

Khanchna (LKK Auto)

From: Ms Chong <mschong@millionauto.com>
Sent: Monday, 13 May 2019 12:51 PM
To: Khanchna (LKK Auto)
Cc: wendy@millionauto.com
Subject: FW: ACCIDENT INVOLVING YM7554H & SHC5746M ALONG/AT TUAS ROAD ON 15/12/2018
Attachments: YM7554H SURVEY REPORT.PDF; 12052019151821.pdf

Dear Khanchna,
Please refer to the attachments for YM7554H third party claim instruction.
We look forward on your favorable reply.
Thanks !

Best Regards,
Ms Chong
Million Auto Service
No.4 Penjuru Place #01-12,
Singapore 608782
62649091/82285020

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Friday, 10 May 2019 3:42 PM
To: wendy@millionauto.com
Subject: ACCIDENT INVOLVING YM7554H & SHC5746M ALONG/AT TUAS ROAD ON 15/12/2018

MILLION AUTO SERVICE
NO. 4 PENJURU PLACE
#01-12
PENJURU TECH HUB
SINGAPORE 608782

Dear Sir/Madam,

ACCIDENT INVOLVING YM7554H & SHC5746M ALONG/AT TUAS ROAD ON 15/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC5746M against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had

occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **20/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)