

CC6/AIG16010394/Uph392-1

LKK:
IDAC

CC / AIG1801

ASSIGNMENT

DOI: 6/6/16

Date / Time

Registered in Merit: 6/6/16

Surveyor:

Pre-assign / CCU / FTI

SJD 2892P

Claim No. : 945-6555-350

Policy No. : 138072778-6000

Make / Model : LEXUS

Place of Accident : SINGAPORE EXPD CP 1



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II : S5

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age

Driver Tel No.

HP:

D.O.A:

Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

(V/L YES / NO)

SJR 2892P



INSRS:

WSP:

Tel:

Liability:

RMKS:

2dr



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
22/6/16 @ 5:40	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
	Call OI	4/7/16
	After call ltr to OI	
01/07/16 @ 5:43	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email ☐ Call ☐

Repair Cost: S\$ days/Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: Confirm with: If NO or B 28, Ass. Lia:

Final Liability: % (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: S\$ 32w.w

Loss of Rental (LOR): S\$ 5w.w (5w.w x 5 days)

Loss of Use (LOU): S\$ 5w.w (5w.w x 5 days)

Loss of Income (LOI): S\$ 5w.w (5w.w x 5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/Independent)

Legal Cost: S\$

Total: S\$ 37w.w Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: S\$ 37w.w Name 1: Zolar Auto Services

Payee 2: (Strike if N/A) S\$ Name 2:

Payee 3: (Strike if N/A) S\$ Name 3:

- 1) Claim status: ☒ Final/Reject/Private Settle
- 2) Report Format: #320/
- 3) Survey fee: (No Bill for AIG)

(06/1/13)

ASS. REC. BY: MarcusREF: ACH**ASSIGNMENT**

From: _____ Date: _____
 Estimated Cost: _____
QD / TP / WS / TP RES / QD RES / EVA / INV / MV
 To inspect Vehicle No: STR2777R
 at Workshop m/s: WTA
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Ven No: STR2777R Yr Regn: 61 09
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or (A)
 Make: Bmw 320i c.c. 1995
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 102624 T/Radio: Insured / Std / NI / NA
 Eng. No: _____
 C/No: WBAZG56000NL23480
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/55R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front: 6 mm Rear: 6 mm
 R/Bal: _____ mm R/Bal: _____ mm
 L/Bal: 6 mm L/Bal: _____ mm
 D.O.A. 4/6/16 D.O.I. 6/6/16
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
PH
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/7/16 large vehicle
confirms L/S to 3200 with AH have
No Document. close?
Red (\$5,346.56/63%)

Date/Time, File Pass to?

☐ : Prelim. Report
☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$ _____) ☐ S + RS \$
☐ Interview (\$ _____) ☐ Photos
☐ Tech. Invs (\$ _____) ☐ Others
☐ Weekend (\$ _____) ☐

Survey Fee:

Transportation

S + RS \$


Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
 TEL: 6256 3561 FAX: 6256 4315
 Reg. No: 199607196R GST Reg. No: 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG16010394/Uyb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 06-06-2016	
		Code : AIG	
Policy Particulars :- THIRD PARTY CLAIM			
1.	Insured Veh. SJD 2892P	Veh. Inspected	SJR 2777R
	Policy No.	Coverage (\$)	0.00
	Claim No.	Excess (\$)	0.00
	Assign From	Assign Date	06/06/2016
Vehicle Particulars & Condition			
2.	Make & Model	c.c	0
	Engine No. HIDDEN	Year of Reg.	
	Chassis No.	Colour	
	Odometer	Steering	
	Brakes	Modification	
	General		
Conditions of Tyres			
3.	Size	Make	Balance
	R/H Front Tyre		mm
	L/H Front Tyre		mm
	R/H Rear Tyre		mm
	L/H Rear Tyre		mm
Description of Damages			
4.			
General Information			
5.	Accident Date 02/06/2016	Inspection Date	06/06/2016
	Survey held at ZOLAR AUTO SERVICES NO.8 KAKI BUKIT AVENUE 4 PREMIER (GATE 2) #06-21 SINGAPORE 415875		
Remarks			
5a.	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.		

Zolar Auto Services

No 8 Kaki Bukit Ave 4 Premier (Gate 2)
06-21 S415875
Contact, No. : 98559011
E-Mail : zasauto.sg@gmail.com

zolar.auto@gmail.com
Mukle

Date : 3-Jun-16

Registration no.

: SJR2777R/320I AT 2.0L 4DR / WBAPG56000NL23480 / 2009

DOA :

2-Jun-16

Estimate No. : ZAS009_SJR2777R_BMW 320I

3rd Party Vehicle No. : SJD2892P (AIG)

S/N	Qty	Item	Amount
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LIST ITEMS

- 1 1 Front Bumper
- 2 1 Front Bumper Towing Cover
- 3 2 Front Bumper Grill @ \$ 105.00
- 4 1 Front Bumper Inner Pad
- 5 1 Front Bumper Sponge
- 6 1 Front Bumper Reinforcement
- 7 2 Front Bumper Bracket @ \$ 75.00
- 8 2 Front Bumper Side Retainer @ \$ 55.00
- 9 1 Front Bumper Lower Grill
- 10 1 LH Fog Lamp
- 11 1 RH Fog Lamp
- 12 2 Fog Lamp Ganish @ \$ 88.00
- 13 1 Bonnet
- 14 1 Bonnet Lock Spring
- 15 1 Bonnet Logo
- 16 1 LH Headlamp (HID)
- 17 1 RH Headlamp (HID)
- 18 2 Headlamp Bracket @ \$ 75.00
- 19 2 Headlamp Washer Nozzel @ \$ 240.00
- 20 1 Front Support Panel
- 21 1 Front Support Top Ganish

DO/ra 1320.00 ✓
11 85.00 X
one 210.00 X
one 258.00 ✓
11 102.00 X
11 680.00 X
11 150.00 X
11 110.00 X
11 128.00 X
11 285.00 X
11 285.00 X
11 176.00 X
11 1280.00 X
11 95.00 X
11 85.00 ✓
11 1850.00 X
one 1850.00 ✓
11 150.00 X
11 480.00 X
11 750.00 X

10329.00

2065.80

8263.20

Less 20%

SPECIAL NETT ITEMS

- 1 1 Sundries
- 2 1 Front Bumper Clips
- 3 1 Number Plate
- 4 1 Coolant

11 50.00 X
11 80.00 X
best 50.00 X
11 80.00 X
 260.00

Parts Total

8523.20

LABOUR & MISC CHARGES

- 1 Panel beating and strenghten parts on accident areas.
- 2 Spray painting on accident areas.
- 3 R&R Aircon Condensor, Radiator & Charge up Gas
- 4 Check & Repair Wiring System
- 5 Respray Tuff Kote On Accident Areas

1000.00

400

800.00

500

120.00

X

120.00

30

120.00

30

4022.56

Labour Total

2160.00

Total Parts and Labour Cost of Repair

10683.20

LUMPSUM 20%

2136.64

8546.56

Not Authorized
 nkr
 4/5 #3200
 4dr
 6/6/16

Zolar Auto Services

No 8 Kaki Bukit Ave 4 Premier (Gate 2)
06-21 S415875

Contact. No. : 98559011

E-Mail : zasauto.sg@gmail.com

Date : 3-Jun-16

Registration no. : SJR2777R/320I AT 2.0L 4DR / WBAPG56000NL23480 / 2009

DOA : 2-Jun-16

Estimate No. : ZAS009_SJR2777R_BMW 320I

3rd Party Vehicle No. : SJD2892P (AIG)

S/N	Qty	Item	Amount
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LIST ITEMS

1	1	Front Bumper	SD/Re ✓
2	1	Front Bumper Towing Cover	NA ✓
3	2	Front Bumper Grill @ S 178.00	2NA ✓
4	1	Front Bumper Inner Pad	Re ✓
5	1	Front Bumper Sponge	NA ✓
6	1	Front Bumper Reinforcement	NA ✓
7	2	Front Bumper Bracket @ S	NA ✓
8	2	Front Bumper Side Retainer @ S	NA ✓
9	1	Front Bumper Lower Grill	NA ✓
10	1	LH Fog Lamp	NA ✓
11	1	RH Fog Lamp	NA ✓
12	2	Fog Lamp Ganish @ S	NA ✓
13	1	Bonnet	Re ✓
14	1	Bonnet Lock Spring	NA ✓
15	1	Bonnet Logo	Re ✓
16	1	LH Headlamp (HID)	NA ✓
17	1	RH Headlamp (HID)	Re ✓
18	2	Headlamp Bracket @ S	SAID/S Re ✓
19	2	Headlamp Washer Nozzel @ S	NA ✓
20	1	Front Support Panel	Re ✓
21	1	Front Support Top Ganish	NA ✓

0.00

Less 20%

0.00

0.00

SPECIAL NETT ITEMS

1	1	Sundries	NA ✓
2	1	Front Bumper Clips	NA SD
3	1	Number Plate	Re 40
4	1	Coolant	NA ✓

50.00

80.00

50.00

80.00

260.00

260.00

Parts Total

LABOUR & MISC CHARGES

- | | |
|---|---|
| 1 | Panel beating and strenghten parts on accident areas. |
| 2 | Spray painting on accident areas. |
| 3 | R&R Aircon Condensor, Radiator & Charge up Gas |
| 4 | Check & Repair Wiring System |
| 5 | Respray Tuff Kote On Accident Areas |

1000.00	400
800.00	500
120.00	X
120.00	30
120.00	30

Labour Total

2160.00

Total Parts and Labour Cost of Repair

2420.00

LUMPSUM 20%

Not Alred
nkr
H/S
4 day.
6/6/10

Jas Khine (LKKAuto)

From: Jas Khine (LKKAuto)
Sent: Friday, 21 July, 2017 11:47 AM
To: 'zolar.auto@gmail.com'
Cc: Marcus Chua (LKKAuto)
Subject: ACCIDENT INVOLVING SJR 2777R & SJD 2892P ON 02/06/2016

WITHOUT PREJUDICE

Your Ref: SJR 2777R
Our Ref: CC6/AIG16010394/Uyb3

Dear Mark,

ACCIDENT INVOLVING SJR 2777R & SJD 2892P ON 02/06/2016

We refer to the above matter and as spoken earlier.

Our surveyor has confirmed the finalisation cost of repair @ Lump Sum \$3,200/- with 4 working days with Ah Lee on 11/07/2016. However, we have yet received LOD and claim supporting documents up to date for our further negotiating settlement.

If you are still interesting to pursue the matter, please let us have the above mentioned documents within 10 days as the matter is being long protracted.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jas Khine (LKKAuto)

From: Jas Khine (LKKAuto)
Sent: Thursday, 3 August, 2017 6:37 PM
To: 'MimiZarina.DallyAmri@aig.com'; Chan, Kian Meng (KianMeng.Chan@aig.com)
Cc: 'Nurasikin.Sukimin@aig.com'
Subject: Your Ref: 9458855523SG NO FURTHER DEVELOPMENT
Attachments: EMAIL TO TP REPAIRER.pdf

Your Ref: 9458855523SG
Our Ref: CC6/AIG16010394/Uyb3

Dear Sir,

ACCIDENT INVOLVING SJD 2892P & SJR 2777R ON 02/06/2016

We refer to the above matter.

Our surveyor has finalised cost of repair with TP repairer on 11/07/2016. However, we have yet received LOD from TP repairer up to date.

Since there is no further development more than a year, we will temporary close the matter and will submit our wp report to your good office.

If there is any new development, we will inform to your good office accordingly.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No Settlement

CLAIM SUBFOLDER TRACKING						Ins Auth'd	Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted		Pending for Survey Report
Main	03 Jun 2016 Edit Reg		06 Jun 2016 00:00 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Cancel Case

Main	Reference	Claim Details	Documents	Show All					
(Created by adjuster)									
CLAIM SUBFOLDER DETAILS									
Insured:	ONG JIUN HOE, ID: S7621951F, Tel: +6597605762								
Main Claimant:	FOK ZHI JUN CLIVE, Co. Reg. No.: S7937853D								
Vehicle Reg. No.:	SJR2777R	Date of Loss:	02/06/2016 19:00 - 159						
Claim Type:	TP / 9458855523SG	Policy/Cover Note No.:	2100082228-08000 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SJD2892P	Policy No. (Claimant):	OMPCSN3016921502						
Excess:									
Repairer:	Zolar Auto Services (Kaki Bukit) No. 8 KakiBukit Avenue 4, Premier@Kaki Bukit #05-49, 415875 Kaki Bukit - Tel: 82996493								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ishak, Nor Hafizah] norhafizah@shak@ig.com								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 15/06/2016]								
		View All	Compose Case Mail						
ASSOCIATED MAIL RECEIVED									
There are no mail for this case.									
ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJR2777R (9458855523SG)
[SJD2892P]

TP
FOK ZHI JUN CLIVE
Jun 2 2016 7:15PM
[ONG JIUN HOE]
Zolar Auto Services

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
						1 per page	<input checked="" type="checkbox"/>
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						<input checked="" type="checkbox"/>	Load HTML
						3 per page	<input checked="" type="checkbox"/>
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Merimen e-Claims

36	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
38	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
39	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
40	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
41	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
42	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
43	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
44	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
46	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
47	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
48	07/06/16 20:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
			1 per page	<input checked="" type="checkbox"/>	
			Thumbnail	Print	
Documentation			1	Load PDF	
1 08/06/16 14:00 LKK Auto Consultants Pte Ltd (HQ) TP ESTIMATE- MARKED			1	Load PDF	
2 08/06/16 15:00 TP GIA REPORT			1	Load PDF	
3 03/08/17 18:31 EMAIL TO TP REPAIRER			1	Load PDF	
4 03/08/17 18:38 EMAIL TO AIG			1	Load PDF	
5 03/08/17 18:38 EMAIL TO TP REPAIRER			1	Load PDF	
6 08/08/17 09:15 LETTER TO OI			1	Load PDF	

Documents Checklist

Reset Save Print

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you allow it to other parties.

Adjuster Report

LKK Auto Consultants Pte Ltd (Co.Reg No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG16010394/UYB3Q2
Date: 08/08/2017

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100082228-08000
Claimant Vehicle No:	SJR2777R	Insured Vehicle No:	SJD2892P
Date of Loss:	02/06/2016	Nature of Claim:	TP
		Claim No:	9458855523SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJR2777R	Engine No:	HIDDEN
Make & Model:	BMW 320i, 2.0 (A)	Chassis No:	WBAPG56000NL23480
Reg. Date:	01/08/2009 (Man. Year: 2009)	Odometer:	102621 km
Colour:	Blue		
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre tread depth.

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	8,523.20	3,042.97	5,480.23	64.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,160.00	960.00	1,200.00	55.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	10,683.20	4,002.97	6,680.23	62.53
Approved Total (Overridden) (\$\$)		3,200.00		
Nett Amount (\$\$)	10,683.20	3,200.00	7,483.20	70.05
Global Sum Settlement (\$\$)		0.00		

INSPECTION

Date of Assignment:	06/08/2016
Date Inspected:	06/08/2016 Inspected At:

Zolar Auto Services (Kaki Bukit)
No. 8 Kaki Bukit Avenue 4,
Premier@Kaki Bukit #05-49
Singapore 415875

Estimated Period of Repair: 4-5 days

Adjuster: MARCUS CHUA

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Deformed	1,320.00 FL	*1,320.00 FL
2	1		*FRONT BUMPER TOWING COVER	Not Necessary	85.00 FL	*- FL
3	2		*FRONT BUMPER GRILLE	Cracked	210.00 FL	*210.00 FL
4	1		*FRONT BUMPER INNER PAD	Cracked	258.00 FL	*258.00 FL
5	1		*FRONT BUMPER SPONGE	Not Necessary	102.00 FL	*- FL
6	1		*FRONT BUMPER REINFORCEMENT	Repair	680.00 FL	*- FL
7	2		*FRONT BUMPER BRACKET	Not Necessary	150.00 FL	*- FL
8	2		*FRONT BUMPER SIDE RETAINER	Not Necessary	110.00 FL	*- FL
9	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	128.00 FL	*- FL
10	1		*LH FOG LAMP	Not Necessary	285.00 FL	*- FL
11	1		*RH FOG LAMP	Not Necessary	285.00 FL	*- FL
12	2		*FOG LAMP GARNISH	Not Necessary	176.00 FL	*- FL
13	1		*BONNET	Repair	1,280.00 FL	*- FL
14	1		*BONNET LOCK SPRING	Not Necessary	95.00 FL	*- FL
15	1		*BONNET LOGO	Necessary	85.00 FL	*60.00 FL
16	1		*LH HEADLAMP (HID)	Not Necessary	1,850.00 FL	*- FL
17	1		*RH HEADLAMP (HID)	Cracked	1,850.00 FL	*1,843.21 FL
18	2		*HEADLAMP BRACKET	Not Necessary	150.00 FL	*- FL
19	2		*HEADLAMP WASHER NOZZLE	Repair	480.00 FL	*- FL
20	1		*FRONT SUPPORT PANEL	Not Necessary	750.00 FL	*- FL
21	1		*FRONT SUPPORT TOP GARNISH (NPA)	Not Necessary	0.00 FL	*- FL
22	1		*SUNDRIES	Not Necessary	50.00 FS	*- FS
23	1		*FRONT BUMPER CLIPS	Necessary	80.00 FS	*50.00 FS
24	1		*NUMBER PLATE	Bent	50.00 FS	*40.00 FS
25	1		*COOLANT	Not Necessary	80.00 FS	*- FS

*Franchise part, S=Socket, L=Lamp, C=Car

Sub Total (\$\$)	10,589.00	3,781.21
- List Item Discount on L Items 20.00/20.00% (\$\$)	2,065.80	738.24
Total Parts (\$\$)	8,523.20	3,042.97

Report was unsubmitted during this print-out.

Adjuster Report

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING AND STRENGTHEN PARTS ON ACCIDENT AREAS	New	1,000.00	400.00
2	SPRAY PAINTING ON ACCIDENT AREAS	New	800.00	500.00
3	R&R AIRCON CONDENSOR ,RADIATOR & CHARGE UP GAS	New	120.00	0.00
4	CHECK & REPAIR WIRING SYSTEM	New	120.00	30.00
5	RESPRAY TUFF KOTE ON ACCIDENT AREAS	New	120.00	30.00
Gross Labour Cost (\$\$)			2,160.00	960.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Hsiao Tong (LKKAUTO)

From: Zolar Auto Services <zolar.auto@gmail.com>
Sent: Thursday, 8 November 2018 3:58 AM
To: Hsiao Tong (LKKAUTO)
Cc: Zolar Auto Svcs
Subject: SJH2777R LOD
Attachments: SJH2777R LOD_AIG-LKK.pdf

SJR 2777R

Dear Hsiao Tong,

Refer to our earlier tele-conversation, please refer to attached LOD for SJH2777R.

Awaiting for your prompt revert.

Thank you.

Regards

Pamela

Hp : 9
1854218



ZOLAR AUTO SERVICES

(Reg No: 53165713B)
No. 8 Kaki Bukit Avenue 4
Premier@Kaki Bukit (Gate 2)
#06-21 Singapore 415875
Email : zolar.auto@gmail.com



ZOLAR AUTO SERVICES

(REG NO : 53165713B)
No.8 Kaki Bukit Avenue 4 #06-21
Premier@ Kaki Bukit (Gate 2) Singapore 415875
TEL : +65 9185 4218
EMAIL : zolar.auto@gmail.com

Our Ref : SSH2777R
Your Ref : SSD2892P

Date : 18/12/2017

Attn:

78, Shenton Way

#07-16

Singapore 079120

Attn : Motor Claim Department

Dear Sir/Mdm,

Accident Involving SSH2777R & SSD2892P at Singapore Expo Carpark H on 02/06/16

We refer to above mentioned.

We are claiming as below :

Cost of Repair : SGD 3,200.00
Loss of Use : SGD 600.00 (300 100 x 6 day) 02/06/16 ~ 02/06/16
(Base on New Benchmark WEF 01/04/2016)
Ins. Search Fees : SGD 0.00
Towing Fees : SGD 0.00
Grand Total : SGD 3,800.00

sw.w.

The above settlement is in respect of our client's property damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Your faithfully,

Pamela



62563561

To LKK

12/01/18

call LKK not for DV.

\$ Xiao hong Guan - 684 2928
no longer with LKK
WITHOUT PREJUDICE

next week

LETTER OF AUTHORITY & INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SJH 2777R & SJD 2892P on 02/06/16
at Singapore Expo Corporate H.

I/We Fok Zhe Jun, Clive of S 7937853D
owner of vehicle no. SJH 2777R hereby with the M/S ZOLAR AUTO
SERVICES (REG NO : 53165713H) to authorize & represent my vehicle and
forward all the claims for the damages sustained in the above accident to the
third party driver and/or his employer and/or the insurer concerned. I/We agree
that in consideration of you giving up your repairer's lien, I agreed to assign
the whole proceeds of my our third party claim to you and if applicable, our
solicitors (to be appointed by you on my/our behalf) shall accept this as my/our
irrevocable authority to pay the amount compensated direct to you after
deduction of their costs on a solicitor & client basis. I/We undertake to co-
operate fully with you and our solicitors to see the claim to a successful
conclusion.

If third party driver and/or his employer and/or the vehicle owner and/or the
insurer reject liability, I will fully responsible for the repair costs and other
incidentals.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all
necessary paper in connection with the above claim in my/our absence.

I/We authorize you to appoint such a firm of solicitors on my/our behalf as you
shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our
behalf in the event the third party's insurance company communicate with
me/us directly by telephone or in writing and I/We further undertake not to
accept any monies or offer settlement from the third party's insurer without first
communicating with you.

My vehicle is repaired by the repairer on my own will without any inducement,
threat and/or promise.

In the event that the repairer is compelled to accept this undertaking, I agree
that I shall pay for the losses & its incidentals to the extent of the amount I
have paid to the repairer.



Owner Signature:
Company Stamp (if applicable)



Signature & Stamp

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1990
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE No.	DMP001301521502	Engine No: E111130N468208D Chassis No: WBAWU5C000L23480
1. Index Mark and Registration Number of Vehicle	BJR2777R	
2. Name of Policy Holder	MR FOH SHI JUN CLIVE	
3. Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment	16 JUNE 2015	NAMED DRIVERS EX SECT. 1\$750.00 ADDITIONAL EX OTHER THAN NAMED DRIVERS: EX SECT. 1 - AGE <= 25\$53,000.00 EX SECT. 1 - AGE >= 26\$500.00 * AGE AS AT DATE OF ACCIDENT EX. ON WINDSCREEN\$100.00
4. Date of Expiry of Insurance	15 JUNE 2016	
5. Persons or Classes of Persons entitled to drive *		
(A) THE POLICYHOLDER.		
(B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS PERMISSION.		
PROVIDED THAT THE PERSON DRIVING IS PERMITTED IN ACCORDANCE WITH THE LICENSING OR OTHER LAWS OR REGULATIONS TO DRIVE THE MOTOR VEHICLE OR HAS BEEN SO PERMITTED AND IS NOT DISQUALIFIED BY ORDER OF A COURT OF LAW OR BY REASON OF ANY ENACTMENT OR REGULATION IN THAT BEHALF FROM DRIVING THE MOTOR VEHICLE.		
B. Limitations as to use: *		
USE FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS. THE POLICY DOES NOT COVER USE FOR HIRE OR REWARD TUITION DRIVING TEST RACING PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING, THE CARRIAGE OF GOODS OTHER THAN SAMPLES IN CONNECTION WITH ANY TRADE OR BUSINESS OR USE FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.		
EXCESS WHICHEVER IS APPLICABLE FOR LOSSES OCCURRING OUTSIDE SINGAPORE (CONSTRUCTIVE TOTAL LOSS/THEFT) WILL BE DOUBLED. ONE TIME WAIVER OF EXCESS FOR THE FIRST \$51,000 WILL APPLY TO THE INSURED AND NAMED DRIVERS IN THE EVENT OF OWN DAMAGE CLAIM AT OUR AUTHORISED WORKSHOPS FOR EACH POLICY YEAR.		
HIRE PURCHASE CO. : DBS BANK LTD AS HP OWNER * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings		

I/We hereby Certify

that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please see reverse

TRUST PTE LTD
52 FOCH ROAD
#03-02
SINGAPORE 209274
TEL: 6458 0223 FAX: 6286 0295
EMAIL: trust@singnet.com.sg
Authorised Officer

For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



Authorised Signatory

Countersigned By

CHINESE

Owner

REPUBLIC OF SINGAPORE
IDENTITY CARD NO S7914071F



Name
FOK ZHI JUN, CLIVE
(HUO ZHIJUN)
霍志物

Race
CHINESE
Date of Birth
15-05-1979
Country of Birth
SINGAPORE

Sex
M
S7914071F

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number S7914071F

Name
FOK ZHI JUN, CLIVE
(HUO ZHIJUN, CLIVE)

Birth Date 15 May 1979
Issue Date 13 Feb 2004



4410119

NRIC No. S7914071F



Date of Issue
29-05-2009

26 LENGKONG TIGA
SINGAPORE 417435
NRIC No: S7914071F

Date: 09/02/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

CLASS DATE
25 Jun 1998



License No S7914071F

REPUBLIC OF SINGAPORE DRIVING LICENCE

OO YING YING
(YU YINGYING)

25 Nov 1979
02 Apr 2000

000346943J

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7937853D



Name

OO YING YING
(YU YINGYING)

余 盈 盈

Race

CHINESE

Date of birth

23-11-1979

Country of birth

SINGAPORE

Sex

F

4780082

Driver

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
16 Apr 2001

NP 428A

Licence No: S7937853D

4780082



NRIC No. S7937853D



Date of issue

16-08-2011

2B LENGKONG TIGA
SINGAPORE 417435
NRIC No: S7937853D

Date: 14/02/2015

Hsiao Tong (LKKAUTO)

From: Sukimin, Nurasikin <Nurasikin.Sukimin@aig.com>
Sent: Monday, 17 December 2018 2:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 9458855523SG *Our Ref: CC6/AIG16010394/Uyb3q2 [ACCIDENT INVOLVING SJD 2892P(OI) AND SJR 2777R(TP) ON 02/06/2016]

Hi Hsiao Tong

Report sent back.

Regards,

NURASIKIN SUKIMIN

AIG

Team Manager - Singapore Auto Express & Recovery, Claims Operations

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Nurasikin.Sukimin@aig.com | www.aig.com

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, December 15, 2018 9:17 AM

To: Sukimin, Nurasikin

Cc: Admin A

Subject: RE: Your Ref: 9458855523SG *Our Ref: CC6/AIG16010394/Uyb3q2 [ACCIDENT INVOLVING SJD 2892P(OI) AND SJR 2777R(TP) ON 02/06/2016]

Hi Sukimin,

The status in Merimen is still pending for payment at our side.

Kindly reopen and send back Adj report in Merimen.

Multi-Search

...CLAIM SUBFOLDER...(Pending for Payment)
 Revised / No settlement

Claims Audit	Activity Log	Documents	Create Supplementary
--------------	--------------	-----------	----------------------

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Est Auth'd	Status
Man	02 Jun 2016		06 Jun 2016 00:00		15 Aug 2017 10:24 \$53,208.00 (58163.80)		Pending for Payment Closed Case

Item	Reference	Claim Details	Documents
------	-----------	---------------	-----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured: ONG JIUN HOE, ID: S7621951F, Tel: +6597605782 Main Claimant: FOK ZHI JUN CLIVE, Co. Reg. No.: S793783D Vehicle Reg. No.: SJR2777R Claim Type: TP / 9458855523SG Vehicle Reg. No. (Insured): SJD2892P Repairer: Zolar Auto Services (Kaki Bukit) No. 8 KakiBukit Avenue 4, Premier@Kaki Bukit #05-49, 415875 Kaki Bukit - Tel: 82996493 Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6415-3000 ... [Handled by Ishak, Nur Hafizah] nurhafizah.ishak@aig.com Claimant's Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 15/06/2016]	Date of Loss: 02/06/2016 19:00 - :59 [84 Months and 8 Days From LTA Reg Date (Man Yr)] Policy/Cover Note No.: 2100082228-08000 (TP, Fire & Theft) Policy No. (Claimant): DMPCSN3016921502 Excess:
--	---

ASSOCIATED MAIL RECEIVED

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sukimin, Nurasikin <Nurasikin.Sukimin@aig.com>
Sent: Monday, 10 December 2018 11:27 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 9458855523SG *Our Ref: CC6/AIG16010394/Uyb3q2 [ACCIDENT INVOLVING SJD 2892P(OI) AND SJR 2777R(TP) ON 02/06/2016]

Hi Hsiao Tong

Claim is now reopen in Merimen.

Thank you.

Regards,

NURASIKIN SUKIMIN
AIG
 Team Manager - Singapore Auto Express & Recovery, Claims Operations

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Nurasikin.Sukimin@aig.com | www.aig.com

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, December 10, 2018 8:16 AM

To: Sukimin, Nurasikin

Cc: Admin A

Subject: Your Ref: 9458855523SG *Our Ref: CC6/AIG16010394/Uyb3q2 [ACCIDENT INVOLVING SJD 2892P(OI) AND SJR 2777R(TP) ON 02/06/2016]

Your Ref: **9458855523SG**

Our Ref: CC6/AIG16010394/Uyb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJD 2892P(OI) AND SJR 2777R(TP) ON 02/06/2016

We refer to the above matter.

We have temporary close our file on Aug 2017 due to no submission of documents by third party.

Now, Third Party repairer had submitted all the relevant documents for our necessary action.

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.



Thu 8/11/2018 3:58 AM
Zolar Auto Services <zolar.auto@gmail.com>
SJH2777R LOD

To: Hsiao Tong (LKKAuto)
Cc: Zolar Auto Svcs

 You forwarded this message on 8/11/2018 8:15 AM.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

 SJH2777R LOD_AIG-LKK.pdf
2 MB

Dear Hsiao Tong,

Refer to our earlier tele-conversation, please refer to attached LOD for SJH2777R.

Awaiting for your prompt revert.

Thank you.

Regards
Pamela

Hp : 9
1854218

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Zolar Auto Services <zolar.auto@gmail.com>
Sent: Friday, 21 December 2018 5:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Zolar Auto Svcs
Subject: Re: SJR2777R LOD ; DOA: 02/06/2016 *LKK REF: CC6/AIG16010394/Upb3q2-1

Dear Hsiao Tong,

Thank you for your revert.

For amicable settlement sake, we accept your propose settlement \$3,700.00 (all in).

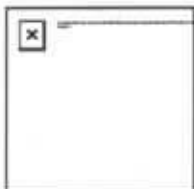
Kindly forward us the DV.

Thank you.

Regards

Pamela

Hp : 9
1854218



ZOLAR AUTO SERVICES

(Reg No: 53165713B)
No.8 Kaki Bukit Avenue 4
Premier@Kaki Bukit (Gate 2)
#06-21 Singapore 415875
Tel/Fax : 6635 8826
Email : zolar.auto@gmail.com

On Fri, 21 Dec 2018 at 10:57, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at \$3,700.00(all-in).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zolar Auto Services <zolar.auto@gmail.com>
Sent: Thursday, 8 November 2018 3:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Zolar Auto Svcs <zolar.auto@gmail.com>
Subject: SJH2777R LOD

Dear Hsiao Tong,

Refer to our earlier tele-conversation, please refer to attached LOD for SJH2777R.

Awaiting for your prompt revert.

Thank you.

Regards

Pamela

Hp : 9

1854218



ZOLAR AUTO SERVICES

(Reg No: S31657138)

No.8 Kaki Bukit Avenue 4

Premier@Kaki Bukit (Gate 2)

#06-21 Singapore 415875

Email : zolar.auto@gmail.com

Jas Khine (LKK Auto)

From: Jas Khine (LKK Auto)
Sent: Friday, 1 July, 2016 6:29 PM
To: 'mastersarcat@yahoo.com'
Subject: ACCIDENT INVOLVING SJD 2892P & SJR 2777R ON 02/06/2016
Attachments: LKKInspectionphotos 1.pdf; LKKInspectionphotos.pdf



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG16010394/Uyb3

01 JULY 2016

ONG JIUN HOE
BLK 517 JELAPANG ROAD
#12-183
SINGAPORE 670517

Dear Sir/Madam,

ACCIDENT INVOLVING SJD 2892P & SJR 2777R ON 02/06/2016

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

AGENCY: Ministry

VEHICLE REGISTRATION: SJR2777R AND SSD2892P

DATE: 02/06/16 AT Singapore Expo Corporate H.

I/WE, Fok Zh. Jun, Clive / 579378530 am/are the registered owner

of the/our vehicle. SJR 2777R.

Please note that I have undersigned all the third party compensation monies due to me/us in the above said accident to ZOLAR AUTO SERVICES.

I/WE, hereby authorized you to release all the third party compensation monies pertaining to the above mention accident to ZOLAR AUTO SERVICES and forward your settlement cheque to ZOLAR AUTO SERVICES whom I had authorized to collect the said compensation monies.

Thank You



Signature Of Claimant

Date: 03/06/16



Witnessing

DATE: 3/6/16

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ZOLAR AUTO SERVICES ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,200.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SJR 2777R that was damaged pursuant to the accident which occurred on 02/06/2016 (date) along SINGAPORE EXPO CARPARK H (location) involving vehicle no/s SJD 2892P. This is pursuant to the inspection conducted on 06/06/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FOK ZHI JUN CLIVE (the third party claimant") of vehicle no. SJR 2777R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJR 2777R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of Dec (month) 20 16 (year)



CKS.

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOLAR AUTO SERVICES**

(REG NO : 53165713B)

No.8 Kaki Bukit Avenue 4 #06-21

Premier@ Kaki Bukit (Gate 2) Singapore 415875

TEL : +65 9185 4218

EMAIL : zolar.auto@gmail.com

Invoice To : Fok Zhi Jun, Clive
26 - Lengkok Tega
Singapore 414435

Date : 18/12/17Vehicle No : SJH 2777RMake / Model : BMW 320i ATContact : 96436843

Terms : Cash

Remarks : Page 1 of 1

Item	Description	Qty	Amt SGD
1.)	Final repair bill	1	SGD 3,200.00
Total			SGD 3,200.00

All cheque payment payable to **Zolar Auto Services**Zolar Auto Services

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jun 2016 Edit Reg		06 Jun 2016 00:00 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	ONG JIUN HOE, ID: S7621951F, Tel: +6597605762		
Main Claimant:	FOK ZHI JUN CLIVE, Co. Reg. No.: S7937853D		
Vehicle Reg. No.:	SJR2777R	Date of Loss:	02/06/2016 19:00 - :59 [84 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9458855523SG	Policy/Cover Note No.:	2100082228-08000 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SJD2892P	Policy No. (Claimant):	DMPCSN3016921502
		Excess:	
Repairer:	Zolar Auto Services (Kaki Bukit) No. 8 KakiBukit Avenue 4, Premier@Kaki Bukit #05-49, 415875 Kaki Bukit - Tel: 82996493		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ishak, Nor Hafizah] norhafizah.ishaki@aig.com		
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 19/12/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (17/12/2018): Report Send Back Alerts - SJR2777R (TP)

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJR2777R (9458855523SG)
[SJD2892P]**

**TP
FOK ZHI JUN CLIVE
Jun 2 2016 7:15PM
[ONG JIUN HOE]
Zolar Auto Services**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
2	16/08/17 10:24	Insurer Offer Letter/DV <small>[Offer superseded on 2018/12/10]</small>													Load HTM					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	13/06/16 15:23	Accident Statement <small>From: SC - Reg. No: SJD2892P, Claimant: ONG JIUN HOE</small>													Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	06/06/16 21:14	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
2	06/06/16 21:14	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>				
3	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
4	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
5	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
6	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
7	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
8	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
9	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
10	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
11	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
12	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
13	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
14	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
15	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
16	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
17	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
18	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
19	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
20	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
21	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
22	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
23	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
24	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
25	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
26	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
27	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				
28	06/06/16 21:14	General View													Load JPG	<input checked="" type="checkbox"/>				

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
29	06/06/16 21:14	General View		Load JPG	<input checked="" type="checkbox"/>
30	06/06/16 21:14	General View		Load JPG	<input checked="" type="checkbox"/>
31	06/06/16 21:14	General View		Load JPG	<input checked="" type="checkbox"/>
32	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
33	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
34	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
37	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
41	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
42	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
43	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
44	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
45	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	07/06/16 20:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/06/16 16:00	TP ESTIMATE- MARKED		Load PDF	
2	08/06/16 16:00	TP GIA REPORT		Load PDF	
3	03/08/17 18:31	EMAIL TO TP REPAIRER		Load PDF	
4	03/08/17 18:38	EMAIL TO AIG		Load PDF	
5	03/08/17 18:38	EMAIL TO TP REPAIRER		Load PDF	
6	08/08/17 09:15	LETTER TO OI		Load PDF	
7	10/01/19 16:03	WORKSHOP INVOICE		Load PDF	
8	10/01/19 16:03	AUTHORISATION TO ACT FORM		Load PDF	
9	10/01/19 16:03	Release Voucher		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJD2892P (Insd veh)	Model:	BMW 320i 2.0 (A)
	SJR2777R (TP veh)		
Date of Accident:	02/06/2016		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,683.20
Final Repair Cost	:	\$	3,200.00
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,700.00

5.00 days at \$100.00 per day

days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Zolar Auto Services	:	\$ 3,700.00
2)		:	\$

JOANNE LEE KHANG MIN

10 Jan
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG16010394/UPB3Q2-1

Date: 10/01/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100082228-08000

Claimant Vehicle No: SJR2777R

Insured Vehicle No: SJD2892P

Date of Loss: 02/06/2016

Nature of Claim: TP

Claim No: 9458855523SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJR2777R

Make & Model: BMW 320i, 2.0 (A)

Reg. Date: 01/06/2009 (Man. Year: 2009)

Colour: Blue

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: HIDDEN

Chassis No: WBAPG56000NL23480

Odometer: 102621 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Front Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

Rear Tyre Size: 205/55 R16

Rear Left Side: Continental 6 mm

Rear Right Side: Continental 6 mm

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,523.20	3,042.97	5,480.23	64.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,160.00	960.00	1,200.00	55.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,683.20	4,002.97	6,680.23	62.53
Approved Total (Overridden) (S\$)		3,200.00		
Nett Amount (S\$)	10,683.20	3,200.00	7,483.20	70.05
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
Nett Liability (S\$)		3,700.00		

INSPECTION

Date of Assignment: 06/06/2016

Date Inspected: 06/06/2016 Inspected At:

Zolar Auto Services (Kaki Bukit)
No. 8 KakiBukit Avenue 4, Premier@Kaki
Bukit #05-49
Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Deformed	1,320.00 FL	*1,320.00 FL
2	1		*FRONT BUMPER TOWING COVER	Not Necessary	85.00 FL	*- FL
3	2		*FRONT BUMPER GRILLE	Cracked	210.00 FL	*210.00 FL
4	1		*FRONT BUMPER INNER PAD	Cracked	258.00 FL	*258.00 FL
5	1		*FRONT BUMPER SPONGE	Not Necessary	102.00 FL	*- FL
6	1		*FRONT BUMPER REINFORCEMENT	Repair	680.00 FL	*- FL
7	2		*FRONT BUMPER BRACKET	Not Necessary	150.00 FL	*- FL
8	2		*FRONT BUMPER SIDE RETAINER	Not Necessary	110.00 FL	*- FL
9	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	128.00 FL	*- FL
10	1		*LH FOG LAMP	Not Necessary	285.00 FL	*- FL
11	1		*RH FOG LAMP	Not Necessary	285.00 FL	*- FL
12	2		*FOG LAMP GARNISH	Not Necessary	176.00 FL	*- FL
13	1		*BONNET	Repair	1,280.00 FL	*- FL
14	1		*BONNET LOCK SPRING	Not Necessary	95.00 FL	*- FL
15	1		*BONNET LOGO	Necessary	85.00 FL	*60.00 FL
16	1		*LH HEADLAMP (HID)	Not Necessary	1,850.00 FL	*- FL
17	1		*RH HEADLAMP (HID)	Cracked	1,850.00 FL	*1,843.21 FL
18	2		*HEADLAMP BRACKET	Not Necessary	150.00 FL	*- FL
19	2		*HEADLAMP WASHER NOZZLE	Repair	480.00 FL	*- FL
20	1		*FRONT SUPPORT PANEL	Not Necessary	750.00 FL	*- FL
21	1		*FRONT SUPPORT TOP GARNISH (NPA)	Not Necessary	0.00 FL	*- FL
22	1		*SUNDRIES	Not Necessary	50.00 FS	*- FS
23	1		*FRONT BUMPER CLIPS	Necessary	80.00 FS	*50.00 FS
24	1		*NUMBER PLATE	Bent	50.00 FS	*40.00 FS
25	1		*COOLANT	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,589.00	3,781.21
- List Item Discount on L Items 20.00/20.00% (\$\$)	2,065.80	738.24
Total Parts (\$\$)	8,523.20	3,042.97

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING AND STRENGTHEN PARTS ON ACCIDENT AREAS	New	1,000.00	400.00
2	SPRAY PAINTING ON ACCIDENT AREAS	New	800.00	500.00
3	R&R AIRCON CONDENSOR ,RADIATOR & CHARGE UP GAS	New	120.00	0.00
4	CHECK & REPAIR WIRING SYSTEM	New	120.00	30.00
5	RESPRAY TUFF KOTE ON ACCIDENT AREAS	New	120.00	30.00
Gross Labour Cost (S\$)			2,160.00	960.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >