

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 21 January, 2019 9:06 AM
To: Johrah Al-homied
Cc: munalim; Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SKG 7109H_ACCIDENT INVOLVING SKG 7109H AND SLG 9687E ALONG 315 PASIR PANJANG ROAD ON 14.12.2018
Attachments: Scan20012019133335_001_01.jpg; Scan20012019133335_002_01_01.jpg

Dear Johrah,

We refer to your below email and the contents were noted.

Yes, kindly forward to us the requested letter asap.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Johrah Al-homied [mailto:johrah.alhomied@gmail.com]
Sent: Sunday, 20 January, 2019 1:45 PM
To: Vic (LKKAUTO)
Cc: munalim; Admin A
Subject: Re: YOUR REF: SKG 7109H_ACCIDENT INVOLVING SKG 7109H AND SLG 9687E ALONG 315 PASIR PANJANG ROAD ON 14.12.2018

Dear Vic Alpeh,

Thank you for the email. Please find attached a copy of my drivers licence below.

Unfortunately, the owner of the vehicle would only be back in Singapore after the 23rd of January to provide an authorisation letter. Would it be possible to have an extension?

Yours Sincerely,
Johrah Al-Homied

On 16 Jan 2019, at 10:07 AM, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com> wrote:



16 JANUARY 2019

**MUNA LIM BT ABDULLAH
348 EAST COAST ROAD
SINGAPORE 428966**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18022707/T1hb3

YOUR REF : SKG 7109H

ACCIDENT INVOLVING SKG 7109H AND SLG 9687E ALONG 315 PASIR PANJANG ROAD ON 14.12.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s VERMOGEN ACE PTE LTD acting on behalf of the owner of SLG 9687E against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SLG 9687E while filtering lane. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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