

Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 15 April, 2019 11:55 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018
Our Ref: 18/18/18/VC05/021224 LKK REF CC4/LPC18022713/hb3 [External General]

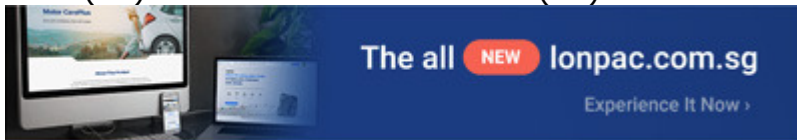
Lonpac External - General

Dear Vic

The third party has reverted to OD claim.

Is there any fee incurred at your end? If no, please close your file.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



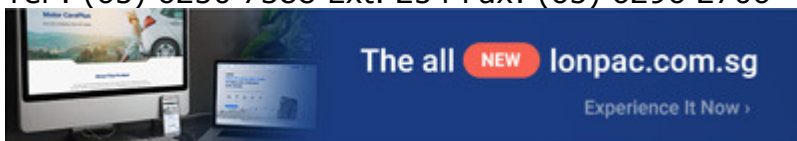
Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Wednesday, 16 January, 2019 5:42 PM
To: 'Vic (LKKAUTO)'
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224 LKK REF CC4/LPC18022713/hb3

Dear Vic

Please verify if the video was taken from TP vehicle? If so, they should have the video footage prior to the collision. Otherwise, liability is unclear at this moment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 16 January, 2019 4:10 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224 LKK REF CC4/LPC18022713/hb3

Dear Li Li,

We refer to the below email.

Please find attached copy of TP video footage and scene photos for your reference.

The footage only shows from the point of impact in which, afterwards, the Insured vehicle reversed. We had spoken to the repairer where they confirmed that this is the only footage they have.

Please advise if you have any further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 27 December, 2018 9:56 AM

To: PBSP; assignments; Admin-D (LKKAuto); Vic (LKKAuto); Shu Pei (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Without Prejudice

Dear Caroline

Please liaise with LKK on liability & quantum.

Dear Vic

Please reply Caroline.

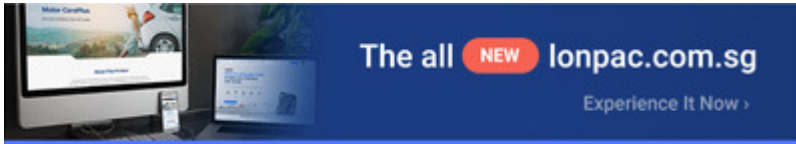
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Thursday, 27 December, 2018 9:36 AM
To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 17 December 2018 9:12:53 AM
To: PBSP; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Without Prejudice

Dear Caroline

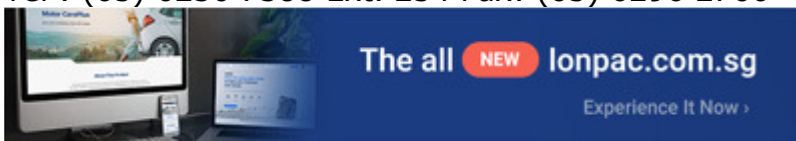
According to our Insured, your client reversed his vehicle.

If your client still wish to pursue third party claim, please provide the video footage prior to the collision and liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

Please follow up

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Friday, 14 December, 2018 5:50 PM

To: MT_Claim_SG; GERALD POH WEE BIN; ericwoo

Subject: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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