Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 15 June 2019 10:44 AM

To: Chan, Kian-Meng

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT

INVOLVING GBG 6294T(OI) AND SFP 9993U(TP) ON 17/12/2018]

Hi Kian Meng,

We refer to the above matter.

As per our tele-conversation on 29/01/2019, we have rejected third party claim as per discussion and there was no response from third party repairer up-to-date.

In view of this, we will proceed to close file and submit report to you good office.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-2107 | amail: chawht@lkkauto.com | fs

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng < Kianmeng. Chan1@aig.com>

Sent: Monday, 28 January 2019 2:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 9993U(TP) ON 17/12/2018]

Good day Hsiao Tong,

Kindly proceed with both at fault (50%) for this claim. Please assist to clear insured as well. As seen in the OI video, 2 lanes were merged and yet neither vehicles give way.

Thank you for your hard work.

Best regards,
Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, January 28, 2019 2:07 PM

To: Chan, Kian-Meng

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 9993U(TP) ON 17/12/2018]

Hi Kian Meng,

Further to our below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 16 January 2019 1:51 PM

To: 'Chan, Kian-Meng' < Kianmeng. Chan1@aig.com>

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 9993U(TP) ON 17/12/2018]

Hi Kian Meng,

We have uploaded OI's video footage in Merimen.

We are of the view that BOLA \$18(50/50) is applicable as both parties should exercise caution while merging into the same lane.

Kindly let us have your comments/instruction.

Best Regards,

 $\textbf{Hsiao Tong, Chew} \mid \text{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng < Kianmeng.Chan1@aig.com >

Sent: Thursday, 10 January 2019 10:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI)

AND SFP 993U(TP) ON 17/12/2018]

Good day Hsiao Tong,

Sorry for the delay, only managed to find TP videos ya.

Best regards,
Chan Kian Meng
AIG

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1678 KianMeng.Chan1@aig.com | www.aig.sg

Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, January 02, 2019 10:26 AM

To: Chan, Kian-Meng

Subject: Your Ref: 9658988258SG *Our Ref: CC3/AIG18022719/Apb3 [ACCIDENT INVOLVING GBG 6294T(OI) AND

SFP 993U(TP) ON 17/12/2018]

Your Ref: 9658988258SG

Our Ref: CC3/AIG18022719/Apb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 6294T(OI) AND SFP 993U(TP) ON 17/12/2018

We refer to the above matter.

Kindly assist to upload Third Party & OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.