

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 8 July, 2019 8:40 AM
To: doreen.lim@woodlandstransport.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/hb3

Without Prejudice

Dear Doreen,

We refer to your below email.

Please be informed that we are currently pending for our principal's instruction.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: doreen.lim@woodlandstransport.com.sg [mailto:doreen.lim@woodlandstransport.com.sg]
Sent: Saturday, 6 July, 2019 10:06 AM
To: Joy Irene (LKKAUTO); Admin A; CS A Team
Cc: lavenderlynn@live.com
Subject: FW: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Morning Jolene,

Please advise on the attached claim.

Till date we have not received any status pertaining to the above claim.

Regards
Doreen

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>
Sent: Tuesday, 19 March 2019 12:24 PM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>
Cc: 'Cray Tan' <cray.tan@pitstop.com.sg>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>
Subject: RE: (Last Reminder) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Afternoon Jolene,

FINAL REMINDER

Please advise the liability clearance.

We have send many email requesting for clearance and there is no response.
Repeated call has been done and was advise that third party did not make a report.

Our insured has received a SMS message this morning informing your insured SBP4848L has made a report and claim after about 2months from the incident.

Regards
Doreen

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>
Sent: Monday, 11 March 2019 1:31 PM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; 'Cray Tan' <cray.tan@pitstop.com.sg>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>
Subject: FW: (Reminder 2) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

Hi Jolene,

Till date we have still not heard from you.
Please advise the liability clearance.

Thanks
Doreen

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Saturday, 2 March 2019 10:34 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: quennie.voon@pitstop.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; doreen.lim@woodlandstransport.com.sg
Subject: (Reminder 2) SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

[Reminder 2](#)

Good morning,

Kindly advise status as insured is asking as accident happen on 15/12/2018

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463



From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Wednesday, 27 February, 2019 8:57 AM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: FW: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Reminder 1

Good afternoon,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol and our insured vehicle was only 2 weeks old during the time of incident.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

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Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:



Woodland Transport

WTstravel

CASHBOX



From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Tuesday, 12 February, 2019 12:01 PM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Good afternoon,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol and our insured vehicle was only 2 weeks old during the time of incident.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

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Fax : +65 6844 9463

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Thursday, 17 January, 2019 4:36 PM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3
Importance: High

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol and our insured vehicle was only 2 weeks old during the time of incident.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
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Fax : +65 6844 9463
www.pitstop.com.sg

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17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Tuesday, 15 January, 2019 10:43 AM
To: Cray Tan <cray.tan@pitstop.com.sg>
Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; doreen.lim@woodlandstransport.com.sg

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 5)

WITHOUT PREJUDICE

Dear Cray,

Good morning.

Kindly take out your numbered reminder since you receive a response on our previous e-mail correspondence below.

Please be informed that our insured is strongly disputing liability. As such, we are unable to clear liability at the moment. Pending for our insured's video for review.

Thank you.

SKETCH PLAN

← My Car SBP4848L MAZDA CX5
← HYUNDAI SMF6681J
* Spot car hit/contact

ROUND ABOUT SUNTEC CITY FOUNTAIN OF WEALTH.

TEMASEK AVE

TEMASEK BLVD.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I drove my cx5 along Temasek Avenue, keeping to the left. On exit into the Fountain of Wealth / Round about I kept to the left and activated my left signal right as I wanted to look for exit into Rochor Rd side. At a sudden a hit / Bang sound came on my left and a red color car pulled out in front several meters away.

I then realised this car attempted to overtake on my left in that limited space resulting in his front back / mud guard side hitting / brushing my front left corner of my cx5.

We spoke very little as at that time he told me he had to rush off to a movie.

The next thing we did was exchanged particulars and took pictures of damages.

He was confident to make claims against me.

Back then I checked my video camera and noted his car was behind me on entry into the round about. How he suddenly accelerated into my left I cannot understand as the right side is clear.

I leave it to my insurance company to act on my behalf.

DECLARATION Please note in my 45 years driving I have never been in an accident or make any claim.

Policyholder's Signature
Date & Time: 23/12/2018
Wishu Fukuoka, Japan.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Name:
NRIC/PPN No.:

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cray Tan [<mailto:cray.tan@pitstop.com.sg>]
Sent: Tuesday, 15 January 2019 10:06 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; doreen.lim@woodlandstransport.com.sg
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 5)
Importance: High

Reminder 5

Good morning,

Kindly advise and confirm the liability at soonest as our insured SMF6681J is claiming against your insured SBP4848L.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
Direct Line : +65 9766 1393
Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Monday, 14 January, 2019 9:34 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'quennie.voon@pitstop.com.sg' <quennie.voon@pitstop.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'doreen.lim@woodlandstransport.com.sg' <doreen.lim@woodlandstransport.com.sg>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 4)
Importance: High

Reminder 4

Good morning,

Kindly advise and confirm the liability at soonest as our insured SMF6681J is claiming against your insured SBP4848L.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
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Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463

From: doreen.lim@woodlandstransport.com.sg <doreen.lim@woodlandstransport.com.sg>
Sent: Thursday, 10 January, 2019 10:51 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'Cray Tan' <cray.tan@pitstop.com.sg>

Cc: quennie.voon@pitstop.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

Hi Irene,

Please assist on this asap as it has been pending for a long time as your insured did not comply with the 24 hours accident reporting protocol.

Thank you and await for your favourable reply.

Regards

Doreen

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Thursday, 10 January 2019 10:40 AM

To: doreen.lim@woodlandstransport.com.sg; 'Cray Tan' <cray.tan@pitstop.com.sg>

Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

WITHOUT PREJUDICE

Hi Doreen,

We are pending GIA report.

Kindly hold as we follow-up on the matter.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: doreen.lim@woodlandstransport.com.sg [<mailto:doreen.lim@woodlandstransport.com.sg>]

Sent: Thursday, 10 January 2019 10:23 AM

To: 'Cray Tan' <cray.tan@pitstop.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: quennie.voon@pitstop.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

Hi Irene,

Please advise on the liability clearance asap as our insured vehicle was only 2 weeks old during the time of incident.

Regards
Doreen

From: Cray Tan <cray.tan@pitstop.com.sg>
Sent: Wednesday, 9 January 2019 10:47 AM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;
doreen.lim@woodlandstransport.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)
Importance: High

Good morning Miss Joy,

Kindly find attach Video for your perusal

Regards
Cray Tan



PITSTOP@gul
8, Gul Circle, Singapore 629564
Direct Line : +65 9766 1393
Fax : +65 6844 9463
www.pitstop.com.sg

PITSTOP@bartley
17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809
Main Line : +65 6844 9449 Fax : +65 6844 9463



From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Wednesday, 9 January, 2019 10:16 AM
To: Cray Tan <cray.tan@pitstop.com.sg>
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;
doreen.lim@woodlandstransport.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)

WITHOUT PREJUDICE

Dear Cray,

Please be informed that we are currently pending for GIA copy from our principal.

We have spoken to our Insured earlier where he informed us that he was overseas and thus, late reporting. He is also strongly disputing liability.

Kindly send us any available evidence that you have for our review.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cray Tan [<mailto:cray.tan@pitstop.com.sg>]
Sent: Wednesday, 9 January 2019 9:29 AM
To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg; doreen.lim@woodlandstransport.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 3)
Importance: High

Reminder 3

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Direct Line : +65 9766 1393

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PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:



Woodland Transport

WTstravel

CASHBOX



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Friday, 4 January, 2019 10:32 AM

To: Cray Tan <cray.tan@pitstop.com.sg>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;
doreen.lim@woodlandstransport.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO)
<AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON
15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 2)

Dear Cray,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident till date.

Kindly bear with us for the time being.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Friday, 4 January 2019 9:05 AM

To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;
doreen.lim@woodlandstransport.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO)
<AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON
15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 2)

Importance: High

Reminder 2

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

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Direct Line : +65 6898 4835

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463



From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Thursday, 3 January, 2019 8:59 AM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; 'quennie.voon@pitstop.com.sg'

<quennie.voon@pitstop.com.sg>; 'doreen.lim@woodlandstransport.com.sg'

<doreen.lim@woodlandstransport.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)'

<AsherSng@lkkauto.com>; 'Shu Pei (LKKAUTO)' <shupe@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3 (Reminder 1)

Importance: High

Reminder 1

Good morning,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



PITSTOP@gul

8, Gul Circle, Singapore 629564

Main Line : +65 6898 4835 Fax : +65 6898 4813

Direct Line : +65 6898 4835

www.pitstop.com.sg

PITSTOP@bartley

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Group of Companies:  Woodlands Transport  WTS travel  CASHBOX 

From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Wednesday, 2 January, 2019 11:45 AM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; 'quennie.voon@pitstop.com.sg'

<quennie.voon@pitstop.com.sg>; 'doreen.lim@woodlandstransport.com.sg'

<doreen.lim@woodlandstransport.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)'

<AsherSng@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Shu

Pei (LKKAUTO)' <shupe@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Good afternoon,

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Thank you

Regards
Cray Tan



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From: Cray Tan <cray.tan@pitstop.com.sg>

Sent: Monday, 24 December, 2018 8:53 AM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; 'quennie.voon@pitstop.com.sg'

<quennie.voon@pitstop.com.sg>; 'doreen.lim@woodlandstransport.com.sg'

<doreen.lim@woodlandstransport.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAUTO)'

<AsherSng@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Shu

Pei (LKKAUTO)' <shupe@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Good afternoon Miss Joy,

Dear Officer-In-Charge,

LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L- D.O.A : 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Vehicle : SBP4848L

Our client SMF6681J requested to claim against SBP4848L.

Attached is our client GIA report and photo of the accident.

(Please refer to the estimate repair cost)

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Regards
Cray Tan



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Main Line : +65 6844 9449 Fax : +65 6844 9463



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 19 December, 2018 7:35 PM

To: cray.tan@pitstop.com.sg

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg;
doreen.lim@woodlandstransport.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto)
<AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Joy Irene (LKKAuto)
<JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC) ***LKK REF:CC6/AIG18022801/jb3

Importance: High

Dear Cray,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

From: Admin-D (LKKAUTO)

Sent: Wednesday, 19 December 2018 1:11 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Importance: High

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cray Tan [<mailto:cray.tan@pitstop.com.sg>]

Sent: Wednesday, 19 December, 2018 12:16 PM

To: admin-d@lkkauto.com; assignments@lkkauto.com

Cc: 'Roslee Bin Puasa' <roslee.puasa@pitstop.com.sg>; quennie.voon@pitstop.com.sg; doreen.lim@woodlandstransport.com.sg; vicalpeh@lkkauto.com; AsherSng@lkkauto.com; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Subject: SURVEY AND LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L / TP CLAIM ON 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Importance: High

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attention : Motor Claim Department

Dear Officer-In-Charge,

LIABILITY CHECK : Collision - Roundabout SMF6681J AGAINST SBP4848L- D.O.A : 15/12/2018 AT TEMASEK BOULEVARD ROUND ABOUT (SUNTEC)

Vehicle : SBP4848L

Our client SMF6681J requested to claim against SBP4848L.

Attached is our client GIA report and photo of the accident.

(Please refer to the estimate repair cost)

Kindly advise and confirm the liability at soonest as our insured **SMF6681J** is claiming against your insured **SBP4848L**.

Please advise time of survey as need to arrange with owner 2 days prior to survey upon liability clearance.

Location : : WTS AUTOMOTIVE SERVICES (PITSTOP) AT 8 GUL CIRCLE SINGAPORE 629564

P.I.C: CRAY TAN – 9766 1393

Enclosed Estimate, Photos and GIA Report for your reference.

Thank you and look forward to your favourable reply.

Regards
Cray Tan



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