

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 27 December, 2018 10:25 AM
To: PBSP
Cc: assignments; Admin-D (LKKAUTO); Shu Pei (LKKAUTO); Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018
Our Ref: 18/18/18/VC05/021224
Attachments: STATEMENT.pdf

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 27 December, 2018 9:56 AM
To: PBSP; assignments; Admin-D (LKKAUTO); Vic (LKKAUTO); Shu Pei (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Without Prejudice

Dear Caroline

Please liaise with LKK on liability & quantum.

Dear Vic

Please reply Caroline.

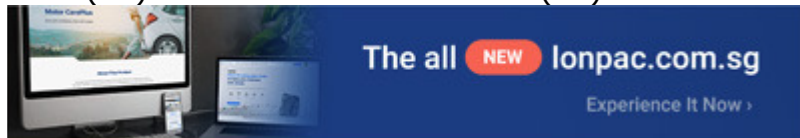
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 27 December, 2018 9:36 AM

To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 17 December 2018 9:12:53 AM

To: PBSP; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Without Prejudice

Dear Caroline

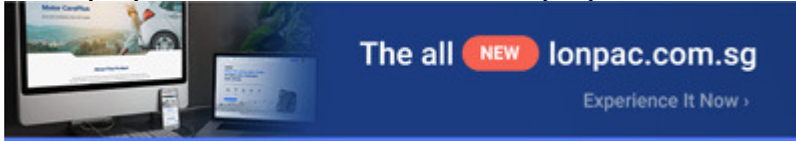
According to our Insured, your client reversed his vehicle.

If your client still wish to pursue third party claim, please provide the video footage prior to the collision and liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

Please follow up

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]
Sent: Friday, 14 December, 2018 5:50 PM
To: MT_Claim_SG; GERALD POH WEE BIN; ericwoo
Subject: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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