

Vic (LKKAUTO)

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Friday, 5 April, 2019 10:18 AM
To: Vic (LKKAUTO); Admin A
Cc: 'Caymen'; 'Johnson Chua'
Subject: RE: TLM Ref: TP017122018; LKK Ref: CC4/ASM18022728/Uha3; Accident involving SBZ7766S (TLM) & SKR8330U (AXA) on 12.12.2018
Attachments: 05042019102244.pdf

Without prejudice

Dear Vic,

Enclosed the duly signed DV for payment.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sg]
Sent: Tuesday, March 5, 2019 3:30 PM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>
Subject: TLM Ref: TP017122018; LKK Ref: CC4/ASM18022728/Uha3; Accident involving SBZ7766S (TLM) & SKR8330U (AXA) on 12.12.2018
Importance: High

Dear Vic,

We refer to your email below.

As per requested, we enclose the rental receipt for your attention.

We will forward the duly signed Discharge Voucher to you for payment in due course.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 5 March 2019 1:20 PM

To: Caymen <caymen@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Third party survey - SBZ7766S Your insured: SKR8330U DOA: 12.12.2018 *** LKK REF: CC4/ASM18022728/Uha3

Without Prejudice

Dear Caymen,

We refer to the subject matter and we confirmed in receipt of your LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we are prepared to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 1,230.50	
Loss of Rental w/gst (\$100 x 1.5 days)	\$ 160.50	<u>Pending Rental Invoice/ receipt</u>
LTA Search Fee	\$ 7.49	
TOTAL	\$ 1,398.49	

If agreeable, kindly let the owner sign the attached DV then forward back to us a copy for payment processing.

The above amount is to be made payable to **TAN LIM MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Wednesday, 26 December, 2018 10:57 AM

To: Caymen

Cc: 'Wei Shong'; Admin A; assignments; Mei Kwan (LKKAuto); 'Johnson Chua'; Vic (LKKAuto)

Subject: RE: Third party survey - SBZ7766S Your insured: SKR8330U DOA: 12.12.2018 *** LKK REF: CC4/ASM18022728/Uha3

WITHOUT PREJUDICE

Dear Caymen,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Caymen [<mailto:caymen@tlmotor.com.sg>]

Sent: Wednesday, 26 December, 2018 10:41 AM

To: Vic (LKKAUTO); CS A Team; Hsiao Tong (LKKAUTO)

Cc: 'Wei Shong'; Admin A; assignments; Mei Kwan (LKKAUTO); 'Johnson Chua'

Subject: RE: Third party survey - SBZ7766S Your insured: SKR8330U DOA: 12.12.2018 *** LKK REF: CC4/ASM18022728/ha3

Dear All,

Please reply on the liability.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

51 Defu Lane 10
Singapore 539216

<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Caymen [<mailto:caymen@tlmotor.com.sg>]

Sent: 19, Dec, 2018 10:00 AM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: Third party survey - SBZ7766S Your insured: SKR8330U DOA: 12.12.2018 *** LKK REF: CC4/ASM18022728/ha3

Dear Sir/Mdm,

Please find the attachment below for the estimated cost of repair.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

51 Defu Lane 10
Singapore 539216

<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 18, Dec, 2018 6:58 PM

To: Caymen <caymen@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Third party survey - SBZ7766S Your insured: SKR8330U DOA: 12.12.2018 *** LKK REF: CC4/ASM18022728/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While making a stop on a traffic light along Bukit Panjang Road I accidentally misjudged my stopping and notched onto the vehicle in front SBZ7766S. We both alighted and check our vehicle. Bothe vehicle found no damage and no injury Also to both of us. We left the scene.

Please provide us estimated cost of repair and arrange for TP survey.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Caymen <caymen@tlmotor.com.sg>

Sent: Saturday, 15 December, 2018 1:46 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: Third party survey - SBZ7766S Your insured: SKR8330U DOA: 12.12.2018

Your Ref: SKR8330U

Our Ref: SBZ7766S

DOA: 12.12.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair. – send once is ready

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.