

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 24 October, 2019 5:11 PM
To: doreen.lim@woodlandstransport.com.sg
Cc: Admin A; Vic (LKKAUTO); SUR
Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/hb3
Attachments: e2e8da7f-4776-4dbe-993f-e5f0cbca31bd.jpg; d1ca9b03-7b63-4db2-883f-43b78604bf5c.jpg; 3cef5064-24a1-4ff3-b09c-c6d91f7f5e52.jpg; d297d676-847d-4fcb-a382-c5f3fff727e8.jpg; d17bf237-78d7-49ee-a5cf-ad5e3bbb3fa6.jpg; 994aec4c-3cee-43eb-8b4d-aeb4982bf9ce.jpg; f1655c68-adcb-4954-ad3f-f70078491892.jpg; 37e1e216-55b7-4769-80b7-f980290f923f.jpg; d17bf237-78d7-49ee-a5cf-ad5e3bbb3fa6.jpg; d297d676-847d-4fcb-a382-c5f3fff727e8.jpg

Without Prejudice

Dear Doreen,

We refer further to our below email.

Please be informed that we do not have any records that one of our surveyor had inspected your vehicle.

Meanwhile, for the liability, please be informed that it is **not clear** as we are pending for our principal's further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: doreen.lim@woodlandstransport.com.sg [mailto:doreen.lim@woodlandstransport.com.sg]
Sent: Wednesday, 23 October, 2019 3:53 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/hb3

Hi Vic,

Kindly find attached the before repair photos for your reference and please advise the liabilities clearance.

Thanks
Doreen

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 18 October 2019 9:24 AM
To: doreen.lim@woodlandstransport.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/hb3

Without Prejudice

Dear Doreen,

We refer to your below email and to our telephone conversation earlier.

As discussed, the vehicle was already surveyed by one of our surveyor.

Please assist to furnish us a copy of the marked estimate by our surveyor if any for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: doreen.lim@woodlandstransport.com.sg [<mailto:doreen.lim@woodlandstransport.com.sg>]
Sent: Sunday, 15 September, 2019 11:37 AM
To: Shu Pei (LKKAUTO); CS A Team
Cc: lavenderlynn@live.com; Admin A; CS A Team; adelenekang@yahoo.com.sg
Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Dear Shu Pei and Vic,

Please advise what is the status for this claim.

Your reference: [CC6/AIG18022801/hb3](#)

Regards

Doreen

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Wednesday, 4 September 2019 9:57 AM

To: doreen.lim@woodlandstransport.com.sg

Cc: lavenderlynn@live.com; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; adelenekang@yahoo.com.sg

Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Dear Doreen,

Thank you for your email.

Dear Vic,

Kindly assist. Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>

Sent: Tuesday, 3 September 2019 7:02 PM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: lavenderlynn@live.com; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; adelenekang@yahoo.com.sg

Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Afternoon Shu Pei,

It has been a week and we have not heard from your goodself.

Please advise what is the status for this claim.

Your reference: [CC6/AIG18022801/hb3](#)

Regards



Woodlands Transport Solutions Pte Ltd

8, Gul Circle, Singapore 629564

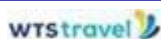
Fax : +65 6898 2394

Mobile : +65 9146 2113

Direct Line : +65 6799 6887

www.woodlandstransport.com.sg 

Group of Companies:



CASHBOX



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Monday, 26 August 2019 10:01 AM
To: doreen.lim@woodlandstransport.com.sg
Cc: lavenderlynn@live.com; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18022801/hb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>
Sent: Friday, 23 August 2019 1:21 PM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: lavenderlynn@live.com
Subject: FW: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Afternoon Jolene,

REF: CCA/AIG18022801/jb3

The above incident happen on 15 December 2018 and till date we have still yet to receive any feedback on the status pertaining to the above claim.

Would appreciate if you could advise on the liability clearance status asap.

Thank you

Regards
Doreen

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>
Sent: Saturday, 6 July 2019 10:06 AM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'cs-

a@lkkauto.com' <cs-a@lkkauto.com>

Cc: 'lavenderlynn@live.com' <lavenderlynn@live.com>

Subject: FW: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Morning Jolene,

Please advise on the attached claim.

Till date we have not received any status pertaining to the above claim.

Regards

Doreen

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>

Sent: Tuesday, 19 March 2019 12:24 PM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>

Cc: 'Cray Tan' <cray.tan@pitstop.com.sg>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>

Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Afternoon Jolene,

FINAL REMINDER

Please advise the liability clearance.

We have send many email requesting for clearance and there is no response.

Repeated call has been done and was advise that third party did not make a report.

Our insured has received a SMS message this morning informing your insured SBP4848L has made a report and claim after about 2months from the incident.

Regards

Doreen

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>

Sent: Monday, 11 March 2019 1:31 PM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'Cray Tan' <cray.tan@pitstop.com.sg>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>

Subject: FW: (Reminder 2) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Hi Jolene,

Till date we have still not heard from you.

Please advise the liability clearance.

Thanks

Doreen

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Saturday, 2 March 2019 10:34 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: quennie.voon@pitstop.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; doreen.lim@woodlandstransport.com.sg
Subject: (Reminder 2) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

Reminder 2

Good morning,

Kindly advise status as insured is asking as accident happen on 15/12/2018

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
Direct Line : +65 9766 1393
Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463



From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Wednesday, 27 February, 2019 8:57 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: FW: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

Reminder 1

Good afternoon,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol and our insured vehicle was only 2 weeks old during the time of incident.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
Direct Line : +65 9766 1393
Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  Woodlands Transport  WTS travel  CASHBOX 

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Tuesday, 12 February, 2019 12:01 PM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

Good afternoon,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol and our insured vehicle was only 2 weeks old during the time of incident.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:



Woodland Transport

WTS travel

CASHBOX



From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Thursday, 17 January, 2019 4:36 PM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol and our insured vehicle was only 2 weeks old during the time of incident.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  Woodland Transport  WTS travel  CASHBOX 

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Sent: Tuesday, 15 January, 2019 10:43 AM

To: Cray Tan <cray.tan@pitstop.com.sg>

Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; doreen.lim@woodlandstransport.com.sg

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 5)

WITHOUT PREJUDICE

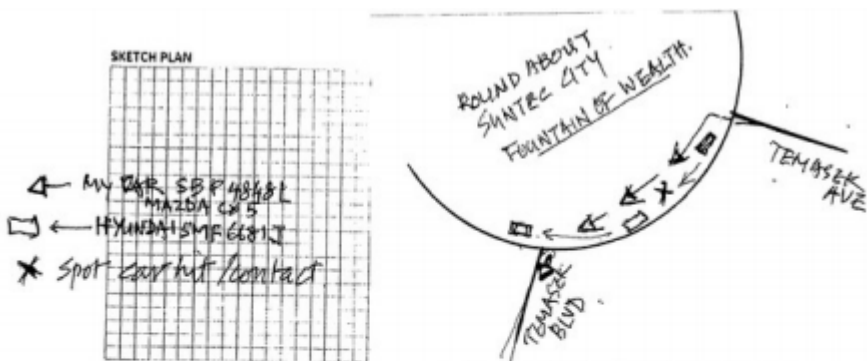
Dear Cray,

Good morning.

Kindly take out your numbered reminder since you receive a response on our previous e-mail correspondence below.

Please be informed that our insured is strongly disputing liability. As such, we are unable to clear liability at the moment. Pending for our insured's video for review.

Thank you.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I drove my cx5 along Temasek Avenue keeping to the left. On exit into the Fountain of Wealth / Round about I kept to the left and activated my left signal right as I wanted to look for exit into Rochor Rd side. At a sudden a hit / Bang sound came on my left and a red color car pulled out in front several meters away. I then realised this car attempted to overtake on my left in that limited space resulting in his right back / mud guard side hitting / brushing my front left corner of my cx5. He spoke very little as at that time he told me he had to rush off to a movie. The next thing we did was exchanged particulars and took pictures of damages. He was confident to make claims against me. Back then I checked my video camera and noted his car was behind me on entry into the round about. How he suddenly accelerated into my left I cannot understand as the right side is clear. I leave it to my insurance company to act on my behalf.

DECLARATION Please note in my 45 years driving I have never been in an accident or make any claim.

Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Signature of Third Party
Name:
NRIC/FIN No.:

23/12/2018
wisshy Fukuoka, Japan.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cray Tan [<mailto:cray.tan@pitstop.com.sg>]

Sent: Tuesday, 15 January 2019 10:06 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; doreen.lim@woodlandstransport.com.sg

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 5)

Importance: High

Reminder 5

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463



From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Monday, 14 January, 2019 9:34 AM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 4)

Importance: High

Reminder 4

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
Direct Line : +65 9766 1393
Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  Woodlands Transport  WTS travel  CASHBOX 

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>
Sent: Thursday, 10 January, 2019 10:51 AM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>; 'Cray Tan' <cray.tan@pitstop.com.sg>
Cc: quennie.voon@pitstop.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

Hi Irene,

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol.

Thank you and await for your favourable reply.

Regards
Doreen

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Thursday, 10 January 2019 10:40 AM
To: doreen.lim@woodlandstransport.com.sg; 'Cray Tan' <cray.tan@pitstop.com.sg>

Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

WITHOUT PREJUDICE

Hi Doreen,

We are pending GIA report.

Kindly hold as we follow-up on the matter.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

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From: doreen.lim@woodlandstransport.com.sg [<mailto:doreen.lim@woodlandstransport.com.sg>]

Sent: Thursday, 10 January 2019 10:23 AM

To: 'Cray Tan' <cray.tan@pitstop.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

Hi Irene,

Please advise on the liability clearance asap as our insured vehicle was only 2 weeks old during the time of incident.

Regards

Doreen

From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Wednesday, 9 January 2019 10:47 AM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;

doreen.lim@woodlandstransport.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

Importance: High

Good morning Miss Joy,

Kindly find attach Video for your perusal

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:



Woodland Transport



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Wednesday, 9 January, 2019 10:16 AM

To: Cray Tan <cray.tan@pitstop.com.sg>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;

doreen.lim@woodlandstransport.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

WITHOUT PREJUDICE

Dear Cray,

Please be informed that we are currently pending for GIA copy from our principal.

We have spoken to our Insured earlier where he informed us that he was overseas and thus, late reporting. He is also strongly disputing liability.

Kindly send us any available evidence that you have for our review.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cray Tan [<mailto:cray.tan@pitstop.com.sg>]
Sent: Wednesday, 9 January 2019 9:29 AM
To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg; doreen.lim@woodlandstransport.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)
Importance: High

Reminder 3

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
Direct Line : +65 9766 1393
Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  Woodlands Transport  WTS travel  CASHBOX 

From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Sent: Friday, 4 January, 2019 10:32 AM
To: Cray Tan <cray.tan@pitstop.com.sg>
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg; doreen.lim@woodlandstransport.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 2)

Dear Cray,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident till date.

Kindly bear with us for the time being.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Friday, 4 January 2019 9:05 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg; doreen.lim@woodlandstransport.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 2)

Importance: High

[Reminder 2](#)

Good morning,

Kindly advise and confirm the liability at soonest as our insured [SMF6681J](#) is claiming against your insured [SBP4848L](#).

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan

PITSTOP@gul

8, Gul Circle, Singapore 629564

Main Line : +65 6898 4835 Fax : +65 6898 4813

Direct Line : +65 6898 4835

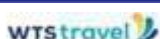
www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:



From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Thursday, 3 January, 2019 8:59 AM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; 'quennie.voon@pitstop.com.sg'

<quennie.voon@pitstop.com.sg>; 'doreen.lim@woodlandstransport.com.sg'

<doreen.lim@woodlandstransport.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)'

<AsherSng@lkkauto.com>; 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 1)

Importance: High

Reminder 1

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan

PITSTOP@gul

8, Gul Circle, Singapore 629564

Main Line : +65 6898 4835 Fax : +65 6898 4813

Direct Line : +65 6898 4835

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  WTT Woodlands Transport  WTS travel  CASHBOX 

From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Wednesday, 2 January, 2019 11:45 AM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; 'quennie.voon@pitstop.com.sg'

<quennie.voon@pitstop.com.sg>; 'doreen.lim@woodlandstransport.com.sg'

<doreen.lim@woodlandstransport.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)'

<AsherSng@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Shu

Pei (LKKAUTO)' <shupe@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Good afternoon,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards

Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Main Line : +65 6898 4835 Fax : +65 6898 4813

Direct Line : +65 6898 4835

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Monday, 24 December, 2018 8:53 AM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Shu Pei (LKKAUTO)' <shupe@lkkauto.com>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

Good afternoon Miss Joy,

Dear Officer-In-Charge,

LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L- D.O.A : 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Vehicle : SBP4848L

Our client SMF6681J requested to claim against SBP4848L.
Attached is our client GIA report and photo of the accident.
(Please refer to the estimate repair cost)

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
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Direct Line : +65 6898 4835
www.pitstop.com.sg

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17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:



Woodlands Transport



CASHBOX



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 19 December, 2018 7:35 PM

To: cray.tan@pitstop.com.sg

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;
doreen.lim@woodlandstransport.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto)
<AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Joy Irene (LKKAuto)
<JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Dear Cray,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 19 December 2018 1:11 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Importance: High

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cray Tan [<mailto:cray.tan@pitstop.com.sg>]
Sent: Wednesday, 19 December, 2018 12:16 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg; doreen.lim@woodlandstransport.com.sg; vicalpeh@lkkauto.com; AsherSng@lkkauto.com; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Subject: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)
Importance: High

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attention : Motor Claim Department

Dear Officer-In-Charge,

LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L- D.O.A : 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Vehicle : SBP4848L

Our client SMF6681J requested to claim against SBP4848L.
Attached is our client GIA report and photo of the accident.
(Please refer to the estimate repair cost)

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Enclosed Estimate, Photos and GIA Report for your reference.

Thank you and look forward to your favourable reply.

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Main Line : +65 6898 4835 Fax : +65 6898 4813

Direct Line : +65 6898 4835

www.pitstop.com.sg

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17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  **Woodland's Transport**  **CASHBOX** 