

INSURANCE

INS. CASE OWNER

Org 44

CC 4/LPC1802

2873, Feb 3/18

LKK

IDAC

Surveyor

KSC

DOI

ASSIGNMENT

2/2/18

Date / Time

20/2/18

Registered in Merimen

Pre-assign / CCU / FTE

Public Liability



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II : \$5

Is driver the owner?

(YES / NO)

HP:

D.O.A: 4/12/18

Nature of Accident

Claim No.

Policy No.

Make / Model

Place of Accident

18/18/19/2000/002266

If NO, Driver Name / Age

Driver Tel No.

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability

% Final ? Yes / No

SLG 805P



INSRS:

WSP:

Tel:

Liability:

RMKS:

gin ming insurance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2/2/18
WSP
Ashwin

SLG 805P-X

Public Liability (Private)

STAGE	DATE / PIC
Non-Reporting hr (1st)	
Non-Reporting hr (2nd)	
Non-Reporting hr (Final)	
Notification hr (if non-pickup)	
Call OI	
After call hr to OI	
Documentation Check List: Handler Typist	
Notification hr (if non-pickup)	
After call hr to OI	
Authorisation To Act	☒
Release Voucher	☒
Final Repair Bill	☒
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	☒
LOD	☒
Payment Breakdown Form	
Post-Repair Photos	☒
Others	

PRELIMINARY ADVICE	Date/Time:	Sent By:
--------------------	------------	----------

FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	\$52000	(5 days) Reduction:	40 %
FINAL SETTLEMENT		Date/Time: 4-3-19	Confirm with: ANGELA	Email ☒ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	TM	If NO or B 28, Ass. Lia:
Repair Cost:	\$5	\$52,463.00	40 %	
Loss of Rental (LOR):	\$5	-	(5 days)	
Loss of Use (LOU):	\$5	480.00	(5.0 x 96 days)	
Loss of Income (LOI):	\$5	-	(5 x days)	
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LO ☐	[Tick only one]			
GIA/LTA Search	\$5	-		
Medical:	\$5	-		
Disbursement:	\$5	-	(e.g. Tow/ Independent)	
Legal Cost	\$5	-		
Total:	\$5	2,991.00	Global Sum \$5:	
FINAL PAYMENT		Date/Time: 4-3-19	Confirm with: FREDY	Email ☒ Call ☐
Payee 1:	\$5	2,991.00	Name 1: GIN MING, INSURANCE SLG PR LTD	
Payee 2: (Strike if N.A.)	\$5		Name 2:	
Payee 3: (Strike if N.A.)	\$5		Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: 450

REF: **LPC**

ASSIGNMENT

Form: Date: **20/12/18**

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLG 805R

at Workshop no:

Sin Ming Autocare BFG

of

176 Sin Ming Drive # 02-05

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

pls confirm on the consistency of the damages caused by a forklift.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

5 days

Res: Yes or No

Lump Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS **1 up**

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: **SLG 805R** in Regn:Type: **M. Car** / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

1 hander vancc: **1498**

Colour:

M. D. Blue

A/C Insured / Std / NI / NA

Sp Reading:

59048

T/Radio: Insured / Std / NI / NA

Eng/No:

C/N:

RUI**1203949**Gen. Cond: **Good** / Fair / Poor / BurntSteering: **In order** / Jammed / Leaked / Burnt orBrake: **In order** / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

R: Dun**215 / 60R16**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

9 mm

R/Bal:

7 mm

L/Bal:

9 mm

L/Bal:

7 mm

D.O.A:

1 / 118

D.O.I:

20/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/12 File pass to Catherine, No report.**45:0000 (65): 4.840.59 65/1**

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

Survey Fee:

Transportation

) \$ + RS. \$

) Photos

) Other

) 17

Report Format :

Lump Sum / I.B.I: (\$

☐ : Interview (\$☐ : Tech. Insp (\$☐ : Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18022873/Keb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 20-12-2018		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	SLG 805R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
P/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/12/2018	Inspection Date	20/12/2018	
Survey held at	SIN MING AUTOCARE BFG PTE LTD 176, SIN MING DRIVE #02-05 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18022873/Keb3

Date: 21.12.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLG805R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.12.2018 at the premises of M/s Sin Ming Autocare BFG Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,140.54
Revised Estimate Amount	: S\$	2,920.62
"Check" Items Amount	: S\$	1,866.64
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

KENNETH KONG

Ke



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-03
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Attention : Motor Claim Department
Contact : 6250 7388 Fax No. : 6296 3767

Estimate : E18/2466

Date : 20/12/2018
Vehicle Num. : SLG805R
Make/Model : HONDA VEZEL-2016
Chassis/Eng# : RU11203949/L15B4403949
Accident Date : 17/12/2018
Claim No. : THIRD PARTY CLAIM
Reference : BFG
Policy No. : 5083894987-02

Not Notched

Repair B&P only

11 By 82300. 5 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | | | |
|-----|-----|-------------------------|--|--|
| 1. | 1PC | LIST ITEMS : | | |
| 2. | 1PC | FRONT BUMPER | | |
| 3. | 1PC | FRONT FENDER RETAINER | | |
| 4. | 1PC | FRONT FENDER RH | | |
| 5. | 1PC | FRONT ARCH MOULDING | | |
| 6. | 1PC | FRONT INNER SHEILD | | |
| 7. | 1PC | FRONT RIM | | |
| 8. | 1PC | FRONT TYRES | | |
| 9. | 1PC | HEADLAMP RH | | |
| 10. | 1PC | WHEEL BEARING | | |
| 11. | 1PC | FRONT ABSORBER RH | | |
| 12. | 1PC | FRONT ABSORBER MOUNTING | | |
| | | FRT DRIVE SHAFT - RH | | |

Wheel Alignment

Bu	801.17	✓
Or	117.10	✓
Bu	558.70	✓
Or	153.00	✓
Or	130.00	✓
Or	765.80	✓
	220.00	✓
	1,150.60	✓
	135.80	✓
	430.10	✓
	46.80	✓
R	1,054.10	X
	5,583.17	
	1,112.63	
	4,450.54	

List Total S\$:
20.00% Discount S\$:

- | | | | | |
|----|------|---------------------------|--|--|
| 1. | 4PCS | SPECIAL NETT ITEMS : | | |
| 2. | 6PCS | FRONT ARCH MOULDING CLIPS | | |
| 3. | 6PCS | BUMPER CLIPS | | |
| | | FENDER CLIPS | | |

5.00	20.00	✓
5.00	30.00	✓
5.00	30.00	✓
	80.00	

Special Nett Total S\$:

LABOUR :
TO FOCUS HEADLAMP & CHECK WIRING FOR PROPER FUNCTION
LABOUR FOR ADJUSTMENT FRONT DOOR RH AND BONNET
LABOUR FOR REPLACE FENDER, HEADLAMP & ARCH

20	80.00	✓
100	100.00	✓
150	150.00	✓

CONTINUE / ...

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Attention : Motor Claim Department
Contact : 6250 7388 Fax No. : 6296 3767

Estimate : E18/2466

Date : 20/12/2018
Vehicle Num. : SLG805R
Make/Model : HONDA VEZEL-2016
Chassis/Eng# : RU11203949/L15B4403949
Accident Date : 17/12/2018
Claim No. : THIRD PARTY CLAIM
Reference : BFG
Policy No. : 5083894987-02

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR FOR REPLACE UNDERCARRIAGE ITEMS		280.00
		WHEEL ALIGNMENT		60.00
		LABOUR FOR SPRAY PAINT FRONT FENDER RH & FRONT BUMPER		900.00
		TOWING FEE		80.00
8DAYS		LOSS OF RENTAL	120.00	960.00
		Labour Total S\$:		2,610.00

E. & O.E.

Total S\$: 7,140.54

for Sin Ming Autocare BFG Pte Ltd



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
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Chassis/Eng# : RU11203949/L15B4403949
Accident Date : 17/12/2018
Claim No. : THIRD PARTY CLAIM
Reference : BFG
Policy No. : 5083894987-02

Not Notified
Resurvey BFG claim

S/N Quantity Particular *5 day* Unit Price Amount S\$

LIST ITEMS :				
1.	1PC	FRONT BUMPER	<i>Bu</i>	801.17 ✓
2.	1PC	FRONT FENDER RETAINER	<i>Ort</i>	117.10 ✓
3.	1PC	FRONT FENDER RH	<i>Bu</i>	558.70 ✓
4.	1PC	FRONT ARCH MOULDING	<i>Ort</i>	153.00 ✓
5.	1PC	FRONT INNER SHEILD	<i>Ort</i>	130.00 ✓
6.	1PC	FRONT RIM	<i>Ort</i>	765.80 ✓
7.	1PC	FRONT TYRES		220.00 ?
8.	1PC	HEADLAMP RH		1,150.60 ?
9.	1PC	WHEEL BEARING		135.80 ?
10.	1PC	FRONT ABSORBER RH		430.10 ?
11.	1PC	FRONT ABSORBER MOUNTING		46.80 ?
12.	1PC	FRT DRIVE SHAFT - RH	<i>R</i>	1,054.10 X
List TotalS\$:				5,563.17
20.00% Discount S\$:				1,112.63
				4,450.54

} Wheel Alignment

SPECIAL NETT ITEMS :				
1.	4PCS	FRONT ARCH MOULDING CLIPS	5.00 <i>Ac</i>	20.00 —
2.	6PCS	BUMPER CLIPS	5.00 <i>Ac</i>	30.00 —
3.	6PCS	FENDER CLIPS	5.00 <i>Ac</i>	30.00 —
Special Nett Total S\$:				80.00

LABOUR :
TO FOCUS HEADLAMP & CHECK WIRING FOR PROPER FUNCTION
LABOUR FOR ADJUSTMENT FRONT DOOR RH AND BONNET
LABOUR FOR REPLACE FENDER, HEADLAMP & ARCH

201
Ac 80.00
Ac 100.00
Ac 150.00

CONTINUE / ...

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Attention : Motor Claim Department
Contact : 6250 7388 Fax No. : 6296 3767

Estimate : E18/2466

Date : 20/12/2018
Vehicle Num. : SLG805R
Make/Model : HONDA VEZEL-2016
Chassis/Eng# : RU11203949/L15B4403949
Accident Date : 17/12/2018
Claim No. : THIRD PARTY CLAIM
Reference : BFG
Policy No. : 5083894987-02

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR FOR REPLACE UNDERCARRIAGE ITEMS		280.00 ?
		WHEEL ALIGNMENT		60.00 ✓
		LABOUR FOR SPRAY PAINT FRONT FENDER RH & FRONT BUMPER		900.00 4401
		TOWING FEE		80.00 501
8DAYS		LOSS OF RENTAL	120.00	960.00 X
		Labour Total S\$:		2,610.00

E. & O.E.

Total S\$: 7,140.54

for Sin Ming Autocare BFG Pte Ltd

Please quantify claim/recommendation and put up mandate request for our review and approval.

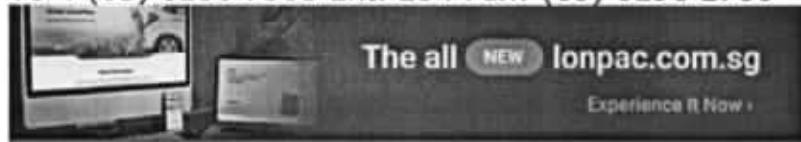
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]

Sent: Friday, 21 December, 2018 6:03 PM

To: ONG LI LI

Cc: MT_Claim_SG; NM_Claim_SG; Admin A; Asher Sng (LKKAUTO)

Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether we can proceed for direct settlement for this case.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Thursday, 20 December 2018 10:32 AM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'NM_Claim_SG' <nm_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,



G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 20 December 2018 10:21 AM

To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: FW: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

Dear Catherine/Nivitha

Please arrange TP survey.

Note: Pls confirm on the consistency of the damages caused by a forklift.

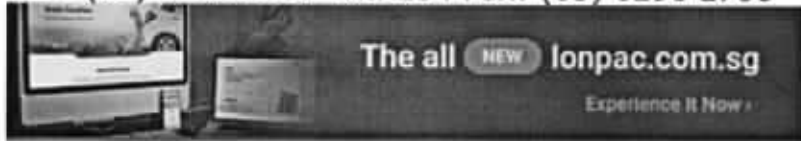
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: JOSELINE CHIA

Sent: Thursday, 20 December, 2018 10:07 AM

To: MT_Claim_SG

Subject: FW: General Claim for OJJ Foods Pte Ltd (17-12-2018)

Dear Li Li

For your action.

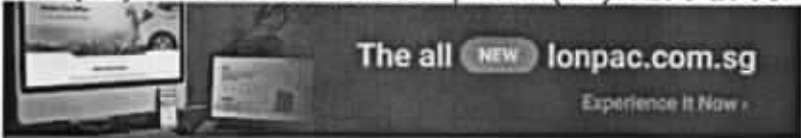
Best Regards

Joseline Chia

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 257 | Fax: (65) 6296 2706



From: jingyu.ong@ojjfoods.com.sg [<mailto:jingyu.ong@ojjfoods.com.sg>]

Sent: Wednesday, 19 December, 2018 6:01 PM

To: insuradv@gmail.com; JOSELINE CHIA
Cc: 'Jobina Loh'
Subject: General Claim for OJJ Foods Pte Ltd (17-12-2018)

Dear Charles and Joseline

Please be informed that there was a vehicular accident on our premise on 17 December 2018. There are damages to a parked vehicle.

Attached with this email are the following documents for your action:

1. General Claim Form
2. Claimant's statement
3. Quotation for repairs required
4. Pictures of the damaged vehicle

Do let me know if you require additional information.

Thanks and Regards
JingYu Ong
Human Resource & Administration



OJJ FOODS PTE LTD

(Formerly known as Ong Joo Joo Foods Industries Pte Ltd)

Telephone (65) 6261 6028 Ext 116 | **Fax** (65) 6285 3325

Office: 15 Wan Lee Road, Singapore 627945 | **Factory:** 9 Wan Lee Road, Singapore 627941



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

Our Ref: BFG/SLG805R/LONPAC/TP/AT

31 January 2019

Lonpac Insurance Bhd
100 Beach Road
#19-00
SHAW TOWER
SINGAPORE 189702

Attn : Motor Claims Dept

Dear Sirs/ Mdm

ACC INVLG SLG805R & FORKLIFT ALONG PREMISES OF OJJ FOODS PTE LTD AT NO 15 WAN LEE ROAD ON 17.12.2018.

We are the repairers of vehicle nos. SLG805R and understand that you were the insurer of vehicle nos. FORKLIFT involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$ 2,461.00
2) Loss of Use for 12 days at \$100 per day	S\$ 1,200.00
TOTAL:	<u>S\$ 3,661.00</u>

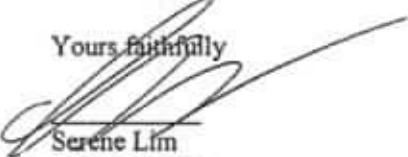
To substantiate our claim, we enclosed the following;

- 1) Final Repair bill
- 2) Letter of Authority
- 3) SAS Report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully


Serene Lim
Claims Section
Email: serene@autocare.com.sg

Encl.

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 20 December 2018 10:21 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG; NM_Claim_SG
Subject: FW: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)
Attachments: General Claim Form (OJJ Foods Pte Ltd 17-12-2018).pdf; SLG 805R - Statement on damages to car.pdf; Sin Ming Autocare - Quotation for car repair 191218.pdf; Pictures of SLG805R.pdf

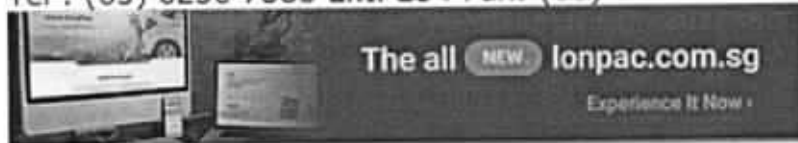
10:27am @ 20/12/2018
vehicle in
person @ Angela

Dear Catherine/Nivitha

Please arrange TP survey.

Note: Pls confirm on the consistency of the damages caused by a forklift.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

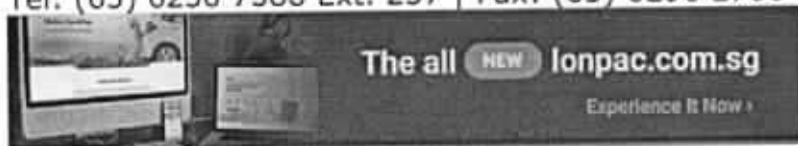


From: JOSELINE CHIA
Sent: Thursday, 20 December, 2018 10:07 AM
To: MT_Claim_SG
Subject: FW: General Claim for OJJ Foods Pte Ltd (17-12-2018)

Dear Li Li

For your action.

Best Regards
Joseline Chia
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 257 | Fax: (65) 6296 2706



From: jingyu.ong@ojjfoods.com.sg [mailto:jingyu.ong@ojjfoods.com.sg]
Sent: Wednesday, 19 December, 2018 6:01 PM
To: insuradv@gmail.com; JOSELINE CHIA
Cc: 'Jobina Loh'
Subject: General Claim for OJJ Foods Pte Ltd (17-12-2018)

Dear Charles and Joseline

Please be informed that there was a vehicular accident on our premise on 17 December 2018. There are damages to a parked vehicle.

Attached with this email are the following documents for your action:

1. General Claim Form
2. Claimant's statement
3. Quotation for repairs required
4. Pictures of the damaged vehicle

Do let me know if you require additional information.

Thanks and Regards

JingYu Ong

Human Resource & Administration



OJJ FOODS PTE LTD

(Formerly known as Ong Joo Joo Foods Industries Pte Ltd)

☎Telephone (65) 6261 6028 Ext 116 | Fax (65) 6285 3325

Office: 15 Wan Lee Road, Singapore 627945 | Factory: 9 Wan Lee Road, Singapore 627941

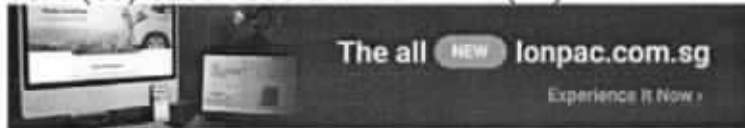
Shu Pei (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 24 December 2018 11:39 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; NM_Claim_SG; Admin A; Asher Sng (LKKAuto)
Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)
Attachments: Preliminary_Advice.pdf; TP_ESTIMATE-_MARKED.PDF

Dear Asher

Please quantify claim/recommendation and put up mandate request for our review and approval.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Friday, 21 December, 2018 6:03 PM
To: ONG LI LI
Cc: MT_Claim_SG; NM_Claim_SG; Admin A; Asher Sng (LKKAuto)
Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advice whether we can proceed for direct settlement for this case.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 20 December 2018 10:32 AM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'NM_Claim_SG' <nm_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

Dear Sir/Mdm,

Thank you for the assignment.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

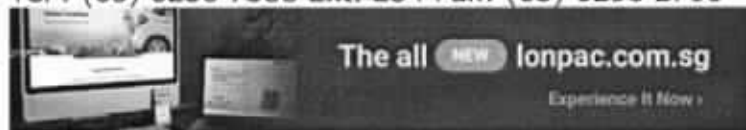
From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Thursday, 20 December 2018 10:21 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: FW: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

Dear Catherine/Nivitha

Please arrange TP survey.

Note: Pls confirm on the consistency of the damages caused by a forklift.

Regards,
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Senior Claims Executive | Lonpac Insurance Bhd
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Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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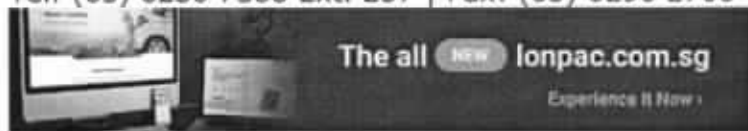
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Joseline Chia

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 257 | Fax: (65) 6296 2706



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Sent: Wednesday, 19 December, 2018 6:01 PM

To: insuradv@gmail.com; JOSELINE CHIA

Cc: 'Jobina Loh'

Subject: General Claim for OJJ Foods Pte Ltd (17-12-2018)

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1. General Claim Form
2. Claimant's statement
3. Quotation for repairs required
4. Pictures of the damaged vehicle

Do let me know if you require additional information.

Thanks and Regards

JingYu Ong

Human Resource & Administration

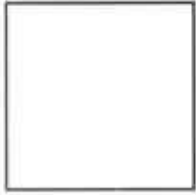


OJJ FOODS PTE LTD

(Formerly known as Ong Joo Joo Foods Industries Pte Ltd)

☎Telephone (65) 6261 6028 Ext 116 | **Fax** (65) 6285 3325

Office: 15 Wan Lee Road, Singapore 627945 | **Factory:** 9 Wan Lee Road, Singapore 627941



This email has been checked for viruses by AVG antivirus software.
www.avg.com



LONPAC INSURANCE (588FC5635C)

GENERAL CLAIM FORM

THIS FORM IS ISSUED WITHOUT THE ADMISSION OF LIABILITY, AND IT MUST BE COMPLETED AND RETURNED TO THE COMPANY IMMEDIATELY WHETHER OR NOT A CLAIM IS MADE.

WHAT TO DO IN EVENT OF A CLAIM

- 1) Attach all quotations obtained for replacement of or repair to the damaged or missing property.
- 2) Attach valuations and receipt for purchases whenever possible.
- 3) Advise Police immediately in the event of loss by Burglary, Housebreaking, Theft, Suspected Malicious Damage and Travellers Baggage.
- 4) Attach any letter of demand or other correspondence that you may receive from any Third Party.
- 5) Do not make any admission of liability for loss or damage caused by you to third parties.

Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555 | 6250 7388 (o) | 6296 2706 (f)



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

Our Ref: BFG/SLG805R/LONPAC/TP/AT

31 January 2019

Lonpac Insurance Bhd
100 Beach Road
#19-00
SHAW TOWER
SINGAPORE 189702

Attn : Motor Claims Dept

Dear Sirs/ Mdm

ACC INVLG SLG805R & FORKLIFT ALONG PREMISES OF OJJ FOODS PTE LTD AT NO 15 WAN LEE ROAD ON 17.12.2018.

We are the repairers of vehicle nos. SLG805R and understand that you were the insurer of vehicle nos. FORKLIFT involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$ 2,461.00
2) Loss of Use for 12 days at \$100 per day	S\$ 1,200.00
TOTAL:	S\$ 3,661.00

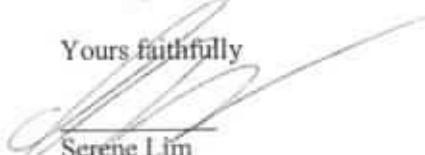
To substantiate our claim, we enclosed the following;

- 1) Final Repair bill
- 2) Letter of Authority
- 3) SAS Report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully


Serene Lim
Claims Section
Email: serene@autocare.com.sg

Encl.

Your Ref: 18/12/19/LL00/003366

Date : 21/1/2019

LONPAC INSURANCE BHD

100 BEACH ROAD

19-00

SHAW TOWER

SINGAPORE 189702

LETTER OF AUTHORITY

I/We, CHER TZE KANG NRIC NO: S01891211
hereby authorize(s) **Sin Ming Autocare BFG Pte Ltd** to provide further
instructions on my behalf relating to the said claims and as such, all future
correspondence should be addressed to **176 Sin Ming Drive #02-05, Sin
Ming Autocare Complex, Singapore 575721.**

I hereby authorized the cheque payment to be issued in favour of **M/s Sin
Ming Autocare BFG Pte Ltd.**

Claimant's Signature

Name

Nric

Date


CHER TZE KANG
01891211
2 JAN 2019

Witness By

Name

Nric

Date


 **SIN MING AUTOCARE BFG PTE LTD**
176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel: (65) 6455 0500
Fax: (65) 6455 8132
Website: www.autocare.com.sg



LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/LL00/003366

DATE : 21 MAR 2019

DISCHARGE VOUCHER

I/We, **CHER TZE KANG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **OJJ FOODS PTE LTD** the sum of Singapore Dollars **TWO THOUSAND NINE HUNDRED AND FORTY ONE ONLY. (\$2,941.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, **SLG 805R** on **17/12/2018** along/at **PREMISES OF OJJ FOODS PTE LTD AT NO 15 WAN LEE RD.**

I /We hereby agree to indemnify and keep indemnify (**OJJ FOODS PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s SIN MING AUTOCARE BFG PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

[Handwritten Signature]

Signature of vehicle owner/Date 21/3/19

CHER TZE KANG

Name of vehicle owner/Date 21/3/19



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Attention : Motor Claim Department

Contact : 6250 7388 Fax No. : 6296 3767

Tax Invoice : TP19/548

Date : 31/01/2019
Vehicle Num. : SLG805R
Make/Model : HONDA VEZEL-2016
Chassis/Eng# : RU11203949/L15B4403949
Accident Date : 17/12/2018
Claim No. : TP CLAIM
Reference : BFG
Policy No. : 5083894987-02

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS : LUMP SUM REPAIR (Parts & Labour inclusive)		2,300.00
		List TotalS\$:		2,300.00

E. & O.E.

Total S\$: 2,300.00
GST @ 7% S\$: 161.00
Amount Due S\$: 2,461.00
=====

for Sin Ming Autocare BFG Pte Ltd

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 28 December 2018 10:32 AM
To: Asher Sng (LKKAUTO); Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; NM_Claim_SG; Admin A
Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: 18/18/19/LL00/003366 (Public Liability policy)

Follow Up Flag: Follow up
Flag Status: Flagged

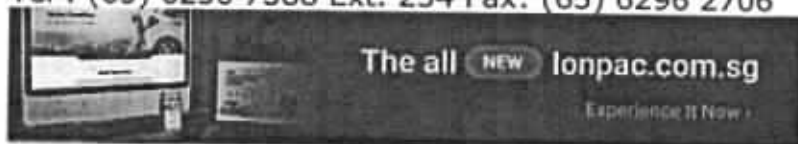
Dear Asher

Please proceed direct settlement with item 1 & 2 only.

Thanks,
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 26 December, 2018 4:22 PM
To: ONG LI LI; Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; NM_Claim_SG; Admin A
Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

Hi LI LI,

We refer to the email below.

Summary of recommendation as follows: -

1. Cost of Repair (w/GST) (include check item)	\$ 5,122.37
2. Loss of use / rental (w/GST)(8days)	\$ 856.00
3. LTA/GIA Search Fee (if any)	\$ 7.45
Total	\$ 5,985.82 (max)

****5 days recommendation for repair + 1sun + 1PH +1PRI.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Merry Christmas
& HAPPY NEW YEAR

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 24 December 2018 11:39 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

Dear Asher

Please quantify claim/recommendation and put up mandate request for our review and approval.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

The all NEW lonpac.com.sg

Experience It Now

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Sent: Friday, 21 December, 2018 6:03 PM

To: ONG LI LI

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Subject: RE: General Claim for OJJ Foods Pte Ltd (17-12-2018) Our Ref: TBA (Public Liability policy)

WITHOUT PREJUDICE

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Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether we can proceed for direct settlement for this case.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'NM_Claim_SG' <nm_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

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LKK Auto Consultants Pte Ltd

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Cc: MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>

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Dear Catherine/Nivitha

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Note: Pls confirm on the consistency of the damages caused by a forklift.

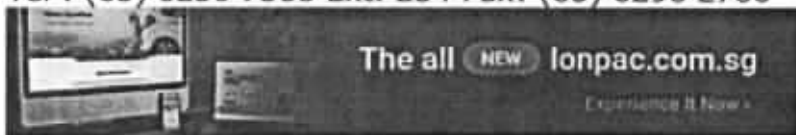
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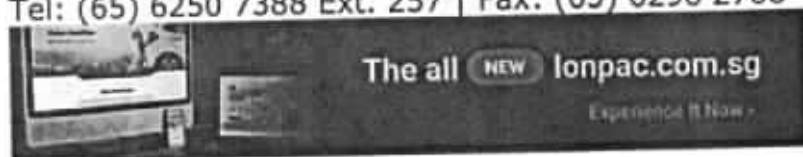


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Thanks and Regards
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Human Resource & Administration



OJJ FOODS PTE LTD

(Formerly known as Ong Joo Joo Foods Industries Pte Ltd)

☎Telephone (65) 6261 6028 Ext 116 | Fax (65) 6285 3325



This email has been checked for viruses by AVG antivirus software.
www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18022873/Keb3q2		
300 BEACH ROAD		Date : 01-04-2019		
#17-04/07 THE CONCOURSE SINGAPORE 199555		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	SLG 805R	
Policy No.		Coverage (\$)	0.00	
Claim No.	18/18/19/LL00/003366	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	20/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	RU11203949	Colour	METALLIC DARK BLUE	
Odometer	59048	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	YOKOHAMA	9 mm	
L/H Front Tyre	215/60 R16	YOKOHAMA	9 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	7 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/12/2018	Inspection Date	20/12/2018	
Survey held at	SIN MING AUTOCARE BFG PTE LTD 176, SIN MING DRIVE #02-05 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 805R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	BUCKLED	801.17	801.17
1	FRONT FENDER RETAINER	DISTORTED	117.10	117.10
1	FRONT FENDER RH	BENT	558.70	558.70
1	FRONT ARCH MOULDING	DENTED	153.00	153.00
1	FRONT INNER SHIELD	DISTORTED	130.00	130.00
1	FRONT RIM	DENTED	765.80	765.80
1	FRONT TYRES	SERVICEABLE	220.00	-
1	HEADLAMP RH	SERVICEABLE	1,150.60	-
1	WHEEL BEARING	SERVICEABLE	135.80	-
1	FRONT ABSORBER RH	SERVICEABLE	430.10	-
1	FRONT ABSORBER MOUNTING	SERVICEABLE	46.80	-
1	FRT DRIVE SHAFT-RH	TO REPAIR SEE LABOUR	1,054.10	-
	LESS 20% DISCOUNT		-1,112.63	-505.15
			4,450.54	2,020.62
SPECIAL NETT ITEMS				
4	FRONT ARCH MOULDING CLIPS @\$5.00 (SN)	NECESSARY	20.00	20.00
6	BUMPER CLIPS @\$5.00 (SN)	NECESSARY	30.00	30.00
6	FENDER CLIPS @\$5.00 (SN)	NECESSARY	30.00	30.00
			80.00	80.00
LABOUR				
	TO FOCUS HEADLAMP & CHECK WIRING FOR PROPER FUNCTION .		80.00	20.00
	LABOUR FOR ADJUSTMENT FRONT DOOR RH AND BONNET.		100.00	100.00
	LABOUR FOR REPLACE FENDER ,HEADLAMP & ARCH.		150.00	150.00
	LABOUR FOR REPLACE UNDERCARRIAGE ITEMS.	NOT NECESSARY	280.00	-
	WHEEL ALIGNMENT.		60.00	60.00
	LABOUR FOR SPRAY PAINT FRONT FENDER RH & FRONT BUMPER .INCLUSIVE OF THE REPAIR OF FRT DRIVE SHAFT-RH .		900.00	440.00

Report Ref No. CC4/LPC18022873/Keb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TOWING FEE.		80.00	50.00
			1,650.00	820.00
	GRAND TOTAL		6,180.54	2,920.62
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,300.00

Report Ref No. CC4/LPC18022873/Keb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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