

## Shu Pei (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 19 December 2018 3:00 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224  
**Attachments:** YP8039G 141218.PDF

Dear Shu Pei

Please see attached.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 18 December, 2018 5:28 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 17 December 2018 2:32 PM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:long@lonpac.com>]  
**Sent:** Monday, 17 December, 2018 9:13 AM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018 Our Ref: 18/18/18/VC05/021224

Without Prejudice

Dear Caroline

According to our Insured, your client reversed his vehicle.

If your client still wish to pursue third party claim, please provide the video footage prior to the collision and liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

Please follow up

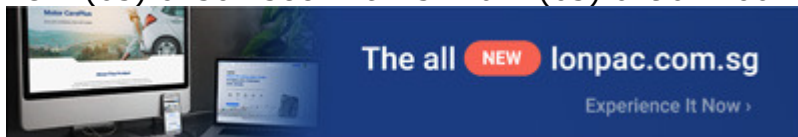
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

**Sent:** Friday, 14 December, 2018 5:50 PM

**To:** MT\_Claim\_SG; GERALD POH WEE BIN; ericwoo

**Subject:** REQUEST FOR DIRECT SETTLEMENT - SKQ1737G & YP8039G ON 14/12/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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