

INSURANCE

INS. CASE OWNER: Sundari

CC 4/111802

LKK:

IDAC:

Surveyor: Adrian

DOI: 18/1/18

Date / Time: 18/1/18

Registered in Merimen: Winfid

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$

Is driver the owner?

SHC 14030

UPU

HP:

D.O.A:

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES / NO

Insured Liability:

18100015

18100015

18100015

Taxi STWO (broken by the way)

TP GIA REPORT YES / NO

Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

UTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: Cash weekly

20/1/18
polking
18/1/18 - Letter mandate from 732, 030 ending from taxi
Stark
reading estimate
9/7/19 - File follow mandate
31/12/19 - File & send to send DV.
6/1/2020 - File pass to MK to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$

8453.00

Loss of Rental (LOR):

\$

849.50

(10 days)

X \$89.95

Loss of Use (LOU):

\$

50.00

(5 days)

X \$50.00

Loss of Income (LOI):

\$

50.00

(5 days)

X \$50.00

LOR only

LOU only

LOR + LOU

LOR + LOU

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GIA/LTA Search

\$

2.45

Medical:

\$

-

Disbursement:

\$

-

(e.g. Trav/ Independent)

Legal Cost:

\$

-

Total:

\$

9859.95

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$

9859.95

Name 1:

N-51 Automotive Pte Ltd

Payee 2: (Strike if N.A.)

\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$

-

Name 3:

-

Email

Call

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$600.00

Email

Call

COPY SENT
8/1/2020

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

Contact : 66550005 96996151

TP111
Poh Kim
JTDZS3EU02J028101

ESTIMATE

Repair Code : CLM14960

Date in : 18/12/2018

Vehicle Num. : SMA6869L

Model : TOYOTA PRIUS PLUS (AUTO)

Chassis/Eng# : JTDZS3EU00J028101/2ZR0B84358

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
FRONT LH DOOR <i>Dented</i>	1	1218.20	✓ 1,218.20
FRONT LH DOOR BLACK FRAME STICKER <i>new</i>	1	121.10	✓ 121.10
FRONT LH DOOR GLASS REGULATOR <i>Damaged.</i>	1	278.30	✓ 278.30
FRONT LH DOOR GLASS REGULATOR MOTOR <i>Damaged.</i>	1	780.50	595 780.50
FRONT LH DOOR INNER SEAL COVER <i>not new</i>	1	168.20	✗ 168.20
FRONT LH DOOR INNER TRIM BOARD <i>cracked</i>	1	1217.30	743.80 1,217.30
FRONT LH DOOR LOWER HINGE <i>new</i>	1	141.20	✗ 141.20
FRONT LH DOOR MECHANISM LOCK <i>Damaged.</i>	1	780.90	✓ 780.90
FRONT LH DOOR VERTICAL GARNISH <i>new</i>	1	151.30	✗ 151.30
FRONT LH DOOR WEATHER STRIP <i>new</i>	1	205.20	✗ 205.20
FRONT LH FENDER <i>Dented</i>	1	731.35	✓ 731.35
FRONT LH FENDER 'HYBRID' EMBLEM <i>new</i>	1	121.10	✓ 121.10
FRONT LH WHEEL CAP <i>new</i>	1	378.30	✗ 378.30
LH SIDE ROCKER PANEL GARNISH <i>Defunct</i>	1	972.45	712.50 972.45
REAR AXLE CARRIAGE <i>new</i>	1	2263.60	✗ 2,263.60
REAR BUMPER <i>torn</i>	1	523.90	✓ 523.90
REAR BUMPER LH END SEAL COVER <i>Not new</i>	1	131.10	✗ 131.10
REAR BUMPER LH SIDE RETAINER <i>new</i>	1	171.25	85 171.25

*** This is a computer-generated document which requires no signature.***



N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200616038C

GST Registration No. : 200616038C

GRAB RENTALS PTE LTD

18 SIN MING LANE #01-08 MIDVIEW CITY

SINGAPORE 573960

Contact : 66550005 96996151

ESTIMATE

Repair Code : CLM14960

Date in : 18/12/2018

Vehicle Num. : SMA6869L

Model : TOYOTA PRIUS PLUS (AUTO)

Chassis/Eng# : JTDZS3EU00J028101/2ZR0B84358

REAR LH DOOR <i>Dented</i>	1	1279.10	✓ 1,279.10
REAR LH DOOR ARCH PANEL <i>Repair</i>	1	967.70	X 967.70
REAR LH DOOR BLACK FRAME STICKER <i>new</i>	1	171.45	✓ 171.45
REAR LH DOOR CHECKER <i>new</i>	1	191.20	X 191.20
REAR LH DOOR GLASS REGULATOR <i>Damaged</i>	1	372.50	✓ 372.50
REAR LH DOOR GLASS REGULATOR MOTOR <i>Damaged</i>	1	789.10	558 789.10
REAR LH DOOR HINGES (TOP & LOWER) <i>2 x 1</i>	2	141.30	+ 282.60
REAR LH DOOR INNER SEAL COVER <i>1 x 1</i>	1	168.20	X 168.20
REAR LH DOOR INNER TRIM BOARD <i>cracked</i>	1	978.10	739.90 978.10
REAR LH DOOR VERTICAL GARNISH <i>new</i>	1	172.25	X 172.25
REAR LH DOOR WEATHER STRIP <i>new</i>	1	274.40	X 274.40
REAR LH SHOCK ABSORBER <i>new</i>	1	209.10	X 209.10
REAR LH WHEEL BEARING <i>Damaged</i>	1	781.90	✓ 781.90
REAR LH WHEEL CAP <i>1x</i>	1	378.30	60(SN) 378.30
Subtotal before discount			17,371.15
Percentage discount 25%			4,342.79
Sub-total 1			13,028.36
FRONT LH DOOR INNER TRIM BOARD CLIPS - SET <i>new</i>	1	50.00	30 50.00

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Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
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GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

Contact : 66550005 96996151

ESTIMATE

Repair Code : CLM14960

Date in : 18/12/2018

Vehicle Num. : SMA6869L

Model : TOYOTA PRIUS PLUS (AUTO)

Chassis/Eng# : JTDZS3EU00J028101/2ZR0B84358

FRONT LH DOOR VERTICAL GARNISH CLIPS - SET	1	20.00	X	20.00
FRONT LH FENDER INNER SHIELD CLIPS - SET	1	50.00	X	50.00
LH SIDE CENTER PILLAR INNER TRIM GARNISH CLIPS - SET	1	50.00	X	50.00
LH SIDE ROCKER PANEL GARNISH CLIPS - SET	1	50.00	30	50.00
REAR BUMPER CLIPS - SET	1	50.00	30	50.00
REAR LH DOOR INNER TRIM BOARD CLIPS - SET	1	50.00	30	50.00
REAR LH DOOR VERTICAL GARNISH CLIPS - SET	1	20.00	X	20.00
REAR LH TYRE	1	350.00	X	350.00
REAR LH WHEEL RIM	1	1250.00	X	1,250.00
Subtotal before discount				1,940.00
Percentage discount 0%				0.00
Sub-total 2				1,940.00
Parts-total				14,968.36

LABOUR

To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.

50.00

To remove, reinstall window glass. (to FR)

X 120.00

To remove, change rear suspension parts, axle carriage, absorber, lower arm, top arm, trailing arm, knuckle arm, wheel bearing, bearing hub and etc.

120 X 200.00

To road test driving, check and resetting wheel alignments system.

80 100.00

To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)

50 120.00

*** This is a computer-generated document which requires no signature.***

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

Contact : 66550005 96996151

ESTIMATE

Repair Code : CLM14960

Date in : 18/12/2018

Vehicle Num. : SMA6869L

Model : TOYOTA PRIUS PLUS (AUTO)

Chassis/Eng# : JTDZS3EU00J028101/2ZR0B84358

To transfer door glass, regulator gear, motor, railing, channel, trim board, mechanism lock and handle.

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.

To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.

To apply anti-rust chemical on repaired and replaced panel.

Labour Total

Parts & Labour Total

160	200.00
1100	1,600.00
800	1,200.00
X	120.00
	<hr/>
	3,860.00
	<hr/>
	18,828.36

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page 4

total: 9908

N/S: 7.9K

08 Days.

7.9K

08 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18022855/Afb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 20-12-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 1403D		Veh. Inspected	SMA 6869L
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	20/12/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
		Size	Make	Balance
R/H Front Tyre				mm
L/H Front Tyre				mm
R/H Rear Tyre				mm
L/H Rear Tyre				mm
4. Description of Damages				
5. General Information				
Accident Date	18/12/2018		Inspection Date	20/12/2018
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 19 December 2018 4:39 PM
To: Chin Hui Xin; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: SMA6869L & SHC1403D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
Attachments: 19122018105202-0001.pdf, 19122018152919.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMA6869L and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Chin Hui Xin [mailto:huixin@n51.com.sg]
Sent: 19 December, 2018 3:31 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: SMA6869L & SHC1403D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor Mr Adrian Ling from Lkk Auto Consultants Pte Ltd.

Please see attached.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510

445pm @ 19/12/18
vehicle in
person @ melody
agreed survey on 20/12/18



On Wed, Dec 19, 2018 at 1:40 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Chin Hui Xin [mailto:huixin@n51.com.sg]

Sent: 19 December, 2018 10:55 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SMA6869L & SHC1403D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAUTO)

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Wednesday, 6 November 2019 12:50 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018
//LKK REF: CC4/III18022855/Apb3
Attachments: 1_x264.mp4

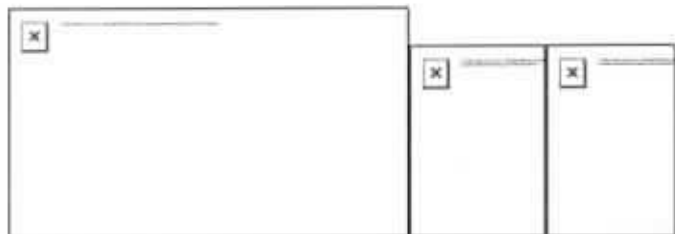
Dear Hsiao Tong,

Refer to the above subject.

Attached video footage for your reference.

Kindly offer to us

Regards,
Melody Chin
N-51 Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Mon, Nov 4, 2019 at 9:15 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

As per III instruction, we would like to request a copy of video footage as sated in your client's GIA report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Tuesday, 25 June 2019 9:10 AM
To: Chin Hui Xin <huixin@n51.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: FW: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18022855/Afb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Monday, 24 June 2019 4:14 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018

Dear Sir / Madam,

We refer to the above subject.

Attached LOD for your kind perusal.

The original documents will be mailed to your.

Kindly revert to us once received the documents.

Thank you

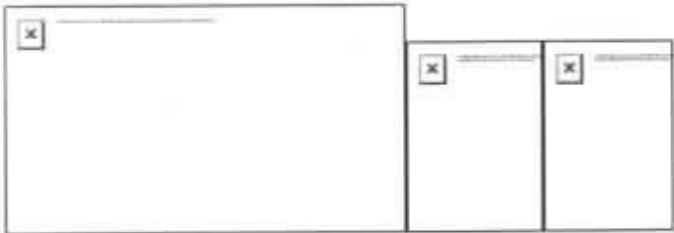
Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2018 15:54	Clm Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] Lau Shu Pei
2	20 Dec 2018 15:54	Clm Created	Reg No: SMA6869L. Acct Date: 2018/12/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: N-51 Automotive Pte Ltd (HQ)	[A] Lau Shu Pei
3	20 Dec 2018 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	20 Dec 2018 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/02	[A] Lau Shu Pei
5	20 Dec 2018 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	20 Dec 2018 15:54	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	20 Dec 2018 15:54	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	12 Jan 2019 13:11	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: OID moving out from taxi stand and collided with TP vehicle.	[A] Chong Poh Kin
9	14 Jan 2019 09:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/02. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
10	14 Jan 2019 09:22	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	17 Jul 2019 11:00	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
12	17 Jul 2019 11:01	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
13	17 Jul 2019 11:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Request video from TP before we decide on liability	[I] Sundari Nagarajan
14	17 Jul 2019 11:03	Adj Mandate Set	Approved:0.00:Request video from TP before we decide on liability	[I] Sundari Nagarajan
15	17 Jul 2019 11:07	Video Downloaded	Downloaded Video - Accident-IV	[A] Chong Poh Kin
16	17 Jul 2019 11:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Request video from TP before we decide on liability. TP LOD has been uploaded in merimen	[I] Sundari Nagarajan
17	17 Jul 2019 11:10	Adj Mandate Set	Approved:0.00:Request video from TP before we decide on liability. TP LOD has been uploaded in merimen	[I] Sundari Nagarajan
18	25 Oct 2019 13:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Oct 2019 13:48	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
20	25 Oct 2019 13:48	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/18.	[A] JOANNE LEE KHANG MIN
21	25 Oct 2019 13:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	29 Oct 2019 08:12	Adj Mandate Request	Cur.Req:9889.90:PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,453.00 + (b)LO R(11days x \$89.95): \$989.45 + (c)LOI(11days x \$40.00): \$440.00 + (d)LTA/GIA se arch fee: \$7.45 = Total: \$9,889.90 *Vehicle Model: Toyota Prius Plus (1798cc) *8 recommend	[A] CHEW HSIAO TONG
23	30 Oct 2019 15:05	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
24	30 Oct 2019 15:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Request video from TP before we decide on liability.	[I] Sundari Nagarajan
25	30 Oct 2019 15:08	Adj Mandate Set	Maintained:Request video from TP before we decide on liability.	[I] Sundari Nagarajan

AUDIT TRAIL

No.	On	Audit	Remarks	By
26	09 Nov 2019 12:04	Adj Mandate Request	Cur,Req:9889.90;PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,453.00 + (b)LO [A] CHEW R(11days x \$89.95): \$989.45 + (c)LOI:(11days x \$40.00): \$440.00 + (d)LTA/GIA se arch fee: \$7.45 = Total: \$9,889.90	HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Bill Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2215160	17 Jul 2019 11:00:51	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMA6869L	Sundari Nagarajan	xx.xx
2325088	25 Oct 2019 13:48:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA6869L	SHC1403D	11.77

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 9 November 2019 12:06 PM
To: Sundari Nagarajan - III
Subject: III Ref: MCT18120521 //LKK REF: CC4/III18022855/Apb3 [Accident Involving SHC1403D(III) & SMA6869L on 18/12/2018]
Attachments: SMA6869L-VIDEO.mp4

Hi Sundari,

Attached here is a copy of third party video as requested.

Kindly let us have your instruction thru Merimen.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SMA6869L (MCT18120521)
[SHC1403D]**

TP

GRAB RENTALS PTE LTD

Dec 18 2018 1:00PM

[-]

N-51 Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/11/2019 12:20 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9889.90) - SMA6869L - Claim Handler: Sundari Nagarajan

Approved:9889.90:Please upload rental rates bill. Request TP WS to issue Tax invoice for Repairs in III's favour

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2018 15:54	Clm Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] Lau Shu Pei
2	20 Dec 2018 15:54	Clm Created	Reg No: SMA6869L. Acct Date: 2018/12/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: N-51 Automotive Pte Ltd (HQ)	[A] Lau Shu Pei
3	20 Dec 2018 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	20 Dec 2018 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/02	[A] Lau Shu Pei
5	20 Dec 2018 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	20 Dec 2018 15:54	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	20 Dec 2018 15:54	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	12 Jan 2019 13:11	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: OID moving out from taxi stand and collided with TP vehicle.	[A] Chong Poh Kin
9	14 Jan 2019 09:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/02. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
10	14 Jan 2019 09:22	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	17 Jul 2019 11:00	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
12	17 Jul 2019 11:01	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
13	17 Jul 2019 11:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Request video from TP before we decide on liability	[I] Sundari Nagarajan
14	17 Jul 2019 11:03	Adj Mandate Set	Approved:0.00:Request video from TP before we decide on liability	[I] Sundari Nagarajan
15	17 Jul 2019 11:07	Video Downloaded	Downloaded Video - Accident-IV	[A] Chong Poh Kin
16	17 Jul 2019 11:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Request video from TP before we decide on liability. TP LOD has been uploaded in merimen	[I] Sundari Nagarajan
17	17 Jul 2019 11:10	Adj Mandate Set	Approved:0.00:Request video from TP before we decide on liability. TP LOD has been uploaded in merimen	[I] Sundari Nagarajan
18	25 Oct 2019 13:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Oct 2019 13:48	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
20	25 Oct 2019 13:48	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/18.	[A] JOANNE LEE KHANG MIN
21	25 Oct 2019 13:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	29 Oct 2019 08:12	Adj Mandate Request	Cur.Req:9889.90:PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,453.00 + (b)LO R(11days x \$89.95): \$989.45 + (c)LOI:(11days x \$40.00): \$440.00 + (d)LTA/GIA search fee: \$7.45 = Total: \$9,889.90 *Vehicle Model: Toyota Prius Plus (1798cc) *8 recommend	[A] CHEW HSIAO TONG
23	30 Oct 2019 15:05	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
24	30 Oct 2019 15:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Request video from TP before we decide on liability.	[I] Sundari Nagarajan
25	30 Oct 2019 15:08	Adj Mandate Set	Maintained:Request video from TP before we decide on liability.	[I] Sundari Nagarajan

AUDIT TRAIL

No.	On	Audit	Remarks	By
26	09 Nov 2019 12:04	Adj Mandate Request	Cur,Req:9889.90:PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,453.00 + (b)LO R(11days x \$89.95): \$989.45 + (c)LOI:(11days x \$40.00): \$440.00 + (d)LTA/GIA se arch fee: \$7.45 = Total: \$9,889.90	[A] CHEW HSIAO TONG
27	11 Nov 2019 12:12	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
28	11 Nov 2019 12:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Please upload rental rates bill. Request TP WS to issue Tax Invoice for Repairs in III's favour	[I] Sundari Nagarajan
29	11 Nov 2019 12:20	Adj Mandate Set	Approved:9889.90:Please upload rental rates bill. Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
30	05 Dec 2019 15:56	Adj Mandate Request	Cur,Req:10329.90:Hi, For LOI, 3rd party rejected our offer at \$40/day and proposed \$80/day. Kindly advise further mandate. Thanks.	[A] CHEW HSIAO TONG
31	06 Dec 2019 10:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/02. Mandate Remarks: Whose loss of earning are they claiming is it the driver?	[I] Sundari Nagarajan
32	06 Dec 2019 10:24	Adj Mandate Set	Maintained:Whose loss of earning are they claiming is it the driver?	[I] Sundari Nagarajan
33	10 Dec 2019 15:36	Adj Mandate Request	Cur,Req:10329.90:Hi, yes. The driver is claiming for Loss of Earning.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

BIR Ref No	BIR Date	BIR Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2215160	17 Jul 2019 11:00:51	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMA6869L	Sundari Nagarajan	xx.xx
2325088	25 Oct 2019 13:48:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA6869L	SHC1403D	11.77
2341157	11 Nov 2019 12:12:14	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMA6869L	Sundari Nagarajan	xx.xx

Print Received Message

This mail is associated with :

***SMA6869L (MCT18120521)**
[SHC1403D]
TP
GRAB RENTALS PTE LTD
Dec 18 2018 1:00PM
[-]
N-51 Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 15:48 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9999.90) - SMA6869L - Claim Handler: Sundari Nagarajan

Approved:9999.90:Loss of earning \$50/- per day

Hsiao Tong (LKKAUTO)

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Friday, 27 December 2019 10:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018
//LKK REF: CC4/III18022855/Apb3

Dear Hsiao Tong,

Refer to the above subject.

We agreed as per offer \$9,859.95.

Kindly proceed for payment.

Regards,

Melody Chin

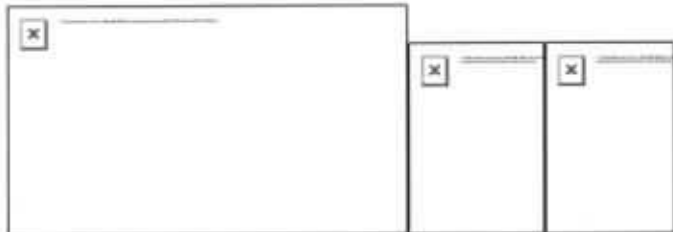
N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Tue, Dec 24, 2019 at 8:18 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 8,453.00
2. Loss of Rental (10days x \$89.95)	\$ 899.50
3. Loss of Income (10days x \$50.00)	\$ 500.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 9,859.95

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Friday, 22 November 2019 3:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018 //LKK REF: CC4/III18022855/Apb3

Dear Hsiao Tong,

Refer to the above subject.

We agreed COR of \$8,453.00 + LOR \$899.50 + LTA \$7.45.

Loss of income we counter propose \$800 (\$80 X 10days).

Kindly re-offer to us.

Thank you

Regards,

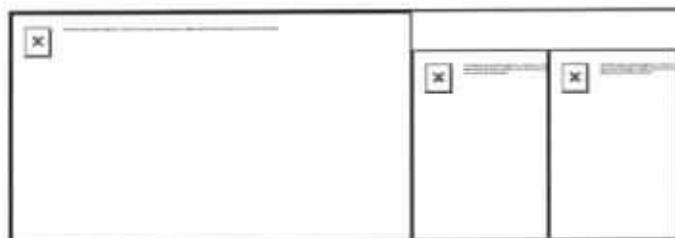
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Fri, Nov 15, 2019 at 9:48 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,453.00
2. Loss of Rental (10days x \$89.95)	\$ 899.50
3. Loss of Income (10days x \$40.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 9,759.95

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Wednesday, 6 November 2019 12:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018 //LKK REF: CC4/III18022855/Apb3

Dear Hsiao Tong,

Refer to the above subject.

Attached video footage for your reference.

Kindly offer to us

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

On Mon, Nov 4, 2019 at 9:15 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

As per Ill instruction, we would like to request a copy of video footage as sated in your client's GIA report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 25 June 2019 9:10 AM

To: Chin Hui Xin <huixin@n51.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18022855/Afb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Monday, 24 June 2019 4:14 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD of SMA6869L - Accident Involving SMA6869L & SHC1403D on 18/12/2018

Dear Sir / Madam,

We refer to the above subject.

Attached LOD for your kind perusal.

The original documents will be mailed to your.

Kindly revert to us once received the documents.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement




































CLAIM SUBFOLDER TRACKING
























































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Dec 2018 Edit Reg		20 Dec 2018 00:00 Edit Adj Rpt	\$57,900.00 Edit Estimates	\$57,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD, ID: 199303821R									
Main Claimant: GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G									
Vehicle Reg. No.:	SMA6869L	Date of Loss:	18/12/2018 13:00 - :59 [6 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120521	Policy/Cover Note No.:	MCMD0015						
Vehicle Reg. No. (Insured):	SHC1403D	Policy No. (Claimant):	A29069766MKF						
		Excess:							
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 68420051								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 02/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (10/12/2019): Alert - Adj Mandate Approved (\$9999.90) - SMA6869L - Claim Handler: Sundari Nag... • III_SG (06/12/2019): Alert - Adj Mandate Maintained - SMA6869L - Claim Handler: Sundari Nagarajan • III_SG (11/11/2019): Alert - Adj Mandate Approved (\$9889.90) - SMA6869L - Claim Handler: Sundari Nag... • III_SG (30/10/2019): Alert - Adj Mandate Maintained - SMA6869L - Claim Handler: Sundari Nagarajan • III_SG (17/07/2019): Alert - Adj Mandate Approved (\$0.00) - SMA6869L - Claim Handler: Sundari Nagara... • III_SG (17/07/2019): Alert - Adj Mandate Approved (\$0.00) - SMA6869L - Claim Handler: Sundari Nagara... • III_SG (14/01/2019): Alert - Adj Mandate Approved (\$0.00) - SMA6869L - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA6869L (MCT18120521)
[SHC1403D]
TP
GRAB RENTALS PTE LTD
Dec 18 2018 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
N-51 Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View <input type="button" value="View in Browser"/>	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/07/19 11:00	Video - Accident-IV	 Load MP4	<input type="checkbox"/>
2	11/11/19 12:12	Video - Accident-TP	 Load MP4	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
2	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
3	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
4	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
5	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
6	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
7	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
8	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
9	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
10	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
11	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
12	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
13	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
14	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
15	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
16	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
17	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
18	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
19	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
20	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
21	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
22	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
23	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
24	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
25	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
26	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
27	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
28	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
29	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
30	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
31	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
32	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
33	07/06/19 15:41	General View	 Load JPG	<input checked="" type="checkbox"/>
34	07/06/19 15:41	General View	Load JPG	<input checked="" type="checkbox"/>
35	07/06/19 15:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	07/06/19 15:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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38	07/06/19 15:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/12/18 15:55	EMAIL FROM III 19122018		Load PDF
2	20/12/18 15:55	NOTICE & GIA REPORT		Load PDF
3	07/06/19 16:18	TP ESTIMATE		Load PDF
4	25/10/19 14:02	WORKSHOP INVOICE		Load PDF
5	25/10/19 14:02	RENTAL RECEIPT		Load PDF
6	25/10/19 14:02	LTA SEARCH		Load PDF
7	25/10/19 14:02	LOD		Load PDF
8	05/12/19 15:55	GRAB WEEKLY STATEMENT.		Load PDF
9	09/01/20 10:48	DISCHARGE VOUCHER		Load PDF
10	09/01/20 10:48	AUTHORISATION TO ACT FORM		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/12/18 08:54	Singapore Accident Statement		Load PDF
2	08/07/19 17:07	Letter of Demand from Third Party TPD LOD FROM N-S1 AUTOMOTIVE (SMA6869L)		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022855/APA3Q2

Date: 09/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant	
Vehicle No : SMA6869L	Insured Vehicle No : SHC1403D
Date of Loss: 18/12/2018	Nature of Claim: TP Claim No: MCT18120521

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMA6869L	Engine No:	2ZR0B84358
Make & Model:	TOYOTA PRIUS PLUS, 1.8 (A)	Chassis No:	JTDZS3EU00J028101
Reg. Date:	18/06/2018 (Man. Year: 2018)	Odometer:	43935 km
Colour:	Blue		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,968.37	7,548.00	7,420.37	49.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,860.00	2,360.00	1,500.00	38.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,828.37	9,908.00	8,920.37	47.38
Approved Total (Overridden) (S\$)		7,900.00		
(S\$)	18,828.37	7,900.00	10,928.37	58.04
+ GST 7.00/7.00% (S\$)	1,317.99	553.00	764.99	58.04
Nett Amount (S\$)	20,146.36	8,453.00	11,693.36	58.04
+ Loss of Use (10.0 x S\$50.00/day) (S\$)		500.00		
+ Car Rental (10.0 x S\$89.95/day) (S\$)		899.50		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		9,859.95		

INSPECTION

Date of Assignment:	20/12/2018	
Date Inspected:	20/12/2018 Inspected At:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB Singapore 417921
Estimated Period of Repair:	8.0 days	

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Oct 2019)
Parts:	144	TOYOTA PRIUS PLUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMA6869L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LH DOOR	Dented	1,218.20 FL	*1,218.20 FL
2	1		*FRONT LH DOOR BLACK FRAME STICKER	Necessary	121.10 FL	*121.10 FL
3	1		*FRONT LH DOOR GLASS REGULATOR	Damaged	278.30 FL	*278.30 FL
4	1		*FRONT LH DOOR GLASS REGULATOR MOTOR	Damaged	780.50 FL	*595.00 FL
5	1		*FRONT LH DOOR INNER SEAL COVER	Not Necessary	168.20 FL	*- FL
6	1		*FRONT LH DOOR INNER TRIM BOARD	Cracked	1,217.30 FL	*743.80 FL
7	1		*FRONT LH DOOR LOWER HINGE	Not Necessary	141.20 FL	*- FL
8	1		*FRONT LH DOOR MECHANISM LOCK	Damaged	780.90 FL	*780.90 FL
9	1		*FRONT LH DOOR VERTICAL GARNISH	Not Necessary	151.30 FL	*- FL
10	1		*FRONT LH DOOR WEATHERSTRIP	Not Necessary	205.20 FL	*- FL
11	1		*FRONT LH FENDER	Dented	731.35 FL	*731.35 FL
12	1		*FRONT LH FENDER HYNBID EMBLEM	Necessary	121.10 FL	*121.10 FL
13	1		*FRONT LH WHEEL CAP	Not Necessary	378.30 FL	*- FL
14	1		*LH SIDE ROCKER PANEL GARNISH	Deformed	972.45 FL	*722.50 FL
15	1		*REAR AXLE GARNISH	Not Necessary	2,263.60 FL	*- FL
16	1		*REAR BUMPER	Torn	523.90 FL	*523.90 FL
17	1		*REAR BUMPER LH END SEAL COVER	Not Necessary	131.10 FL	*- FL
18	1		*REAR BUMPER LH SIDE RETAINER	Necessary	171.25 FL	*85.00 FL
19	1		*REAR LH DOOR	Dented	1,279.10 FL	*1,279.10 FL
20	1		*REAR LH DOOR ARCH PANEL	Repair	967.70 FL	*- FL
21	1		*REAR LH DOOR BLACK FRAME STICKER	Necessary	171.45 FL	*171.45 FL
22	1		*REAR LH DOOR CHECKER	Not Necessary	191.20 FL	*- FL
23	1		*REAR LH DOOR GLASS REGULATOR	Damaged	372.50 FL	*372.50 FL
24	1		*REAR LH DOOR GLASS REGULATOR MOTOR	Damaged	789.10 FL	*558.00 FL
25	2		*REAR LH DOOR HINGES (TOP & LOWER)	Not Necessary	282.60 FL	*- FL
26	1		*REAR LH DOOR INNER SEAL COVER	Not Necessary	168.20 FL	*- FL
27	1		*REAR LH DOOR INNER TRIM BOARD	Cracked	978.10 FL	*739.90 FL
28	1		*REAR LH DOOR VERTICAL GARNISH	Not Necessary	172.25 FL	*- FL
29	1		*REAR LH DOOR WEATHER STRIP	Not Necessary	274.40 FL	*- FL
30	1		*REAR LH SHOCK ABSORBER	Not Necessary	209.10 FL	*- FL
31	1		*REAR LH WHEEL BEARING	Damaged	781.90 FL	*781.90 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
32	1		*REAR LH WHEEL CAP	Cut	283.73 FS	*60.00 FS
33	1		*SET FRONT LH DOOR INNER TRIM BOARD CLIPS	Necessary	50.00 FS	*30.00 FS
34	1		*SET FRONT LH DOOR VERICAL GARNISH CLIPS	Not Necessary	20.00 FS	*- FS
35	1		*SET FRONT LH FENDER INNER SHIELD CLIPS	Not Necessary	50.00 FS	*- FS
36	1		*LH SIDE CENTER PILLAR INNER TRIM GARNISH CLIPS	Not Necessary	50.00 FS	*- FS
37	1		*SET LH SIDE ROCKER PANEL GARNISH CLIPS	Necessary	50.00 FS	*30.00 FS
38	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
39	1		*SET REAR LH DOOR INNER TRIM BOARD CLIPS	Necessary	50.00 FS	*30.00 FS
40	1		*SET REAR LH DOOR VERTICAL GARNISH CLIPS	Not Necessary	20.00 FS	*- FS
41	1		*REAR LH TYRE	Not Necessary	350.00 FS	*- FS
42	1		*REAR LH WHEEL RIM	Not Necessary	1,250.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	19,216.58	10,004.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	4,248.21	2,456.00
Total Parts (\$\$)	14,968.37	7,548.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REINSTALL ELECTRICAL WIRING HARNESS ,CHECK LIGHTING AMD REWIRE FOR PARKING SENSOR	New	50.00	50.00
2	TO REMOVE,REINSTALL WINDOW GLASS (TO FR)	New	120.00	0.00
3	TO REMOVE,CHARGE REAR SUSPENSION PARTS ,AXLE CARRIAGE ,ABOSRBER ,LOWER ARM ,TOP ARM ,TRAILING ARM ,KNOCKLE ARM ,WHEEL BEARING ,BEARING HUB AND ETC	New	350.00	120.00
4	TO ROAD TEST DRIVING ,CHECK AND RESETTNG WHEEL ALIGNMENTS SYSTEM	New	100.00	80.00
5	TO REMOVE,REINSTALL ROOF TOP TRIM UPHOLSTERY ,CUSHION SEAT ,TRIM GARNISH ,TRIM LINER CARPET (TO FR)	New	120.00	50.00
6	TO TRANSFER DOOR GLASS ,REGULATOR GEAR ,MOTOR ,TRAILING ,CHANNEL ,TRIM BOARD ,MECHANISM LOCK AND HANDLE	New	200.00	160.00
7	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT	New	1,600.00	1,100.00
8	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR,RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE ,BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT	New	1,200.00	800.00
9	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL	New	120.00	0.00
Gross Labour Cost (S\$)			3,860.00	2,360.00

Report was unsubmitted during this print-out.

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