

Date:

M/s:

Singapore

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SMF3570R and SLK5828X on 04-12-2018

I am the owner of vehicle no SMF3570R which was involved in an accident with your insured vehicle no SLK5828X

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ <u>6,803.24</u>
b)	Loss of Use/ Rental of vehicles for <u>7</u> day(s) @ S\$ <u>110</u> per day	S\$ <u>823.90</u>
c)	LTA/ <del>GIA</del> Search Fees	S\$ <u>7.49</u>
d)	Administrative Charges	S\$
e)	Others <u>medical Fees</u>	S\$ <u>158.00</u>
TOTAL		S\$ <u>7,792.63</u>

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice
<input type="checkbox"/>	Policy Excess Invoice
<input checked="" type="checkbox"/>	Rental Invoice
<input checked="" type="checkbox"/>	Certificate of Insurance

<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input checked="" type="checkbox"/>	NRIC/ Driving License
<input checked="" type="checkbox"/>	GIA Report
<input type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

My Contact Details are as follow;

Tel: \_\_\_\_\_

HP No: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Sincerely

**Jia Le (LKK Auto)**

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 7 November 2019 4:15 PM  
**To:** insurance@lioncityrentals.com.sg  
**Subject:** ACCIDENT INVOLVING SLK 5828X(LCR) & SMF 3570R ON 04/12/2018 ALONG CHOACHU KANG NORTH 5 & CHOACHU KANG LINK

**LCRF PTE LTD**

Policy Holder

Your Ref: SLK 5828X  
Our Ref: CC4/LCR18022732/T1da3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLK 5828X(LCR) & SMF 3570R ON 04/12/2018 ALONG CHOACHU KANG NORTH 5 & CHOACHU KANG LINK**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMF 3570R against your insurance policy.

Based on the information on hand, we are of the opinion that liability is down against us as it is head to rear collision.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Motor Image Enterprises Pte Ltd**

- ☐ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255  
☒ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

**Type of Claim:**

- ☒ **Third Party (Direct Settlement)**  
☐ **Own Damage (Recovery Claim)**

**ACCIDENT INVOLVING VEHICLE REGISTRATION No.** SMF3570R **AND** SLK5828X  
**ON** 04-12-2018 **AT** Junction Along Choa Chu Kang North 6

1. I, the owner of vehicle no. SMF3570R hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name	<u>Quah An Beng</u> ✓	Company Name	
Address	<u>B1K 787 Choa Chu Kang North 6</u> ✓	Claim Officer's Name	<u>Jeff Teh</u>
Telephone No	<u>96699592</u> ✓	Telephone No	<u>6703 8631</u>
Date	<u>21/1/19</u> ✓	Email	<u>benji-kcbb@hotmail.com</u> ✓
Date	<u>21-01-2019</u> ✓		
Company Stamp [For Co Regn Vehicle]	Authorized Signature <u>[Signature]</u> ✓	Claim Officer Signature <u>[Signature]</u>	





**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **MOTOR IMAGE ENTERPRISES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,803.24** (Repair Cost), **S\$823.90** (Loss of Use/Rental), **S\$165.45** (Disbursement) for vehicle no. **SMF 3570R** that was damaged pursuant to the accident which occurred on **04/12/2018** (date) along **JUNCTION ALONG CHOA CHU KANG NORTH 6** (location) involving vehicle no/s **SLK 5828X**. This is pursuant to the inspection conducted on **19/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **QUAH AH BENG** (the third party claimant") of vehicle no. **SMF 3570R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF 3570R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 04 (month) 2020 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255  
Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535  
25 Leng Kee Road Singapore 159097  
Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137  
Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9  
Co. Reg No. 198702032R

**Sales:** INSURANCE CUSTOMER

**Invoice No:** M189166

**For cash sales, payment will be  
endorsed on this invoice and no  
separate receipt will be issued.**

**DATE REC'D:** 14-Jan-2019

**SERVICE ADVISOR:** JEFF TEH

**JOB No.:** M182641

**MILEAGE:** 2428

**ID:**

**NAME:** AIG ASIA PACIFIC INSURANCE PTE LTD  
**ADDRESS:** 78 SHENTON WAY  
#07-16 AIG BUILDING. S(079120)  
**TELEPHONE:** 91007211  
**MODEL:** XV 2.0I-S EYESIGHT AWD CVT  
**ENGINE No.:** FB20YE77057  
**CHASSIS No.:** JF1GT7KL5JG047593  
**REGISTRATION No.:** SMF3570R

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	ANTI	TO CONDUCT ANTI-RUST PROTECTION FOR REAR UNDERCARRIAGE WITH ANTI RUST COATING	290.00
2	REVERS	TO SUPPLY AND INSTALL 2-POINT REVERSE SENSOR	300.00
3	UNDERP	TO CONDUCT PANEL PROTECTION FOR REAR UNDERCARRIAGE	250.00
4	REMARK	TO REPAIR AND REPLACE REAR BUMPER, TAILGATE, REAR BUMPER BEAM, REAR END PANEL AND SPARE TYRE WELL	1,000.00
5	REMARK	TO RESPRAY REAR BUMPER, TAILGATE, REAR BUMPER BEAM , REAR END PANEL, REAR BOTH SIDE FENDER AND SPARE TYRE WELL	625.00
6	REMARK		
7	REMARK	REMOVE AND REFIX EXHAUST FOR FACILITATE REPAIR AND CHECKING	250.00
8	REMARK	TRANSFER TAILGATE MECHANISM	180.00
9	REMARK	REMOVE & REFIX REAR BOOT GARNISH & TRIM TO FACILITATE REPAIR	180.00
10	REMARK	REMOVE & INSTALL REAR WINDSCREEN	240.00
11	REMARK	TO SUPPLY AND INSTALL REAR WINDSCREEN TINT FILM	145.00
12	REMARK	SUNDRIES	20.00
13	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
14	REMARK	TO REPAIR REAR END PANEL (SUPP)	250.00
15	REMARK	TO RESPRAY REAR END PANEL (SUPP)	200.00
16	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
17	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
18	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
19	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
20	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF	

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255  
Service Centre Tel (65) 64170100/101 Fax (65) 62535535  
25 Leng Kee Road Singapore 159097  
Service Centre Tel (65) 64764776 Fax (65) 64791137  
Website: www.motorimage.net

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**SERVICE ADVISOR:** JEFF TEH

**JOB No.:** M182641

**MILEAGE:** 2428

**ID:**

**NAME:** AIG ASIA PACIFIC INSURANCE PTE LTD  
**ADDRESS:** 78 SHENTON WAY  
#07-16 AIG BUILDING. S(079120)  
**TELEPHONE:** 91007211  
**MODEL:** XV 2.0I-S EYESIGHT AWD CVT  
**ENGINE No.:** FB20YE77057  
**CHASSIS No.:** JF1GT7KL5JG047593  
**REGISTRATION No.:** SMF3570R

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
21	INS06 IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
22	INS07 THE OWNER IS REQUIRED.	
23	INS08 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF	
	DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO.	
24	REMARK APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
	TO CONDUCT THIRD PARTY CLAIM - AXA	
	ACCIDET DATE: 04/12/2018 TIME:1915HRS	
25	REMARK LOCATION : JUNCTION ALONG CHOA CHU KANG NORTH 6	
26	REMARK * VEHICLE B : SLK5828X *	
	TOTAL(LABOUR)	3,930.00
1	MUFFLER ASSY W20	403.20
2	44300FL000(Qty : 1 @ 576.00 each(Discount 30.00%))	
	BUMPER FACE R XV	280.77
3	57704FL250(Qty : 1 @ 401.10 each(Discount 30.00%))	
	BRKT SD R XV RH	8.47
4	57707FL400(Qty : 1 @ 12.10 each(Discount 30.00%))	
	BRKT SD R XV LH	8.47
5	57707FL410(Qty : 1 @ 12.10 each(Discount 30.00%))	
	BRKT LWR R *2	35.28
6	57707FL510(Qty : 2 @ 25.20 each(Discount 30.00%))	
	BEAM COMPL R EU	142.03
7	57711FL0419P(Qty : 1 @ 202.90 each(Discount 30.00%))	
	COVER HOOK R XV	4.55
8	57731FL570NN(Qty : 1 @ 6.50 each(Discount 30.00%))	
	PANEL COMPL R GAT	658.00
9	60809FL0009P(Qty : 1 @ 940.00 each(Discount 30.00%))	
	GLASS ASSY R G	743.40



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**CHASSIS No.:** JF1GT7KL5JG047593  
**REGISTRATION No.:** SMF3570R

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
10	63019FL030(Qty : 1 @ 1062.00 each(Discount 30.00%)) DAM RUBBER LWR	12.60
11	65045FL010(Qty : 1 @ 18.00 each(Discount 30.00%)) LETTER MK R	63.00
12	93079FL100(Qty : 1 @ 90.00 each(Discount 30.00%)) LETTER MK R XV	25.20
13	93079FL140(Qty : 1 @ 36.00 each(Discount 30.00%)) EYE SIGHT EMBLEM (TCS)	43.20
	LPH010ES-EMB(Qty : 1 @ 43.20 each)	
	<b>TOTAL(SPARE PARTS)</b>	<b>2,428.17</b>

Subtotal 6,358.17  
GST(7%) 445.07  
**TOTAL \$6,803.24**

DATE : 28-Aug-2019

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

**CUSTOMER**

**Not yet a DUO Member? Join us now at [www.DUO.com.sg](http://www.DUO.com.sg) and start accumulating your points for your invoice today!**



www.tanchong.com



**DOWNTOWN TRAVEL SERVICES PTE LTD**

19 Lorong 8 Toa Payoh Singapore 319255

Tel (65) 6703 8400 Fax (65) 6336 4677

Co. Reg. No. 1984-03671/H

GST Reg. No. M2-0067432-4

MOTOR IMAGE ENTERPRISES PTE LTD  
SERVICE WORKSHOP  
25 LENG KEE RD

S(159097)  
ATTN : MR DAVID KOH

GST Reg No. : M2-0067432-4  
Tax Invoice : S1014594  
Inv. date...: 22-JAN-2019  
Print date...: 22-JAN-2019  
Print time...: 16:50:44  
Page no.....: 1  
Agreement no: TP2018848  
Salesman.....: AK

**POSTED**

**Description**

**Amount**

RENTAL CHARGE FROM 14-JAN-2019 TO 21-JAN-2019  
NISSAN QASHQAI+2 2.0 SMT ABS - SKG7358E  
(QUAH AH BENG)

770.00

TOTAL SGD(BEFORE GST) 770.00  
GST(7%) 53.90  
TOTAL SGD(AFTER GST) 823.90

**N.B.** Cheques should be crossed and made payable to  
**DOWNTOWN TRAVEL SERVICES PTE LTD**  
Interest at 0.05% per day on overdue account. Terms  
of payment strictly 7 days.

**DOWNTOWN TRAVEL SERVICES PTE LTD**

Reg. No.  
198403671H  
Authorised Signature





# Hiring Agreement

Co.Reg.No : 198403671H  
GST Reg.No.: M2-0067432-1

TP2018848

CUSTOMER COPY

SALESMAN CODE: AK

Vehicle Number: SKG7358E Make & Model: NISSAN QASHQAI+2 2.0 SMT ABS Date: 14/01/2019  
Change Over 1: Initial: Date:  
Change Over 2: Initial: Date:

## Hirer

Name: MOTOR IMAGE ENTERPRISES PTE LTD

Address: 25 LENG KEE RD

Singapore: (159097)

Contact Person: MR DAVID KOH Tel: 96894556

## 1st Driver

Name: QUAH AH BENG

Address: BLK 787 CHOA CHU KANG NORTH 6 # 10 - 206

Singapore: (682787)

Contact No: 96699592 (H) (O) (HP)

Occupation: Date of Birth:

Passport / NRIC No: S1760094Z Nationality: SINGAPOREAN

Driver's Licence No: S1760094Z Driving Exp: yrs

Country of Issue: SINGAPORE Driving Date:

## Additional Driver

Name: BENJAMIN QUAH YONG JIE

Address: BLK 787 CHOA CHU KANG NORTH 6 # 10 - 206

Singapore: (682787)

Contact No: 90217433 (H) (O) (HP)

Occupation: Date of Birth: 29/10/1994

Passport / NRIC No: S9440053H Nationality: SINGAPOREAN

Driver's Licence No: S9440053H Driving Exp: yrs

Country of Issue: SINGAPORE Driving Date: 16/09/2014

## Remarks / Delivery Location

SMF3570R 3RD PARTY CLAIM REF MIE LK JEFF

## Check In / Out

Date Out: 14/01/2019 Time Out: 10:00:00 Km Out: 12345.00

Petrol Level: F

Agreed Date of Return: 21/01/2019 10:00:00

Date In: Time In Km In

Petrol Level: E

## Collision Damage Waiver & PAI

### ACCEPTS

To Pay Extra Fees

Daily S\$0.00

Weekly S\$

Monthly S\$

Weekend S\$

Non-Waiverable Excess

S\$ 0.00 per accident

### DECLINES

Hirer Declines CDW

Excess S\$ 2,000.00

per accident

Signature

Signature

\*The above is subjected to 7% GST.

Per Day	110.00	770.00
Per Week		
Per Month		
Weekend		
<b>Rental Charges</b>	770.00	
CDW	0.00	
PAI	0.00	
Deliver / Collection	0.00	
Malaysia Charge		
Petrol		
Other Charge		
7% GST	53.90	
<b>Sub Total</b>	823.90	

## OVERALL CHARGES

## Deposit Tax Invoice

Deposit Inv: Amount

O/R No: Date

## For Official Use

INV: O/R: Date

INV: O/R: Date

INV: O/R: Date

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit and card charge slip.

I also agree to allow the company to hold a security deposit equivalent to the excess amount as set out in the Hire Agreement for the term of hire by credit card/ cash.

The Hirer agrees that smoking and carriage of pets are not allowed in the hired vehicle. An extra charge of S\$250 will be applicable to ionize the vehicle.

The Hirer agrees that the vehicle must be returned at the agreed time and date. Late return is chargeable, an hourly charge of S\$50 will be applied.

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

