

INS* CASE OWNER:

CC:

4/40

180

22739 /

A fa 3n2

LKK:

IDAC:

SL:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/6/19
CPCSKE 9980E - CC3/AL614013 1151 Tilm 2; DOR: 9/3/14
SFZ580J - X

File review, call led into parked vehicle 100%

pending finalize COR

pending LOD

file pass to type mandate report

After paint photo.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

5/4/2019

Sent By:

CPC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,100.00

(4)

days)

Reduction: 74.15

%

Email

Call

FINAL SETTLEMENT

Date/Time:

11/6/2019

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

111

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3,317.00

Loss of Rental (LOR):

SS -

()

days)

Loss of Use (LOU):

SS 700.00

(5140.00 x 5

days)

Loss of Income (LOI):

SS -

(5 x

days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS 36.45

(7.45 + 29.00)

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 4,053.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4,050.00

Name 1:

Dynamic Autowork Pte Ltd

Payee 2: (Strive if TLA)

SS -

Name 2:

Payee 3: (Strive if TLA)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4450.00

CONFIDENTIAL
11/6/2019

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S1CES980E Yr Regn: 2012 / March

Type: M/Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E300 C.C. 2996

Colour: Blue A/C: Insured / Std / Nil / NA

Sp. Reading: 296878 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WDP2120542AS27174

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil (S/Rim) STD A/Rim or

Tyre Size: F: 245 / 40 R18

R: 245 / 40 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 26/12/18

Survey held at Dynamic

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP Lopez
	U/L \$3,100.00 (Red 8,892.80 / 74.15%)
	MV: 67K
	PV: 61.1K
	Nett: 59K

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, S

Photos

Others

TOTAL

1)

2)

3)

4)

5)

6)

Prel. Report

Final Report



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Let us tell you how much is the value - no charges & no obligations!



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Cars Financing \$3800
Downpayment Monthly From
\$688
GV Credit Pte Ltd - StarAd



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2 vehicles

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection e300 Any Any 2012 Any Any Any Available



☐ Mercedes-Benz E-Class E300 \$68,800 \$12,900 /yr 27-Feb-2012 2,996 cc 110,922 km Luxury Available

1 Owner! C&C Unit! Nice Plate Number! Hands Free Trunk Opening Function! Warranty Provided! Excellent Condition! Hurry, Kindly Contact Us For More Information! Door Step Viewing Available! Bank Loan O...

ST Cars Pte Ltd

[Favourite](#) 24-Dec-2018

Tags: 2011 Mercedes-Benz E300, 2012 Mercedes-Benz E300, Mercedes-Benz E300, Mercedes-Benz E300, Mercedes-Benz E300, Used Mercedes-Benz



☐ Mercedes-Benz E-Class E300 \$69,800 \$13,390 /yr 24-Feb-2012 2,996 cc 160,000 km Luxury Available

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Cars & Yachts Pte Ltd

[Favourite](#) 15-Dec-2018

Tags: 2012 Mercedes-Benz E300, 2012 Mercedes-Benz E300, Mercedes-Benz E300, Mercedes-Benz E300, Mercedes-Benz E300, Used Mercedes-Benz

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4498B
Vehicle Particulars	
Vehicle No.:	SKE9980E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	27 Dec 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 300
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	27295231967071
Chassis No.:	WDD2120542A527174
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$54,929.00
Original Registration Date:	15 Mar 2012
First Registration Date:	15 Mar 2012
Transfer Count:	0
Actual ARF Paid:	\$54,929.00
PARF Eligibility Particulars	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Mar 2022
PARF Rebate Amount:	\$35,703.00
COE Particulars	
COE Expiry Date:	14 Mar 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$79,304.00
COE Rebate Amount:	\$25,434.00
Total Rebate Amount:	\$61,137.00

The information contained herein is correct as at 27 Dec 2018

OK

Dynamic Autowork Pte.Ltd.

(ROC /GST Reg. No. 201436361C)

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

E-mail:dynamicautowork@gmail.com

DATE : 26.12.18

TO : LONPAC MOTOR CLAIMS DEPT

VEHICLE NO : SKE9980E

MODEL : MERCEDES BENZ E200

DATE OF ACCIDENT : 02.12.18

TIME OF ACCIDENT : 14:00HRS

WDD220542AS27174

Poh Kian.

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT FENDER LH <i>Repair</i>	1	\$ 1,050.00	\$ 1,050.00
2	FRONT FENDER LOWER CHROME MOULDING LH <i>new</i>	1	\$ 71.00	\$ 71.00
3	SIDE MIRROR LH (COMPLETE SET) <i>Carbide</i>	1	\$ 1,685.00	\$ 1,685.00
4	FRONT WINDSCREEN PILLAR LH <i>Repair</i>	1	\$ 758.00	\$ 758.00
5	ROOF SIDE CHROME MOULDING LH <i>cut</i>	1	\$ 896.00	\$ 896.00
6	FRONT DOOR LH <i>Repair</i>	1	\$ 2,344.00	\$ 2,344.00
7	FRONT DOOR LOWER CHROME MOULDING <i>new</i>	1	\$ 169.00	\$ 169.00
8	FRONT DOOR OUTER CHROME MOULDING LH <i>cut</i>	1	\$ 324.00	\$ 324.00
9	FRONT DOOR OUTER HANDLE LH <i>cut</i>	1	\$ 550.00	\$ 550.00
10	SIDE SKIRT LH <i>new</i>	1	\$ 945.00	\$ 945.00

TOTAL PRICE \$ 8,792.00

LESS 10% \$ 879.20

SUB TOTAL PRICE \$ 7,912.80

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT DOOR SEALANT LH <i>new</i>	1	\$ 120.00	\$ 120.00
2	FRONT DOOR INNER TRIM CLIP LH (SET) <i>new</i>	1	\$ 80.00	\$ 80.00
3	SIDE SKIRT CLIP (SET) <i>new</i>	1	\$ 80.00	\$ 80.00
4	FRONT FENDER COWLING CLIP LH <i>new</i>	1	\$ 60.00	\$ 60.00
5	FRONT FENDER LOWER CHROME MOULDING CLIP LH (SET) <i>new</i>	1	\$ 60.00	\$ 60.00

TOTAL \$ 400.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST
1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 1,400.00	400
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,400.00	800
3	TUFF COAT	\$ 250.00	X

TO : LONPAC MOTOR CLAIMS DEPT
VEHICLE NO : SKE9980E
MODEL : MERCEDES BENZ E200
DATE OF ACCIDENT : 02.12.18
TIME OF ACCIDENT : 14:00HRS

4	WIRING CHECK	\$ 250.00	30
5	TRANSFER FRONT DOOR MECHANISM	\$ 80.00	X
6	CONDUCT WATER LEAKAGE TEST	\$ 120.00	X
7	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	X

1230

TOTAL \$ 3,680.00

TOTAL PARTS COST : \$ 8,312.80

TOTAL LABOUR COST : \$ 3,680.00

TOTAL REPAIR COST : \$ 11,992.80

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN.
PARTS PRICES ARE SUBJECT TO CHANGES.

YOURS FAITHFULLY,

ABBY

SERVICE ADVISOR
ABBY
HP : 9856 4815

Adrian Lij told: 3555.2
H/s 26/12/18 L/S: 3.11c
04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Catherine Chong (LKK Auto)

From: ONG LI LI <lilong@lonpac.com>
Sent: Tuesday, 18 December, 2018 11:45 AM
To: Dynamic Autowork; assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J Our Ref: 18/18/18/VP05/021188
Attachments: 18122018112826.pdf

Without Prejudice
Save as to Costs

Dear Michelle

Please see below for the list of surveyors and liaise with LKK Auto Consultants Pte Ltd for survey and liability.

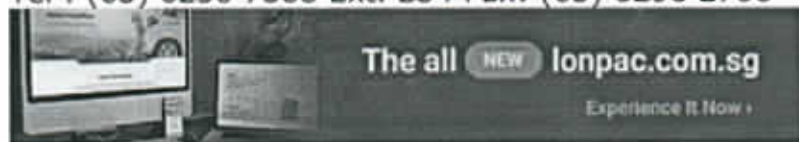
No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

18/12/2018 @ 1:25pm
Michelle veh not in
check liability

Dear Catherine/Nivitha

Please follow up.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Dynamic Autowork [mailto:dynamicautowork@gmail.com]
Sent: Tuesday, 18 December, 2018 11:32 AM
To: MT_Claim_SG; ericwoo; GERALD POH WEE BIN
Subject: SKE9980E (Pre-Inspection) / Your vehicle : SFZ580J

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY****

--

Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 19 December, 2018 2:54 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Poh Kin (LKKAUTO); CS A Team; Admin A
Subject: RE: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J Our Ref: 18/18/18/VP05/021188
Attachments: SFZ580J 021218.PDF

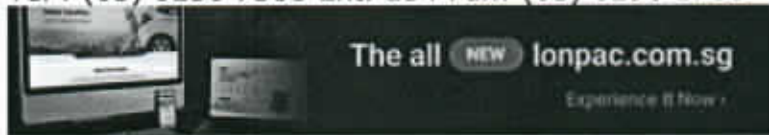
Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 18 December, 2018 7:51 PM
To: ONG LI LI
Cc: MT_Claim_SG; Poh Kin (LKKAUTO); CS A Team; Admin A
Subject: RE: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J Our Ref: 18/18/18/VP05/021188

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/18/VP05/021188
LKK REF: CC4/LPC18022739/fa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Dear Catherine/Nivitha

Please follow up.

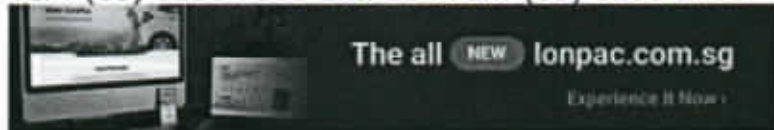
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Dynamic Autowork [<mailto:dynamicautowork@gmail.com>]

Sent: Tuesday, 18 December, 2018 11:32 AM

To: MT_Claim_SG; ericwoo; GERALD POH WEE BIN

Subject: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY ****

--

Thank You.

Poh Kin (LKKAuto)

From: Dynamic Autowork <dynamicautowork@gmail.com>
Sent: Tuesday, 11 June 2019 2:10 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: Re: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J DOA: 02.12.2018

Dear Poh Kin,

We refer your email dated 11.06.19.

We are agreeable to accept the settlement at **global sum S4,050.00 (all-in)**.

Kindly proceed DV or payment.

On Tue, Jun 11, 2019 at 1:27 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/LPC18022739/Afa3
Your Ref: SFZ 580J

Dear Michelle,

We refer to the above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$4,050.00**(all in) on this matter. (LOU\$140.00 per day)

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 11 June 2019 1:27 PM
To: Dynamic Autowork
Cc: Admin A
Subject: RE: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J DOA: 02.12.2018

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/LPC18022739/Afa3
Your Ref: SFZ 580J

Dear Michelle,

We refer to the above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$4,050.00**(all in) on this matter. (LOU\$140.00 per day)

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Dynamic Autowork [mailto:dynamicautowork@gmail.com]
Sent: Tuesday, 4 June 2019 8:01 AM

Poh Kin (LKKAUTO)

From: Dynamic Autowork <dynamicautowork@gmail.com>
Sent: Monday, 27 May 2019 6:04 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: Re: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J DOA: 02.12.2018

Dear Poh Kin,

Please re-consider my counter proposed as below :-

Cost of Repairs :	\$ 3,317.00
Loss of Use (5days X \$150.00)	\$ 750.00
LTA Search:	\$ 7.45
3rd Prty Report:	\$ 29.00
Total:	\$ 4,103.45

My client is MERCEDES E300 (3000 CC) please consider my Loss Of Use \$150 /days

--

Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

On Mon, May 27, 2019 at 5:52 PM Poh Kin (LKKAUTO) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/LPC18022739/Afa3
Your Ref: SKE 9980E

Dear Sir/Madam,

We refer to the above matter.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 27 May 2019 1:55 PM
To: Dynamic Autowork
Cc: Admin A
Subject: RE: SKE9980E (Pre-inspection) / Your vehicle : SFZ580J DOA: 02.12.2018

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/LPC18022739/Afa3
Your Ref: SKE 9980E

Dear Sir/Madam,

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$3,950.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth Print only when necessary**

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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 18 December, 2018 11:45 AM

Poh Kin (LKKAuto)

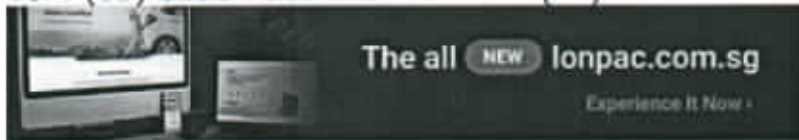
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 11 June 2019 12:24 PM
To: Poh Kin (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: RE-SEEK MANDATE approval; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI) AND SKE 9980E (TP) ON 02-12-2018; LKK ref : CC4/LPC18022739/Afa3; Lonpac ref:18/18/18/VP05/021188 [External General]

Lonpac External - General

Dear Poh Kin

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Saturday, 8 June, 2019 2:22 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE-SEEK MANDATE approval; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI) AND SKE 9980E (TP) ON 02-12-2018; LKK ref : CC4/LPC18022739/Afa3; Lonpac ref:18/18/18/VP05/021188 [External General]
Importance: High

Without Prejudice

Our Ref: CC4/LPC18022739/Afa3
Your Ref: 18/18/18/VP05/021188

Dear Li Li,

We refer to the above matter and your mandate approval.

We hereby re-seek mandate approval as third party claimant rejected our offer for loss of use and proposed loss of use at \$150.00 per day and given a point of view that claimant vehicle model is Mercedes and 3000cc.

Summary to offer to third party repairer, Dynamic Autowork Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 11,992.80	\$ 3,317.00 (\$3,100.00 +7%gst)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Saturday, 8 June 2019 2:22 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE-SEEK MANDATE approval; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI) AND SKE 9980E (TP) ON 02-12-2018; LKK ref : CC4/LPC18022739/Afa3; Lonpac ref:18/18/18/VP05/021188 [External General]
Attachments: TP counter proposal.pdf
Importance: High

Without Prejudice

Our Ref: CC4/LPC18022739/Afa3
Your Ref: 18/18/18/VP05/021188

Dear Li Li,

We refer to the above matter and your mandate approval.

We hereby re-seek mandate approval as third party claimant rejected our offer for loss of use and proposed loss of use at \$150.00 per day and given a point of view that claimant vehicle model is Mercedes and 3000cc.

Summary to offer to third party repairer, Dynamic Autowork Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 11,992.80	\$ 3,317.00 (\$3,100.00 +7%gst)
2. Loss of Use	\$ 1,250.00 (\$250.00 x 5 days)	\$ 700.00 (\$140.00 x 5 days)
3. LTA search fee	\$ 7.45	\$ 7.45
4. GIA search and report	\$ 29.00	\$ 29.00
Total	\$ 13,279.25	\$ 4,053.45

The above is for your approval/ instruction on this matter

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Poh Kin (LKKAUTO)

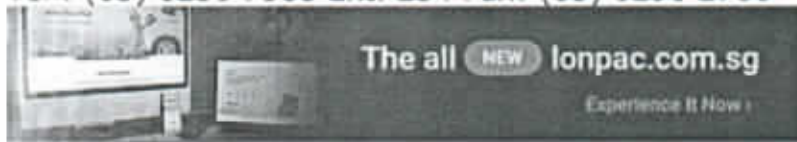
From: ONG LI LI <lilong@lonpac.com>
Sent: Monday, 27 May 2019 1:40 PM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI) AND SKE 9980E (TP) ON 02-12-2018; LKK ref : CC4/LPC18022739/Afa3; Lonpac ref:18/18/18/VP05/021188 [External General]

Lonpac External - General

Dear Poh Kin

Pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, 23 May, 2019 8:31 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI) AND SKE 9980E (TP) ON 02-12-2018; LKK ref : CC4/LPC18022739/Afa3; Lonpac ref:18/18/18/VP05/021188
Importance: High

Without Prejudice

Our Ref: CC4/LPC18022739/Afa3
Your Ref: 18/18/18/VP05/021188

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI), SKE 9980E (TP) ON 02/12/2018

We refer to the above matter.

The accident occurred when our Insured collided into Third Party vehicle (parked).

Liability is down against our insured.

Summary to offer to third party repairer, Dynamic Autowork Pte Ltd is as follows: -

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 23 May 2019 8:31 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI) AND SKE 9980E (TP) ON 02-12-2018; LKK ref : CC4/LPC18022739/Afa3; Lonpac ref:18/18/18/VP05/021188
Attachments: LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK survey photo.pdf; TP LOD.pdf
Importance: High

Without Prejudice

Our Ref: CC4/LPC18022739/Afa3
Your Ref: 18/18/18/VP05/021188

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFZ 580J (OI), SKE 9980E (TP) ON 02/12/2018

We refer to the above matter.

The accident occurred when our Insured collided into Third Party vehicle (parked).

Liability is down against our insured.

Summary to offer to third party repairer, Dynamic Autowork Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 11,992.80	\$ 3,317.00 (\$3,100.00 +7%gst)
2. Loss of Use	\$ 1,250.00 (\$250.00 x 5 days)	\$ 600.00 (\$120.00 x 5 days)
3. LTA search fee	\$ 7.45	\$ 7.45
4. GIA search and report	\$ 29.00	\$ 29.00
Total	\$ 13,279.25	\$ 3,953.45

****4 days recommendation for repair + 1 day weekend = 5 days LOU**

Relevant supporting claim documents are attached herewith for your perusal and reference.


The above is for your approval.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18022739/Afa3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 25-06-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFZ 580J	Veh. Inspected	SKE 9980E	
Policy No.	Z18VP05020061	Coverage (\$)	0.00	
Claim No.	18/18/18/VP05/021188	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	18/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E300	c.c	2996	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WDD2120542A527174	Colour	BLUE	
Odometer	296878	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	GOODYEAR	6 mm	
L/H Front Tyre	245/40 R18	GOODYEAR	6 mm	
R/H Rear Tyre	245/40 R18	GOODYEAR	6 mm	
L/H Rear Tyre	245/40 R18	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/12/2018	Inspection Date	26/12/2018	
Survey held at	DYNAMIC AUTOWORK PTE LTD 8 KAKI BUKIT AVE 4 #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKE 9980E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	1,050.00	-
1	FRONT FENDER LOWER CHROME MOULDING	NECESSARY	71.00	71.00
1	SIDE MIRROR LH (COMPLETE SET)	CRACKED	1,685.00	1,280.00
1	FRONT WINDSCREEN PILLAR LH	TO REPAIR SEE LABOUR	758.00	-
1	ROOF SIDE CHROME MOULDING LH	CUT	896.00	196.00
1	FRONT DOOR LH	TO REPAIR SEE LABOUR	2,344.00	-
1	FRONT DOOR LOWER CHROME MOULDING	DEFORMED	169.00	169.00
1	FRONT DOOR OUTER CHROME MOULDING LH	CUT	324.00	159.00
1	FRONT DOOR OUTER HANDLE LH	CUT	550.00	466.00
1	SIDE SKIRT LH	DEFORMED	945.00	687.00
	LESS 10% DISCOUNT		-879.20	-302.80
			7,912.80	2,725.20
SPECIAL NETT ITEMS				
1	FRONT DOOR SEALANT LH (SN)	NOT NECESSARY	120.00	-
1	SET FRONT DOOR INNER TRIM CLIP LH (SN)	NOT NECESSARY	80.00	-
1	SET SIDE SKIRT CLIP (SN)	NOT NECESSARY	80.00	-
1	FRONT FENDER COWLING CLIP LH (SN)	NOT NECESSARY	60.00	-
1	SET FRONT FENDER LOWER CHROME MOULDING CLIP LH (SN)	NOT NECESSARY	60.00	-
			400.00	-
LABOUR				
	PANEL BEATING ,REMOVAL AND REPLACING PARTS.INCLUSIVE OF THE REPAIR OF FRONT FENDER LH,FRONT WINDSCREEN PILLAR LH AND FRONT DOOR LH.		1,400.00	400.00
	TO SPRAY PAINT AFFECTED AREA.		1,400.00	800.00
	TUFF COAT.	NOT NECESSARY	250.00	-
	WIRING CHECK.		250.00	30.00
	TRANSFER FRONT DOOR MECHANISM.	NOT NECESSARY	80.00	-

Report Ref No. CC4/LPC18022739/Afa3n2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	CONDUCT WATER LEAKAGE TEST.	NOT NECESSARY	120.00	-
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	180.00	-
			3,680.00	1,230.00
	GRAND TOTAL		11,992.80	3,955.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,100.00

Report Ref No. CC4/LPC18022739/Afa3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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