SHC3228E - TP CLAIMS WITH YOUR INSURED > SLM3129H (AIG)...

From: Chin, Lee-Ying  
To: assignments, admin-a@lkkauto.com  
Cc: Fong, Andy-SY  
Sent: 21/12/2018 8:51:43 AM  
Attachments:  SHC3228E-Z20172429-0001.pdf

Hi LKK,

Kindly assist to survey.

q.4am @ 21/12/18  
vehicle in  
person @ fuzzy

Thanks.

Best Regards  
Lee Ying, Chin  
AIG  
Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Fauzy Bin Mokhtar [mailto:fauzy@sparkcarcare.com]  
**Sent:** Thursday, December 20, 2018 5:42 PM  
**To:** AIG SGP, Claims-Survey  
**Subject:** SHC3228E - TP CLAIMS WITH YOUR INSURED > SLM3129H (AIG) DOA:20.12.18

Hi Motor Claims,

Please refer attached GIA report and estimate to arrange survey.  
Taxi was grounded at our workshop on 20.12.2018.

Best Regards,  
Fauzy Mokhtar  
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd  
Off:62148319 / Fax:65468156

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## View Received Message

This mail is associated with :

**\*SHC3228E (7697261805SG)**  
**[SLM3129H]**  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 20 2018 12:00AM  
[LCRF Pte Ltd]  
ComfortDelGro Engineering Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 26/12/2018 10:22 AM  
**To** LKK\_HQ  
**CC** NoorMariesa.AbuKassim@aig.com  
**Subject** NO OI GIA REPORT

Hi  
Kindly be informed that OI has not reported yet. OI details as below :  
LCRF Pte Ltd  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914  
?  
Office : (+65) 31584255  
  
Thanks  
Mariesa

### DOCUMENTS SUMMARY

There are no documents.



## Print Sent Message

This mail is associated with :

**\*SHC3228E (7697261805SG)**  
**[SLM3129H]**

TP

COMFORT TRANSPORTATION PTE LTD

Dec 20 2018 12:00AM

[LCRF Pte Ltd]

ComfortDelGro Engineering Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 02/01/2019 11:45 AM.  
**To** NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw  
eenjeetkaur.Mithoosingh@aig.com; Syazalrdina.Azlan@aig.com; Yinrul.Hor@aig.com  
**CC** AIG\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** Request for OI GIA [SLM 3129H; DOA: 20/12/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
CC: NoorMariesa.AbuKassim@aig.com  
Sent On: 26/12/2018 10:22 AM  
Subject: NO OI GIA REPORT

Hi  
Kindly be informed that OI has not reported yet. OI details as below :  
LCRF Pte Ltd  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914  
?  
Office :(+65) 31584255

Thanks  
Mariesa

**RE: Request for OI GIA [SLM 3129H; DOA: 20/12/2018]**

From: Hor, Yinnul  
To: chewht@lkkauto.com, admin-a@lkkauto.com  
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina  
Sent: 2/1/2019 12:01:58 PM

---

Hi Hsiao Tong,

Be informed that Insured has not report accident till date.

Thanks & Regards,

Yin Rul, Hor (Viviane)

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services

[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]

**Sent:** Wednesday, January 02, 2019 12:00 PM

**To:** Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinnul

**Cc:** chewht@lkkauto.com; admin-a@lkkauto.com

**Subject:** Request for OI GIA [SLM 3129H; DOA: 20/12/2018]

This mail is associated with :  
**\*SHC3228E (7697261805SG)**  
**[SLM3129H]**  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 20 2018 12:00AM  
[LCRF Pte Ltd]  
ComfortDelGro Engineering Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
CC: NoorMariesa.AbuKassim@aig.com  
Sent On: 26/12/2018 10:22 AM  
Subject: NO OI GIA REPORT

Hi

Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd

60 Anson Road

#11-01 Mapletree Anson

Singapore 077914

?

Office :(+65) 31584255

Thanks

Mariesa

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 4 January 2019 9:52 AM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Subject:** <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLM 3129H(LCRF) & SHC 3228E ON 20/12/2018(13:20HRS) ALONG/ AT TAKASHIMAYA DROP-OFF

04 JAN 2019

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLM 3129H(LCRF) & SHC 3228E ON 20/12/2018(13:20HRS) ALONG/ AT TAKASHIMAYA DROP-OFF**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Sunday, 31 March 2019 11:50 AM  
**To:** 'kazali@cdge.com.sg'  
**Subject:** <Request for Video Footage> Your Ref: T 1218/ SHC3228E/ KS(st) \*Our Ref: CC4/LCR18022905/Npa3 [ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018]  
**Attachments:** Statement of SLM 3129H.pdf

Your Ref: T 1218/ SHC3228E/ KS(st)  
Our Ref: CC4/LCR18022905/Npa3

**Without Prejudice**

### ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018

We refer to the above matter.

We would like to request a copy of video footage as stated in your client accident report as our insured driver reported that your client moved forward and hit onto his car while he was reversing.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\_\_\_\_\_

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

## Hsiao Tong (LKKAUTO)

---

**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Thursday, 4 April 2019 9:02 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: <Request for Video Footage> Your Ref: T 1218/ SHC3228E/ KS(st) \*Our Ref: CC4/LCR18022905/Npa3 [ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018]

Dear Hsiao Tong,

Your proposed offer below is **accepted**. Kindly let us have your principal's DV for our execution and early return. Thank you.

Best Regards

*Kazali Hj Selahudin*

Claims Department / ComfortDelGro Engineering Pte Ltd  
Off: 6214 8736 / Fax: 6214 1843

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 3 April 2019 5:47 PM  
**To:** Kazali Haji Selahudin  
**Subject:** RE: <Request for Video Footage> Your Ref: T 1218/ SHC3228E/ KS(st) \*Our Ref: CC4/LCR18022905/Npa3 [ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of \$1,420.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Monday, 1 April 2019 12:07 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Re: <Request for Video Footage> Your Ref: T 1218/ SHC3228E/ KS(st) \*Our Ref: CC4/LCR18022905/Npa3  
[ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018]

Dear Hsiao Tong,

We attach the VF as requested. Kindly let us have your proposal towards our claims soon. Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards

*Kazali Hj Selahudin*

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Sunday, 31 March 2019 11:49 AM  
**To:** Kazali Haji Selahudin  
**Subject:** <Request for Video Footage> Your Ref: T 1218/ SHC3228E/ KS(st) \*Our Ref: CC4/LCR18022905/Npa3  
[ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018]

Your Ref: **T 1218/ SHC3228E/ KS(st)**

**Without Prejudice**

Our Ref: CC4/LCR18022905/Npa3

**ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ON 20/12/2018**

We refer to the above matter.

We would like to request a copy of video footage as stated in your client accident report as our insured driver reported that your client moved forward and hit onto his car while he was reversing.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

Our Ref : T 1218 / SHC3228E /KS(st)  
Your Ref:  
Date : 22-Jan-19

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC3228E YOUR INSURED SLM3129H**  
**AND OTHER ON 20.12.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC3228E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLM3129H we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,037.90
2	3 days Loss of Rental @ \$ 103.60 per day	\$ 310.80
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 1,356.19</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 1,596.19</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SLM3129H
- c) GIA / Police report/s of : SHC3228E
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

Martime +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196004449

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758158

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 4 March 2019 10:04 AM  
**To:** 'Insurance LCR SG'; 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ALONG /AT TAKASHIMAYA CAR PARK ON 20/12/2018

Your Ref: **SLM 3129H**  
Our Ref: CC4/LCR18022905/Npa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLM 3129H(AIG) AND SHC 3228E ALONG /AT TAKASHIMAYA CAR PARK ON 20/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 3228E against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle reversed and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lksauto.com](mailto:chewht@lksauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHC3228E , SLM3129H  
TAKASHIMAYA DROP-OFF

ON 20-Dec-18 13:20

I / We

TAN ENG TECK

(Hirer) NRIC No.: S1248790H

and/or

OOI KHAI CHUAN

(Relief) NRIC No.: S0014190I

Taxi Number

SHC3228E

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Dec-2018

Name of Hirer

TAN ENG TECK

Hirer NRIC

S1248790H

Signature :



Address

707 TAMPINES STREET 71 #03-88  
520707

Contact No.

98252213

Name of Relief

OOI KHAI CHUAN

Relief NRIC

S0014190I

Signature :



Address

52 NEW UPPER CHANGI RD #05-1490  
461052

Contact No.

81828530

H1

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,420.00** (Global Sum) for vehicle no. **SHC 3228E** that was damaged pursuant to the accident which occurred on **20/12/2018** (date) along **TAKASHIMAYA DROP-OFF** (location) involving vehicle no/s **SLM 3129H**.

This is pursuant to the inspection conducted on **21/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 3228E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 3228E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15<sup>th</sup> (day) of May (month) 20 19 (year)



Naz

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
83 LOMANG DRIVE  
SINGAPORE 10088

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, CHARLIS BUILDING #08  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC3228K

MARK  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
31.01.2013

CHASSIS CODE  
KMHRT41VMDA833462

INV. NO/DATE  
91421181 17.01.2019

JOB NO.  
305252999

OJOMETER READING

DATE/TIME IN  
20.12.2018 14:30

Items total	970.00
Add GST @ 7.000 %	67.90
Invoice amount	1,037.90

Issued by : KATHERINE TAN 17.01.2019 15:24:31

Repair type : C180/57/57

Payment type/Term: /Credit 30 days

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PERSONAL BELONGINGS IN CUSTOMERS VEHICLES. THE CUSTOMER AGREES TO ACCEPT A OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY MAKE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED (IE A DAY TO DAY BASIS) IN RESPECT OF AMT. ARREARS DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE DUE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IN ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91421181	1,037.90	

Our Ref: CT18120583

Date: 17 January 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	20/12/2018 @ 13:20 hrs
ALONG	TAKASHIMAYA DROP-OFF
INVOLVING	SLM3129H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3228E** (the "Taxi"). The Taxi was hired to **TAN ENG TECK IC NO S1248790H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$103.60** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SUM3129H	20 Dec 2018 / 13:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SUC 3228E

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express


CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Dec 2018 <a href="#">Edit Reg</a>		21 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$5970.00</b> <a href="#">Edit Estimates</a>	<b>\$5970.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SHC3228E</b>	Date of Loss:	20/12/2018 00:00 - :59 [70 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7697261805SG</b>	Policy/Cover Note No.:	0999994808						
Vehicle Reg. No. (Insured):	<b>SLM3129H</b>	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] Joane.Boyogan@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Final Rpt due 03/01/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (26/12/2018): NO OI GIA REPORT									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC3228E (7697261805SG)  
[SLM3129H]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 20 2018 12:00AM  
[LCRF PTE LTD]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	01/04/19 21:10	SHC3228E (201218) - TP VIDEO												1 Load MP4						
Letters/Correspondences															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1 Edit						
Photos/Images															3 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
2	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
3	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
4	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
5	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
6	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
7	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
8	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
9	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
10	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
11	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
12	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
13	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
14	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
15	24/12/18 10:21	General View												1 Load JPG		<input checked="" type="checkbox"/>				
16	17/01/19 11:11	Photo After Spray												1 Load JPG		<input checked="" type="checkbox"/>				
17	17/01/19 11:11	Photo After Spray												1 Load JPG		<input checked="" type="checkbox"/>				
18	17/01/19 11:11	Photo After Spray												1 Load JPG		<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	21/12/18 14:23	ACKNOWLEDGEMENT EMAIL TO AIG DD 21.12.2018												1 Load PDF						
2	21/12/18 14:55	EMAIL FROM AIG DD 21.12.2018												1 Load PDF						
3	21/12/18 14:56	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT												1 Load PDF						
4	24/12/18 14:55	TP ESTIMATE - MARKED												1 Load PDF						
5	04/01/19 09:53	Letter to OI_NR dd 040119												1 Load PDF						
6	17/05/19 10:41	WORKSHOP INVOICE												1 Load PDF						
7	17/05/19 10:41	AUTHORISATION TO ACT FORM												1 Load PDF						
8	17/05/19 10:41	Release Voucher												1 Load PDF						
9	17/05/19 10:41	RENTAL RECEIPT												1 Load PDF						
10	17/05/19 10:41	RENTAL MILEAGE												1 Load PDF						
11	17/05/19 10:41	LTA SEARCH												1 Load PDF						
12	17/05/19 10:41	LETTER TO OI												1 Load PDF						

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	11/01/19 17:22	E-filed GIA report OI GIA Report		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

**TEAM**

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLM3129H (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO (A)
	SHC3228E (TP veh)		
Date of Accident:	20/12/2018		

Global Sum Settlement	:	[ X ]	Yes	[ ]	No
Repair Estimate	:	\$	5,272.32		
Final Repair Cost	:	\$	1,420.00		
Loss of Use	:	\$		2.50 days at \$50.00 per day	
Rental (if any)	:	\$		2.5 days	
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	1,420.00		
<b>Is Third Party Workshop GIA Registered?</b> [ X ] YES [ ] NO (Kindly indicate below)					
<b>A) For <u>Non GIA Registered Workshop</u>:</b>			Agreed Liability _____(%)		
<b>B) For <u>GIA Registered Workshop</u>:</b>			BOLA Applicable: <u>Yes</u> / No BOLA Scenario No: <u>NIL</u>		
BOLA Liability: _____100_____(%)			Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,420.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

17 May  
2019

Date \_\_\_\_\_

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18022905/NPA3Q2

Date: 17/05/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994808  
**Claimant Vehicle No :** SHC3228E **Insured Vehicle No :** SLM3129H  
**Date of Loss:** 20/12/2018 **Nature of Claim:** TP **Claim No:** 7697261805SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SHC3228E  
**Make & Model:** HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A) **Engine No:** HIDDEN  
**Reg. Date:** 31/01/2013 (Man. Year: 2013) **Chassis No:** KMHET41VMDA833462  
**Colour:** Blue **Odometer:** 895671 km  
**Engine Capacity:** 1991 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

### CONDITION OF TYRES

**Front Tyre Size:** 215/60 R16 **Rear Tyre Size:** 215/60 R16  
**Front Left Side:** Hankook 6 mm **Rear Left Side:** Hankook 5 mm  
**Front Right Side:** Hankook 6 mm **Rear Right Side:** Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,607.40	100.00	3,507.40	97.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,320.00	870.00	450.00	34.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,927.40</b>	<b>970.00</b>	<b>3,957.40</b>	<b>80.31</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>344.92</b>	<b>67.90</b>	<b>277.02</b>	<b>80.31</b>
<b>Nett Amount (S\$)</b>	<b>5,272.32</b>	<b>1,037.90</b>	<b>4,234.42</b>	<b>80.31</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$103.60/day) (S\$)</b>		259.00		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,429.39</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,420.00</b>		

### INSPECTION

**Date of Assignment:** 21/12/2018  
**Date Inspected:** 21/12/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

---

**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	538.80 FL	*-FL
2	1		*FRONT BUMPER BRACKET TOP (RH)	Serviceable	22.40 FL	*-FL
3	1		*FRONT BUMPER PROTECTOR (RH)	Serviceable	29.20 FL	*-FL
4	1		*HEADLAMP (RH)	Serviceable	797.90 FL	*-FL
5	1		*FRONT DOOR (RH)	Serviceable	1,345.00 FL	*-FL
6	1		*REAR DOOR (RH)	Serviceable	1,294.70 FL	*-FL
7	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS
8	1		*FRONT DOOR COMFORT LOGO (RH)	Not Necessary	75.00 FS	*-FS
9	1		*FRONT DOOR ADVERTISEMENT LOGO (RH)	Not Necessary	100.00 FS	*-FS
10	1		*REAR DOOR ADVERTISEMENT LOGO (RH)	Not Necessary	100.00 FS	*-FS
11	1		*REAR DOOR TEL NO.STICKER (RH)	Not Necessary	10.00 FS	*-FS
					<b>Sub Total (S\$)</b>	<b>4,413.00 100.00</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>805.60 0.00</b>
					<b>Total Parts (S\$)</b>	<b>3,607.40 100.00</b>

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -REPAIR FENDER	New	400.00	400.00
2	SPRAY PAINTING CHARGE	New	600.00	400.00
3	WIRING CHARGE	New	30.00	30.00
4	TUFF KOTE	New	50.00	40.00
5	TRANSFER OF DOOR	New	240.00	0.00
Gross Labour Cost (S\$)			1,320.00	870.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >