

Joy Irene (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 8 January 2019 2:03 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 15/12/2018 involving SHB 1335Y & SLH 6658D (your insured)
Our Ref: TAX/12/18/2069/lg
Attachments: 12 18 2069 LOD.PDF

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$650.00
Loss of Rental	\$668.75 (5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$1325.75

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Thursday, 20 June 2019 11:48 AM
To: 'insurance@lioncityrentals.com.sg'
Cc: Admin A
Subject: NON-REPORTING SLH 6658D ON 15/12/18 / SHB 1335Y
Attachments: SHB1335Y SKETCH.pdf

LKK : CC3/LCR18022757/Jjb3

LCRF PTE LTD

Policy Holder

Your Vehicle : **SLH 6658D**
Third-Party : SHB 1335Y
Date of Accident : 15 DEC 2018
Time of Accident : 17:55
Location of Accident : SLIP ROAD FROM HOOT KIAM ROAD TOWARDS GRANGE ROAD

Dear Sirs,

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident **has not been reported** to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1335Y(vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1335Y that was damaged pursuant to the accident which occurred on 15/12/2018(date) along SLIP ROAD FROM HOOT KIAM ROAD (location) involving vehicle no/s SLH6658D("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of Feb (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD**("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,058.00**(Global Sum) for vehicle no. **SHB 1335Y** that was damaged pursuant to the accident which occurred on **15/12/2018**(date) along **SLIP ROAD FROM HOOT KIAM ROAD** involving vehicle no/s **SLH 6658D**.

This is pursuant to the inspection conducted on **18/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (the third party claimant") of vehicle no. **SHB 1335Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1335Y**(vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of Feb (month) 20 20 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181200530
Date : 27.12.2018
Vehicle No. : SHB1335Y
Your Ref No. : TAX/12/18/2069
Our Ref No. : 24099290
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR	1.00				\$ 650.00
GRAND TOTAL					\$ 650.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 15.12.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/18/2069

From: SMRT Taxis Pte Ltd

Date: 21/12/2018

ACCIDENT INVOLVING SHB 1335Y & SLH 6658D ON 15/12/2018 ALONG SLIP ROAD FROM HOOI KIAM ROAD TOWARDS GRANGE ROAD

This is to confirm that the daily rental rate for SHB 1335Y is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 02/12/2018
Accident End Date : 01/01/2019
Date Generated : 02/01/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/18/2069	SHB1335Y	SMART Taxis Pte Ltd	TOYOTA	PRIUS	2409290	15/12/2018 10:10 PM	20/12/2018 1:34 PM

Enquire Transaction History

Log Date/Time:	18 Dec 2018 / 01:42:17	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SI116658D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIM	Business Transaction Reference No:	20181218084212850669

Search Date / Time: 15 Dec 2018 17:55:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK