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Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

D18008885MFSH

Our Ref:

CS/FCI18022819/R1vd3

Date:19/12/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

# INITIAL INSPECTION REPORT OF VEHICLE NO.SLC 2438A

We thank you for your instruction on 19/12/2018

Please be informed that we had conducted the inspection of the above mentioned

21/12/2018

at the premises of M/s

CHARN'S CUSTOMCRAFT

and have the following to report:-

 Workshop Estimate Amount
 : \$\$1,817.20

 Revised Estimate Amount
 : \$\$1,348.73

 "Check" Items Amount
 : \$\$44.18

 Market Value
 : \$\$

 LTA Reimbursement Value
 : \$\$

 Nett Value
 : \$\$

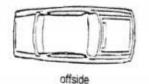
Description of Damage:

The vehicle sustained damages at the

rear o/s portion

nearside

rea



front

Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMMED RASUL Automotive Assessor



MS First Capital Insurance Limited to Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Hoter Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

#### MOTOR SURVEY ASSIGNMENT

Date

17-12-2018

Our Ref No. D18008885MFSH

**Accident Date** 

13-12-2018

Claim Type. Third Party

Insured Vehicle

SHA1106Y

Third Party Vehicle. SLC2438A

Survey Location

BLK 1010 BUKIT MERAH LANE 3 #01-105

Contact Person.

SHARON LEE

Contact No.

62717054/62733304

Fax No. 62736676

Survey Type

DIRECT SETTLEMENT:

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA

Fax No. 68416315

Contact Number.

NA

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

### THIRD PARTY SURVEY REQUEST

Cc: Workshop

CHARN'S

CUSTOMCRAFT

Attention, NIL

Cc: TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

KARENT

#### IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

## Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 29 January 2019 11:12 AM

To:

Charn's Customcraft; SUR

Subject:

RE: SLC 2438A-DOA: 13/12/2018

Dear Sharon.

### WITHOUT PREJUDICE

Confirmed \$1348.72 before GST @ 3 working days.

# Kindly send Final invoice and all supporting documents to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Tuesday, 29 January 2019 10:56 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: RE: SLC 2438A-DOA: 13/12/2018

Importance: High

Hi Veron

Kindly find attached for finalization.

Parts: \$508.72 S/N: \$200.00 Lab: \$640.00

Total: \$1348.72

Please confirm

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 15 January, 2019 2:08 PM

To: Charn's Customcraft; SUR

Subject: SLC 2438A-DOA: 13/12/2018

, Dear Sharon,

Kindly advise vehicle status.

# If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 24 December 2018 11:28 AM

To:

'CWS Motor Claims' 'Karen Tan'; SUR

Cc: Subject:

RE: SURVEY ASSESSMENT - D18008885MFSH/1, SLC 2438A

Attachments:

SLC 2438A PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLC 2438A

Date of survey: 21/12/2018 Number of days: 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 20 December 2018 9:33 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D18008885MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 19 December 2018 5:43 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg >; Karen Tan < karentan@msfirstcapital.com.sg >

Subject: PRI: SURVEY ASSESSMENT - D18008885MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software. www.avg.com

## > Back to OneMotoring

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	2796C
Vehicle Details	
Vehicle No.:	SLC2438A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	14 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 A
Primary Colour:	Grey
Manufacturing Year:	2006
Engine No.:	1ZZ2576021
Chassis No.:	ZNE100307320
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$19,477.00
Original Registration Date:	22 May 2006
First Registration Date:	22 May 2006
Transfer Count:	2
Actual ARF Paid:	\$21,425.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	21 May 2021
COE Expiry Date:	
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$23,024.00
COE Rebate Amount:	\$11,214.00
Total Rebate Amount:	\$11,214.00
Message	

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Dec 2018

OK



## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960.

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Cover : drivo CLASSIC Certificate Number: 5100440485

L. Index mark and Registration Number of Vehicle SLC2438A

ZNE100307320 Chassis Number

2. Name of Policyholder DUBER

: 22 May 2018 3. Effective Date of Insurance : 21 May 2019 4. Expiry Date of Insurance

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

#### This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

(b) Use for the carriage of goods (other than samples) in connection with any trade or business.

(c) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

: \$\$2,000 EXCESS (SECTION 1) : \$\$1,500 EXCESS (SECTION 2) : 5\$100 WINDSCREEN EXCESS : N/A ADDITIONAL EXCESS UNNAMED DRIVER EXCESS

: PLEASE REFER OVERLEAF

: NO REPAIR AT OWNER'S PREFERRED WORKSHOP INSURE WITH COE : YES : NO NCD PROTECTION : NO TRANSPORT ALLOWANCE : NO EXCESS WAIVER N/A PRIMARY DRIVER NAMED DRIVER (1) . N/A 1 N/A NAMED DRIVER (2)

SWEE SENG CREDIT PTE LTD HIRE PURCHASE COMPANY

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS SUM INSURED

!/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: VV INSURANCE AGENCY PTE, LTD. (00000614878)

Date of Issue

: 03 May 2018 09:58 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7713089F



TAN WEI HIANG JACKY (CHEN WEIXIANG)

东 伟 翔

CHINESE

18-05-1977

SINGAPORE

577 TEDES!

Class S. Acolar Card and Refer Tracture To wage of the Section Section



Dated: 17 DECEMBER 2018	c/o Charn's Customcraft
Dutcu.	Blk 1010 Bukit Merah Lane
	#01-105
C .	Singapore 159724
FIVET CAPITAL	Tel: 6271 7054
	Fax: 6273 6676
Motor claims Dept	
	By Fax:
	WITHOUT PREJUDICE
Dear Sir/Madam,	
01.0	. 243& A AND SHA 1106
AT ALONG SUP ROAD	ALEXANDRA ROAD
	SHA 1106 Y.  ed are stated in the Singapore Accident State attention.
The details of how the accident occurre and a copy of which is enclosed for your I shall be most grateful if you could kind vehicle at CHARN'S CUSTOMCRAFT. Singapore 159724 within TWO working.	ed are stated in the Singapore Accident State attention.  dly arrange your appointed surveyor to surveyor of BLK 1010, Bukit Merah Lane 3, #0 and days from the date of this letter, failing the workshop to proceed with the independent
The details of how the accident occurre and a copy of which is enclosed for your I shall be most grateful if you could kind vehicle at CHARN'S CUSTOMCRAFT. Singapore 159724 within TWO workin I have no alternative but to instruct the survey, necessary repair and send your	ed are stated in the Singapore Accident State attention.  dly arrange your appointed surveyor to survey of BLK 1010, Bukit Merah Lane 3, #0 and days from the date of this letter, failing the workshop to proceed with the independent the total bill for payment.
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The details of how the accident occurre and a copy of which is enclosed for your I shall be most grateful if you could kind vehicle at CHARN'S CUSTOMCRAFT Singapore 159724 within TWO workin I have no alternative but to instruct the survey, necessary repair and send your As per MCF, kindly revert the liability done by your appointed surveyor.	ed are stated in the Singapore Accident State attention.  dly arrange your appointed surveyor to surveyor of BLK 1010, Bukit Merah Lane 3, #0 and days from the date of this letter, failing the workshop to proceed with the independent the total bill for payment.  ty within 14 working days after the surveyor to survey the surveyor the surveyor to survey the survey the surveyor to survey the survey the surveyor to survey the survey the surveyor to survey the surveyor to survey the surveyor to surveyor the surveyor to survey the surveyor to surveyor the survey the surveyor the surveyor the surveyor the surveyor the surveyor the surveyor th
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CHARN'S CUSTOMCRAFT Block 1010 #01-105 Bukit Merah Lane 3 Singapore 159724 Tel: 62717054/62733304 Fax. 62736676 Email: charns@singnet.com.sg



Accident Claim Repair, Corn Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg Bus. Reg. No. 251513/00M

NTUC/FC (SHA 1106 Y DOA: 13/12/2018 @21.25

MS FIRST CAPITAL INSURANCE PTE LTD

17/12/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SLC 2438 A - TOYOTA WISH 1.8 (A)

CHASIS NO: ZNE 10-0307320

CLAIM REF NO: (D18008885MFSH)

4 22	Rear bumper 🎀 -	S	616.30
1 pc	Rear bumper reflector-RH 7nn	\$	58.90
1 pc	Rear bumper retainer RH	\$	62.00
	Real bumper retainer Ref	\$	737.20
	LESS 25%	\$	184.48
	DE00 2070	\$	552.72
	Check wiring function	\$	40.00
	Rear sensor	\$	200.00 1
	Remove/reinstall/replace the necessary parts: jacking, panel		

beating the above and other affected areas.

Respray rear end panel, rear bumper and other affected

1632,90

areas.

ADD 7% GST

.944.40

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

- the Repairer of the followings

  To resurvey before the apray paining

  To display damages and it during tenurvey
- Third party survey is on a "Wichout Projudice" basis.
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and

Rasul 49 90010068

3 days
43 21/12/18 @ 1130

Rosey after report



Accident Claim Repair, Corrosion Welding, Body Dent Repairs, BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

NTUC/FC (SHA 1106 Y DOA: 13/12/2018 @21.25

MS FIRST CAPITAL INSURANCE PTE LTD

17/12/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SLC 2438 A - TOYOTA WISH 1.8 (A)

CHASIS NO: ZNE 10-0307320

CLAIM REF NO: (D18008885MFSH)

l pc	Rear bumper 🏏 -	\$	616.30	
l pe-	Rear-bumper-reflector-RH	-\$-	<del>58.9</del> 0-	_
	Rear bumper retainer RH	\$	62.00	169.58
8	Supersonal Section (Section Continues Continue	\$	737.20	68
	LESS 25%	\$	184.48	169.50
	The second secon	\$	552.72	50872
	Check wiring function	\$	40.00	7 500
	Rear sensor	\$	200.00 /	(m /
	Remove/reinstall/replace the necessary parts: jacking, panel			
	beating the above and other affected areas.	\$	440.00	300
	Respray rear end panel, rear bumper and other affected			
	areas.	\$	400.00	300
		\$	1,817.20	0
	ADD 7% GST	\$	127.20	Casac
(0)	A THE CONTRACT OF THE CONTRACT	\$	1,944.40	Hp 20010068
			•	· 1- ^
	Note: The above is an estimate only. IF other parts requested	1	-	3 days
	during the course of repair, we will inform you accordingly.			1.
	LKK Auto Consultants hence	notify		US

All parts are subject to availability.

GHARN'S CUSTOMCRAFT

the Repairer of the following:

To resurvey before after spray painting

To display damaged part(s) during resurvey

- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- · No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Come ...

Acknowledged by Repairer

Signature:

Date:

Rasy after



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

STRUCTURE TO THE	Affiliated to Federation Interna	itionale Des Experts En Autom	obile
IS FIRST CAPITAL IN	SURANCE LTD	Ref : CS/FCI1802281	9/R1vd3n2
66 ROBINSON ROAD \$16-01 CITY HOUSES	INGAPORE 068877	Date: 29-01-2019 Code: FCI2	
	Policy Particula	rs :- THIRD PARTY CLAI	M
Insured Veh.	SHA 1106Y	Veh. Inspected	SLC 2438A
Policy No.		Coverage (\$)	0.00
Claim No.	D18008885MFSH	Excess (\$)	0.00
Assign From	KARENT	Assign Date	19/12/2018
2.	Vehicle Pa	rticulars & Condition	
Make & Model	TOYOTA WISH 1.8 A	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	ZNE100307320	Colour	GREY
Odometer	291799	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	6 mm
L/H Front Tyre	205/55 R16	PIRELLI	6 mm
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm
4.	Descri	ption of Damages	
THE VEHICLE SU	ISTAINED DAMAGES AT THE	REAR O/S PORTION.	
5.		eral Information	
Accident Date	13/12/2018	Inspection Date	21/12/2018
Survey held at	CHARN'S CUSTOMCRAFT		
	BLK 1010 BUKIT MERAH L/ #01-105 SINGAPORE 159724	ANE 3	
5a.		Remarks	
B)THE INSPECT	NSISTENT TO ACCIDENT RE ON WAS CONDUCTED ON A ICE TO YOUR INSTRUCTION	'WITHOUT PREJUDICE" BA	SIS. SED REPAIRS.
5b.		ate Days of Repair	
ESTIMATED NO	RMAL PERIOD FOR REPAIR:	3 Working Da	ys



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 2438A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	616.30	616.30
1	REAR BUMPER REFLECTOR-RH	NOT NECESSARY	58.90	-
-1	REAR BUMPER RETAINER RH	NECESSARY	62.00	62.00
	LESS 25% DISCOUNT	ALL CONTROL OF THE CO	-184.30	-169.58
			552.90	508.72
	SPECIAL NETT ITEMS			
1	REAR SENSOR (SN)	NOT WORKING	200.00	200.00
	The second secon		200.00	200.00
	LABOUR			
	CHECK WIRING FUNCTION.		40.00	40.00
	REMOVE/REINSTALL/REPLACE THE NECESSARY PARTS; JACKING, PANEL BEATING THE ABOVE AND OTHER AFFECTED AREAS.		440.00	300.00
	RESPRAY REAR END PANEL, REAR BUMPER AND OTHER AFFECTED AREAS.		400.00	300.00
	200		880.00	640.00
	GRAND TOTAL		1,632.90	1,348.72

RECOMMENDED COST OF REPAIRS	1,348.72

Report Ref No. CS/FCI18022819/R1vd3n2

MARKET VALUE: \$15,000.00 (EST)-LTA REIMBURSEMENT VALUE: \$11,214.00=NETT VALUE: \$3,786.00

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

St. S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.