

Hsiao Tong (LKKAUTO)

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Thursday, 24 January 2019 9:26 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Hsiao Tong,

Please proceed accordingly and be stringent on COR.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 23 January, 2019 8:52 AM
To: HO Winnie <winnie.ho@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

AXA Claim No: S8M016Z5

Hi Winnie,

We refer to the above matter.

Kindly advise if we may proceed DS with third party.

****Note: Unable to load services requests in Smartclaims at this moment.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie <winnie.ho@axa.com.sg>

Sent: Thursday, 17 January 2019 4:22 PM

To: Charles <charles@charleslinllc.com.sg>

Cc: junellyeap@gmail.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Sir,

Thank you for your replied email, content noted.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

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From: Charles [<mailto:charles@charleslinllc.com.sg>]

Sent: 17 January, 2019 12:44 PM

To: HO Winnie <winnie.ho@axa.com.sg>

Cc: junellyeap@gmail.com; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Ms Ho,

Thank you for your email of 17 January 2019.

We confirm that our client is seeking protection of her Policy. Kindly proceed to handle and/or settle the matter as best.

Best regards,
Charles Lin

Charles Lin LLC

Advocates & Solicitors, Notary Public and Commissioner for Oaths
111, North Bridge Road #27-02 Peninsula Plaza, Singapore 179098
T: +65 6778 7000 | F: +65 6665 7000 | Email: charles@charleslinllc.com.sg

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From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Thursday, 17 January 2019 11:02 AM
To: Charles <charles@charleslinllc.com.sg>
Cc: junellyeap@gmail.com; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Sir/Mdm,

We refer to our email of 08 January 2019.

We are writing to inform that we have received the GIA report which was lodged by your client on 17 January 2019 at Borneo Motors Pte Ltd. In the said GIA report, our insured and/or her authorized driver had reported that this is a head to rear collision.

As you may be aware, the third party has already submitted a 3rd party claim against your client through Wearnes Automotive Pte Ltd. Since the liability does not appear to be in our insured's favor, please let us know if your client is intending to seek the protection of her policy. If so, we shall proceed to handle and/or settle the matter at best in order to avoid unnecessary escalation of costs.

We look forward to hear from you. Thank you.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
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From: Charles [<mailto:charles@charleslinllc.com.sg>]

Sent: 08 January, 2019 2:39 PM

To: HO Winnie <winnie.ho@axa.com.sg>

Cc: junellyeap@gmail.com

Subject: RE: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Ms Ho,

We have noted your email and will inform our clients accordingly.

Yours sincerely,
Charles Lin

Charles Lin LLC

Advocates & Solicitors, Notary Public and Commissioner for Oaths

111, North Bridge Road #27-02 Peninsula Plaza, Singapore 179098

T: +65 6778 7000 | F: +65 6665 7000 | Email: charles@charleslinllc.com.sg

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From: HO Winnie <winnie.ho@axa.com.sg>

Sent: Tuesday, 8 January 2019 1:45 PM

To: Charles <charles@charleslinllc.com.sg>

Cc: junellyeap@gmail.com

Subject: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Sir,

We refer to the above subject matter.

We write to inform you that we have received a claim from Wearnes Automotive Pte Ltd acting on behalf of the owner of SLP2423Z against your client's motor insurance policy.

Based on third party report, It appears that the liability is not in our favour. In this regard, please advise your client to lodge her accident report upon returning to singapore.

In the meantime please let us know your client is agreeable for AXA Insurance Pte Ltd to settle the matter at best.

We look forward to hear from you soon.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: winnie.ho@axa.com.sg

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From: Charles [<mailto:charles@charleslinllc.com.sg>]
Sent: 08 January, 2019 12:01 PM
To: HO Winnie <winnie.ho@axa.com.sg>
Cc: junellyeap@gmail.com
Subject: RE: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Dear Ms Ho,

We refer to your email of 8 January 2019.

We confirm we act for the owner of SMC 3127D and also the driver at the material time of the accident on 12 November 2018.

We had written earlier to your loss adjusters, LKK Auto Consultants Pte Ltd on 2 January 2019 and a copy of our email of 2 January 2019 is enclosed.

We are instructed that there are photographs and video recordings of the accident and the damage was minimal. However, the driver is presently outstation and will only be back to Singapore on 21 January 2019. How would you like him to make a statement to you and to send the photographs and video recordings to you when he returns to Singapore?

Yours sincerely,
Charles Lin

Charles Lin LLC
Advocates & Solicitors, Notary Public and Commissioner for Oaths
111, North Bridge Road #27-02 Peninsula Plaza, Singapore 179098
T: +65 6778 7000 | F: +65 6665 7000 | Email: charles@charleslinllc.com.sg

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From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Tuesday, 8 January 2019 9:03 AM
To: charles@charleslinllc.com.sg
Subject: ACCIDENT INVOLVING SMC3127D & SLP2423Z ON 12.12.2018 AT/ALONG ADAM ROAD JUNCTION OF DUNEARN ROAD

Re: Accident involving SMC 3127D and SLP 2432Z on 12 Dec 2018

Dear Sir,

We refer to the above caption.

We are writing to inform that we are the insurance company for SMC 3127D. We understand that you are acting on behalf of our insured (Owner of SMC 3127D).

In this regard, we will like to check with you if you have any updates pertaining to the matter.

We look forward to hear from you.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

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