

Cecilia Chong (LKK Auto)

From: richard@ltm.sg
Sent: Tuesday, 2 July 2019 2:53 PM
To: Cecilia Chong (LKK Auto)
Cc: Mandy
Subject: FW: Withdraw Claim - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018 LKK ref : CC4/ASM18022865/jb3

Importance: High

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Wednesday, 27 February 2019 8:55 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; Mandy <mandy@ltm.sg>
Subject: RE: Withdraw Claim - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018 LKK ref : CC4/ASM18022865/jb3
Importance: High

WITHOUT PREJUDICE

Dear Joy,

In reference to your email dated 15th January 2019, our client informed us that they are withdrawing their third party claim against your principal insured.

They had also discharge our workshop accordingly.

We shall proceed to close our file at our end.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Tuesday, 15 January 2019 11:47 AM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupe@lkkauto.com>;

'Mandy' <mandy@ltm.sg>

Subject: RE: Checking Liability - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018 LKK ref : CC4/ASM18022865/jb3

Importance: High

WITHOUT PREJUDICE

Dear Joy,

Thank you for your email.

We had spoken to our client and he confirm that he do not have any video footage available. Please advised if your principal is able to provide any footage to support his / her statement.

Please revert soonest.

Thank you and regards,

Richard Ang

Claims Executive

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Tuesday, 15 January 2019 11:40 AM

To: richard@ltm.sg

Cc: Admin A; CS A Team; Shu Pei (LKKAuto); Mandy

Subject: RE: Checking Liability - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018 LKK ref : CC4/ASM18022865/jb3

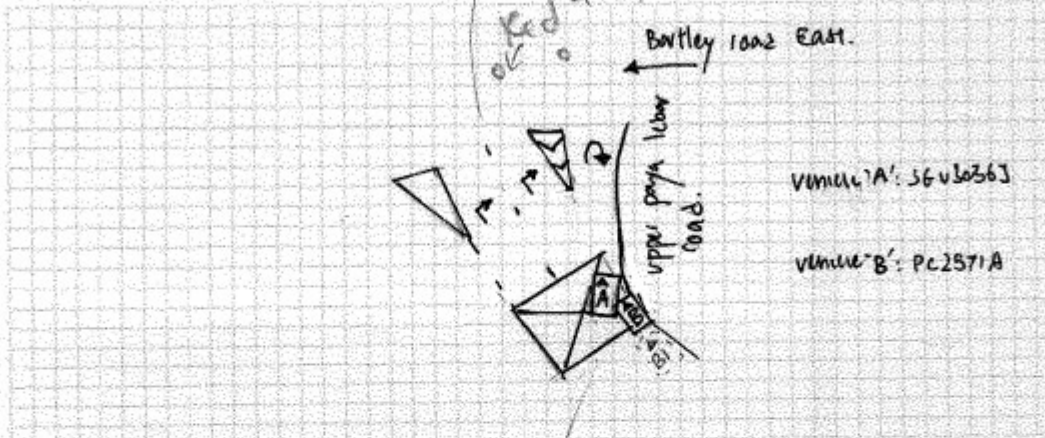
WITHOUT PREJUDICE

Dear Richard,

Liability unclear. Our principal is requesting for video evidence. Kindly send us a copy if available. Thank you.

Our insured's report below.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date and time, i vehicle 'A' was turning out from
 8 new industrial road. Traffic was clear and hence i turned out into the
 Both our vehicle was stationary then
 yellow box of upper paya lebar road. The traffic light turned green and
 the cars started to move off. All of a sudden i felt a huge impact
 on my rear right portion. I got down from the vehicle to realize that
 vehicle 'B' did not notice that i was in front of him and collided
 into me. That is all.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Tuesday, 15 January 2019 10:34 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Checking Liability - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018 LKK ref :

CC4/ASM18022865/jb3

Importance: High

WITHOUT PREJUDICE

Dear Joy,

In reference to the above claim, please advised if there is any potential of direct settlement ?

Please revert soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Shu Pei (LKKAUTO) [<mailto:shupeai@lkkauto.com>]

Sent: Monday, 14 January 2019 9:57 AM

To: richard@ltm.sg

Cc: Admin A; CS A Team

Subject: FW: Checking Liability - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18022865/jb3	Joy

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Saturday, 12 January 2019 3:32 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Checking Liability - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018

Importance: High

WITHOUT PREJUDICE

Dear all,

In reference to the above claim, please advised if there is any potential of direct settlement ?

Please revert soonest.

Thank you and regards,

Richard Ang

Claims Executive

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From: richard [<mailto:richard@ltm.sg>]

Sent: Wednesday, December 19, 2018 11:37 AM

To: motor.survey@axa.com.sg

Cc: mandy@ltm.sg

Subject: RE: Survey Request - Third Party Claim - PC2571A Your Insured : SGU3036J D.O.A : 30/11/2018

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **PC2571A** to submit a claim against your insured, **SGU3036J** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Vehicle is currently **NOT** in our workshop premises.

Thank you and regards,

Richard Ang

Claims Executive

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