

Ming You Lee

CC 4/ A/S 180 22904, N fa 3/4

NA2

ASSIGNMENT

DOI: 21/12/18

Date / Time: 21/12/18

Registered in Merimen: 21/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SPL 8866 G

Claim No.:

Name of Insured: Ming You Lee

Policy No.:

Insured Tel No. HP:

Make / Model: Juvay West Comfort

Excess Sec II : SS D.O.A: 20/12/18

Place of Accident:

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final? Yes / No

Mer100 G



INSRS: WSP: employers. Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time

21/12/18

Mer100G-X; SPL8866G-X

STAGE DATE / PIC

Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI: 3/14/2019

Documentation Check List: Handler Typist

Table with 3 columns: Item, Handler, Typist. Rows include Notification ltr, After call ltr, Authorisation To Act, Release Voucher, Final Repair Bill, Car Rental Invoice, Towing Invoice, LTA / GIA, Medical Bill, PIR, Mandate/Reject Instruction, LOD, Payment Breakdown Form, Post-Repair Photos, Others.

After review, rule 27, with sent letter to OI

After print photo

PRELIMINARY ADVICE

Date/Time: 24/12/2018

Sent By: HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ 1,700.00 (3 days) Reduction: 51-83 % Email Call

FINAL SETTLEMENT

Date/Time: 6/5/2019

Confirm with: Kozali

Email [checked] Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST) S\$ 1,819.00

Front to rear collision

Loss of Rental (LOR): S\$ 103.68 (6 days) x \$117.28

Loss of Use (LOU): S\$ - (8 x days)

Loss of Income (LOI): S\$ 300.00 (\$50.00 x 6 days)

LOR only [ ] LOU only [ ] LOR + LOU [ ] LOR + LOI [checked] [Tick only one]

GIA/LTA Search: S\$ 7.49

Medical: S\$ -

1) Claim status: Normal/Reject/Private Settle

Disbursement: S\$ - (e.g. Tow/Independent)

2) Report Format: TP

Legal Cost: S\$ -

3) Survey fee: \$320.00

Total: S\$ 2,830.97

Global Sum S\$: 2,830.10

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: S\$ 2,830.00

Name 1: ComfortDelgro Engineering Pte Ltd

Payee 2: S\$

Name 2:

Payee 3: S\$

Name 3:



**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

AIG

VEHICLE NO : SHC 8100G

DATE 21/12/2018 10:23

MAKE :

MODEL : HYUNDAI i40

LIS

LIS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid CRDI Plate			\$ 27.90
	Rear Bumper			\$ 553.00
	Rear Bumper Reinforcement			\$ 428.40
	Rear Bumper Reinforcement Bracket (LH/RH)	\$	80.30	\$ 160.60
	Rear Bumper Clip 10 pcs			\$ 22.00
	Rear Bumper Bracket	\$	35.60	\$ 71.20
	Rear Bumper Sponge			\$ 103.50
	Rear Bumper Under Cover			\$ 228.00
	Exhaust Silencer,RH			\$ 967.70
	Exhaust Pipe Hanger,RH			\$ 58.55
	<b>SUB TOTAL</b>		\$ 1223.60	\$ 2,620.85
	<b>LESS 20% DISCOUNTED TOTAL</b>		\$ 978.88	\$ 2,096.68
	Boot Lid Advertisement Logo			\$ 100.00
	Rear No.Plates			\$ 25.00
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)	\$	100.00	\$ 200.00
			\$ 375	\$ 375.00
	<b>Labour Charge</b>			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 500.00
	Remove/Refix Exhaust Pipe			\$ 150.00
	<b>TOTAL LABOUR</b>		\$ 750	\$ 1,000.00
	<b>ESTIMATE TOTAL</b>		\$ 2103.88	\$ 3,471.68
				2,103.88
				1,831.10
				1,700.00

✓NEC  
 XR  
 ?XSV  
 ?XSV  
 XNN  
 ?XSV  
 ?XSV  
 ✓DEF  
 ✓SCR  
 ?XSV  
 ✓NEC  
 Net  
 Net  
 Net  
 Net

300  
 400  
 50

Lorry No

NAZ LK x  
 2V121K  
 LIS  
 3 DAYS  
 (CHECKED ITEMS PHOTO)  
 AFTER REPAIR PHOTO

NAZ LK  
 HJ

CONFIRMED LUMP SUM REPAIR \$1,700.00/3 DAYS

**LINK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

CPK

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305253055  
Date : 28. Dec. 2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : NAZ

Vehicle Reg No. : SHC8100G

Date of Accident: 20. Dec. 2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SFL8866G
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \_\_\_\_\_
  - (b) Labour Charges \_\_\_\_\_
  - Total for Part-By-Part Repair Cost** \_\_\_\_\_
  - (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_
  - Final Lumpsum Repair cost** \$1,700.00

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : NAZ-LKK

Date : 7/1/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

- Finalized.

Naz.

A member of COMFORTDELGRO

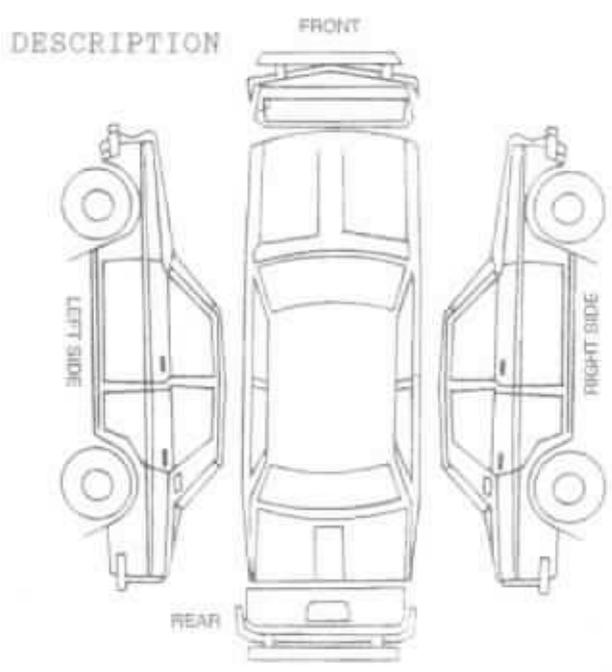
Date/Time: 21.12.2018 09:17 Page : 1

Team: ARC Repair TP(CLSO)1	<b>JOB CARD</b>	Sales Order:	JC NO.: 305253055
CUSTOMER MS COMFORT TRANSPORTATION PTE LTD CUSTOMER NO. 7010045 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65508755 (O) (P)	REGN NO.: SHC8100G MAKE: HYUNDAI MODEL I-40 YR OF MANU. 29.03.2014 CHASSIS CODE KMHLB41UMEU052442	MILEAGE FUEL E _____ 1/2 _____ F DATE/TIME IN 20.12.2018 16:30 TARGET DATE COMPLETION DATE/TIME	
COUNT CARD NO.	(B)		

JOB DESCRIPTION

Accident Date: 20.12.2018  
 NATURE: 3P 20.12.2018

S/NO	LABOR CODE	DESCRIPTION
		ALG - Rear damage



CHECKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR \_\_\_\_\_

CUSTOMER'S SIGNATURE \_\_\_\_\_

Recognition Slip  
 No.: SHC8100G LARRY  
 Signature/Date  
 Returned to Service Reception upon collection

Exit Pass  
 Vehicle No.: SHC8100G  
 Name of Service Advisor \_\_\_\_\_ Date \_\_\_\_\_  
 To be kept by Security Guard

**COMFORTDELGRO ENGINEERING PTE LTD**

**REPAIR ESTIMATE\***

VEHICLE NO : SHC 8100G

DATE 21/12/2018 10:23

MAKE :

MODEL : HYUNDAI i40

AIG

LIS

LIS

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid CRDI Plate			\$ 27.90	
	Rear Bumper			\$ 553.00	FR
	Rear Bumper Reinforcement			\$ 428.40	?
	Rear Bumper Reinforcement Bracket (LH/RH)	S	80.30	\$ 160.60	?
	Rear Bumper Clip 10 pcs			\$ 22.00	YNN
	Rear Bumper Bracket	S	35.60	\$ 71.20	?
	Rear Bumper Sponge			\$ 103.50	?
	Rear Bumper Under Cover			\$ 228.00	DEF
	Exhaust Silencer,RH			\$ 967.70	SCR
	Exhaust Pipe Hanger,RH			\$ 58.55	?
	<b>SUB TOTAL</b>			<b>\$ 2,620.85</b>	
	<b>LESS 20% DISCOUNTED TOTAL</b>			<b>\$ 2,096.68</b>	
	Boot Lid Advertisement Logo			\$ 100.00	Nett /NEC
	Rear No.Plates			\$ 25.00	Nett /CRP
	Rear Bumper Advertisement Logo			\$ 50.00	Nett /NEC
	Rear Fender Advertisement Logo (LH/RH)	S	100.00	\$ 200.00	Nett /NEC
				<b>\$ 375.00</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ 350.00	300
	Spray Painting Charge			\$ 500.00	40
	Remove/Refix Exhaust Pipe			\$ 150.00	50
	<b>TOTAL LABOUR</b>			<b>\$ 1,000.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,471.68</b>	

NAZ LIK  
21/12/18  
LIS  
3 Days

(CHECKED ITEMS PHOTO)  
AFTER REPAIR PHOTO

Larry NG

**LIK Auto Consultants** hence notify the Reparer of the following:

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- To display damaged part(s) during resurvey
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- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer  
Signature:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

RE: SHC8100G VS SFL8866G (AIG) DOA: 20.12.2018

AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>

Fri 21/12/2018 10:58 AM

To: Ng Nyuk Phin <ngnp@cdge.com.sg>;

**WITHOUT PREJUDICE**

Hi Larry,

We'll appoint LKK to survey.

Thanks.

 AIG Claims Survey

---

**From:** Ng Nyuk Phin [mailto:ngnp@cdge.com.sg]  
**Sent:** Friday, December 21, 2018 10:53 AM  
**To:** AIG SGP, Claims-Survey  
**Subject:** SHC8100G VS SFL8866G (AIG) DOA: 20.12.2018

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark.

Regards,  
 Larry Ng  
ComfortDelgro Engineering Pte Ltd  
Loyang Taxi Crash Repairs  
6214 8316

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**From:** ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>  
**Sent:** Friday, 21 December 2018 10:48 AM  
**To:** Ng Nyuk Phin  
**Subject:** Scan Data from CDG\_LO\_AW\_A5570

Number of Images: 6  
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570  
Device Location:

**Poh Kin (LKKAuto)**

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**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Monday, 6 May 2019 2:36 PM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: RTA involving vehicle nos. SFL 8866G AND SHC 8100G on 20.12.2018

Dear Poh Kin,

Your proposed offer below is **accepted**. Kindly let us have your principal's DV for our execution and early return. Thank you.

Best Regards

*Kazali Hj Selahudin*

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

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**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Monday, 6 May 2019 2:01 PM  
**To:** Kazali Haji Selahudin  
**Cc:** Admin A  
**Subject:** RTA involving vehicle nos. SFL 8866G AND SHC 8100G on 20.12.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Our Ref: CC4/AIG18022904/Nfa3  
Your Ref: T1218/ SHC 8100G/KS(st)

Dear Kazali,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$2,830.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Monday, 6 May 2019 2:01 PM  
**To:** Kazali Haji Selahudin  
**Cc:** Admin A  
**Subject:** RTA involving vehicle nos. SFL 8866G AND SHC 8100G on 20.12.2018

**Importance:** High

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Our Ref: CC4/AIG18022904/Nfa3  
Your Ref: T1218/ SHC 8100G/KS(st)

Dear Kazali,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$2,830.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

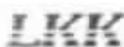
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto  
Consultants  
Pte Ltd *Save the Earth. Print only when necessary.*

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Our Ref : T 1218 / SHC8100G /KS(st)  
 Your Ref:  
 Date : 14-Jan-19

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
 59 Loyang Drive 4th Floor  
 Singapore 508969

Mainline +65 6383 6280  
 Facsimile +65 6260 9755

www.cdge.com.sg

Company Registration No. 199700049

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8100G YOUR INSURED SFL8866G  
 AND OTHER \_\_\_\_\_ ON 20.12.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC8100G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SFL8866G we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,819.00
2	<u>7</u> days Loss of Rental @ \$ 117.28 per day	\$ 820.96
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 2,647.45</b>

**HIRER'S CLAIM**

7	<u>7</u> days Loss of Income @ \$ 80.00 per days	\$ 560.00
<b>Total Claims :</b>		<b>\$ 3,207.45</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SFL8866G
- c) GIA / Police report/s of : SHC8100G
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**  
**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408549

**Senoko**  
 24 Senoko Loop  
 Singapore 758156

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

**Yishun**  
 501 Yishun Industrial Park A  
 Singapore 758732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG18022904/Nfa3**

08 APRIL 2019

**CHUA YEW GUAN**  
101 WOODLANDS STREET 13  
#10-46  
SINGAPORE 730101

Dear Sir/Madam,

**ACCIDENT INVOLVING SFL 8866G AND SHC 8100G ON 20/12/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: pohkin@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS2,830.00** (Global Sum) for vehicle no. **SHC 8100G** that was damaged pursuant to the accident which occurred on **20/12/2018** (date) along (location) involving vehicle no/s **SFL 8866G**.

This is pursuant to the inspection conducted on **21/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8100G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8100G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19<sup>th</sup> (day) of May (month) 2019 (year)



*N/A*

Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT AND ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND CONTENTS THEREIN AND PERSONS OWNED THERE.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL NOTIFY THE COMPANY OF ANY COMPLAINTS CONCERNING THE VEHICLES WITHIN 14 DAYS OF RECEIPT. VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER ANNUM WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY UNPAID DUES AND CHARGES TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. I.E. AFTER 30 DAYS FROM THE DUE DATE ALL DUES ARE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS RECEIPT IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE RECEIPT SHALL BE DEEMED TO BE CORRECT AND BINDING.

Our Ref: CT18120586

Date: 03 January 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            20/12/2018 @ 15:30 hrs  
ALONG                    JURONG WEST ST64 ( SLIP RD ) TWDS BOON LAY  
                                  WAY.  
INVOLVING              SFL8866G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8100G** (the "Taxi"). The Taxi was hired to **ONG KWANG HWEE IC NO S1483266A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Dec 2018 <a href="#">Edit Reg</a>		21 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,700.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>CHUA YEW GUAN</b> , ID: S0051095E								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHC8100G</b>	Date of Loss:	20/12/2018 15:00 - :59 <b>[56 Months and 21 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>TP / 8675485461SG</b>	Policy/Cover Note No.:	2100150494 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SFL8866G</b>	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKX Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... <b>[Final Rpt due 03/01/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC8100G (8675485461SG)  
[SFL8866G]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 20 2018 3:00PM  
[CHUA YEW GUAN]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>											Edit			
<b>Assessment Reports</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	26/12/18 10:31	<b>Accident Statement</b> <small>From: SC - Reg. No: SFL8866G, Claimant: CHUA YEW GUAN</small>											Load HTML			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
2	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
3	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
4	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
5	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
6	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
7	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
8	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
9	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
10	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
11	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
12	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
13	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
14	24/12/18 10:02	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
15	24/12/18 10:03	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
16	24/12/18 10:03	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
17	24/12/18 10:03	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
18	24/12/18 10:03	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
19	24/12/18 10:03	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
20	09/01/19 16:41	<b>Photo After Spray</b>											Load JPG	<input checked="" type="checkbox"/>		
21	09/01/19 16:41	<b>Photo After Spray</b>											Load JPG	<input checked="" type="checkbox"/>		
22	09/01/19 16:41	<b>Photo After Spray</b>											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>															1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	21/12/18 14:14	<b>NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA</b>											Load PDF			
2	21/12/18 14:14	<b>ACKNOWLEDGEMENT EMAIL TO AIG DD 21.12.2018</b>											Load PDF			
3	21/12/18 14:14	<b>EMAIL FROM AIG DD 21.12.</b>											Load PDF			
4	24/12/18 14:57	<b>TP ESTIMATE - MARKED</b>											Load PDF			
5	18/06/19 14:50	<b>LETTER TO OI</b>											Load PDF			
6	25/06/19 09:43	<b>WORKSHOP INVOICE</b>											Load PDF			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
7	25/06/19 09:44	<b>AUTHORISATION TO ACT FORM</b>		Load PDF
8	25/06/19 09:44	<b>Release Voucher</b>		Load PDF
9	25/06/19 09:44	<b>RENTAL RECEIPT</b>		Load PDF
10	25/06/19 09:44	<b>RENTAL MILEAGE</b>		Load PDF
11	25/06/19 09:44	<b>LTA SEARCH</b>		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SFL8866G (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A)
	SHC8100G (TP veh)		
Date of Accident:	20/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,714.70
Final Repair Cost	:	\$	2,830.00
Loss of Use	:	\$	6.00 days at \$50.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,830.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
		_27_	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,830.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

25 Jun  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18022904/NFA3Q2

Date: 25/06/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100150494
<b>Claimant Vehicle No :</b> SHC8100G	<b>Insured Vehicle No :</b> SFL8866G
Date of Loss: 20/12/2018	Nature of Claim: TP <span style="float: right;">Claim No: 8675485461SG</span>

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHC8100G</b>	Engine No:	HIDDEN
Make & Model:	HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A)	Chassis No:	KMHLB41UMEU052442
Reg. Date:	29/03/2014 (Man. Year: 2014)	Odometer:	392879 km
Colour:	Blue		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,471.68	1,353.88	1,117.80	45.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,000.00	750.00	250.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,471.68</b>	<b>2,103.88</b>	<b>1,367.80</b>	<b>39.40</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,700.00</b>		
	(S\$) 3,471.68	1,700.00	1,771.68	51.03
<b>+ GST 7.00/7.00% (S\$)</b>	243.02	119.00	124.02	51.03
<b>Nett Amount (S\$)</b>	<b>3,714.70</b>	<b>1,819.00</b>	<b>1,895.70</b>	<b>51.03</b>
<b>+ Loss of Use (6.0 x S\$50.00/day) (S\$)</b>		300.00		
<b>+ Car Rental (6.0 x S\$117.28/day) (S\$)</b>		703.68		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,830.17</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,830.00</b>		

#### INSPECTION

Date of Assignment: 21/12/2018

Date Inspected: 21/12/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID CRDI PLATE	Necessary	27.90 FL	*27.90 FL
2	1		*REAR BUMPER	Repair	553.00 FL	*- FL
3	1		*REAR BUMPER REINFORCEMENT	Serviceable	428.40 FL	*- FL
4	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	160.60 FL	*- FL
5	10		*REAR BUMPER CLIP	Not Necessary	22.00 FL	*- FL
6	2		*REAR BUMPER BRACKET	Serviceable	71.20 FL	*- FL
7	1		*REAR BUMPER SPONGE	Serviceable	103.50 FL	*- FL
8	1		*REAR BUMPER UNDER COVER	Deformed	228.00 FL	*228.00 FL
9	1		*EXHAUST SILENCER ,RH	Scratched	967.70 FL	*967.70 FL
10	1		*EXHAUST PIPE HANGER ,RH	Serviceable	58.55 FL	*- FL
11	1		*BOOT LID ADVERTISEMENT LOGO	Necessary	100.00 FS	*100.00 FS
12	1		*REAR NO.PLATE	Cracked	25.00 FS	*25.00 FS
13	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
14	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,995.85</b>	<b>1,598.60</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>524.17</b>	<b>244.72</b>
<b>Total Parts (\$\$)</b>	<b>2,471.68</b>	<b>1,353.88</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	350.00	300.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	REMOVE/REFIX EXHAUST PIPE	New	150.00	50.00
<b>Gross Labour Cost (S\$)</b>			<b>1,000.00</b>	<b>750.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >