

RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

Lee, Ming-Yao <MingYao.Lee@aig.com>

Fri 5/8/2020 3:19 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Hi Asher,

If you refer to the scene photo provided by insured, I am more opined that insured's version is more probable.

Purely for amicable settlement, I think we can try to offer up to 20%. Otherwise, may suggest to pend for PIR.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 08 May 2020 14:52

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] Re: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

This message is from an external sender; be cautious with links and attachments.

Hi George,

We refer to the above matter.

Third party have no video footage or any other evidence.

Based on insured scene photo we not able to determine if insured make a right turn from the left most lane or third party overtake insured from the right while insured making a right turn.

In view on the above we would like to settle the case at best since both party have to evidence to proof either party version.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, March 31, 2020 3:15 PM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Subject: RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

Hi George,

We refer to the email below.

We have previously withdrew any offer to third party, however we are still pending for our insured PIR in order to review the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 31 March 2020 3:07 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Subject: RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

Hi Asher,

Just wish to check if there is any update?

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Lee, Ming-Yao

Sent: 23 January 2020 15:32

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

Thanks Khanchna,

Please forward us available evidences and we will revert our position.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: 23 January 2020 15:16

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

This message is from an external sender; be cautious with links and attachments.

Dear Mr. George,

This matter is handled by my colleague Asher.

Noted your e-mail below and we will inform Third party asap.

Thank you.

Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Thursday, 23 January 2020 3:08 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Subject: RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

Hi Khanchna,

Please refer to below and let us have video footage from TP for consideration.

Noted that you have made an offer to TP. Please withdraw the offer soonest.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: 22 April 2019 19:27
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: [EXTERNAL] RE: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18022838/KFB3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 22 April 2019 1:56 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Subject: Our Ref : 3757425462SG-003 | Accident Involving SJU258U & SHC5599X on 16/12/2018

Hi Team,

Referring above mentioned accident where direct settlement is under your care.

Referring scene photo given by insured, we are in view that insured’s version should be more probable. Please assist to check with third party if there is any evidence i.e. video footage available for us to review?

Thank You.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg



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