Menmen Menmen	Gabriel wee	About	MENT (Office)		
Estimated Co	est:	of	Bill to:	Date	Time: 19/12/18/01-42
OD (TI) W	STTP RES / OD RES	/EVA/INV/MY	77CS		
To Inspect V	ehicle No:			Insured:	SHA 3572X
at Workshop		Motor	Tntel	Tel: 6.	
of	13 kaki B	Muit Road	# 01-20		-, 203
Policy No:			Claim No:		
Sum Insured:		0	Excess:		
Make of Veh (Client's Recor			-	D.O.	A. 16/12/18
CA / REV	/ REP. / REV 24 HR	Slup		н.с	D.D. Endorsement:
Date/Time:	55pm@ 1112/18	_ Person Contacts	d: Ivy	Vehicle	e_IN/OUT
Date/Time	Action/Instruction (				
	SLV33695-	X			
	SHA 3572 X-		602794/HI	Ua3a2	204:12/02/2016
	Dismartle: 28	12 Spocker	Drana.		001.1019010
	0.0	- 11.	E DOWN .		6

Tech Invs (\$

Weekend (\$

) Others

TOTAL

10

130

PRR.

Report Format:

Lump Sum / I.B.I: (\$

## Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent: Wednesday, 19 December 2018 1:42 PM

To: Natalie Ng; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc: Sherini Pillai; Zuhaidah Samsuri

Subject: RE: PRE-REPAIR SURVEY -ACCIDENT INVOLVING SLV3369J & SHA3572X AT THE

CAR PARK DRIVEWAY OF BLK 370 HOUGANG STREET 31 ON 16TH DECEMBER 2018

AT ABOUT 0204HRS [RSS/1812-4521 (MI)]

Attachments: 2018.12.18- PRI Letter.pdf; 2018.12.18 -Accident Statement of SLV3369J.PDF

Dear Sir / Mdm

### This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO.

SLV3369J

III INSURED VEHICLE NO.

SHA3572X

DATE OF LOSS

16.12.18

We acknowledge receipt of your email.

## In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by Sherini.

Please let us have your client's <u>accident report and repair estimate</u> for our appointed surveyor to conclude his report.

\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.

\*\*Surveyor kindly upload this assignment to Merimen.

Thank You.

#### Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Natalie Ng [mailto:natalie\_ng@rssolomon.com]

Sent: 19 December, 2018 11:22 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Re: PRE-REPAIR SURVEY -ACCIDENT INVOLVING SLV3369J & SHA3572X AT THE CAR PARK DRIVEWAY OF BLK

370 HOUGANG STREET 31 ON 16TH DECEMBER 2018 AT ABOUT 0204HRS [RSS/1812-4521 (MI)]

Dear Gabriel,

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.
Best Regards,
Gabriel Wee
INDIA INTERNATIONAL INSURANCE S I N G A P O R E Serving the region since 1987
64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248
From: Natalie Ng [mailto:natalie ng@rssolomon.com]  Sent: 19 December, 2018 11:13 AM  To: Motor Claim - III <motorclaim@iii.com.sg>  Subject: PRE-REPAIR SURVEY -ACCIDENT INVOLVING SLV3369J &amp; SHA3572X AT THE CAR PARK DRIVEWAY OF BLK  370 HOUGANG STREET 31 ON 16TH DECEMBER 2018 AT ABOUT 0204HRS [RSS/1812-4521 (MI)]</motorclaim@iii.com.sg>
Dear Gabriel,
We refer to our tele-conversation this morning.
As spoken, we understand that you have not received our documents on the above for arrangement of pre- repair survey of our client's vehicle which was duly faxed on yesterday's morning at 9:19 hours.
To expedite the process, please see attached the following documents:-

1. Our PRI letter dated 18th December 2018
2. Accident Statement lodged by our client
We look forward to hearing from you on an urgent basis.
Thank you and Best Regards,
Natalie Ng   Office Manager 人事与行政经理
R. S. Solomon LLC   正氣律师事务所
R. S. Solomon Ecc   Exp p F Sim
<u>Head Office</u> : 300 Beach Road The Concourse #12-03/04 Singapore 199555   <u>Branch</u> : Blk 184 Toa Payoh Central #02-354 Singapore 310184
t +65 6817 7498   f +65 6292 2665   e <u>natalie ng@rssolomon.com</u>   w <u>www.rssolomon.com</u>
The contents of this email (including any attachment) are strictly confidential and may contain privileged information.
If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from
your computer system. Thank you.
Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using,
disclosing and processing your personal data, sharing your personal data with our service providers

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	6125H	
Vehicle Details		
Vehicle No.:	SLV3369J	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	28 Dec 2018	
Vehicle Make:	VOLKSWAGEN	
Vehicle Model:	JETTA 1.4 TSI AT 1623Q5	
Primary Colour:	Black	
Manufacturing Year:	2012	
Engine No.:	CAV390400	
Chassis No.:	WVWZZZ16ZCM115117	
Maximum Power Output:	118.0 kW (158 bhp)	
Open Market Value:	\$24,635.00	
Original Registration Date:	04 May 2012	
First Registration Date:	04 May 2012	
Transfer Count:	1	
Actual ARF Paid:	\$24,635.00	
Intended PARF Rehate Details		1
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	03 May 2022	
PARF Rebate Amount:	\$16,012.00	
Intended COE Rebate Details		
COE Expiry Date:	03 May 2022	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
QP Paid:	\$56,551.00	
COE Rebate Amount:	\$18,927.00	
Total Rebate Amount:	\$34,939.00	

The information contained herein is correct as at 28 Dec 2018

that this information is accurate, complete or current, sgCarMart.com does not assume any responsibility for errors or onlissions or warrant the accuracy of this information

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mpare [2] 💪

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

		-			1-1-1	
AU	שוט		STA	I EIV	1	

Date Of Report 17/12/2018 17:55

Date Of Accident 15/12/2018 00:00

Exact Location Of Accident BLK 370 HOUGANG ST 31 CARPARK DRIVEWAY

Country/State of Loss SINGAPORE

#### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number SLV3369J

Insured/Policyholder

Name Of Registered Owner ARJUN MADHAVAN NAIR

NRIC No S9416125H Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-92211747
Alternative Phone No OTHERS-92211747

Vehicle Particulars

Manufacturer VOLKSWAGEN

Model JETTA 1.4 TSI AT 1623Q5

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5097641645

Cover Note Number

Driver

Name of Driver ARJUN MADHAVAN NAIR

 NRIC No
 S9416125H

 Date Of Birth
 30/04/1994

 Occupation
 INDOOR

 Date Of Driving Pass
 05/03/2013

Driving Experience 5 YEARS AND 9 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-92211747

Fax Number

Contact Number OTHERS-92211747

EMail Address NOEMAIL

Address

BLK 795 #11-3396 YISHUN RING ROAD KHATIB VALE

Postcode

760795

OWNER

Was driver an employee of the Insured's Company N

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

-

#### General Information of the Accident

Type Of Accident

COLLIDED INTO PARKED VEHICLE

Weather Conditions

RAINING

Road Surface

WET

#### Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

Was any body injured in the Accident?

2 NO

Was any injured conveyed to hospital by

NO

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

REFER TO BELOW STATEMENT/SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SHA3572X

Vehicle Make/Model/Colour

HYUNDAI 140

**Details Of Properties** 

Vehicle Category

TAXI

Name of Driver

TEY TECK PING

NRIC/Passport Number

S1183321G

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

1 7 DEC 2010

IDAC KAKI BUKIT(VAC) 23 KAKI BUKIT AVE 4

Reporting Centre Singapers di 1990 le Name: Tel: 67416697

NRIC/FIN No.:

Fax: 67492305

Email: vackb@singnet.com.sg

#### Sketch Plan #2 Pg. 1

BIK Sto Hougang ST 31 Carpente Worleway SKETCH PLAN Vel A: SLV 3369J. JIGB: SHA3572X.

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My vehicle was parled and staffonery in carparle let of BIK 370
Housans It 31 Carpark Drivewas I was at my trende' apportunity
Housang St 31 Carpark Driveway. I wan at my trends' apartners on the 4th 1evel and san vehicle & front portion Willided
into the front Left hand portion of my vehicle when trying
to reverse into the carpark lot opposite my parked car.
After the associat, I quirilly went down to take picture
of velvick 3 and informed traffic police. I got video
of the accident and the teather police informed us to
make our own accident report.

DECLARATION

I/We declare the foregoing particulars are true nevery respect.

Policyholder's Signature

Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

1 7 DEC 2019

IDAC KAKI BUKIT(VAC)

23 KAKI BUKIT AVE 4

Singapore 415933
Reporting Centre Perform@741\$65097re

Name: Fax: 67492305

NRIC/FIN N&mail: vackb@singnet.com.sg

Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRAC	KING					
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitte	d Ins Auth'ed	Status
100	02 Jan 2019 09:08 Edit Reg		19 Dec 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case
N	tain	Refe	rence	Claim Deta	ils	Documents	Show All
CLAIM SUE	FOLDER DET	TAILS			[Created	l by adjuster]	
Insured:	-, Co. Reg	. No.: -					
Main Claimant:	ARJUN MA	DHAVAN NAIR,	Co. Reg. No.: S941	6125H			
Vehicle Reg. No.:	SLV3369	J		Date of Lo		18 00:00 - :59 hs and <b>12</b> Days From	LTA Reg Date (Man Yr)]
Claim Type:	TP			Policy/Co Note No.:			
Vehicle Reg. No. (Insured):	SHA3572X			Policy No. (Claimant			
				Excess:			
Repairer:	Motor Inte	l Automo Pte Ltd	(HQ) 13 Kaki Buki	t Road 4,#01-20, Ba	rtley Biz Centre	e, 417807 Kaki Bukit -	Tel:
Handling Insurer:		rnational Insuranc			•		
Adjuster:	LKK Auto (	Consultants Pte Lt	d (HQ) - Tel: 6256	5-3561 [Handled	by ADRIAN LI	NG] [Final Rpt o	due 31/12/2018]
ASSOCIAT	ED MAIL REC	EIVED				View A	All   Compose Case Mail
There are no	mail for this	case.					
ALL ASSO	CIATED TASK	(S∃			View All	Search Tasks   Crea	ate New Task   Complete
Due Date	Priority	Type Task Gr	oup Subject	Handler As	signed By	Completed On	Created On Done

## **Claim Documents**

\*SLV3369J [SHA3572X] TP ARJUN MADHAVAN NAIR Dec 16 2018 12:00AM [-] Motor Intel Automo Pte Ltd

Uţ	oload Documents U	oload Photos   Compose New Letter	View	View in Brow	ser 🗸
Pho	otos/Images	-	3 per p	oage 🔻	~
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/12/18 12:26	General View	0	Load PDF	
2	31/12/18 12:26	Photographs of Damaged Parts	0	Load PDF	
Doc	cumentation		1 per j	age 🔻	✓
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	20/12/18 10:51	Singapore Accident Statement	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/III18022750/ACD3E2

Date:

02/01/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle

SLV3369J

Insured Vehicle No:

SHA3572X

Date of Loss:

16/12/2018

Nature of Claim:

TP

Claim No: N/A

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

**SLV3369J** 

Make & Model:

VOLKSWAGEN JETTA, 1.4 TSI 1623Q5 (A)

Engine No:

CAV390400

161147 km

Reg. Date:

04/05/2012 (Man. Year: 2012)

Chassis No: Odometer:

WVWZZZ16ZCM115117

Colour:

Engine Capacity:

Market Value/New Car Price: N/A

1390 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

225/40 R18

Rear Tyre Size:

225/40 R18

Front Left Side:

Bridgestone 6 mm

Rear Left Side: Rear Right Side: Bridgestone 6 mm Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

19/12/2018

Date Inspected:

27/12/2018 Inspected At:

Motor Intel Automo Pte Ltd (HQ)

13 Kaki Bukit Road 4,#01-20, Bartley Biz

Centre

Singapore 417807

Estimated Period of Repair:

0.0 days

Adjuster: **ADRIAN LING** 

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\_p... 2/1/2019

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
- THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

## REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 02 Jan 2019)

Parts: 143 VOLKSWAGEN JETTA 1.4 TSI 1623Q5 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLV3369J)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >