

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 13 May 2019 5:15 PM
To: jennyyeo@joaquims.com
Subject: ACCIDENT INVOLVING GBD7965A [AIG] & GBG4157U ALONG/AT PIE (TUAS) SLIP RD TWDS CTE (CITY) ON 24/11/2018

Your Ref: GBD7965A [Driver: LI WENJUN]

JOAQUIM FLORIST & GIFTS PTE LTD
Attn: Ms. Jenny

Dear Sir/Madam,

ACCIDENT INVOLVING GBD7965A [AIG] & GBG4157U ALONG/AT PIE (TUAS) SLIP RD TWDS CTE (CITY) ON 24/11/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBG4157U against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information (e.g. video/photographs) to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **24/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
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