PROGRESSIVE CAR CARE
PTE LTD
BLK 3022A UBI ROAD 1
#01-45/46
SINGAPORE 408716

Email:

claims@procarcare.com.sg

Claim Reference: TP 1218 - 5336 Assessment Number: PA001776

Assessment Number: PA001776 Registration: SMC4820D Version: PROGRESS/1 Printed: 19/12/2018 16:02

Date Calculated: 19/12/2018 08:01

Summary Information

Claim

Location: Singapore (SG) Currency: SGD
Printed by: Wayne Lim Date of Incident: 17/12

Printed by: Wayne Lim Date of Incident: 17/12/2018
Authorisation Status: Interim Able to Authorise Repairs: TBA

Work Provider: AXA Insurance S'pore Pte Repairs Authorised: TBA

Ltd

Claim Reference: TP 1218 - 5336 Estimated Repair Time:
Policy Number: GA389708 Quote Due Date:
Other Reference: TP 1218 - 5336 Actual Repair Days:
Parts Ordered Date:

Third Party: Parts Ordered Date Insured Amount: Hire Car Start: Under Warranty: Hire Car End: Warranty Expired: Vehicle Collected:

Vehicle Details

Vehicle Model Specs

Manufacturer: HONDA FROM MODEL 2015 3 ZONE AUTO AIR CON Model: Odyssey CENTRAL LOCKING FOG LAMPS

Sub Model: VTI-L LED HEADLAMP AUTO HEADLAMP LEVEL Model Sheet Number: HCF 03 LEATHER SEATS ELEC ADJ DRIVER SEAT

Registration: SMC4820D START & STOP SYSTEM AUTO DIPPING MIRROR Registration Month: June L/ELECT SLIDING DOOR REAR SUN BLIND ERM BRAKE ASSIST PARKING ASSISTANT VIN Number: LFA1907105 REARVIEW CAMERA 2356CCM 129KW

VIÑ Number: LFA1907105 REARVIEW CAMERA 2356CCM 129KW
Manufacture Year: 2018 GEARBOX CVT MULTI FUNC S-WHEEL
Odometer: Not Known TYRES 215/55 VR 17 WHEELS 7J X 17 ALLOY

Colour: Blue SUNROOF TWO COAT METALLIC Engine Number: H41167219 PREPARE OFF VEHICLE

Fuel Level: %

Vehicle Condition

Vehicle Status

Pre-Accident Condition: Severity of Impact:

Steering: Vehicle Status on

Inspection:

Brakes Pedal Travel: Date of Inspection: 19/12/2018

Place of Inspection: Pre-Accident Damage:

Tyres Condition:

Tread Depth LHF: Tread Depth RHF: Tread Depth RHR: Damage Areas: Direction of Impact:

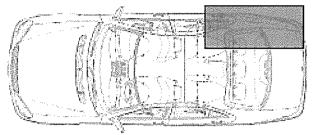
Full Report - V1

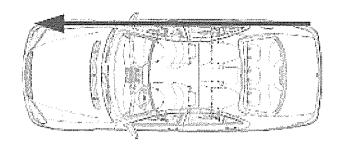
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Full Report - V1

Addresses

Repairer

Name: PROGRESSIVE

Address : Post Code :

Cost Summary

Total Labour	\$693.00
Total Paint/Material	\$129.43
Total of Additional Costs	\$42.00
Excess:	TBA
Grand Total Exc GST:	\$864.43
7 % GST:	\$60.51
Grand Total Inc GST:	\$924.94

The Assessment Contains Unpriced Parts

Repair Information

LABOUR	Time Basis 10	WU = 1 HR. Price/CL 1 :	= \$45.00/HR
		Price/Dent :	= \$45.00/HR
Repair /			
Guide Numbe	er Repair Details	WU	Cost Price (\$)
NO NUMBER	RUST PROOFING BODY SHELL PART	2.0	9.00
NO NUMBER	RIGHT REAR WING CPL RUST PROOFING	1.0	4.50
2583	REPAIR REAR BUMPER	30.0*	135.00
2586	REPAIR R/R BUMPER CORNER	10.0*	45.00
3482	REPAIR R/R SIDE PANEL	20.0*	90.00
LAE	BOUR COST		
	Total Work Units	63.0	
	Corrosion Protection		
	Corrosion Protection External Labour	0.0HRS	0.00
	Corrosion Protection Internal Labour	0.3HRS	13.50
	Sub Total	6.3HRS	\$283.50
	Paint Labour	9.1HRS	\$409.50
	Total Labour	15.4HRS	\$693.00

PAINT W	ORK Tin	ne Basis 10 WU = 1 HR. Pric	e = \$45.00/HR
Guide Nu	mber Description	WU	Cost Price (\$)
	- TWO COAT METALLIC		
	- PREPARE OFF VEHICLE		
2583	REAR BUMPER REPAIR PAINT PLASTIC	15.0	
2586	R/R BUMPER CORNER REPAIR PAINT PLA	STIC 10.0	
3482	R/R SIDE PANEL REPAIR PAINTING <509	% 14.0	
2585	L/R BUMPER CORNER SURFACE PAINT PI	_AST. 4.0	
2587	FRT TOWING EYE COVERSURFACE PAINT	PLAST. 3.0	

PROGRESSIVE CAR CARE PTE LTD

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3113	L/R OUT PARKING SENSSURFACE PAINT PLAST.	3.0	
3114	R/R OUT PARKING SENSSURFACE PAINT PLAST.	3.0	
3115	L/R INN PARKING SENSSURFACE PAINT PLAST.	3.0	
3116	R/R INN PARKING SENSSURFACE PAINT PLAST.	3.0	
	LABOUR COST - PAINT		
	TIME(PAINT)	58.0	
	Preparation Main Work Plastic	8.0	
	Preparation Main Work Metal	25.0	
	Preparation Work Multi Layer Paint	0.0	
	Total Work Units (10WU/HR)	91.0	
	Total Paintwork Labour	9.1HRS	\$409.50
	MATERIAL COST - PAINT		Cost Price
	Surface Paint Plastic		\$11.00
	Repair Painting		\$21.64
	Repair Painting Plastic		\$55.49
	Material-Const Main Work Plastic		\$12.70
	Total Excluding Pearlescent Uplift		\$129.43
	Pearlescent Uplift @ 0.0%		\$0.00
	Total Paint Material Cost		\$129.43

PARTS

				Price Va	ilid: 01/06/2015
Guide No. Qty	Description	Part Number	Supplier	Bet.	Price (\$)
f: OEM Parts	·	Sub Total			\$0.00
g: Original		Mark Up Fr	om Cost	(15 %)	\$0.00
h: Secondhand		Sundry Par	ts	(Fixed)	\$0.00
p: Parallel		Total Part	S		\$0.00
x: Exchange					

NB - COLOUR CODED ITEMS/TRIM - PART NUMBERS MAY DIFFER

Extras

Description		Betterment	Price
AUDATEX FEE	SPECIALIST	0%	\$42.00
		Total Extras	\$42.00

The Assessment Contains Unpriced Parts

Final Calculation

Total Parts		\$0.00
Labour		•
Total Panel/Mechanical	\$270.00	
Total Paintwork	\$409.50	
Corr Prot Internal 3 WU	\$13.50	
Total Labour	·	\$693.00
Additional Costs		·
Corr Prot Materials External	\$0.00	
Cost of Specialist	\$42.00	
Total of Additional Costs	•	\$42.00
Total Paint/Material Costs		\$129.43
Grand Total Excludes GST		\$864.43
GST @ 7 %		\$60.51
Grand Total Includes GST		\$924.94

Assessment Notes

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	19/12/2018 11:31
Date Of Accident	17/12/2018 18:00
Exact Location Of Accident	JB CHECKPOINT TO SINGAPORE
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

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Vehicle Registration Number SMC4820D

Insured/Policyholder

Name Of Registered Owner LEW KIAN YONG

NRIC No S7915479B

Email Address LEWKIANYONG@GMAIL.COM

Mobile Phone No (LOCAL) +65-96636788
Alternative Phone No OTHERS-96636788

Vehicle Particulars

Manufacturer HONDA

Model ODYSSEY HYBRID

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number GA389708

Cover Note Number

Driver

Name of Driver LEW KIAN YONG

NRIC No S7915479B

Date Of Birth 22/05/1979

Occupation INDOOR

Date Of Driving Pass 20/12/1999

Driving Experience 18 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96636788

Fax Number

Contact Number OTHERS-96636788

EMail Address LEWKIANYONG@GMAIL.COM

Address BLK 53 NEW UPP CHANGI ROAD #09-1476

461053 Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

2 involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

NO

NO

YES Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 1

Details of Police Action

YES Was the accident reported to the police?

If Yes, Please state which Police Station

Police Station Name PASIR RIS NEIGHBOURHOOD POLICE CENTRE

ROAD: 1 PASIR RIS DRIVE 4, POSTCODE: 519457, COUNTRY: Police Station Address

SINGAPORE

Police Station Contact TEL NO: 1800-5852999 - FAX NO: 65855261

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED STATEMENT RECORDED BY LILY - PROGRESSIVE CAR CARE PTF LTD 67415336

NO

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SFJ9304G Vehicle Make/Model/Colour BMW

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

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- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Apthorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The itsue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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- By the lodgment of this report to the insulers, you hereby consent to the archiving of this report at the contrelated to copies of the report being made available aforespie.
- 8 Consent under the Personal Data Protection Act (PDPA)

Lunderstand, advanwedge, agree and consent that

- (a) My insuler, my workshop and the General Insurance Association of Singapore ("GIA") may/ore pointified to collect, i.se, disclose and/or processing personal data/personal information set out in this (form) and any other personal information by owded by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shalf be collectively referred to as the "Insurers"), the insurers' lawyers/iaw Insurers (so Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpore (s) of ...
 - (i) processing, handling and/or desing with my distins including the settlement of the define and any necessary investigations foliating to the dams.
 - (ii) investigating the accident another my claims;
 - pid carrying out ans/or dealing with my instructions or responding to any enquires by me
 - (whad ministering my claims linearing the maring of correspondence, statements, any uses, reports or conces to me which could involve disclosure of certain personal data about my to oring about delivery of the same as wed as on the external cover of envelopes/mail packages); and/or
 - (4) Complying with applicable law in administering processing bandling and/or decing with my define tridical end the "Emposor";
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34 for complying with requirements under any regulations, laws or cover orders

Folicy Wiser's Sepanue Date & Time: 19/12/18

1 Pin

briver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: Name:

Sketch Plan #2

SKETCH PLAN		
		Vehicle A-SML4820D B-SKJ93046
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Policyhoger's Signature Cate & Time:	Criver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NBIC/FiN No.:
19/14/18.		

Common Statement

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Individual Statement

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you the owner?	4 Exact purpose for which vehicle was	i being used at time of atrid	erga Frivate use	□Commercial use □lifee &	roward []Private Kire								
galante A	5 is the vehicle still in use? Yes	A Lino, etc	te where it is all pre	tot	7e na								
	6 Are you claiming under your own insurance policy for repair to your wentde? Yes 180												
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Driver or person in change of vehicle at	22/5/79 Indoor	Outdoor .	20/12/0	100	YES NO								
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0181217/2201

Report No. G/20181217/2201

POLICE REPORT (NP299)

Police Station Of Origin Pasir Ris N.P.C 1 Pasir Ris Drive 4 #01-01 SINGAPORE 519457

Tel No: 1800-5852999

Date/Time Report Made	Vide Re	port No.		Station Diary No.	
17/12/2018 21:04				217	
Name Of Informant	Address	Address			
LEW KIAN YONG	APT BL	APT BLK 53 NEW UPPER CHANGI ROAD #09-147			
	SINGAPORE 461053				
ID Type / ID No.	Contact	No.			
NRIC NO / S7915479B	Home/Office		Mobile		
				96636788	
Nationality	Email Ad	Email Address			
SINGAPORE CITIZEN					
Occupation	Sex	Age	Date of Birth	Race	
SALES ENGINEER	Male	39	22/05/1979	Chinese	
Institution/School Name	Language				
	English				
Date/Time Of Incident	Location	Location Of Incident			
17/12/2018 18:00	Johor Bharu, at the Checkpoint before crossing				
	Woodlands Causeway				
	MALAYS	MALAYSIA			

Brief details.

On 17/12/2018 at about 6:00pm, I was traveling in my vehicle (SMC4820D) heading towards Woodlands Causeway bridge at the Malaysian Customs Checkpoint in Johor Bharu. The traffic was heavy and the vehicles were moving very slowly. I was stuck in traffic and came to a stop waiting in queue behind other vehicles in front clearing the Customs.

Signature Of Officer Recording The Report:	Signature Of Informant:
G / Sgt 2 LECK WEN HAO, DANIEL	mêlu .
Signature Of Interpreter: Not applicable	Date/Time: 17/12/2018 21:04
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / ASP JAGANESON S/O JAYAGOPALAN Contact No.: 62447200	Classification Of Case:

Authentication Stamp

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POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20181217/2201

Suddenly, I heard a loud knock on my car from the rear right side of my car. I then immediately got out of my vehicle to make a check. After I came out I saw that a gray-ish blue B.M.W (SKJ9304G) had knocked into my vehicle on the right side near to the rear right wheel. I then went to confront the driver about the accident, he did not leave his vehicle. As I step forward to speak to him he still tried to inch away but I managed to get him to stop. I observed that he was trying to squeeze his vehicle in between lanes. I checked for damages and saw that my car received serious paint damages around the rear right wheel area.

When I enquired for his particulars he was rude and refused to provide me with anything details. He only blabbered his name and contact number which I was unable to note down. He and his 3 other passengers kept demanding me to get back in my car and not block the traffic flow. I suspect these three are Americans from overseas as one of the passengers mentioned that he was from California, USA. I then returned to my car and proceeded back to Singapore.

I am lodging this report as instructed by my insurance agent as to help me facilitate insurance claims for damages to my vehicle.

Signature Of Officer Recording The Report:	Sign
G / Sgt 2 LECK WEN HAO, DANIEL	Jul.
	D-4-

Signature Of Interpreter: Not applicable

Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / ASP JAGANESON S/O JAYAGOPALAN Contact No.: 62447200

Oomact 110:. 02-7-17 200

Authentication Stamp

Signature Of Informant:

Classification Of Case:

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AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore) (65) 6880 4888 (International)

(65) 6880 4740

☑ customer.care@axa.com.sg

www.axa.com.sg

Certificate of Insurance

account number 04061

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 -Road Transport Act, 1987 (Malaysia) -Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name **LEW KIAN YONG** Certificate number GA389708 / 1 Comprehensive Cover Chassis number RC41157076 Plan name Peace Engine number LFA1907105 NCD applicable 50%

Vehicle registration number SMC4820D

Period of Insurance from 15/08/2018 to 14/08/2019 (both dates inclusive)

Finance loan company MAYBANK

Persons or classes of persons entitled to drive*

(a) The Policyholder

(b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Windscreen Excess

SGD 300.00

SGD 100.00

An Additional Excess is applicable as follows:

- 1. S\$500 for unnamed Authorised Driver
- 2. S\$500 for declared Young and Inexperienced Driver

Basic Own Damage Excess

3. \$\$5,000 for undeclared Young and Inexperienced Drivers. This additional excess is reduced to \$\$2,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

EXCESS

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7915479B



Name

LEW KIAN YONG (LIAO JIANRONG)

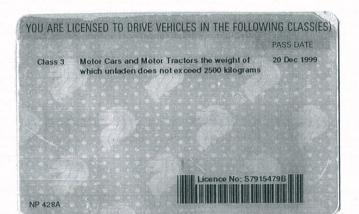
廖健荣

CHINESE
Date of birth
Se
22-05-1979
Country of birth
SINGAPORE

S79164798

4 5 2 9 1 4 2

teas lew kianyong Egmail.com.



Date of issue 18-02-2010

Address
APT BLK 53 NEW UPPER CHANGI ROAD #09-1476
SINGAPORE 461053