

INSURANCE

INS. CASE OWNER

Cynthia

CC 4 / AXA1802

1767, Kluang

LKK
IDAC

Surveyor:

KONWATH

DOI:

ASSIGNMENT

21/2/18

Date / Time:

14/2/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

5110 5970

Name of Insured

TRANS - PB SERVICES PIV

Insured Tel No.

HP:

Excess Sec II :\$5

\$5000

D.O.A:

16/1/18

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

UM HEE LEONA

Driver Tel No.:

(VA) YES / NO

Claim No.

8801685 / 88812

Policy No.

VPX / P1680520

Make / Model:

REMYUMT

Place of Accident:

STADIUM KUNINGA KUNINGA

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:

city
Auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

21/2/18
VIC

SKS 47E - X

5110 5970 - X

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OR:

After call hr to OI 21/2/18 - VIC

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI: BUIH

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

UTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 21/2/18

Sent By: VIC

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P/P

\$5

700.00

1

2 days

Reduction:

21%

Confirm by:

FINAL SETTLEMENT

Date/Time: 10/06/19

Confirm with:

VERONICA

Email:

Call:

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

100

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

843.16

Loss of Rental (LOD):

\$5

214.00

1

2 days

x \$100.00

Loss of Use (LOU):

\$5

—

(5

x

days)

Loss of Income (LOI):

\$5

—

(5

x

days)

LOI only

☐

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

(Tick only one)

GIA/LTA Search

\$5

—

Medical:

\$5

—

Disbursement:

\$5

—

Legal Cost:

\$5

—

(e.g. Tow/ Independent)

1) Claim status: ☒ Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$500.00

Total:

\$5

1057.16

Global Sum \$5:

—

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$5

1057.16

Name 1:

CAN AUTO FOR LTD

Payee 2: (Strike if N.A.)

\$5

—

Name 2:

—

Payee 3: (Strike if N.A.)

\$5

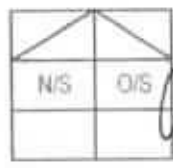
—

Name 3:

—

ASSIGNMENT

From: Date: 21-12-2018
Estimated Cost:
OD / TH / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SKS 47K
at Workshop m/s: City Auto
of: Blk 3 Sin Ming Ind Est #01-60
Insured:
Policy No:
Claims No:
Sum Insured: Excess:
(Client's Record)
Make of Veh:
1pm
(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: \$86k
IDAC Accident Report: Consistent? Yes or No
GIA / PR Seen: Consistent? Yes or No
Est. Repairs: 02 days Res: Yes or No
Lum Sum: 1-B.1 % 3 Val: Yes or No
CA / REV / REP. / 24 HRS
Date: Person Contacted: Vehicle: IN / OUT



Veh No: SKS 47K Yr Regt: 07 17
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or Wagon
Make: Honda A1 Free C.C. 1496
Colour: M. P White A/C: Insured / Std / NI / NA
Sp. Reading: 41282 T/Radio: Insured / Std / NI / NA
Eng/No:
C/N: GB7 . . 1031282
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 185 / 65 R 15
R:
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: R/Bal: 7 mm L/Bal: 7 mm
Rear: R/Bal: 7 mm L/Bal: 7 mm
D.O.A: 16/12/18 D.O.I: 21/12/18
Survey held at:
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
015 Rear body
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
24/12	File pass to Colman
8-640k	P/P 2700.00
	(250: 9 220.00)
	(25%)

Date/Time, File Pass to?	☐ : Preli. Report	Days Of Repair:	Survey Fee:
1)	☐ : Final Report	Resurvey No. of Trip:	Transportation:
Date/Time, File Return to?		Add Fee:	1) S + RS. \$
2)		☐ Site Insp (\$)	2) Photos
Report Format :		☐ Interview (\$)	3) Others
Lump Sum / I.B.I: (\$)		☐ Tech. Invs (\$)	
		☐ Weekend (\$)	
			TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18022763/hb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 19-12-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 597D	Veh. Inspected	SKS 47K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/12/2018	Inspection Date		
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CITY AUTO PTE LTD

City Auto Pte Ltd

BLK 8, SIN MING IND ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201812-000324(00)

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 066811

Attention: Chan Kok Leng

Contact : 82688826 / 81881818

Fax No : 6880 4838

Date : 18/12/2018

Vehicle No. : SKS47K

Make/Model : HONDA FREED HYBRID 1.5G
AUTO

Mileage (km) : 0

Chassis No. : GB71031282

Accident Date : 16/12/2018 00:00:00

Claim No. : SHD597D

Reference : SKS47K

Policy No. : 5105035019

Not Notarised

Penalty After Paint

S/No	Particular	2 day, Quantity	Unit Price	Amount S\$
LABOUR :				
	Computerised wheel alignment	1.0	60.00	60.00 <i>na</i>
	- To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	200.00	200.00 <i>✓</i>
	- Spray painting on affected & replace parts	1.0	600.00	600.00 <i>\$401</i>

640.00 860.00

1 Rev door Chassis

E. & O.E.

Total S\$: 860.00

GST 7% S\$: 60.20

Amount Due S\$: 920.20

\$1,000

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Supplementary Estimate : QUOT201812-000324(01)

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Chan Kok Leng

Contact: 82688825 / 81861818 Fax No.: 6580 4838

Date: 27/12/2018

Vehicle No.: SKS47K

Make/Model: HONDA FREED HYBRID 1.5G
AUTO

Mileage (km): 43274

Chassis No.: GB71031282

Accident Date: 16/12/2018 00:00:00

Claim No.: SHD597D

Reference: TP AXA

Policy No.: 5105035019

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS:				
1	Rear door chrome	1.0	185.00	185.00
List Total:				185.00
20% Discount S\$				37.00
				148.00

supplementary (P) - \$148.00

L - \$640.00

\$788.00

PIP - \$738.00 2 Days ✓ OK

E. & O. E.

Total S\$: 148.00

GST 7% S\$: 10.36

Amount Due S\$: 158.36

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201812-000324(00)

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Chan Kok Leng

Contact : 82688826 / 81861818

Fax No. : 6880 4838

Date : 18/12/2018

Vehicle No. : SKS47K

Make/Model : HONDA FREED HYBRID 1.5G
AUTO

Mileage (km) : 0

Chassis No. : GB71031282

Accident Date : 16/12/2018 00:00:00

Claim No. : SHD597D

Reference : SKS47K

Policy No. : 5105035019

Not Authored

Penalty After Paint

S/No	Particular	Quantity	Unit Price	Amount S\$
LABOUR :				
	Computerised wheel alignment	1.0	60.00	60.00 <i>an</i>
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	200.00	200.00 <i>✓</i>
	- Spray painting on affected & replace parts	1.0	600.00	600.00 <i>\$40</i>
				<u>860.00</u>

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Two party survey is on a "Without Prejudice" basis
- No unreasonable delays is allowed
- Supplementary work must be requested and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$: 860.00

GST 7% S\$: 60.20

Amount Due S\$: 920.20

[Signature]
for CITY AUTO PTE LTD



Service Request Details

Claim

S8M016R5

Reference

None 

Loss Date

16 December 2018

Request Date

19 December 2018

Due Date

27 December 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

19/12/2018 @ 2:19pm
Vanica van Nuijn

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKS47K

Make

TPVD HONDA

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, 19 December, 2018 10:16 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Arrange survey on SKS47K
Attachments: GIA report.pdf, Estimate.pdf

Categories: Pragati

Hi Arrangement survey dept,

Kindly arrange LKK Auto Consultants Pte Ltd survey on following vehicle :

TP Survey

Your vehicle : SHD597D

Our vehicle : SKS47K

D.O.A : 16/12/2018

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Veronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

**Re:RE: <REVISED MANDATE> S8M016R5**

Type

❓ Question

Message

APPROVED

[Reply](#)

**RE: <REVISED MANDATE> S8M016R5**

Type

Question

Message

Dear Cynthia, We refer to the subject matter. Please be informed that we seek revised mandate approval as below: COR(w/gst): \$843.16; LOR(w/gst): \$214.00 (\$100 x 2 days)....TOTAL: \$1,057.16. For your approval and/or further instruction. Thank you. - Vic LKK

[Reply](#)



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/ASM18022763/hb3

Our ref: SKS47K

WITHOUT PREJUDICE

30th January 2019

Dear Sir/Mdm,

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 0068811

Accident involving SHD597D and SKS47K on 16/12/2018

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SKS47K
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	843.16
2) Loss of rental (2 Days x \$120.00) Include GST)	\$	256.80
TOTAL - \$		1,099.96

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 21 December, 2018 12:04 PM
To: 'claims'
Cc: Admin A; Vic (LKKAUTO); carrisalee@ava-ins.com; foonghon@ava-ins.com; icewong@ava-ins.com
Subject: YOUR REF : P1680520 (SHD 597D)_ACCIDENT INVOLVING SHD 597D AND SKS 47K AT/ALONG STADIUM BOULEVARD ROUNDABOUT ON 16/12/2018

21 DECEMBER 2018

TRANS-CAB SERVICES PTE LTD
SINGAPORE

Dear Sir/Madam,

OUR REF : CC4/ASM180227632/hb3
YOUR REF : P1680520 (SHD 597D)
ACCIDENT INVOLVING SHD 597D AND SKS 47K AT/ALONG STADIUM BOULEVARD ROUNDABOUT ON 16/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CITY AUTO PTE LTD acting on behalf of the owner of SKS 47K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / vicalpeh@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0650 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: CHAN KOE LENG NRIC: S1493536Z
Address: BLK 160 LORONG 1 TOA PAYOH # 07-1556 SINGAPORE 310160
Name of Driver: CHAN KOE LENG NRIC: S1493536Z
Address: BLK 160 LORONG 1 TOA PAYOH # 07-1556 SINGAPORE 310160
Accident on 16/12/2018 Involving SHD 597D AND SKS47K
At/along STADIUM WALK ROUNDABOUT

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HONDA FREED
at my/our request I/We the above owner of Motor Vehicle No: SKS47K do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: [Signature]

Name: CHAN KOE LENG

Date: 18/12/18

Witness Signature: [Signature]

Name: [Signature]

Date: [Signature]

CITY AUTO PTE LTD

Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD597D	(Insd veh)	Model: HONDA FREED HYBRID 1.5(A)
	SKS47K	(TP veh)	
Date of Accident/ Time:	16/12/2018 @ 2025HRS		

Repair Estimate	\$	1,078.56	
Final Repair Cost	\$	843.16	
Loss of Use	\$		days at \$ per day
Rental (if any)	\$	214.00	2 days at \$107 per day
LT4 / GIA Search Fee	\$		
Others	\$		
Final Settlement Sum	\$	1,057.16	

Payee Name: **CITY AUTO PTE LTD**

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No, BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*) _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

CITY AUTO PTE LTD
 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000

Signature of workshop representative
 Name of Representative
 Date



Signature of AXA Surveyor/Representative
 Name of AXA's surveyor/Representative
 Date

CITY AUTO PTE LTD
 Blk 8 Sin Ming Road
 #01-58/60/61 Sin Ming Ind Est
 Singapore 575643
 Tel: 6453 1235 Fax: 6453 7944
 (Claims Section)

Signature of Witness
 Name of Witness
 Date



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Motor Claim Department

Contact : 6338 7288

Fax No. : 6880 4838

TAX INVOICE

Tax Invoice : I2019-000008

Date : 02/01/2019

Vehicle No. : SKS47K

Make / Model : HONDA FREED HYBRID 1.5G
AUTO

Mileage (km) : 43274

Chassis No. : GB71031282

Accident Date : 16/12/2018

Claim No. : CC4/ASM18022763/hb3

Reference : JO201812-0487

Policy No. : 5105035019

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
	LIST ITEMS :			
1	Rear door chrome	1.0	185.00	185.00
	List Total :			185.00
	20% Discount S\$:			37.00
				148.00
	LABOUR :			
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		200.00	200.00
	- Spray painting on affected & replace parts		440.00	440.00
	LABOUR Total S\$:			640.00

Total S\$: 788.00

GST @ 7% S\$: 55.16

Grand Total S\$: 843.16

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

OUR REF: **SES47K**
VEHICLE HIRING AGREEMENT

Workshop:

HIRER'S PARTICULARS

 Name (as in IC): **CHAN KOK LENG**
 NRIC/Passport No: **S4493526Z** Date of Birth: **30/05/1961**
 Address: **APT BLE 160 LOKONG 1 TGA HRTCH**
 S(**310160**)
 Name & Address of Employer:
 Occupation: Driving Exp:
 Driving Licence No: Passed Date: **11/3/1978**
 DL Type: Local/Intl/Others:
 Tel(Q) (R) HP

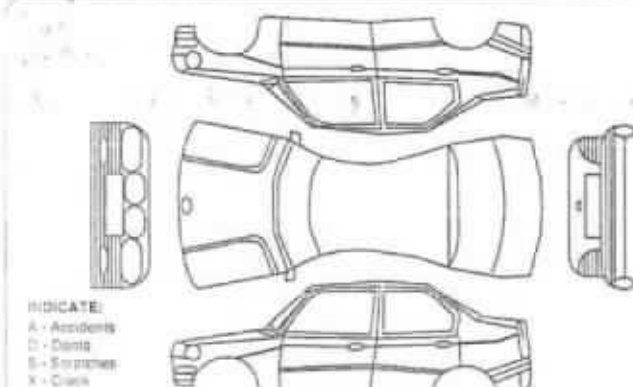
DRIVER'S PARTICULARS

 Name (as in IC): **AS ABNG**
 NRIC/Passport No: Date of Birth:
 Address: Age: S()
 Occupation: Driving Exp: Yrs
 Driving Licence No: Passed / Expiry Date:
 DL Type: Local/Intl/Others: Contact No:

Hirer's Own Vehicle No: SKS47K		Replace Veh No:	
Loan Vehicle No: SLM 8667C		VR No:	
Make & Model: KIA K3		Auto/Manual Group:	
CHARGES			
Daily	2 day @ \$ 120	Per day	\$ 240
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
GST 7%		\$ 16	80
OR No:		(A) SUB-TOTAL	256 80
Petrol Level & Surcharge	OUT	E	1/4 1/2 3/4 F
First km FREE per day	GST		
Excess mileage is chargeable at cents per km	TOTAL CHARGES		

Security Deposit : \$	Bank:
CASH/NETS/VISA/MC/AMEX/CHQ No:	
Expiry Date:	Card ID No:
Name as in Card:	

 NON WAIVER EXCESS (Subject to GST): \$
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

 Hirer's Signature: Additional Driver's Signature:
SINGAPORE Use Only


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 21 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages liable to be borne by the Hirer-the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hire shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For example in connection with theft, drug trafficking or trafficking, smuggling) is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance stip up in the case of "no-fee" because of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages, scratches, breakdown, towing, and traffic violations, fines and penalties imposed on the vehicle for any reason.
- All hire and/or driver shall be responsible for all damages, scratches, breakdown, towing, and traffic violations, fines and penalties imposed on the vehicle for any reason.

- legal costs on a full indemnity basis, whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace or replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that at the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to bear all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer and/or driver shall have the responsibility to ensure that the radiator water level in the tank is sufficient and do not drive when the vehicle is hot and does not have sufficient water. Any damage to the engine will be paid by the hirer and/or driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of hiring the vehicle transactions and other related matters.
- I understand and agree to the privacy data collection statement stated in the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
26/12/18		52571		
Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"				
Date In	Time In	Mileage	Check By	Remarks
28/12/18		52697		

Hirer's Driver Signature

Hirer's Driver Signature



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
CHAN KOK LENG BLK 160 LORONG 1 TOA PAYOH #07-1556 SINGAPORE 310160

DATE	INVOICE NO.
14-Jan-2019	A 38689

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	A 38689	14-Jan-2019	SLM 8867 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 26 DECEMBER 2018 TO 28 DECEMBER 2018 YOUR REF: SKS 47 K	2	120.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

All cheques must be made payable to BKW Rent A Car Pte Ltd
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18022763/Khb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH			Date : 11-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 597D	Veh. Inspected	SKS 47K	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S8M016R5	Excess (\$)	0.00	
Assign From		Assign Date	19/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA FREED (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	GB71031282	Colour	METALLIC PEARL WHITE	
Odometer	41292	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/65 R15	DUNLOP	7 mm	
L/H Front Tyre	185/65 R15	DUNLOP	7 mm	
R/H Rear Tyre	185/65 R15	DUNLOP	7 mm	
L/H Rear Tyre	185/65 R15	DUNLOP	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/12/2018	Inspection Date	21/12/2018	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 47K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	NECESSARY		
	REAR DOOR CHROME (CONSISTENT) (ADDITIONAL)		185.00	185.00
	LESS 20% DISCOUNT		-37.00	-37.00
			148.00	148.00
	LABOUR	NOT NECESSARY		
	COMPUTERISED WHEEL ALIGNMENT.		60.00	-
	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.		200.00	200.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		600.00	440.00
			860.00	640.00
GRAND TOTAL			1,008.00	788.00
RECOMMENDED COST OF REPAIRS				788.00

Report Ref No. CC4/ASM18022763/Khb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBR001AR5
Reference	CC4/ASM18022763/NOB3a2
Loss Date	16 December 2018
Report Date	17 Dec 2018 8:40:00 AM
Request Date	19 December 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	
Incident Vehicle Registration #	SKS47K
Make	TPVD HONDA
Model	FREED HYBRID-1.5 (A)
Service Address	
...	
Primary Contact/Insured	
TRANS-CAB SERVICES PTE LTD No. 2 ANG MO KIO STREET 63, 569111, Singapore	
Claim Handler	
LOH Cynthia 6568804843 cynthia.loh@aia.com.sg	

Additional Instructions

Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
+ Upload this manually						
LKK Invoice 1 (5).pdf			Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Email to CI do 211219.pdf	Letters and Correspondence	Policy Holders / Insured	LUK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 SKS476: TP GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	19 December 2018
 SHD597D H&D GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	19 December 2018
 PRI EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE .img	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	19 December 2018