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Pre-assign / CC	No GRA	. Valot		01 50 60	18 5849
Insured Vehicle	No. : 460	10 Total (C. 1)	Claim No.		CONTRACTOR OF THE
Name of Insured	DATIMETE PI	ELL WANDARDENGE (2)	Policy No.	: MARA	11.4770
Insured Tel No.	19	HP: YV	Make / Model	- NFULE!	113
Exerss Sec II :S	35	D.O.A: 18 17 18	Place of Accid	No. Com	TIMES MYE
Is driver the own		Nature of Accident:			
	Same / Age : ENA MUL		OLGIA REPO	RT YES / NO : TP GI	A REPORT (VBS / NO
Driver T		(V/L: YES/ NO)	Insured Liabili		nul? Yes/No
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Loss of Rental (LOR):	S\$ (days)		DODW RED	17/17
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Loss of Income (LOI): LOR only LOU on	The state of the s	t days) LOR + LO Tick only one		Let to	
GIA/LTA Search	SS SS	LOR + LO [Tick only one]			
Medical:	S\$			1) Claim status: Norma	l/Bejegt/Private Settle
Disbursement:	55	(e.g. Tow/ Independent)		2) Report Format:	345
Legal Cost Fotal:	SS SS	Global Sum SS:		3) Survey fee:	320-W
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payer ti	SS	Name 1:		Carl	
Payer 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	SS	Name 3:			

ROTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inter	mationale Des E	A CONTRACTOR OF THE PARTY OF TH		
AIG ASIA PACIFIC INS	URANCE PTE LTD	Ref :	CC3/AIG180227	719/Apb3	
78 SHENTON WAY #08 CHARTIS BUILDING SINGAPORE 079120	1-16	Date :	18-12-2018		
	Policy Particu	Code :	PARTY CLAIR	м	
Insured Veh.	GBG 6294T		spected	SFP 9993U	
Policy No.	550 550,	Covera		0.00	
Claim No.		Excess		0.00	
Assign From		Assign	(185A)	18/12/2018	
2.	Vehicle I	Particulars &	Condition		
Make & Model	SANGET.	c.c		0	
Engine No.	HIDDEN	Year of Reg.			
Chassis No.		Colour Steering			
Odometer	8				
Brakes		Modification			
General					
3.	Co	nditions of 1	Tyres		
	Size	Make		Balance	
R/H Front Tyre				mm	
L/H Front Tyre				mm	
R/H Rear Tyre				mm	
L/H Rear Tyre				mm	
4.	Desc	cription of Da	mages		
			V 524 (n. 1)		
5.		eneral Inform	T GENERAL		
Accident Date	17/12/2018	10000 NO.	tion Date	20/12/2018	
Survey held at	PREMIUM AUTOMOBILE	SPTELTD			
	55 UBI ROAD 1 SINGAPORE 408699				
5a.		Remarks			

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.

B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Premium Automobiles

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability Remarks

: Atl Authorised, 02 Days.

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd.

Johnny Boo Body Repair Manager Allan Wu

Claims Consultant

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 16 January 2019 1:51 PM

To:

'Chan, Kian-Meng'

Subject:

RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT

INVOLVING GBG 6294T(OI) AND SFP 9993U(TP) ON 17/12/2018]

Hi Kian Meng.

We have uploaded OI's video footage in Merimen.

We are of the view that BOLA \$18(50/50) is applicable as both parties should exercise caution while merging into the same lane.

Kindly let us have your comments/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng < Kianmeng. Chan1@aig.com>

Sent: Thursday, 10 January 2019 10:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 993U(TP) ON 17/12/2018]

Good day Hsiao Tong,

Sorry for the delay, only managed to find TP videos ya.

Best regards, Chan Kian Meng

AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1678 KianMeng.Chan1@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, January 02, 2019 10:26 AM

To: Chan, Kian-Meng

Subject: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI) AND

SFP 993U(TP) ON 17/12/2018]

Your Ref: 9658988258SG

Our Ref: CC3/AIG18022719/Apb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 6294T(OI) AND SFP 993U(TP) ON 17/12/2018

We refer to the above matter.

Kindly assist to upload Third Party & OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG18022719/Apb3

22 JAN 2019

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD

1 Gateway Driv #15-08 Westgate Tower Singapore 608531

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 6294T AND SFP 9993U ALONG/AT MCE TOWARDS AYE TUAS FROM MARINA BOULEVARD ON 17/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFP 9993U against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully.

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Hsiao Tong (LKKAuto)

From:

Chan, Kian-Meng < Kianmeng. Chan1@aig.com>

Sent:

Monday, 28 January 2019 2:32 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT

INVOLVING GBG 6294T(OI) AND SFP 9993U(TP) ON 17/12/2018]

Good day Hsiao Tong,

Kindly proceed with both at fault (50%) for this claim. Please assist to clear insured as well. As seen in the OI video, 2 lanes were merged and yet neither vehicles give way.

Thank you for your hard work.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1678 KianMeng,Chan1@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, January 28, 2019 2:07 PM

To: Chan, Kian-Meng

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 9993U(TP) ON 17/12/2018]

Hi Kian Meng.

Further to our below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 16 January 2019 1:51 PM

To: 'Chan, Kian-Meng' < Kianmeng. Chan1@aig.com>

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng < Kianmeng. Chan1@aig.com>

Sent: Thursday, 10 January 2019 10:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 993U(TP) ON 17/12/2018]

Good day Hsiao Tong,

Sorry for the delay, only managed to find TP videos ya.

Best regards, Chan Kian Meng AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1678 KianMeng.Chan1@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, January 02, 2019 10:26 AM

To: Chan, Kian-Meng

Subject: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI) AND

SFP 993U(TP) ON 17/12/2018]

Your Ref: 9658988258SG

Our Ref: CC3/AIG18022719/Apb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 6294T(OI) AND SFP 993U(TP) ON 17/12/2018

We refer to the above matter.

Kindly assist to upload Third Party & OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 29 January 2019 3:09 PM

To:

'Claims'

Cc:

Admin A; CS A Team; Adrian Ling (LKKAuto)

Subject:

RE: ACCIDENT INVOLVING SFP 9993 U AND YOUR INSURED GBG6294T DATED ON

17/12/2018 ***LKK REF:CC3/AIG18022719/Apb3

Attachments:

SFP 9993U vs GBG 6294T - OI VIDEO.mp4

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We attached here with a copy of our insured car video footage for your easy reference. From the video, we could observe that our insured driver was driving ahead of your client vehicle after the merging lane and before the collision. However your client was trying to overtake from the left side of the road shoulder and collided with our vehicle. We are of the view our insured driver is not liable for the accident.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 28 January 2019 5:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Adrian Ling (LKKAuto)

<adrianling@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SFP 9993 U AND YOUR INSURED GBG6294T DATED ON 17/12/2018 ***LKK

REF:CC3/AIG18022719/Apb3

Dear All,

Kindly advise on the video update.

Thank you.

Page 1 of 1 Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report) Revaked / No settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad	5ubmitted	Ins Auth'ed	Status	
Main	18 Dec 2018 Edit Reg		20 Dec 2018 00:00 Edit Adj Rpt	5\$342.00 Edit Estima	6.1	342.00 /iew Rpt		Pending Report Cancel C	for Survey ase
	Main	∏ R	eference	Clair	n Details		Document	ts	Show All
CLAIM SI	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	DAIMLER	FLEET MANAGE	MENT SINGAPORE	PTE. LTD, C	o. Reg. No	.: 199803778	Z		
Main Claimant:	TAN TOC	K LOON PHILIP,	ID: S0139086D						
Vehicle Re No.:					te of Loss		17/12/2018 18:00 - :59 [38 Months and 17 Days From LTA Reg Date (Man		
Claim Type	Balley (Course								
Vehicle Re No. (Insured):	GBG6294	т			licy No. laimant):	2100462545-02			
				Ex	cess:	1			
Repairer:	Premium	Automobiles Pte	e Ltd (UBI) 55 Ubi	Road 1, 40869	9 Ubi - Tel	67689828/9	827/9911		
Handling Insurer:		Pacific Insurance Chan1@aig.com	e Pte. Ltd. (Expre	ss) - Tel: 65-6	419-3000	[Handled b	y Chan, Kian-M	eng]	
Claimant's Insurer:			e Pte. Ltd. (SG) -						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [H	andled by	ADRIAN LIN	G] [Final R	pt due 28/12	/2018]
ASSOCIA	TED MAIL RE	CEIVED					Vi	ew All Com	pose Case Mai
There are	no mail for this	case.							
ALL ASS	CIATED TAS	KS ^E				View All S	earch Tasks	Create New Task	Complet
Due Dat		Type Task	Group Subjec	t Handler	Assig	ned By	Completed On	Created	On Done

Claim Documents

*SFP9993U (9658988258SG)

[GBG6294T]

TP

TAN TOCK LOON PHILIP

Dec 17 2018 6:00PM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD]

Premium Automobiles Pte Ltd

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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	16/01/19 13:48	SFP 9993U vs GBG 6294T - OI VIDEO	0	Load MP4	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	10/01/19 10:03	Video - Accident frt	0	Load AVI	
2	10/01/19 10:03	Video - Accident rear	0	Load AVI	-
Pho	otos/Images		3 per	page 🔻	S
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	02/01/19 10:23	General View	0	Load JPG	V
2	02/01/19 10:23	General View	0	Load 3PG	2
3	02/01/19 10:23	General View	0	Load JPG	W
4	02/01/19 10:23	General View	0	Load JPG	V
5	02/01/19 10:23	General View	0	Load JPG	V
б	02/01/19 10:23	General View	0	Load JPG	3
7	02/01/19 10:23	General View	0	Load JPG	☑
Doc	cumentation		1 per	page V	S
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/12/18 17:57	TP GIA REPORT	0	Load PDF	
2	20/12/18 15:59	TP ESTIMATE- MARKED	0	Load PDF	
3	15/06/19 10:45	EMAIL TO TP_REJECT DD 290119	0	Load PDF	
4	15/06/19 10:45	Email to AIG dd 150619	0	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	19/12/18 09:34	OI GIA REPORT	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18022719/APB3Q2

Date:

25/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994835

Claimant Vehicle

SFP9993U

Insured Vehicle No:

GBG6294T

No: Date of Loss:

17/12/2018

Nature of Claim:

TP

Claim No: 9658988258SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SFP9993U

Make & Model:

AUDI Q5, 2.0 TFSI Quattro (A)

Engine No:

CNC085455

35978 km

Reg. Date: Colour

30/09/2015 (Man. Year: 2014)

Chassis No: Odometer:

WAUZZZ8R6FA053239

Engine Capacity:

Market Value/New Car Price: N/A

1984 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

235/55 R19

Rear Tyre Size:

235/55 R19

Front Left Side: Front Right Side: Michelin 6 mm

Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

Michelin 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,600.00	0.00	1,600.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,392.00	342.00	1,050.00	75.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,992.00	342.00	2,650.00	88.57
+ GST 7.00/7.00% (S\$)	209.44	23.94	185.50	88.57
Nett Amount (S\$)	3,201.44	365.94	2,835.50	88.57
Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date Inspected:

Date of Assignment:

20/12/2018

20/12/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

2.0 days

Adjuster: ADRIAN LING CHEW HSIAO TONG Manager:

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT EXTERIOR MIRROR MOUNTING -RH	*Check	1,087.00 FS	*-FS
2	1		*FRONT MIRROR CAP -RH	Repair	370.00 FS	*-FS
3	1		*FRONT TURN SIGNAL INDICATOR-RH	*Check	143.00 FS	*-FS
FEFR	inchise	part S=Spch	vort.	Total Parts (S\$)	1,600.00	0.00
			Report was unsubmitted during t	nis print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO RENEW RHS WING MIRROR ASSY (*Check)	New	700.00	0.00
2	TO RESPRAY RHS WING MIRROR COVER	New	500.00	150.00
3	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
		Gross Labour Cost (S\$)	1,392.00	342.00
	Report was unsul	omitted during this print-out.		

< END OF ESTIMATES >